

COMMISSION ON ACCREDITATION FOR CORRECTIONS

STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Division of Corrections
Ronald McPherson Unit
Newport, Arkansas

April 15-17, 2024

VISITING COMMITTEE MEMBERS

Marilyn Lynn McAuley, Chairperson
ACA Auditor

Anita Carnell
ACA Auditor

Frederick Schoonover
ACA Auditor

A. Introduction

The audit of the Arkansas Division of Correction Ronald McPherson Unit, Newport, Arkansas, was conducted on April 17-19, 2024, by the following team: Marilyn Lynn McAuley, Chairperson; Anita Carnell, Member; and Frederick Schoonover, Member.

B. Facility Demographics

Rated Capacity:	964
Actual Population:	1052
Average Daily Population for the last 12 months:	1048
Average Length of Stay:	Years: 2 Months: 6 Days: 29
Average Sentence Length:	Years: 13 Months: 1 Days: 28
Security/Custody Level:	Min/Medium/Maximum
Age Range of Offenders:	18 to 66 plus years
Gender:	Female
Full-Time Staff:	255
	17 Administrative, 25 Support, 28 Program, 185 Security, 31 Other Contract

The inmate population on the first day of the audit was 1052.

B. Facility Description

The Ronald McPherson Unit, located at 302 Corrections Drive, Newport, Arkansas, is a maximum/medium/minimum level female facility situated on the White River, approximately two miles East/Northeast of the historic downtown city limits of Newport and around 93 miles from Little Rock. Newport, Arkansas is situated in the Northeast area of the state.

The McPherson Unit initially opened its doors in 1998 under private ownership of the Wackenhut Correction Corporation. The facility is the Intake/Diagnostic Unit for female offenders in the state of Arkansas. In 2001 the McPherson Unit was relinquished to State operations. The Scott Grimes Unit, located nearby, and McPherson Units embodied the Newport Complex and were under one Superintendent until 2015. In December 2015 the Grimes and McPherson Units were separated into two facilities, each overseen by their own Warden.

The Mission Statement of the McPherson Unit is to provide public safety with incarceration of convicted inmate felons, a safe, secure, and humane environment for both staff and inmates, opportunity for inmates to serve their sentences positively and productively with the available programs, the training and staff support for employee’s development of professional correctional standards and attitudes, and prudent fiscal correctional management of ADC facilities, equipment, and resources.

The Mission of the Arkansas Division of Correction is to provide public safety by carrying out the mandate of the courts; provide a safe, humane environment for staff and inmates; strengthen the work ethic through teaching of good habits; and provide opportunities for staff and inmates to improve spiritually, mentally, and physically.

The facility perimeter consists of a double fence with razor wire, an integrated Microwave Security System, and a perimeter camera system, which includes 327 cameras for the entire facility. These cameras are all monitored in the Camera Room. A perimeter and microwave/camera check are conducted daily by Security and at the commencement and ending of each shift change.

The physical plant is 193,957 square feet and sits on approximately 325 acres of land. The McPherson Unit employs 255 full-time employees and 31 contract employees. The facility provides post-conviction incarceration and rehabilitation services for female individuals convicted of felony crimes. The facility offers a wide range of academic, religious, social, and volunteer services and provides outdoor recreational areas as well as an indoor gymnasium.

The McPherson Unit has a design capacity of 964 inmates, with an average daily population of 1,048, housed in 19 barracks, 40 Residential Program Cells and 60 Restrictive Housing Cells. In addition to the inmate housing areas, the unit has numerous program, medical, and administrative areas. The horse barn, ICC garage and Armory are located outside the main compound, as well as staff housing.

The total number of state employees is 255 (Administrative 17, Support 25, Programs 28, Security 185) with 31 contract employees (School/Voc-Tec 9, Infirmary 20, & Parole Services 2). Work hours are Administrative Staff 7:30 am to 4:00 pm and 8:00 am to 4:30 pm (on call as needed); Security Staff Days 5:45 am to 6:00 pm & Nights 5:45 pm to 6:00 am; and Kitchen Staff Mornings 1:00 am to 11:00 am and Evenings 9:00 am to 7:00 pm.

The McPherson Unit Diagram-Zone Map has 7 Zones. Zone 1 includes Housing Unit 1 (Barracks 1-7); Programs; Library; School; Beauty Shop; and Hallway-turn outdoor to H 1. Zone 2 has Housing Unit 2 (Barracks 8-14); Gym; Inmate Council Room; Field Squad Turn-out/shakedown; and hallway turn outdoor to H2. Zone 3 is Housing Unit 3 (Barracks 15-18); Outside Recreation Yards; Housing 3 Walkway; Think Legacy; and Intake Storage. Zone 4 has 19 BK Intake; Infirmary; Restrictive Housing Unit; SPU; Residential Program Unit; Mental Health Building and Hallway-Central to MH Building. Zone 5 includes PBX-Biometrics; Administration; Chow Hall; Intake; Kitchen; Perimeter Fence & Vehicle; Laundry; and Officer Dining Room. Zone 6 contains the PIE Building; Maintenance; Sallyport; and Back dock. Zone 7 is outside buildings including Outside Operations; Utility Squads; Car Wash; Field Squads; Garden; and Ground Maintenance Squads.

The McPherson Unit maintains an inmate population of approximately 1000 inmates in 19 barracks. Housing units one, two, and three consist of two types of barracks arrangement; twelve open barracks with a maximum occupancy of 68 inmates per barracks; and six cell block barracks, with a maximum occupancy of 56 inmates housed in double occupancy

cells. Zone 4 contains barracks 19 which is a cell block format. The Restrictive Housing, Residential Program, and Special Programs Units are all single occupancy cell blocks. The inmate barracks are equipped with two inmate telephones, two televisions viewing areas, and tables with seats for letter writing or the pursuit of board games. Each barrack is also equipped with a Kiosk where inmates electronically fill out commissary orders, sick call requests, and can engage in video visits with contacts approved through the visitation system.

The facility operates a Residential Program Unit (RPU) which offers 40 program beds for inmates requiring specialized psychiatric and Mental Health Care.

The Classification Supervisor supervises one (1) Administrative Specialist who receives on average 70 new commitments each month. Classification is typically held every Thursday for general population inmates who are seen as part of annual reviews, periodic job/program changes, or for the return of good time lost as part of the disciplinary process. Classification for Restrictive Housing (RH) inmates is also conducted on Thursdays reviewing inmates assigned to restrictive housing weekly for the first 60 days then monthly thereafter until their release from RH. The Classification supervisor formulates release plans specific to the inmate being housed, reviews disciplinary report actions and reviews previous housing. The Classification Supervisor also participates in weekly staffing for Residential Program Unit (RPU) Inmates to monitor their progress and condition when housed in RPU. While these inmates are seen every 90 days by the staffing committee, they are reviewed by Mental Health staff at least 3 times weekly and monitored by security staff daily.

Intake for the McPherson Unit is supervised by a Unit Supervisor with the assistance of Program staff. Following instructions from Classification, the Intake area takes in the approved number of new commits by 7:30am on receiving days. Intake ensures the correct inmates are received before showering and receiving the Kewell shampoo. Inmates are fingerprinted and measured for the appropriately sized clothing, and the institutional file jacket is created. Medical and mental health screenings are conducted upon arrival with referrals for mental health appraisals completed within 14 days. Phone numbers are set up in the phone system. The intake area can receive 100 per week but has received as many as 45 new commitments in one day. New commitments are housed in Barracks 19 until initial classification. Intake personnel processes DNA testing and oversees the issuance of shower curtains, mats, tissue, feminine hygiene items, and all clothing for the duration of the inmates stay at McPherson.

The McPherson Unit Staff are active in the community and work with ADC and Community Agencies to provide services to area residents. Activities include participating in area activities such as Christmas Parades, Food Drives, visiting local schools, sponsoring area families during the holidays, and McPherson Unit Regional Maintenance providing services.

D. Pre-Audit Meeting

The team met on April 14, 2024, in Newport, Arkansas, to discuss the information provided by the Association staff and the officials from McPherson and Grimes Units.

The chairperson divided standards into the following groups:

1A-01 to 2G-03 & 4A-01to 4B-34 (234 files) Marilyn Lynn McAuley, Chairperson
3A-01 to 3D-19 & 5A-01 to 5F-08 (178 files) Frederick Schoonover, Member
6-A-01to 7F-08 (162 files), Anita Carnell, Health Care Member

The Wardens from both Ronald McPherson Unit and Scott Grimes Unit met with the audit team for this Pre-audit meeting and the following questions were asked and answered.

The auditor asked if staff and prisoners were aware of the audit and did staff or prisoners ask orally or in writing to speak with the auditor. Warden Faust advised that staff and inmates were aware of the ACA Reaccreditation Audit and no staff or prisoner requested to speak with the auditors. The auditor advised that ACA had referred to two communications from inmates requesting, through ACA, to speak to the auditors. Response to the two communications is addressed later in this report.

The auditor was advised by the Warden that there were no consent decrees, class action lawsuits, adverse judgment, or monitoring reports.

Also, Warden Faust advised there was nothing the audit team needed to be aware of that had occurred or was occurring that could jeopardize the audit.

Warden Faust advised that the facility had received ACA Reaccreditation notices, and they were posted around the facilities. The audit team observed notices of the ACA Reaccreditation Audit strategically posted throughout the facilities. Interviews with staff and inmates confirmed that they were aware of the ACA audit.

The following persons were in attendance:

McPherson Unit Warden	Nurzuhal Faust
Grimes Unit Warden	Thomas Hurst
McPherson Unit ACA Manager	Virginia Robins
Grimes Unit ACA Manager	John Sparks Jr.
Fire Safety Coordinator Lieutenant	Jacob Higgins
State ACA Manager	Shelly Jones
ACA Auditor Chairperson	Marilyn Lynn McAuley
ACA Auditor Member	Frederick Schoonover
ACA Health Care Member	Anita Carnell

E. The Audit Process

1. Transportation

The team was escorted to the facility by Shelly Jones, State Accreditation Manager.

2. Entrance Interview

The audit team proceeded to the office of Nurzhan Faust, Warden. The team expressed the appreciation of the Association for the opportunity to be involved with Arkansas Division of Correction, Ronald McPherson Unit in the accreditation process.

Warden Faust escorted the team to the Visiting Room where the formal entry meeting was held. The following persons were in attendance:

Warden	Nurzahal Faust
DW	John Moss
Major	Johnnie Swift
Captain	Jason Ming
Captain	Kaleena Watson
Lieutenant	Chad Baker
Lieutenant	Terra Polston
Lieutenant	Qushawna Stinnett
Seargent	Joseph Dauck,
Seargent	Alphonso Dean
Seargent	Linda Dykes
Seargent	Michael Ladd
Corporal	Jasmine Tolerson
Recreation Supervisor	Tina Babb
Intake Supervisor	Maritza Caver
Corporal	Billy Cowell
Program Specialist	Ed Eaton
FPM	Dejasia Gist
Director of Nursing	Anna Hackney
Administration Specialist II	Hannah Hamilton
Administration Review Officer	Jessica Hargis
Senior Chaplain	Perry Jackson
HR Manager	Jalesia Hearyman
Classification Officer	Jeannie Long
Program Specialist	Lisa Malone
Chaplain	David McSpadden
Mailroom Coordinator	Daniel Midgett
Program Specialist	Codie Odom
Unit Trainer	Corinna Owens
Substance Use Rehabilitation Services Supervisor	Christopher Riley

ACA Manager
Mental Health Supervisor
Inmate Grievance Coordinator
Maintenance Supervisor
Business Manager
Records Supervisor

Virginia Robins
Alan Rogers
Trish Secord
Phillip Thompson
Rhonda Webb
Tammy Wilson

Central Office/Visiting Staff in Attendance:

Agency Director
Deputy Director
Assistant Director
Chief Deputy Director
Deputy Director
Grimes Unit Warden
Regional Manager WellPath
DOC Construction Coordinator
State ACA Coordinator
Grimes Unit ACA Manager
Maintenance Coordinator
DOC Construction Corporal
Fire Safety Coordinator Lieutenant

Dexter Payne
William Straughn
Richard Cooper
Dale Reed
Aundrea Culclager
Thomas Hurst
Jason Kelley
Ronald Martin
Shelly Jones
John Sparks
Brian Drost
Brian Taylor
Jacob Higgins

It was explained that the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States. The audit schedule was also discussed at this time.

3. Facility Tour

The team toured the entire facility from 8:30 am to 11:45 am and 1:45 pm to 2:45 pm on Monday, April 15, 2024. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operations:

William Straughn, Deputy Director
Nurzuhul Faust, Warden
John Moss, Deputy Warden
Major Johnnie Swift
Captain Jason Ming
Captain Kaleena Watson
Lieutenant Jacob Higgins, Agency Fire Safety Coordinator
Lieutenant Chad Baker, Emergency Preparedness Coordinator
Seargent Joseph Dauck, Fire Safety
Cpl. Krystan Reeves Sanitation Officer (Scribe)
Cpl. Aaron Stevens, Tool control

Ann Fike, HR Assistant (Scribe)
Shelly Jones, Agency ACA Coordinator
Virginia Robins, McPherson Unit ACA Manager
Phillip Thompson, Maintenance Director
Corinna Owens, Unit Trainer (Scribe)

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

Security:

The Security Department at McPherson Unit has 185 staff members including 2 Major-Chief of Security (1- building, 1-field); 2 Captains; 7 Lieutenants; 35 Sergeants; and 140 Corporals. There are 78 vacant positions in the Security Department. Shift coverage consists of two 12-hour shifts Day Shift: 5:45 am to 6:00 pm and Night Shift: 5:45 pm to 6:00 am.

McPherson Unit is a multi-security level facility. The perimeter is surrounded by a double chain link fence reinforced with a height of 12 feet. The outer fence is topped with two rolls of coiled taunt razor ribbon wire of 13.4 square feet. The inner fence is topped with one roll of coiled taunt razor ribbon wire of 11.8 square feet. The facility is patrolled by two alternating full time perimeter vehicles that service 24 hours per day, 7 days a week.

McPherson Unit's perimeter security is comprised of a microwave, hard wire detection alarm system consisting of seven zones, all servicing the facility 24 hours per day, seven days per week. LED lighting, including 26 total lights on 13 outside poles, serves to illuminate the outside perimeter of the facility during hours of darkness. McPherson Unit's Central Control operations is responsible for the monitoring of all facility security systems.

The McPherson Unit has three points of egress into the facility. The Administration building serves as the facility's main entrance and pedestrian gate through which staff, contractors, and visitors enter. The Sallyport serves as the second point of egress and services all truck traffic. Zone 11 serves as the third point of egress which services the staff and offender field squads. An auditor observed field squads using this point of egress and going to work. The process was orderly, efficient, and professional.

When entering the main pedestrian point of egress, identification is checked, with log entry on everyone entering the building. This includes staff, inmates, volunteers, contractors, and other authorized personnel. Entrance and exit into the compound are through the front administration building.

Everyone entering the compound proceeds with a pat down search and a metal detector, and if all clear, entry is granted. All personal items are processed through an x-ray machine prior to entering the facility.

Staff do not carry personal protection devices. In lieu of these devices, radios are distributed to designated staff to assist with the monitoring of offender movement and communications.

The McPherson Unit has two dedicated staff, a Sergeant and Cpl., who review camera footage, assist in unit investigations, and monitor STTG operations at the Unit Level.

Searches are conducted on inmates as they depart and return from varied work assignments. Inmate movement is controlled, and inmate searches are conducted randomly in key areas within the facility. During a 24-hour period there are 9 counts with 4 formal day counts at 6:30 am; 9:30 am; 1:30 pm and 5:30 pm; and 5 formal night counts at 6:30 pm; 10:30 pm; 12:30 am; 2:30 am; and 5:30 am. Additional counts are conducted throughout the day/evenings as needed.

The McPherson and Grimes Units share a central armory. There is a staff member assigned Monday-Friday to issue weapons and security equipment needed. Emergency Response Team equipment is also maintained in this area. The McPherson Unit Emergency Response Team is on call 24 hours per day-seven days per week.

The armory is supervised by a certified armorer. Weapons in the armory include 28 shotguns, 14 rifles and 62 Glocks with ammunition. Less lethal weapons include 4-4mm launchers-12 ga. Rubber pellets. Inventories are done daily and monthly.

Keys for McPherson Unit that are kept in the Central Control include Daily, Emergency, and Restricted. Backup keys are in the armory. KOP/24-hour keys are issued to Administration and Security Supervisors. Keys are inventoried daily and monthly.

McPherson and Grimes share ICC Garage work assignment responsibilities. Inspection found all Class A and Class B tools were secured and properly inventoried.

At the time of the audit visit to the mailroom, supervisor was dressed in medical grade gloves and gown reviewing a mail crate of magazines. He stated that the Mailroom is open 7am-4pm Monday through Saturday. The supervisor has three (3) staff assistants to provide six (6) day a week coverage and to help him review both email and regular mail that can amount to an average of 40-60 boxes of books and 300-400 letters per week not including magazines or newspapers. He stated the mail crates are run through the scanner upon arrival at the facility and all non-legal letters and mail pieces are opened.

The inmates are informed on arrival that all individual mail pieces received must be three sent pages or less because only 4 pages are allowed to be copied, otherwise the letter will be considered contraband and returned or disposed. Mailroom staff then copies the letter along with the envelope and gives only the copies of their mail to the inmates to prevent contraband from entering the facility. Discussing contraband, the supervisor stated they recently received 25 pairs of solar eclipse glasses family members had mailed in as well as having received food from a foreign country. The area appeared neat, clean and of adequate size. Available logs indicated that the mail and packages are delivered as per standard requirements.

The number of inmates by custody level based on around 1,052 is maximum 209; medium 159; and minimum 684.

Starting February 26, 2024, the Newport Complex was privileged to host Academy Class 2024. Fifteen cadets completed the academy curriculum in Newport, AR. Classes were instructed by McPherson Unit Trainer and Grimes Unit Trainer. Students completed academic studies and physical training. The academy included four weeks in a classroom environment and two weeks of on-the-job training at the cadet's assigned unit. The cadets were required to maintain a 70% average. The McPherson Unit welcomed 10 new correctional officers following their graduation April 5, 2024.

Special Management and Restrictive Housing

Special Management at the McPherson Unit includes a 40 bed Residential Housing Unit (RPU) and 60 bed Restrictive Housing Unit 1 (RHU) with 57 inmates in RHU1 at time of audit. There are 7 additional beds for overflow in the Restrictive Housing Unit 2 with seven inmates in RHU2 at the time of the audit. The RHU has a Restrictive Housing Supervisor with two Cpl. staff assisting.

At the time of the audit there were 57 inmates in RHU 1. Of that number 33 inmates were in Extended Restrictive Housing and 24 were in Restrictive Housing and there were seven inmates in RHU 2 with four inmates in Extended Restrictive Housing and three inmates in Restrictive Housing. McPherson Unit has a Step-down program.

The RPU offers 40 program beds for inmates requiring specialized psychiatric and Mental Health care. The RHU offers 60 beds for Administrative, Disciplinary etc. actions. This Unit is supervised by a Sergeant Monday through Friday with the assistance of shift staff seven days a week. The RPU is the only Residential Program Unit for female offenders in the Arkansas Division of Corrections.

The RHU provides outdoor uncovered exercise areas. The exercise areas are comprised of individual yard modules. Each yard module consists of 180 square feet of unencumbered space.

Documentation reflects that all offenders housed in RHU receive a minimum of one hour of exercise outside their cells, five days per week, unless security or safety considerations dictate otherwise.

Review of logbooks found that cell to cell observation rounds; daily rounds by senior security supervisor; medical/mental health staff rounds; program staff visits; and Chaplain visits occurred per policy and standard requirements.

Medical and mental health services are provided to all inmates housed in RHU and RPU. Inmates request medical care/assistance by submitting paper requests to nursing staff during daily cell to cell rounds. Documentation reflects required screenings are reviewed promptly in accordance with health care protocols. Medical staff nurses conduct medication passes (with security escort) twice daily or more often as required. Mental health staff advisors (2) conduct RHU rounds a minimum of 3 times per week. A Licensed Clinical Social Worker conducts RHU rounds a minimum of once per week.

Documentation review reflects laundry, mail, and other related services are provided to inmates housed in RHU in accordance with the same schedule as offenders housed in general populations, unless otherwise designated by security.

Meals are transported from the kitchen to RHU in temperature-controlled hot boxes. Inmates housed in RHU are provided the same meal and content, at the same time as inmates housed in general population.

Special library accommodations are provided to inmates housed in RHU, with these special accommodations conducted on Tuesday and Thursday reviewed and screened by library and administrative security staff prior to approval.

Environmental Conditions:

The McPherson Unit is a well-designed facility with the most recent change completed in 2015 when the facility separated from the Grimes Unit and became a stand-alone facility. McPherson Unit is a smoke-free environment.

The facility has both natural and artificial lighting, making the facility well lit. A qualified environmental expert conducted light, noise and airflow testing and the facility was found to be within acceptable ranges. The air/light/sound testing are completed by a DOC employee licensed by the Arkansas Department of Labor & Licensing, HVAC Section but they are not employed by that department. Air circulation exceeded 15 feet of outside or recirculated filtered air permitted per person. The last lighting, noise and airflow testing was conducted March 2024 by the Arkansas Department of Labor & Licensing, HVAC Section.

Noise levels throughout the facility were within acceptable limits. The audit team tested the hot and cold running water and found temperatures suitable as required.

The ratio of showers, washbasins, and toilets to offenders is compliant with state statutes and ACA standard guidelines.

The facility's water, sewage, and power supply are serviced by the city of Newport.

The grounds inside and outside the perimeter of the facility were well maintained. The landscaping is performed by prisoners under the supervision of staff members. From the well-maintained look of the facility, you can see that the staff and prisoners take pride in their work.

McPherson Unit has two generators, one 25 kw located on the south side of building and one 700 kw located at the Sallyport that are inspected monthly with maintenance weekly.

Fire Safety:

The McPherson Unit is protected with a hard wire smoke detection system that is monitored 24 hours a day by members of the security staff. Both populated and non-populated areas are checked systematically. The fire protection system contains 1,585 wet sprinkler heads and is ready to respond to a heat build-up. The food production areas are protected with sprinkler hoods over each cooking area, pilot alarm systems for gas appliances and an emergency cut off system.

All security staff are trained with one fire drill per area each quarter. The staff is proficient in the use of 86 fire extinguishers and ten self-contained breathing apparatus (SCBA) units that have been in evacuation procedures and how to accumulate evidence after a fire. There are four fire hydrants.

The McPherson Unit has a working agreement with the Newport Fire Department for fire protection. The Newport Fire Department substation is approximately 2.8 miles from the McPherson Unit and has responded to an emergency within 4:00 minutes from the time assistance was requested.

The facility is compliant with all local and state codes regarding fire safety and is inspected annually by the fire Marshal. The last inspection was completed November 8, 2023, by the Arkansas Department of Public Safety, Division of Management. Areas inspected included Fire Alarm System, Fire Extinguishers, Fire Hydrants and Water Base Protection, Hazardous Materials, Hood System, and Electrical.

Food Service:

The Food Service Department is under the direction of one Food Service Manager with the assistance of 3 Kitchen Supervisors. There are 54 full time inmate workers and 26 part time inmate workers. Breakfast is at 2:30 am, lunch at 9:00 am and dinner at 2:30 pm.

Meals served per day include 700 breakfasts, 1100 lunches and 850 dinners. The cost per day for meals is \$.91 breakfast, \$.68 lunch, and dinner \$.74 for a total of \$ 2.33 per inmate per day. The dining room capacity is 112 individuals.

Equipment/space in the kitchen includes 1 freezer, 3 refrigerators, 3 dry storage areas, and 1 dishwasher that is not working. A new dishwasher (\$84,000) has been ordered and is scheduled to arrive in July. Temperatures for washing were 110 degrees, rinse 100 degrees by thermometer and sanitize-cold water use strips. Logs were kept on all temperatures and found to be accurate and within required ranges.

A certified dietitian reviews and approves the master menu system. The daily calories are 3,000 calories based on a four-week menu cycle. Meat is served three times daily at McPherson Unit. There are 32 medical diets approved by medical staff and 48 religious diets approved by the Chaplain.

All equipment is well maintained and is in good working order. The two range hoods are inspected on an annual basis with the last inspection March 2024.

Commissary services are provided to offenders housed at McPherson Unit. The hours of operation are Monday through Friday from 8:00 am until finished. The commissary store is under the supervision of two Commissary Store Managers with three inmate workers. Inmates submit their commissary orders by using the Kiosk located in the Barracks. There is a maximum of \$100.00 Commissary allowance per week.

A meal tray was sampled in the dining area on the second day of the audit and included Salisbury steak and gravy, mashed potatoes, pinto beans, a dinner roll, and pears. The meal was tasty and of appropriate temperature and serving size, which appeared to be uniform among the inmates. Inmates verbalized that they enjoy the food served at McPherson. Inmate satisfaction with the food and food services is consistent.

Sanitation:

Inmates are assigned housekeeping duties for housing area as well as institutional grounds, under the supervision of Correctional Officers. Sanitation inspections are conducted daily, weekly, monthly, and annually per the Housekeeping Plan.

Sanitation throughout the facility was exceptional. The team observed offenders cleaning in various areas of the facility. Inmate housing units were found to be clean, beds made, property stored, and shoes properly placed. Housing unit furnishings were found to be clean and in good order.

Chemicals/cleaning supplies used throughout the facility are inventoried and dispensed from the Central Caustic supply room. Cleaning supplies are transported to locations throughout the facility by way of secured caustic mobile carts.

Safety Data Sheets and safety equipment were near the area. Cleaning supplies located in the housing units were limited. Inspection of supplies were found to be organized, properly stored, and inventories.

Institutional grounds were well maintained and groomed with no evidence of dumping or improper material disposal. A contract is in place for monthly pest control, recycling, and bio-hazard waste services.

The level of cleanliness at the facility indicates that ongoing cleaning and maintenance is a high priority. At the time of the audit all areas of the facility were clean, with floors, surfaces, and vents dirt free. The outside areas at the McPherson Unit are well groomed and landscaped.

Medical Care:

The McPherson Unit is the Arkansas female reception unit and houses maximum, medium, minimum adult female inmates. The current population is aged 19 to 85. All females receive pregnancy tests while in jail so that pregnant females are not housed at McPherson but are sent to the Wrightsville Unit instead. McPherson is licensed to have an eight bed 24-hour infirmary with round-the-clock nursing staff. Inmates who have long-term physical or mental illness or injury that cannot be addressed at McPherson are transferred to Wrightsville as appropriate. However, McPherson does provide chemotherapy infusions as ordered. McPherson houses inmates with life sentences without parole. Medical staff reported being able to provide “end of life” services at McPherson as needed.

Upon entry to the medical services area is a security area just outside the central nurse’s station. This central area also contains the lab, medical records, the Director of Nurse’s office, employee restroom and two storerooms. Along the periphery of the medical area are the inmate waiting room with inmate restroom, the pill call area with pill call window, the dental suite, three exam rooms, an emergency exam area, an x-ray room, break room, doctor office with nearby exam room, administrative assistant office, infectious disease nurse office, a total of four inmate infirmary rooms, a lockdown observation cell, the chemo infusion room and two storerooms. Negative air pressure cells are not available at McPherson and patients needing such a cell are transferred to an outside hospital or to the Wrightsville unit as appropriate. An exam room utilized by Medical and Mental Health is available in the Restrictive Housing Unit (RHU) and contains treatment tables, scales, sharps container, computer, biohazard trash container, exam table paper, biohazard bags, and antibacterial soap. The area was observed to be well-kept, clean, and very orderly.

Health care services are provided through contract with Wellpath Care utilizing Wellpath employees under the direction of a Regional Medical Director and a Unit Medical Director. A RN is the Health Services Administrator, and a RN is the Director of Nurses. Both are on-site Monday through Friday.

Current nursing staffing includes two (2) nurse practitioners (NP), three (3) registered nurses (RN), four (4) as needed (PRN) registered nurses, nine (9) licensed practical nurses (LPN), five (5) certified nursing assistants (CNA), one (1) administrative assistant and one (1) medical records clerk. Day shifts are typically staffed with one (1) RN and five (5) LPNs. One (1) RN along with one (1) LPN are scheduled to work each weekend day, and two (2) LPNs are scheduled to work each night. Medical services are provided by a MD who is on the grounds each Monday through Friday from 6am to 4pm and is on call as needed. On call services are also available through the Zanoba Wellpath Telehealth portal which provides immediate emergency access with physicians at other units. The dental suite contains two (2) dental chairs. Dental services are provided by a Dentist each Monday through Thursdays from 6am to 4pm with a dental hygienist who works 10 hour shifts two days weekly. A dental assistant helps them both Mondays through Thursdays. An autoclave is available for sterilization with logs kept for weekly spore tests.

Laboratory: Licensed phlebotomist draws blood samples as needed with LabCorp calling the facility to determine if there are samples needing to be picked up. However, any nurse can draw when the phlebotomist is not available. LabCorp picks up draws on weekdays only. Weekend STAT draws go to nearby Unity Health. Lab results are submitted electronically directly into each inmate's medical record within two days. Critical lab values are called in immediately to McPherson medical staff.

Radiology: Radiology services are provided on the grounds by a contract with Express Mobile. Results are electronically inserted into the medical record within 24-48 hours. Express Mobile also does ultrasounds and emergency x-rays as needed. Inmates who cannot be seen by Express Mobile are sent to the local emergency room Unity Health when emergency x-rays or ultrasounds cannot be provided by Express.

Pharmacy Services: Medications are stored in locked cabinets in the locked pharmaceutical area. Pharmacy services are provided by Diamond with ordered medication being shipped via FedEx. New medications ordered before 2pm each day are usually received the next day. Upon arrival of the medication to the facility, nursing staff pick up the medications and take them to the pharmacy area. On Person Medications are picked up directly by the inmates. When emergency medications are needed, Diamond is contacted and plans through a local pharmacy for the McPherson staff to pick up. Frequently, Darling's pharmacy or Walgreens in Newport is used. Walmart pharmacy is used as a last resort.

Keep on person (KOP) medications at McPherson are called On Person Medications (OPMs) and include hypertensive medications, Tylenol, ibuprofen, and other medications that are not narcotic or psychotropic.

Medication administration for other prescriptions is conducted around mealtimes by LPNs or RNs; but typically, daily at 3am, 3pm and 9pm at the pill call window for the general population inmates. Restrictive housing medications are delivered by nursing at least twice daily or as prescribed. Medical providers usually order medications twice daily for the inmates but will also order meds that need to be given more frequently (three or four times daily) only if needed. The pill room and locked medication carts were examined during the audit and were clean and orderly.

General population inmates can request sick calls on the kiosks, while inmates in isolation can give their medical request form to the nurse or an officer. All requests are reviewed and triaged daily. Each health service request is classified as a 1, 2, 3 or 4; with 1s being seen within 24 hours, 2s being seen within 48 hours, 3s being seen within 72 hours and 4s just needing a reply (such as asking for a refill of an active prescription). Usually, 70-80 medical requests are handled daily. There is a \$3.00 co-pay for self-initiated requests with no charge for chronic care or emergencies. Emergencies are handled within the four-minute response time. McPherson has the Zanoba Telehealth portal through which emergency physicians can be contacted immediately. Emergencies that cannot be handled at McPherson are taken as directed by the Zanoba physician to Unity Health or other Arkansas Units as specified through the Zanoba portal.

McPherson has oxygen tanks on-site supplied through a contract with Espiragas. There are no negative air pressure cells at this unit. AEDs and emergency medical equipment are maintained in the medical area. First aid kits are available in the work areas, sally port and vehicles which are not in close proximity since medical staff will respond to any emergency within 4 minutes of being called. All medical tools and sharps counted during the audit were correctly counted and secured. The area was clean and organized.

Inmates housed at McPherson receive regular medical exams. While all receive medical assessment at intake and medical care as requested, inmates ages 39 and under are seen for exams at least every 5 years, those ages 40 to 64 are seen at least every 3 years, and those ages 65 and older are seen annually. Chronic care patients are seen at least every three months or more frequently as needed. Chronic care needs handled at the time of the audit included diabetes, hypertension, seizures, asthma, Hep C, COPD and endocrine; but chronic care clinics of all types are available depending on the needs of the inmates. A therapeutic diet list is utilized in food service.

Inmates needing eyeglasses are seen by an eye doctor who provides optometry services to the area prisons on a set calendar with inmates at McPherson being seen about every 90 days. Eyeglasses are supplied by Institutional Eye Care and are usually received within three weeks of the exam. Staff explained that the doctor works with his two sons, one who is an optometrist and the other who is their assistant, to operate a seamless and effective eye clinic in the visitation room. With security getting the inmates, this eye clinic can examine 90 to 100 inmates each period.

McPherson contracts with Stericycle for the collection of biohazardous waste. Boxes are maintained in a locked area at the Grimes Unit for pickup. Medical records at McPherson are all electronic through the electronic Offender Management Information System (eOMIS). Two Telehealth platforms are available: the emergency system Zanoba which provides almost immediate access to emergency physicians and the Wellpath Telehealth system which is HIPAA compliant for psychiatric and other medical consultations.

McPherson is licensed to have eight (8) infirmary beds and is considered the female inmate hospital for the state handling the sickest of the female inmates. Dialysis, when needed, is done at the Hawkins Units. McPherson has four beds for chemotherapy infusion services.

Eight (8) deaths at McPherson were reported during the audit cycle. Three (3) were unexpected natural deaths and one (1) was a suicide by hanging in the Residential Program Unit (RPU) area. This inmate found hanging was on involuntary medications due to noncompliance and psychosis.

COVID precautions plans in place at the time of the audit included giving the COVID test to all inmates having a body temperature of 100.4 degrees or higher. Inmates who test positive are then isolated for ten (10) days with the barrack quarantined for five (5) days to determine if more would fall ill. Groups of inmates testing positive are planned to be placed in the same barracks. Such precautions were not needed at the time of the audit and will be restarted in case COVID returns to the population.

Overall, the medical clinic was organized, clean and very well run. All ACA standards relating to health care that applied to this facility were met. Inmates and staff talked with were pleased with the services provided. Medical staff works closely with other facility staff as well as with other area facilities to ensure the McPherson inmate population needs are met. Nursing staff verbalized their enjoyment of their work.

Mental Health Services:

Mental health services are provided onsite by Arkansas Department of Corrections employees. McPherson does not provide hospital type housing for inmates with acute psychiatric illness, but only houses those with stabilized serious mental illness. At the time of the audit, McPherson had 212 inmates diagnosed with mental illness excluding substance abuse, and 316 on psychotropic medications to stabilize adjustment or treat mental illness. Mental health staff provides both counseling as per the individual treatment plan and crisis counseling as needed. Mental health also oversees substance abuse, sex offender treatment and the issuance of the self-help packets.

Current Mental Health staffing includes a Rehabilitation Program Manager, one (1) Licensed Practical counselor, and one (1) bachelor level social worker. Four (4) Bachelor level case managers work in the advisory capacity to provide mental health related services to the inmates. Psychiatric services are provided through Telehealth utilizing a MD Psychiatrist, and two MDs. Emergency on-call services are provided on rotation with all supervisory staff and licensed professionals being scheduled. McPherson is in the process of contracting with Wellpath to provide mental health services.

Inmates who require acute mental health services are sent to the Wrightsville Unit for stabilization. McPherson has developed a Residential Program Unit (RPU) to address the mental health needs of non-acute stabilized general population inmates. The goal of this unit is to maintain the inmates in the least restrictive environment with access to groups and weekly staffing. The RPU is in a 40-bed restrictive housing unit with both upper and lower tiers and an open dayroom. The area contains tables with seating, a TV, DVD player for movies, and a library. Groups held in RPU include Thinking Errors, Anger Management, Stress Management, and Communication Skills with both internal recreation available in the unit dayroom area and outside recreation provided by the recreation supervisor. The RPU can house 40 inmates at a time but is currently at capacity with a list of inmates awaiting entrance into this program. Inmates housed in RPU are only released to the general population when determined in the staffing process.

Inmates placed on suicide-related treatment precautions are not observed in RPU but are maintained in a segregation cell while on observation. Paper gowns, suicide smocks and mats are available for the inmates placed on treatment precautions. Watch logs are maintained with watches occurring at the specified interval. When inmates decompensate after hours, the mental health on-call designee is contacted, and orders are given to security to place the inmate on treatment precaution to be observed at a specified interval. Mental health will then see the inmate the next day to adjust the precaution if needed. One (1) inmate was on treatment precautions in a paper gown at the time of the audit. Reviewed logs indicated she was being seen at the ordered intervals.

Recreation:

Recreation activities, under the supervision of a Recreation Supervisor at McPherson Unit, are provided through yard call as well as the gymnasium. There is one inmate worker assigned to recreation. At the weekend security staff aid as needed on the weekends and with larger events.

There is an indoor gymnasium with two basketball courts. Recreation activities include various exercise programs including Dance 2 Be Free, volleyball, basketball, shuffleboard, as well as board games. During the holidays, numerous games and contests are held for the inmate population. These activities are provided to all classes of inmates.

McPherson has two large outside recreation yards for the general population housing units. On one yard is a basketball court with picnic tables, soccer and volleyball area. The other yard has fewer activities but is slated for upgrade. Recreation Activities Supervisor explained that the female inmates tend to be more social and do not care for sports matches. She said they spend most of their outside recreation time walking, talking and visiting with other inmates who may be in the yard at the time. Each day the housing units switch between the two yards so all general population inmates may have access to the basketball and volleyball courts. She stated that most of the inmates look forward to the five holiday recreation days: Memorial Day, Fourth of July, Labor Day, Thanksgiving and Christmas for which each DOC unit receives \$800 each to provide money to be spent in the canteen for those inmates who participate in the unit games. At McPherson the games selected by the inmates do not include contact sports. At the time of the interview, the RPU inmates were out on the big yard.

Religious Programming:

A Senior Chaplain provides oversight for the chapel services at both the McPherson and Grimes Units. McPherson Chaplain David McSpadden, employed since 2008, works under the Senior Chaplain providing full-time coverage meeting the ACA standard requirements. Both chaplains along with volunteer chaplains provide services to the inmates and staff conducting housing unit rounds, counseling, death notifications, crisis counseling as well as employee counseling, along with teaching in the Principle and Application for Life (PALS) program which is McPherson's faith-based program. With the assistance of seven inmates assigned as peer mentors, the chaplains ensure offered religious services are conducted. Two services are held each Sunday evening with a total of ten (10) or more different groups held during the week. Religious offerings include nondenominational services, New Birth, Church of Christ, Buddhist, Jehovah Witness, Catholic Services and Jumu'ah Prayer. Inmates may also request other religious representation as needed. Attendance of the services was reported to vary at times having as many as 380 attend the scheduled service.

Under the leadership of the chaplaincy is the McPherson faith-based program, Principal and Application for Life (PALS), a 12-month program housed in Barracks 3 which can house up to 56 inmates and teaches principles promoting integrity, personal responsibility and accountability. Inmates who are currently in the program, classified to and awaiting participation in the program as well as those who have completed the program are housed in this this area which is brightly painted, well maintained, and decorated with both Bible verses and religious affirmations. It also houses a faith-related library. Half day classes include wisdom search, praise and worship, book study, embracing purpose, Bible movies, spiritual discipleship, character building, self-control, singing and prayer circles. All PALS participants are assigned to work on the compound when not in class. Scheduled into this program are times for daily cleaning and maintenance of this living/program area.

At the time of the audit, the program had one (1) inmate assigned as PALS counselor, and six (6) as mentors with 49 participants. Inmates were observed participating in the afternoon lesson during the audit.

The chaplains oversee volunteer services and work closely with the volunteers to ensure service provision. McPherson has 15 volunteer certified religious assistants who have a badge and can come in as scheduled. Another 25 to 30 volunteers come as needed to assist with scheduled services and programs. One greatly anticipated volunteer-based program is Kiaros which is scheduled to occur three (3) times each year in March, June and November. The Chaplain reported while expecting almost 200 applications to attend the June Kiaros, only 25-30 can be approved to attend because of space limitations. Also provided by volunteers is the Story Book Project sponsored by the Cherokee Village Lutheran church in which inmates are recorded reading selected books to their children. The recording along with the book are then sent to the children with hopes to build and maintain an intimacy between the inmate parent and child. Abortion Support Recovery groups, AA and NA are not currently being held because McPherson is in the process of replacing the approved facilitator.

Offender Work Programs:

The McPherson Unit, being unique in its operations, offers many job skills and programs that will benefit the inmate population while incarcerated and once they return to their communities by providing valuable resources to the inmate. Inmates have opportunities to learn job skills by joining the following programs maintenance, agricultural, regional maintenance, food service, and PAWS in prison.

Inmates are required to work, and McPherson Unit staff provides ample work opportunities for the inmates. There is a list showing all the available job sites including administration porter, barber shop, barracks porter, commissary, custodian, kitchen, laundry, library, maintenance, painter, tutor, etc. Inmates are not provided monetary wage reimbursements for institutional jobs. In lieu of monetary wages, inmates employed in institutional jobs receive good time credits .

The cleanliness of the housing barracks is maintained by inmate porters who are assigned to each area of the barracks. When touring the barracks the auditors found the area clean, cells organized, and without clutter. It is obvious the inmates take pride in good housekeeping in their housing units.

There are around 255 inmates working in field squads participating in agricultural and gardening programming. The Garden Operation is comprised of both McPherson and Grimes Unit inmate workers. The inmate field squads are responsible for providing hay and vegetables to Grimes, McPherson, and several other Units around the area.

McPherson Unit does not have the normal Correctional Industries work available.

Academic and Vocational Education:

The Education Department at McPherson Unit is under the direction of one Principal with the assistance of four Teachers and three Vocational Tech Instructors. Special Education requirements are handled by a Special Education Teacher from Grimes Unit. The hours of instruction are 7:15 am to 11 am and 12:15 pm to 4:00 pm from Monday through Thursday.

McPherson Unit has 9 well equipped classrooms, 2 computer labs in school, and 2 computer labs in Vocational Training. During the tour of the facility the team observed inmates interacting with each other and the instructor during classes.

The McPherson Unit houses most of the female population of the Aransas Division of Correction. Education services are offered to inmates in the form of GED Program, Vocational education, and college courses offered through a partnership with Arkansas State University Newport.

The Education Department works with inmates towards getting their GED and offers vocational education courses Computer Science; Coding & Cybersecurity; Computer Applications Technology; Cosmetology; and Cosmetology Instructor. The department also works in conjunction with Arkansas State University Newport to offer college courses such as Welding; WAGE; World Civilization; Art; English Comp; Sociology; and Psychology.

The Arkansas Division of Corrections mandates that each inmate receive his/her GED prior to release. The McPherson Unit staff assist in the GED program through inclusion of a state accredited school facility. There were 243 inmates participating in the GED training with 59 inmates graduating.

Social Services:

The McPherson Unit offers a wide variety of recreational, religious and treatment programs. Programs include Anger Management; Thinking Errors; Parenting, Stress Management; and Domestic Violence Education. Recognizing that substance abuse affects many of the inmates who are incarcerated, a Substance Use Rehabilitation Services program is available. Other programs offered include Principles and Applications for Life (PAL); Sex Offender Female Treatment (SOFT); PAWS in Prison; and Think Legacy Program.

Upon arrival to the McPherson Unit, inmates' needs are determined and individualized plans are developed for them in the multi-disciplinary Classification process. Inmates maintained at McPherson who have social service-related needs are offered programming at assist with addictions, adjustment needs and character building.

Substance abuse treatment program oversight is provided by a Substance Abuse Treatment Coordinator, who has a bachelor's in psychology and Arkansas certification in Substance Abuse. He explained that McPherson had previously utilized a therapeutic community (TC) program, but system-wide had found the treatment community practices to be too punitive and were not helping the inmates to make significant and lasting life changes. He stated the TC practices at McPherson have been discontinued. Current therapy modalities utilized include Cognitive Behavioral Therapy (CBT) and Motivational Interviewing (MI) which are recognized as performance-based approaches and are the community standard of care in addiction treatment. Since approximately 90% of the inmates have addiction issues, the McPherson Substance Use Rehabilitation Services (SURS) program is a large program and is housed in Barracks 15, 16 and 18; however, the program is designed that the classes are limited to only 25 inmates to stay in compliance with state certification requirements. SURS uses three (3) rotating modules where entry into and exit from the program may occur at any time during the year which allows for many participants to receive the entire program offerings. While some inmates may be stipulated by the courts to participate in addictions treatment, inmates are screened for substance use risk upon arrival to determine probability of relapse risk. Placement is needs based, and inmates assigned to the program are prioritized by their release date. Inmates with high probability are offered the 24-week program completing all three modules, and those with low probability complete just the first module in the 8-week SURS program. Inmates who enroll are assigned to either the four (4) hour morning or the four (4) hour afternoon program, and to one (1) of the seven (7) staff program leaders who teach topics such as problem solving, refusal skills, planning for emergencies, family recovery issues, coping with cravings and relapse prevention. All SURS participants are assigned to work on the compound when not in class. During the 2023-2024 year, 357 inmates entered the program with 275 completing SURS.

The Sex Offender Female Treatment (SOFT) program is a 6-month program held in 1 Barracks with assigned inmates receiving programming from the assigned mental health advisor. The program can hold up to 35, but currently has 11 participants along with one (1) inmate tutor.

Mental Health advisors provide self-help packets with topics on parenting, substance abuse education, anger management, thinking errors, stress management, victims of domestic violence, and perpetrators of domestic violence to inmates who request them. Those eligible to receive Good Time may get credit for completing each packet.

While basic reentry/transitional services are provided through the Parole Board who come onto the grounds to interview prospective inmates for transfer to reentry/transitional training and housing, McPherson has the Think Legacy program in Barracks 17 under the direction of Edward Eaton which provides release preparation to inmates who are six (6) to 24 months from their discharge date.

To participate, inmates must be Class 1 or Class 2 offenders and disciplinary report free for 60 days. Think Legacy is a six (6) month life skills program with classes scheduled for three (3) hours in the morning and three (3) hours in the afternoon. At the time of the audit, there were 10 assigned to the morning class and 12 assigned to the afternoon. Classes include instruction on core beliefs, cognitive behavior therapy, thought processes, rebuilding relationships, money goals, budgeting, critical thinking, conflict resolution, accountability, community, communication skills and anger management. Think Legacy also includes the eight (8) week curriculum Thinking for a Change (T4C) program. During the year 2023/2024, 91 inmates entered the program and 30 completed. Graduating classes have a group photo hung in the entry hallway with each graduating member signing the wall beneath the photo. Mr. Eaton spoke of how each graduate is incentivized not just by the pride experienced by completing the class, but by having their name on the completion wall.

The PAWS program was not in operation at the time of the audit as they were waiting for a new group of dogs to come in. The Arkansas Paws in Prison program allows selected inmates to train rescue dogs teaching them basic obedience skills and socializing the dogs so they would be more adaptable. At the time of the audit, 17 inmates were assigned to this program.

General population inmates have access to kiosks in their housing units on which they can access commissary services, make requests to medical, mental health and other staff, send outside emails, check their account balances, and participate in video visitation as approved through the visitation system. Inmates who meet disciplinary requirements and follow the established rules can participate in a monthly subscription service on an electronic tablet through which they can access learning games, games, movies, music, sitcoms gospel sermons, and academic classes for which they can receive certificates. Inmates can also place phone calls through these tablets as governed by the offender phone system. Tablets are recharged at night on a multi-unit charging station in the housing unit.

During the audit, the following programs were observed in process: Sex offender class taught by a peer tutor, three (3) program leaders teaching three (3) SURS classes, Pre-GED, Adult Basic Education, GED testing, Computer Lab, Accounting, Cosmetology with 13 students, Computer Science class and ICEV Lab.

Visitation:

McPherson Unit provides onsite and video visitation twice per week on Saturday, Sunday, and all legal holidays. from 11:30 am to 1:30 pm. There are two large visitation rooms with a capacity of 140 individuals in each room with vending machines and a lovely children's area with paintings on the walls and toys. There is no outside visiting area. Attorney, clergy, and special visits are accommodated upon prior request and approval.

Visitation with the family and friends of inmates is conducted each weekend as scheduled according to the inmate's class status. Background checks are conducted on everyone requesting to visit with an inmate. Correctional staff provide security during these visits.

Special visits are set up to accommodate visitors who live over 300 miles away. Inmates are allowed visitation with attorneys upon request of the attorney.

Inmates and their families are also able to communicate through the Video Visitation and Tablets available at the McPherson Unit through Securus Technologies.

Library Services:

Inmate Library Services at McPherson Unit include both general and law libraries. Library services are under the supervision of the facility Program Specialist with the assistance of 5 certified library clerks.

The general library is open seven days a week with a variety of books available for inmates to check out or use as reference material. There are 9,000 books, 100 magazines and 1 newspaper available for the inmates' use. The libraries are open from 7:00 am to 4:00 pm all 7 days of the week.

The law library aids inmates on legal issues seven days a week by appointment. The Lexis Nexus computer program, with 2 terminals, aids inmates with legal issues and a clerk is assigned to type documents. Law Library tablets are also available to check in and out while in the law library.

Inmates access library services through written library requests. Upon receipt inmates are placed on the library callout list and are allowed 15 minutes per library visit. Requests from inmates in RHU are processed through the Librarian.

When interviewing inmates, they reported they had ample time for their leisure and law library needs. If they need library information that is not on site, they confirmed that the facility is part of the interagency library loan program and they can request and receive books/information.

Laundry:

The McPherson Unit operates a central laundry under the supervision of a security Corporal staff member using 17 inmate workers. Laundry hours are 5:30 am to 3:00 pm on Monday through Thursday with laundry work on weekends as needed. Inmate clothing is washed daily. Segregation and clinic clothing is washed separately from the rest of the population. The laundry provides all inmates with the opportunity to launder their linen at least weekly.

There are 5 commercial washers and 5 commercial dryers with 2 washers and 2 dryers not working. There is a work order to replace the 4 pieces of equipment. Chemicals are automatically dispensed into the machines. Inspection of inventory and process logs were found accurate and in order. Items containing bio-hazard waste are properly secured and placed in the facilities designated bio-hazard containers for proper disposal.

Lint traps are cleared after each use. Tools located in the laundry area were found properly inventoried and accounted for. The area was very clean and well organized.

F. Examination of Records

Following the facility tour, the team proceeded to the Warden's Conference Room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has no notices of non-compliance with local, state, or federal laws or regulations.

1. Litigation

Over the last three years, the facility has had zero consent decrees, class action lawsuits or adverse judgments.

2. Significant Incidents/Outcome Measures

A meeting was held with the auditors, Warden, and Executive Staff to discuss Significant Incidents and Outcome Measures.

There were no entries on the Significant Incidents report for the previous 12 months.

A review of three (3) years of Health Care Outcome Measures was conducted. Comparison indicated consistent numbers with the identification of and provision of treatment to HIV, Hep C, TB, hypertensive, and diabetic patients. During the audit cycle, there were no cases of MRSA, no occupational exposure to blood or potentially infectious materials, and no serious medication errors reported.

Two (2) high risk events were identified in quality assurance during the first year of the cycle; but these were corrected, and none were identified during the remaining two (2) years. No offender grievances were filed for safety or sanitation concerns during the first year of the audit cycle while four (4) were filed during the remaining two (2) years. Only 14 of the 257 inmate grievances related to healthcare filed during the entire audit cycle were found in favor of the inmate, and neither of the two (2) adjudicated lawsuits related to health care were found in favor of the inmate.

During the entire three (3) year audit period, 167 suicide attempts were reported with only one (1) completed suicide. Of the eight (8) reported deaths, three (3) were unexpected natural deaths, and one (1) was suicide with the rest being expected natural deaths.

The other Outcome Measures (not related to Health Care) were reviewed with minor changes made and the report adjusted. Based on the auditor's professional judgement and experience and what they have personally observed at the McPherson Unit, the numbers reflected in the report are consistent with the overall mission and security level of the facility.

3. Departmental Visits

Team members revisited the following departments to review conditions relating to departmental policy and operations:

<u>Department Visited</u>	<u>Person(s) Contacted</u>
Visitation	Kaleena Watson, Captain
Food Service	Dejasia Gist, FPM Jason Ming, Cpt.
Intake	Cpl. Tolerson, Corporal Maritza Caver, Intake Manager
Medical	Mr. Cowell, Health Service Administrator J. Hughes, Doctor L. Dove, Dentist
Laundry	Pamela Chandler, Corporal
Education	Micah Bone, Principal Barbara Tieflback, Teacher Whitney Foster, Cosmetology
Maintenance	Phillip Thompson, Maintenance Supervisor Penny Cook, Administration Specialist 1
Barracks 1	Kristina Lettenmaier, Advisor
Barrack 3	Cpt. Watson, Captain
Barracks 4	Lieutenant Baker, Security
Barrack 17	Edward Eaton, Program Specialist

Barrack 18	Johnnie Swift, Major
Control	Jamie Jackson, Corporal
Armory	Chris Thomas, Armory Supervisor
Key Control	Aaron, Stevens, Corporal
Commissary	Dane Piker, Commissary Manager
Recreation	Tina Babb, Recreation Supervisor
Restrictive Housing	Seargent Pamela Marlott, RHU Supervisor
SPU	Jason Ming, Captain

The Ronald McPherson Unit has a number of especially notable departmental achievements. There is an abundance of opportunities within a variety of therapeutic, religious, and recreational programs. The Prodigal Daughters Program at the facility is particularly impressive.

On the second day of the audit, the Prodigal Daughters group (round 30 inmates) performed an Easter party skit and a musical program written by one of the inmates called “The Easter Story.” This was an amazing production, enjoyed by the audit team and staff. The acting, singing, costumes, and stage designs were exceptional. Very Talented group including Prodigal Daughters and several other inmates in the facility.

This group has been together for almost 16 years, and ACA Manager Virginia Robins is the current sponsor. There are six slots for regular participants, however, currently have only five (5) members. Auditions and interviews are being planned to fill the opening. Inmates interested in singing may apply for this group, but disciplinary, class and visitation records are reviewed before inmates are approved to join. The Prodigal Daughters recently performed a November concert, a Christmas event and the Easter program for the McPherson inmates; however, they also traveled across the state performing at various churches and functions. In the past year, the Prodigal Daughters traveled to perform at a women’s conference in Little Rock, a Chaplaincy meeting in Little Rock, a religious conference in Paragould, and for the Chosen Rejects in Maumelle, Arkansas. These are all day trips held usually on weekends with the group accompanied by two sergeants.

4. Shifts

a. Day Shift

The team was present at the facility during the day shift from 7:45 to 6:00 pm on Monday, April 15, 2024, 6:00 am to 4:00 pm on Tuesday, April 16, 2024, and 6:45 am to noon on Wednesday, April 17, 2024.

The Chairman attended the shift change on Tuesday, April 16, 2024, and addressed the officers, describing the ACA Reaccreditation audit, thanked them for what they do, and advising them of the important role they play in the success of the audit.

b. Night Shift

The team was present at the facility during the evening shift from 6:00 pm to 8:00 pm on Monday, April 15, 2024, and 5:30 am to 6:00 am on Tuesday, April 16, 2024.

The Audit Team attended the shift change on Monday, April 15, 2024, and addressed the officers, describing the ACA Reaccreditation audit, thanked them for what they do, and advising them of the important role they play in the success of the audit.

5. Status of Previously Non-compliant Standards/Plans of Action

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

Standard # 5-ACI-1C-05 at the time of the audit the vacancy rate at the McPherson Unit continued to exceed the 10% (18) month allowed period for authorized positions working directly with offenders. The status of this non-compliant standard was reviewed, and the facility has submitted the following response:

Plan of Action

We challenge all staff at the McPherson Unit to recruit prospective employees. We have also extended an open opportunity once a week for applicants to become potential new employees by directly visiting the McPherson Unit Human Resource staff that assist them through the application process. The McPherson Unit employees have been encouraged to work as a team to assist with recruitment efforts through various methods such as conducting job fairs in the community and surrounding areas, posting flyers in their local communities, sharing social media posts by the McPherson Unit, and directly recruiting staff in their communities. The McPherson Unit also uses social media to disseminate information about employment opportunities. The

McPherson Unit offers an incentive program to current staff members for referring new employees. The Arkansas Division of Correction has a website (www.arcareers.arkansas.gov) that lists all available jobs and an on-line application process to aid all interested parties in seeking employment at the ADC.

Task

- a. Retain Staff
- b. Process Available Applicants
- c. Mentor all Staff in developing the skills needed for a career with the ADC

Responsible Agency

- a. Human Resource Administrator
- b. Human Resource Staff
- c. Warden and Human Resource Manager

Assigned Staff

- a. Human Resource Administration Staff
- b. Unit Human Resource Manager
- c. McPherson Unit staff

Anticipated

Completion Date ACA

Audit 2027 or sooner.

G. Interviews

During the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

The auditors interviewed around 72 inmates during the tour of the facility and returned visit to various departments. Most interviews were very positive as inmates stated they feel safe in the facility and are treated with respect by security and others. The inmates felt they are receiving good medical and dental care, have religion of their choice, programs and work available, and feel their needs are being met.

Of special note is the fact staff remained away from the auditors when they were talking to the inmates so they could talk freely. The inmates were very complimentary about how accessible the Warden, executive staff and department heads were when they were making round by being responsive to the inmate questions.

Two correspondences received by ACA were reviewed by the Health Care auditor. One inmate requesting to be transferred to Missouri to be closer to family was still assigned to the facility. Interview indicated that this inmate had never formally requested to complete an Interstate Compact. She said that after she sent her letter to ACA that COVID started, and she had numerous video visits with her family. She said since COVID, video visits have continued but have seemed to slack off. She said if she desires to be transferred to Missouri in the future, she will complete an Interstate Compact packet, but right now she thinks she wants to stay at McPherson.

The second correspondence addressed quality of life and safety concerns in Barracks 16. The inmate referenced in the correspondence had been transferred to Wrightsville and could not be interviewed. The Health Care auditor went to Barracks 16 and found the barracks to be clean, and orderly with the temperature comfortably maintained. No mold, dust or excessive rust was noted. All faucets and toilets appeared to work. No further action was taken.

2. Staff Interviews

The auditors had the pleasure of speaking with over 60 staff at the McPherson Unit on both shifts. Interviews with staff made it obvious to the auditors that staff know their responsibilities, and everyone works as a team. All staff interviewed expressed their satisfaction and pride in the degree of collaboration and cohesiveness with and among administration staff, custody, and non-custody staff.

The staff interviewed feels, and the auditors agrees, that the McPherson Unit is a well-run facility earning the respect of inmates, staff, and the community. It was obvious that all staff members of the facilities are very skilled in the conduct of their duties.

H. Exit Discussion

The exit interview was held at 11:00 am in the Visiting Room with the Warden Nurzuhal Faust and 55 staff in attendance.

The following additional persons were also in attendance:

Dexter Payne, Director
Dale Reed, Chief Deputy Director
William Straughn, Deputy Director
Aundrea Culclager, Deputy Director
Richard Cooper, Assistant Director
Gaylon Lay, Superintendent
Shelly Jones, ACA Coordinator
Lieutenant Jacob Higgins, Fire Safety Coordinator
Manda Bass, Communications
Ronald Martin, Construction Coordinator

Michael Buford, Construction Project Supervisor
Brian Drost, Maintenance Coordinator
Brian Taylor, Construction Corporal
Thomas Hurst, Grimes Unit Warden
Claudia Harris, Grimes Deputy Warden
Major John Haynes, Grimes Chief of Security
John Sparks, Grimes ACA Manager
Sabrina Luster, Grimes Industry Supervisor
Steven Ricketts, NCU Deputy Warden
Dona Gordon, Regional VP WellPath
Kim Rosenthal, Regional Director Operations WellPath
Jason Kelley, Regional Manager WellPath
Dr. Chris Horan, WellPath

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

AMERICAN CORRECTIONAL ASSOCIATION
AND THE
COMMISSION ON ACCREDITATION FOR CORRECTIONS

COMPLIANCE TALLY

Manual Type	Adult Correctional Institutions, 5 th Edition	
Supplement	Not Applicable	
Facility/Program	Ronald McPherson Unit Arkansas Division of Corrections	
Audit Dates	April 15-17, 2024	
Auditor(s)	Marilyn Lynn McAuley, Chairperson, Anita Carnell, Member, Frederick Schoonover, Member	
	MANDATORY	NON-MANDATORY
Number of Standards in Manual	64	509
Number Not Applicable	0	26
Number Applicable	64	483
Number Non-Compliance	0	1
Number in Compliance	64	482
Percentage (%) of Compliance	100%	99.8%
<ul style="list-style-type: none"> • Number of Standards <i>minus</i> Number of Not Applicable <i>equals</i> Number Applicable • Number Applicable <i>minus</i> Number Non-Compliance <i>equals</i> Number Compliance • Number Compliance <i>divided by</i> Number Applicable <i>equals</i> Percentage of Compliance 		

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Division of Corrections
Ronald McPherson Unit
Newport, Arkansas

April 15-17, 2024

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

Standard # 5-ACI-1C-05

THE WARDEN/SUPERINTENDENT CAN DOCUMENT THAT THE OVERALL VACANCY RATE AMONG THE STAFF POSITIONS AUTHORIZED FOR WORKING DIRECTLY WITH INMATES DOES NOT EXCEED 10 PERCENT FOR ANY 18-MONTH PERIOD.

FINDINGS:

The vacancy rate of McPherson has exceeded the 10% vacancy rate for any 18-month period for authorized positions for working directly with inmates. The 18-month vacancy rate was 41.65%.

AGENCY RESPONSE:

Plan of Action

We challenge all staff at the McPherson Unit to recruit prospective employees. We have also extended an open opportunity once a week for applicants to become potential new employees by directly visiting the McPherson Unit Human Resource staff that assist them through the application process. The McPherson Unit employees have been encouraged to work as a team to assist with recruitment efforts through various methods such as conducting job fairs in the community and surrounding areas, posting flyers in their local communities, sharing social media posts by the McPherson Unit, and directly recruiting staff in their communities. The McPherson Unit also uses social media to disseminate information about employment opportunities. The McPherson Unit offers an incentive program to current staff members for referring new employees. The Arkansas Division of Correction has a website (www.arcareers.arkansas.gov) that lists all available jobs and an on-line application process to aid all interested parties in seeking employment at the ADC.

Task

- d. Retain Staff
- e. Process Available Applicants
- f. Mentor all Staff in developing the skills needed for a career with the ADC

Responsible Agency

- d. Human Resource Administrator
- e. Human Resource Staff
- f. Warden and Human Resource Manager

Assigned Staff

- d. Human Resource Administration Staff
- e. Unit Human Resource Manager
- f. McPherson Unit staff

Anticipated completion date

ACA Audit 2027 or sooner

AUDITOR RESPONSE:

The audit team agrees with the submitted Plan of Action. Vacancy rates are an issue across the field of corrections, and ADC is taking action to hire more staff and improve retention rates.

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Division of Corrections
Ronald McPherson Unit
Newport, Arkansas

April 15-17, 2024

Visiting Committee Findings

Non-Mandatory Standards

Not Applicable

Standard # 5-ACI-1B-24

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT, CONSISTENT WITH THE LAWS AND LEGAL PRACTICES WITHIN THE JURISDICTION, RESTITUTION IS COLLECTED AND ULTIMATELY MADE AVAILABLE TO THE VICTIMS OF CRIME AND/OR THEIR SURVIVORS. WHERE SUPPORTED BY STATUTE, AND FEASIBLE, VICTIM AWARENESS CLASSES ARE OFFERED TO HELP OFFENDERS UNDERSTAND THE IMPACT OF THEIR CRIMES ON THE VICTIMS, THEIR COMMUNITIES, AND THEIR OWN FAMILIES.

FINDINGS:

Per ACT 1262 of 1997, the ADC is not responsible. Restitution is addressed in Arkansas Code Annotated 5-4-205, Act 817-1997 Arkansas Crime Victims Reparations Act.

Standard # 5-ACI-1C-12

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT EMPLOYEES COVERED BY MERIT SYSTEMS, CIVIL SERVICE REGULATIONS, OR UNION CONTRACT ARE APPOINTED INITIALLY FOR A PROBATIONARY TERM OF AT LEAST SIX MONTHS BUT NO LONGER THAN ONE YEAR UNLESS NATIONAL OR STATE REGULATIONS SPECIFY OTHERWISE.

FINDINGS:

The McPherson Unit is not covered by merit systems, civil service regulations, or union contracts.

Standard #5-ACI-2C-06 (NEW CONSTRUCTION after June 2014).

INMATES HAVE ACCESS TO TOILETS AND HAND-WASHING FACILITIES 24-HOUR PER DAY AND ARE ABLE TO USE TOILET FACILITIES WITHOUT STAFF ASSISTANCE WHEN THEY ARE CONFINED IN THEIR CELLS/SLEEPING AREAS.

TOILETS ARE PROVIDED AT A MINIMUM RATIO OF 1 FOR EVERY 12 INMATES IN MALE FACILITIES AND 1 FOR EVERY 8 INMATES IN FEMALE FACILITIES. URINALS MAY BE SUBSTITUTED FOR UP TO ONE-HALF OF THE TOILETS IN MALE FACILITIES. ALL HOUSING UNITS WITH THREE OR MORE INMATES HAVE A MINIMUM OF TWO TOILETS. THESE RATIOS APPLY UNLESS ANY APPLICABLE BUILDING OR HEALTH CODES REQUIRE ADDITIONAL FIXTURES.

FINDINGS:

McPherson Unit has had no new construction (after June 2014).

Standard #5-ACI-2C-08 (NEW CONSTRUCTION after June 2014).

INMATES HAVE ACCESS TO OPERABLE WASHBASINS WITH HOT AND COLD RUNNING WATER IN THE HOUSING UNITS AT A MINIMUM RATIO OF 1 BASIN FOR EVERY 12 OCCUPANTS. THESE RATIOS APPLY UNLESS ANY APPLICABLE BUILDING OR HEALTH CODES REQUIRE ADDITIONAL FIXTURES.

FINDINGS:

McPherson Unit has had no new construction (after June 2014).

Standard #5-ACI-2C-10 (NEW CONSTRUCTION after June 2014).

INMATES HAVE ACCESS TO OPERABLE SHOWERS WITH TEMPERATURE- CONTROLLED HOT AND COLD RUNNING WATER, AT A MINIMUM RATIO OF ONE SHOWER FOR EVERY TWELVE INMATES, UNLESS APPLICABLE CODES REQUIRE ADDITIONAL FIXTURES. WATER FOR SHOWERS IS THERMOSTATICALLY CONTROLLED TO TEMPERATURES RANGING FROM 100 DEGREES FAHRENHEIT TO 120 DEGREES FAHRENHEIT TO ENSURE THE SAFETY OF INMATES AND PROMOTE HYGIENIC PRACTICES.

FINDINGS:

McPherson Unit has had no new construction (after June 2014).

Standard #5-ACI-2D-05 (NEW CONSTRUCTION or RENOVATION after June 1, 2014).

EACH DORMITORY PROVIDES INMATES WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST 12 SQUARE FEET, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN THE DORMITORY.

FINDINGS:

McPherson Unit has had no new construction or renovation (after June 1, 2014).

Standard #5-ACI-3A-07

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT WHEN BOTH MALES AND FEMALES ARE HOUSED IN THE FACILITY, AT LEAST ONE MALE AND ONE FEMALE STAFF MEMBER ARE ON DUTY AT ALL TIMES.

FINDINGS:

McPherson Unit does not house male offenders.

Standard #5-ACI-3A-17

WRITTEN POLICY, PROCEDURE, AND PRACTICE, IN GENERAL, PROHIBIT THE USE OF RESTRAINTS ON FEMALE OFFENDERS DURING ACTIVE LABOR AND THE DELIVERY OF A CHILD. ANY DEVIATION FROM THE PROHIBITION REQUIRES APPROVAL BY, AND GUIDANCE ON, METHODOLOGY FROM THE MEDICAL AUTHORITY AND IS BASED ON DOCUMENTED SERIOUS SECURITY RISKS. THE MEDICAL AUTHORITY PROVIDES GUIDANCE ON THE USE OF RESTRAINTS ON PREGNANT OFFENDERS PRIOR TO ACTIVE LABOR AND DELIVERY.

FINDINGS:

McPherson Unit does not house pregnant females.

Standard #5-ACI-3A-43

WHERE A CANINE UNIT EXISTS, POLICY, PROCEDURE AND PRACTICED PROVIDE THE FOLLOWING:

- A MISSION STATEMENT, INCLUDING GOALS AND OBJECTIVES

- EMERGENCY PLANS THAT ARE INTEGRATED INTO THE OVERALL EMERGENCY PLANS OF THE FACILITY.

FINDINGS:

McPherson Unit does not maintain a canine unit.

Standard #5-ACI-3A-44

WHERE A CANINE UNIT EXISTS, POLICY, PROCEDURE, AND PRACTICE FOR TRAINING OF HANDLERS/DOG TEAMS AND UPKEEP AND CARE OF THE ANIMALS PROVIDE THE FOLLOWING:

- CRITERIA FOR SELECTION, TRAINING, AND CARE OF ANIMALS
- CRITERIA FOR SELECTION AND TRAINING REQUIREMENTS OF HANDLERS
- AN APPROVED SANITATION PLAN WHICH COVERS INSPECTION, HOUSING, TRANSPORTATION, AND DAILY GROOMING FOR DOGS

EACH HANDLER/DOG TEAM SHOULD BE TRAINED, CERTIFIED, AND RE-CERTIFIED ANNUALLY BY A NATIONALLY RECOGNIZED ACCREDITING BODY OR A COMPARABLE INTERNAL TRAINING AND PROFICIENCY TESTING PROGRAM.

FINDINGS:

McPherson Unit does not maintain a canine unit.

Standard #5-ACI-3A-45

WHERE A CANINE UNIT EXISTS, POLICY, PROCEDURE AND PRACTICE PROVIDE DAILY AND CURRENT RECORDS ON TRAINING, CARE OF DOGS, AND SIGNIFICANT EVENTS.

FINDINGS:

McPherson Unit does not maintain a canine unit.

Standard #5-ACI-3D-05

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT MALE AND FEMALE INMATES HOUSED IN THE SAME INSTITUTION HAVE SEPARATE SLEEPING QUARTERS BUT EQUAL ACCESS TO ALL AVAILABLE SERVICES AND PROGRAMS. NEITHER SEX IS DENIED OPPORTUNITIES SOLELY ON THE BASIS OF THEIR SMALLER NUMBER IN THE POPULATION.

FINDINGS:

McPherson Unit does not house male offenders.

Standard #5-ACI-4B-32

FEMALE INMATES DETERMINED TO BE PREGNANT WILL NOT BE
HOUSED IN EXTENDED RESTRICTIVE HOUSING.

FINDINGS:

The McPherson Unit does not house pregnant inmates.

Standard #5-ACI-5B-13

IF YOUTHFUL OFFENDERS ARE HOUSED IN THE FACILITY, WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT THEY ARE HOUSED IN A SPECIALIZED UNIT FOR YOUTHFUL OFFENDERS EXCEPT WHEN: BUT ARE NOT LIMITED TO THE FOLLOWING:

- A VIOLENT, PREDATORY YOUTHFUL OFFENDER POSES AN UNDUE RISK OF HARM TO OTHERS WITHIN THE SPECIALIZED UNIT; AND/OR
- A QUALIFIED MEDICAL OR MENTAL HEALTH SPECIALIST DOCUMENT THAT THE YOUTHFUL OFFENDER WOULD BENEFIT FROM PLACEMENT OUTSIDE THE UNIT

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE PREPARATION OF A WRITTEN STATEMENT OF THE SPECIFIC REASONS FOR HOUSING A YOUTHFUL OFFENDER OUTSIDE THE SPECIALIZED UNIT AND A CASE-MANAGEMENT PLAN SPECIFYING WHAT BEHAVIORS NEED TO BE MODIFIED AND HOW THE YOUTHFUL OFFENDER MAY RETURN TO THE UNIT. THE STATEMENT OF REASONS AND CASE-MANAGEMENT PLAN MUST BE APPROVED BY THE WARDEN OR HIS OR HER DESIGNEE. CASES ARE REVIEWED AT LEAST QUARTERLY BY THE CASE MANAGER, THE WARDEN OR HIS OR HER DESIGNEE, AND THE YOUTHFUL OFFENDER TO DETERMINE WHETHER A YOUTHFUL OFFENDER SHOULD BE RETURNED TO THE SPECIALIZED UNIT.

FINDINGS:

McPherson Unit does not house youthful offenders.

Standard #5-ACI-5B-14

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE DIRECT SUPERVISION OF YOUTHFUL OFFENDERS HOUSED IN THE SPECIALIZED UNIT TO ENSURE SAFETY AND SECURITY.

FINDINGS:

McPherson Unit does not house youthful offenders.

Standard #5-ACI-5B-15

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR CLASSIFICATION PLANS FOR YOUTHFUL OFFENDERS THAT DETERMINE LEVEL OF RISK AND PROGRAM NEEDS DEVELOPMENTALLY APPROPRIATE FOR ADOLESCENTS. CLASSIFICATION PLANS SHALL INCLUDE CONSIDERATION OF PHYSICAL, MENTAL, SOCIAL, AND EDUCATIONAL MATURITY OF THE YOUTHFUL OFFENDER.

FINDINGS:

McPherson Unit does not house youthful offenders.

Standard #5-ACI-5B-16

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT ADEQUATE PROGRAM SPACE BE PROVIDED TO MEET THE PHYSICAL, SOCIAL, AND EMOTIONAL NEEDS OF YOUTHFUL OFFENDER AND ALLOWS FOR THEIR PERSONAL INTERACTIONS AND GROUP-ORIENTED ACTIVITIES.

FINDINGS:

McPherson Unit does not house youthful offenders.

Standard #5-ACI-5B-17

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT YOUTHFUL OFFENDERS IN THE SPECIALIZED UNIT FOR YOUTHFUL OFFENDERS HAVE NO MORE THAN INCIDENTAL SIGHT OR SOUND CONTACT WITH ADULT OFFENDERS FROM OUTSIDE THE UNIT IN LIVING, PROGRAM, DINING, OR OTHER COMMON AREAS OF THE FACILITY. ANY OTHER SIGHT OR SOUND CONTACT IS MINIMIZED, BRIEF, AND IN CONFORMANCE WITH APPLICABLE LEGAL REQUIREMENTS.

FINDINGS:

McPherson Unit does not house youthful offenders.

Standard #5-ACI-5B-18

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT PROGRAM PERSONNEL WHO WORK WITH YOUTHFUL OFFENDERS FROM THE SPECIALIZED UNIT BE TRAINED IN THE DEVELOPMENT, SAFETY, AND OTHER SPECIFIC NEEDS OF YOUTHFUL OFFENDERS. WRITTEN JOB DESCRIPTIONS AND QUALIFICATIONS REQUIRE TRAINING FOR STAFF SPECIFICALLY ASSIGNED TO THE UNIT OR STAFF THAT IS RESPONSIBLE

FOR PROGRAMMING YOUTHFUL OFFENDERS IN THE SPECIALIZED UNIT BEFORE BEING ASSIGNED TO WORK WITH YOUTHFUL OFFENDERS. THE TRAINING SHOULD INCLUDE BUT NOT BE LIMITED TO THE FOLLOWING AREAS:

- ADOLESCENT DEVELOPMENT
- EDUCATIONAL PROGRAMMING
- CULTURAL AWARENESS
- CRISIS PREVENTION AND INTERVENTION
- LEGAL ISSUES
- HOUSING AND PHYSICAL PLANT
- POLICIES AND PROCEDURES
- THE MANAGEMENT OF, AND PROGRAMMING FOR, SEX-OFFENDERS
- SUBSTANCE ABUSE SERVICES
- COGNITIVE-BEHAVIORAL INTERVENTIONS, INCLUDING ANGER MANAGEMENT, SOCIAL SKILLS, TRAINING, PROBLEM SOLVING, AND RESISTING PEER PRESSURE
- SUICIDE PREVENTION
- NUTRITION
- MENTAL-HEALTH ISSUES
- GENDER-SPECIFIC ISSUES
- CASE-MANAGEMENT PLANNING AND IMPLEMENTATION

FINDINGS:

McPherson Unit does not house youthful offenders.

Standard #5-ACI-5E-10

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT COMPREHENSIVE COUNSELING AND ASSISTANCE ARE PROVIDED TO PREGNANT INMATES IN KEEPING WITH THEIR EXPRESSED DESIRES IN PLANNING FOR THEIR UNBORN CHILDREN.

FINDINGS:

The McPherson Unit does not house pregnant inmates.

Standard #5-ACI-5F-08

WHERE A FACILITATED VICTIM OFFENDER DIALOGUE PROGRAM EXISTS, WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT THERE IS A PROGRAM INITIATED AND REQUESTED ONLY BY A VICTIM OR VICTIM/SURVIVOR THAT PROVIDES AN OPPORTUNITY FOR SUCH VICTIMS OR SURVIVORS TO MEET FACE TO FACE OR BY OTHER MEANS WITH THE INMATE RESPONSIBLE FOR THEIR VICTIMIZATION

IN A SAFE, SECURE, AND CONFIDENTIAL SETTING AFTER THOROUGH PREPARATION WITH, AND WITH THE ASSISTANCE OF A PROPERLY TRAINED FACILITATOR.

FINDINGS:

McPherson Unit does not provide a facilitated victim offender dialogue program.

Standard #5-ACI-6A-11

WHERE NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN THEY ARE NOT IN THE CARE OF THEIR MOTHERS.

FINDINGS:

McPherson Unit does not permit nursing infants to be housed with their mothers.

Standard #5-ACI-6B-04

WHEN INSTITUTIONS DO NOT HAVE QUALIFIED HEALTH CARE STAFF, HEALTH-TRAINED PERSONNEL COORDINATE THE HEALTH DELIVERY SERVICES IN THE INSTITUTION UNDER THE JOINT SUPERVISION OF THE RESPONSIBLE HEALTH AUTHORITY AND WARDEN OR SUPERINTENDENT.

FINDINGS:

McPherson Unit contracts with the private medical provider, Wellpath Services, to provide full-time 24/7 qualified personnel in the delivery of healthcare.

Standard #5-ACI-6B-10

IF VOLUNTEERS ARE USED IN THE DELIVERY OF HEALTH CARE, THERE IS A DOCUMENTED SYSTEM FOR SELECTION, TRAINING, STAFF SUPERVISION, FACILITY ORIENTATION, AND DEFINITION OF TASKS, RESPONSIBILITIES AND AUTHORITY THAT IS APPROVED BY THE HEALTH AUTHORITY. VOLUNTEERS MAY ONLY PERFORM DUTIES CONSISTENT WITH THEIR CREDENTIALS AND TRAINING. VOLUNTEERS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

McPherson Unit does not use volunteers in the delivery of healthcare.

Standard#5-ACI-6B-11

ANY STUDENTS, INTERNS, OR RESIDENTS DELIVERING HEALTH CARE IN THE FACILITY, AS PART OF A FORMAL TRAINING PROGRAM, WORK UNDER STAFF SUPERVISION, COMMENSURATE WITH THEIR LEVEL OF TRAINING. THERE IS A WRITTEN AGREEMENT BETWEEN FACILITY AND TRAINING

OR EDUCATIONAL FACILITY THAT COVERS SCOPE OF WORK, LENGTH OF AGREEMENT, AND ANY LEGAL OR LIABILITY ISSUES. STUDENT OR INTERNS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

McPherson Unit does not use students, interns, or residents to deliver healthcare.

Standard #5-ACI-7A-15

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES EMPLOYED IN THE COMMUNITY BY PUBLIC OR PRIVATE ORGANIZATIONS IN POSITIONS NORMALLY OCCUPIED BY PRIVATE CITIZENS MAY BE COMPENSATED AT THE PREVAILING WAGE RATE FOR THE POSITION OCCUPIED. INMATES RECEIVING SUCH COMPENSATION MAY BE REQUIRED TO REIMBURSE THE JURISDICTION FOR A REASONABLE SHARE OF ITS COST IN MAINTAINING THEM.

FINDINGS:

Offenders housed at the McPherson Unit are not permitted to be employed by public or private organization.

Significant Incident Summary

This report is required for all **residential** accreditation programs.

This summary is required to be provided to the Chair of your visiting team upon their arrival for an accreditation audit and included in the facility's Annual Report. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. Please type the data. If you have questions on how to complete the form, please contact your Accreditation Specialist.

This report is for Adult Correctional Institutions, Adult Local Detention Facilities, Core Jail Facilities, Boot Camps, Therapeutic Communities, Juvenile Correctional Facilities, Juvenile Detention Facilities, Adult Community Residential Services, and Small Juvenile Detention Facilities.

Facility Name: McPherson Unit
Reporting Period: 2022-2023

Incident Type	Months	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Total for Reporting Period
	→													
Escapes		0	0	0	0	0	0	0	0	0	0	0	0	0
Disturbances*		0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Violence		0	0	0	0	0	0	0	0	0	0	0	0	0
Homicide*	Offender Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Staff Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Other Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
Assaults	Offender / Offender	0	0	0	0	0	0	0	0	0	0	0	0	0
	Offender / Staff	0	0	0	0	0	0	0	0	0	0	0	0	0
Suicide		0	0	0	0	0	0	0	0	0	0	0	0	0
Non-Compliance with a Mandatory Standard*		0	0	0	0	0	0	0	0	0	0	0	0	0
Fire*		0	0	0	0	0	0	0	0	0	0	0	0	0
Natural Disaster*		0	0	0	0	0	0	0	0	0	0	0	0	0
Unnatural Death		0	0	0	0	0	0	0	0	0	0	0	0	0
Other*														0

*May require reporting to ACA using the Critical Incident Report as soon as possible within the context of the incident itself.

Appendix E American Correctional Association: Adult Correctional Institutions Accreditation Manual - 5th Edition Outcome Measures

		MCPHERSON UNIT			Cycle Dates: April 1, 2021 through March 31, 2022			Cycle Dates: April 1, 2022 through March 31, 2023			Cycle Dates: April 1, 2023 through March 31, 2024		
Performance Standards	Outcome Measures	Year 1 Numerator	Year 1 Denominator	Accreditation Cycle Year 1	Year 2 Numerator	Year 2 Denominator	Accreditation Cycle Year 2	Year 3 Numerator	Year 3 Denominator	Accreditation Cycle Year 3			
		1. Administration & Management: Administer and manage the facility in a professional and responsible manner, consistent with statutory requirements.											
1A: Facility Administration - The facility is administered efficiently and responsibly. Performance is based on goals, objective, and standard operating procedures and a system of regular review.	1A-1	Number of Plans of Action completed in the past 12 months divided by the number of Plans of Action approved by the Commission on Accreditation.	1	1	1	1	1	1	1	1	1		
	1A-2	Number of expected practices in compliance divided by the number of applicable expected practices.	547	548	0.99	548	549	0.99	548	549	0.99		
1B: Fiscal Management - The facility utilizes appropriate fiscal planning, budgeting, and accounting procedures and provides for a system of regular review.		<i>Compliance verified through expected practice files. No outcome measure required.</i>											
1C: Personnel - The facility promotes diversity and competency through employee staffing, recruitment, promotions, benefit allocations and performance reviews.	1C-1	The average offender population in the past 12 months divided by the average number of filled full time positions in the past 12 months.	914	196	4.66	973	126	7.72	1049	133	7.89		
	1C-2	The number of staff who left employment for any reason in the past 12 months divided by the average number of filled full time positions in the past 12 months.	73	196	0.37	85	126	0.67	50	133	0.38		
	1C-3	The number of verified employee violations in the past 12 months divided by the average number of filled full time staff positions in the past 12 months.	11	196	0.06	16	126	0.13	28	133	0.21		
	1C-4	The number of staff terminated for conduct violations in the past 12 months divided by the average number of filled full time staff positions in the past 12 months.	15	196	0.08	18	126	0.14	13	133	0.10		
	1C-5	The number of performance reviews rated acceptable or higher in the past 12 months divided by the total number of performance reviews conducted in the past 12 months.	107	126	0.85	118	131	0.9	130	141	0.92		
	1C-6	Average number of security staff positions filled per month for the past 12 months divided by the total number of authorized security positions.	121.58	195	0.62	96.66	195	0.5	104	190	0.55		
	1C-7	Number of security staff who left employment in the past 12 months divided by the total number of authorized security positions.	55	195	0.28	64	195	0.33	39	190	0.21		

		MCPHERSON UNIT			Cycle Dates: April 1, 2021 through March 31, 2022			Cycle Dates: April 1, 2022 through March 31, 2023			Cycle Dates: April 1, 2023 through March 31, 2024		
Performance Standards		Outcome Measures	Year 1 Numerator	Year 1 Denominator	Accreditation Cycle Year 1	Year 2 Numerator	Year 2 Denominator	Accreditation Cycle Year 2	Year 3 Numerator	Year 3 Denominator	Accreditation Cycle Year 3		
1D: Training & Development - The facility conducts pre-service, in-service, and specialized development programs to promote the effectiveness of staff, volunteers and other effected parties.		<i>Compliance verified through expected practice files. No outcome measure required.</i>											
1E: Case Records - The facility promotes appropriate security, access control, and other measures designed to assure the integrity of records entrusted to its care.		<i>Compliance verified through expected practice files. No outcome measure required.</i>											
1F: Information Systems & Research - Effective systems of data and information storage and retrieval are vital for the maintenance of operational effectiveness and research capability.		<i>Compliance verified through expected practice files. No outcome measure required.</i>											
1G: Citizen Involvement & Volunteers - The facility is a responsible member of the community, supporting citizen involvement and volunteer initiatives as well as other community interaction.	1G-1	The total number of hours of volunteer service delivered by members of the community in the past 12 months divided by the average daily population in the past 12 months.	1215	914	1.33	3700	973	3.8	2995	1049	2.86		
	1G-2	The total number of hours of community service work delivered by offenders in the past 12 months divided by 12.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
2. Physical Plant: The facilities' physical plant is designed, equipped and maintained in a manner that promotes safety, program function and access.													
2A: Building and Safety Codes - The facility complies with professional building and fire safety codes to help ensure the safety of all persons within the facility.	2A-1	Number of worker's compensation claims filed in the past 12 months divided by the average number of filled full-time staff positions in the past 12 months.	26	196	0.13	27	126	0.21	22	133	0.17		
	2A-2	Number of sanitation or health-code violations identified by external agencies in the past 12 months.			1			4			2		
	2A-3	The number of fire and safe code violations identified by the governing jurisdiction in the past 12 months.			4			5			2		

		MCPHERSON UNIT	Cycle Dates: April 1, 2021 through March 31, 2022			Cycle Dates: April 1, 2022 through March 31, 2023			Cycle Dates: April 1, 2023 through March 31, 2024		
Performance Standards		Outcome Measures	Year 1 Numerator	Year 1 Denominator	Accreditation Cycle Year 1	Year 2 Numerator	Year 2 Denominator	Accreditation Cycle Year 2	Year 3 Numerator	Year 3 Denominator	Accreditation Cycle Year 3
2B: Size & Organization - Facility capacity and functional design promote safety, an acceptable quality of life and operational innovation.	2B-1	Number of days facility population exceeded the operational capacity in the past 12 months divided by 365.	37	365	0.10	226	365	0.62	366	365	1.002
2C: Inmate Housing - Inmate housing areas are the foundation of institutional living and promote the safety and well-being of both inmates and staff		<i>Compliance verified through expected practice files. No outcome measure required.</i>									
2D: Environmental Conditions - Environmental conditions significantly influence the overall effectiveness of institutional operations. Lighting, air quality, temperature and noise levels are designed to preserve the health and well-being of inmates and staff members.		<i>Compliance verified through expected practice files. No outcome measure required.</i>									
2E: Program and Service Areas - Adequate space is provided for the various program and service functions conducted within the institution. Spatial requirements reflect functional need.		<i>Compliance verified through expected practice files. No outcome measure required.</i>									
2F: Administrative and Staff Areas - All levels of staff are provided with adequate space to carry out their responsibilities safely and effectively.		<i>Compliance verified through expected practice files. No outcome measure required.</i>									
2G: Security - The physical plan supports the orderly and secure functioning of the institution.		<i>Compliance verified through expected practice files. No outcome measure required.</i>									

		MCPHERSON UNIT			Cycle Dates: April 1, 2021 through March 31, 2022			Cycle Dates: April 1, 2022 through March 31, 2023			Cycle Dates: April 1, 2023 through March 31, 2024		
Performance Standards		Outcome Measures	Year 1 Numerator	Year 1 Denominator	Accreditation Cycle Year 1	Year 2 Numerator	Year 2 Denominator	Accreditation Cycle Year 2	Year 3 Numerator	Year 3 Denominator	Accreditation Cycle Year 3		
3. Institutional Operations: The facility protects the community, the staff, the offenders, and others from harm while maintaining an orderly environment with clear expectations of behavior and systems of accountability.													
3A: Security and Control - The facility utilizes a combination of supervision, inspection, accountability, and measured force response to promote safe and orderly operations.	3A-1	The number of incidents in which force, as defined by the agency, was used in the past 12 months divided by the average daily population in the past 12 months.	74	914	0.08	82	973	0.08	82	1049	0.78		
	3A-2	Number of seizures of contraband, as defined by the agency, in the past 12 months divided by the average daily population in the past 12 months.	241	914	0.26	19	973	0.2	196	1049	0.19		
	3A-3	The number of escapes, as defined in the Significant Incident Summary, in the past 12 months divided by the average daily population in the past 12 months.	0	914	0	0	973	0	0	1049	0		
	3A-4	The number of disturbances, as defined in the Significant Incident Summary, in the past 12 months divided by the average daily population in the past 12 months.	0	914	0	0	973	0	0	1049	0		
	3A-5	The number of acts of sexual violence, as defined in the Significant Incident Summary, in the past 12 months divided by the average daily population in the past 12 months.	0	914	0	0	973	0	0	1049	0		
	3A-6	The number of homicides, as defined in the Significant Incident Summary, in the past 12 months, divided by the average daily population in the past 12 months.	0	914	0	0	973	0	0	1049	0		
3B: Safety & Emergency Procedures - The number and extent of security, physical plant, environmental and other emergencies are minimized. When they occur, the response mechanism minimizes severity.		<i>Compliance verified through expected practice files. No outcome measure required.</i>											

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0	914	The total number of major disciplinary reports, as defined by the agency, in the past 12 months divided by the average daily population in the past 12 months.	1649	914	1.8	1335	973	1.37	1927	1049	1.84		
	3C-2	The total number of minor disciplinary reports, as defined by the agency, in the past 12 months divided by the average daily population in the past 12 months.	2743	914	3	1011	973	1.04	1344	1049	1.28		
	3C-3	Number of offender on offender assaults, as defined in the SIS form, in the past 12 months divided by the average daily population in the past 12 months.	0	914	0	0	973	0	0	1049	0		
	3C-4	Number of offender on staff assaults, as defined in the SIS form, in the past 12 months divided by the average daily population in the past 12 months.	0	914	0	0	973	0	0	1049	0		
3D: Inmate Rights - The facility protects the constitutional rights of offenders and seeks a balance between the expression of protected liberties and the preservation of institutional order.	3D-1	Number of grievances found in an inmate's favor divided by the number of grievances filed in the 12 month period.	140	1552	0.09	65	1316	0.05	96	1271	0.08		
4. Special Management Housing & Restrictive Housing: In general, inmates who threaten the secure and orderly management of the institution, posing a threat to others or a danger to themselves, are removed from the general population and placed in designated units. Such assignments are made appropriately and justifiably and offenders placed into such categories are treated justly, humanely, in a constitutionally correct manner and prepared for return to less restrictive units.													
4A: Special Management - Inmates who pose a threat are separated from general population and placed in a cell in a special management unit; (defined as segregation and including administrative segregation, protective custody or disciplinary detention); for periods of time less than 22 hours per day.	4A-1	Average number of offenders in Special Management Housing per month over the past 12 months divided by the average daily population in the past 12 months.	38	914	0.04	39	973	0.04	39	1049	0.04		

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4B: Restrictive Housing - Inmates who pose a direct and clear threat to the safety of persons or a clear threat to the safe and secure operation of the facility are separated from general population and placed in restrictive housing units / cells for periods of time 22 hours per day or greater.	4B-1	Average number of offenders in Restricted Housing per month over the past 12 months divided by the average daily population in the past 12 months.	35	914	0.04	33	973	0.03	57	1049	0.05		
	4B-2	Average number of offenders in Extended Restricted Housing per month over the past 12 months divided by the average daily population in the past 12 months.	26	914	0.03	48	973	0.05	20	1049	0.02		
	4B-3	Number of offenders released from Restrictive Housing by the appropriate authority within 24-hours in the past 12 months divided by the total placed in Restrictive Housing in the past 12 months.	41	303	0.14	68	317	0.21	24	333	0.07		
	4B-4	Number of offenders in Extended Restrictive Housing that were released directly into the community from either Restrictive Housing or Extended Restrictive Housing within the past 12 months divided by the total number of offenders released in the past 12 months.	1	632	0.002	0	597	0	0	599	0		
5. Institutional Services: Internal assignment to housing and program services should meet the basic needs of the offender consistent with the safe operation of the facility and should prepare the offender for successful reintegration into society upon release as appropriate.													
5A: Reception & Orientation - All incoming inmates undergo thorough screening and assessment at admission and receive a thorough orientation to the institution's procedures, rules, programs, and services.		<i>Compliance verified through expected practice files. No outcome measure required.</i>											
5B: Classification - Inmates are classified to the most appropriate level of custody and programming both on admission and upon review of their status.		<i>Compliance verified through expected practice files. No outcome measure required.</i>											
5C: Food Service - Meals are nutritionally balanced, well-planned, and prepared and served in a manner that meets established governmental health and safety codes.		<i>Compliance verified through expected practice files. No outcome measure required.</i>											

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5D: Sanitation and Hygiene - The institution's sanitation and hygiene program protects the health and safety of staff and offenders.		<i>Compliance verified through expected practice files. No outcome measure required.</i>									
5E: Social Services - Professional services including individual and family counseling, family planning and parent education; and programs for inmates with drug and alcohol addiction problems, meet the needs of identified inmates.	5E-1	Where a substance use disorder treatment program exists, the number of treatment slot available divided by the average daily population in the past 12 months.	150	914	0.16	150	973	0.15	150	1049	0.14
	5E-2	Where a substance use disorder treatment program exists, the number of completers of the program divided by the average daily population in the past 12 months.	161	914	0.17	282	973	0.29	281	1049	0.27
	5E-3	Where a sex offender treatment/management program exists, the number of program slot divided by the average daily population in the past 12 months.	15	914	0.02	15	973	0.02	15	1049	0.01
	5E-4	Where a sex offender treatment/management program exists, the number of completers divided by the average daily population in the past 12 months.	7	914	0.01	5	973	0.01	9	1049	0.01
5F: Re-entry - The institution provides a structured program to help inmates make a satisfactory transition upon their release from incarceration.	5F-1	The number of offenders who have completed their re-entry plan, as defined by the agency, in the past 12 months divided by the number of inmates released in the past 12 months.	632	632	1	712	597	1.19	379	599	0.63
6. Healthcare: Each offender receives appropriate physical and behavioral health care necessary to foster the restoration and maintenance of acceptable levels of wellness.											
6A: Access to Services - Offenders have unimpeded access to a continuum of health care services so that their health care needs, including prevention and health education, are met in a timely and efficient manner.	6A-1	Number of offenders diagnosed with a MRSA infection within the past twelve (12) months divided by the average daily population	0	914	0.09	0	973	0	0	1049	0

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	6A-2	Number of offenders diagnosed with active tuberculosis in the past twelve (12) months divided by the average daily population.	0	914	0	0	973	0	0	1049	0
	6A-3	Number of offenders who are new converters on a TB test that indicates newly acquired TB infection in the past twelve (12) months divided by the Number of offenders administered tests for TB infection in the past twelve (12) months as part of periodic or clinically-based testing, but not intake screening.	0	4	0	4	34	0.12	17	878	0.02
	6A-4	Number of offenders who completed treatment for latent tuberculosis infection in the past twelve (12) months divided by number of offenders treated for latent tuberculosis infection in the past twelve (12) months.	2	2	1	1	28	0.04	6	43	0.14
	6A-5	Number of offenders diagnosed with Hepatitis C viral infection at a given point in time divided by Total offender population at that time.	108	998	0.11	111	1003	0.11	115	1048	0.11
	6A-6	Number of offenders diagnosed with HIV infection at a given point in time divided by Total offender population at that time.	4	998	0.004	3	1003	0.002	9	1048	0.01
	6A-7	Number of offenders with HIV infection who are being treated with highly active antiretroviral treatment (HAART) at a given point in time divided by Total number of offenders diagnosed with HIV infection at that time.	3	4	0.75	3	3	1	9	9	1
	6A-8	Number of selected offenders with HIV infection at a given point in time who have been on antiretroviral therapy for at least six months with a viral load of less than 50 cps/ml total number of treated offenders with HIV infection that were reviewed	3	3	1	3	3	1	6	9	0.66

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	6A-9	Number of offenders with an active individualized services/treatment plan for a diagnosed mental disorder (excluding sole diagnosis of substance abuse) at a given point in time divided by the total offender population at that time.	268	998	0.27	203	1003	0.20	212	1048	0.20
	6A-10	Number of offender admissions to off-site hospitals in the past twelve (12) months divided by average daily population.	24	914	0.03	33	973	0.03	40	1049	0.04
	6A-11	Number of offenders transported off-site for treatment of emergency health conditions in the past twelve (12) months divided by the average daily population in the past 12 months.	37	914	0.04	50	973	0.05	54	1049	0.05
	6A-12	Number of offender specialty consults completed during the past twelve (12) months divided by Number of specialty consults (on-site or off-site) ordered by primary health care practitioners in the past twelve (12) months.	186	130	1.43	2075	2075	1	1254	1734	0.72
	6A-13	Number of selected hypertensive offenders at a given point in time with a B/P reading > 140 mmHg/ >90 mm Hg divided by total number of offenders with hypertension who were reviewed.	7	15	0.46	5	0	1	4	6	0.66
	6A-14	Number of selected diabetic offenders at a given point in time who are under treatment for at least six months with a hemoglobin A1C level measuring greater than 9 percent divided by Total number of diabetic offenders who were reviewed.	4	14	0.280	0	6	0	1	5	0.2
	6A-15	The number of completed dental treatment plans within the past twelve (12) months divided by the average daily population during the reporting period.	1254	914	1.33	1789	973	1.84	1923	1049	8.21

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6B: Staff Training - The provision of health services should be done in a professionally acceptable manner including the requirement that all staff be adequately trained and qualified and can demonstrate competency in their assigned duties.	6B-1	Number of health care staff with lapsed licensure or certification during a twelve (12) month period divided by Number of licensed or certified staff during a twelve (12) month period.	0	23	0	0	40	0	0	33	0		
	6B-2	Number of new health care staff during a twelve (12) month period that completed orientation training prior to undertaking their job divided by Number of new health care staff during the twelve (12) month period.	5	5	1	19	19	1	9	9	1		
	6B-3	Number of occupational exposures to blood or other potentially infectious materials in the past twelve (12) months divided by the number of employees.	0	26	0	0	40	0	0	42	0		
	6B-4	Number of direct care staff (employees and contractors) with a conversion of a TB test that indicates newly acquired TB infection in the past twelve (12) months divided by the number of direct care staff tested for TB infection in the past twelve (12) months during periodic or clinically indicated evaluations.	0	2	0	0	31	0	1	14	0.07		
6C: Offender Treatment - Offenders are treated humanely, fairly, and in accordance with established policy and all applicable laws.	6C-1	Number of offender grievances related to health care services found in favor of the offender in the past twelve (12) months divided by number of evaluated offender grievances related to health care services in the past twelve (12) months.	2	66	0.42	6	92	0.07	6	99	0.06		
	6C-2	Number of offender grievances related to safety or sanitation sustained during a twelve (12) month period divided by the number of evaluated offender grievances related to safety or sanitation during a twelve (12) month period.	0	13	0	1	8	0.125	3	28	0.11		

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	6C-3 Number of adjudicated offender lawsuits related to the delivery of health care found in favor of the offender in the past twelve (12) months divided by Number of offender adjudicated lawsuits related to healthcare delivery in the past twelve	0	0	0	0	0	0	0	2	0	
6D: Performance Improvement - Health care services are evaluated and continually improved	6D-1 Number of problems identified by quality assurance program that were corrected during a twelve (12) month period divided by the number of problems identified by quality assurance program during a twelve (12) month period.	2	2	1	1	6	0.17	6	6	1	
	6D-2 Number of high-risk events or adverse outcomes identified by the quality assurance program during a twelve (12) month period.			2			0			0	
	6D-3 Number of offender suicide attempts in the past twelve (12) months divided by average daily population.	34	914	0.04	73	973	0.08	60	1049	0.06	
	6D-4 Number of offender suicides in the past twelve (12) divided by average daily population.	1	914	0.001	0	973	0	0	1049	0	
	6D-5 Number of unexpected natural deaths in the past twelve (12) months divided by Total number of deaths in the same reporting period.	1	2	0.5	1	3	0.33	1	3	0.33	
	6D-6 Number of serious medication errors in the past twelve (12) months			0			0			0	
	6E: Safety, Sanitation and Offender Hygiene - The facility or program is safe and sanitary. Appropriate services and supplies are provided to promote the maintenance of acceptable levels of offender hygiene.	<i>Compliance verified through expected practice files. No outcome measure required.</i>									

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7. Inmate Programs: The institution's programs for inmates provide meaningful work, educational, and recreational programs designed to facilitate a stable institutional environment and the inmate's subsequent reentry into the community.													
7A: Work and Correctional Industries - Work and correctional industries programs incorporate work conditions that reflect jobs in equivalent work categories outside of the institution.	7A-1	The number of academic/vocational educational program slots available in the past 12 months divided by the average daily population in the past 12 months.	66	914	0.07	0	973	0	0	1049	0		
	7A-2	The average number of offenders with full time work/program assignments in the past 12 months divided by the average number of offenders eligible for work assignment in the past 12 months.	750	763	0.98	785	794	0.99	891	894	0.99		
7B: Academic and Vocational Education - The facilities academic and vocational education programs improve the educational levels of assigned offenders and participate in program accreditation, promote staff professional certification, incorporate community resources and participate in internal and external peer review.	7B-1	The number of academic/vocational slots available divided by the average daily population in the past 12 months.	192	914	0.20	260	973	0.27	260	1049	0.25		
	7B-2	The number of offenders who passed the General Equivalency Diploma (HI Set) exams while confined in the past 12 months divided by the average daily population in the last 12 months.	60	914	0.06	90	973	0.09	77	1049	0.07		
	7B-3	The number of academic/vocational competency certificates issued in the past 12 months divided by the number of program slots available in the past 12 months.	28	60	0.47	45	260	0.17	35	260	0.13		
7C: Recreation and Activities - Recreation and similar leisure activities are provided to reduce idleness, provide opportunities for skill acquisition, promote healthy activities and foster positive group interaction		<i>Compliance verified through expected practice files. No outcome measure required.</i>											

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7D: Mail, Telephone & Visiting - The maintenance of family and community ties through the provision of comprehensive mail, telephone and visiting services is critical to stable institutional adjustment and improves opportunities for successful reintegration.		<i>Compliance verified through expected practice files. No outcome measure required.</i>									
7E: Library - The facility should provide library services that support educational programs, promote reading skills, enhance leisure activities and maintain awareness of circumstances in the community at large.		<i>Compliance verified through expected practice files. No outcome measure required.</i>									
7F: Religious Programs - The offender population should have the opportunity to participate in the practices of their faith group as enhanced through the supplemental contributions of community resources.	7F-1	The number of regular participants, as defined by the agency, in structured religious programming in the past 12 months divided by the average daily population in the past 12 months.	238	914	0.25	510	973	0.52	781	1049	0.74

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