

**COMMISSION ON ACCREDITATION FOR CORRECTIONS STANDARDS
COMPLIANCE REACCREDITATION AUDIT**

Arkansas Community Correction
East Central Arkansas Community Correction Center
West Memphis, AR

December 1 - December 2, 2022

VISITING COMMITTEE MEMBERS

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A. Introduction

The audit of the East Central Arkansas Community Correction Center West Memphis, AR was conducted on December 1-2, 2022, by the following team: Ken Valentine Chairperson; and Christy Gutherz, Member.

B. Facility Demographics

Rated Capacity:	350
Actual Population:	323
Average Daily Population for the last 12 months:	256
Average Length of Stay:	1 year, 2 months
Security/Custody Level:	Minimum
Age Range of Offenders:	20-71
Gender:	Female
Full-Time Staff:	125
Administration (2), Security (74), Dietary (5), Treatment (27), Support (14), Maintenance (3)	

C. Facility Description AND Program Description

The East Central Arkansas Community Correction Center is a residential facility (Prison) that is located in the State of Arkansas, the largest city in Crittenden County, City of West Memphis, Address 605 2nd St. The facility is the former Crittenden Memorial Hospital and is positioned in the city’s center. In 1951 the two-story building was built as an acute care hospital called Crittenden Memorial employing over 400 employees. The 4,800 square feet building sits on 37,462 square feet of land. It closed its doors on September 7, 2014, due to declining patient load. In 2016, it was leased to the state of Arkansas as a correctional facility for non-violent medium security female offenders and became Arkansas Community Correction East Central Center.

The facility operates under the Modified Therapeutic Community (MTC) concept, which is a behavioral modification program that teaches the basic tends of life skills, such as encouraging offenders to do the right thing in life because it is the right thing to do. Through the structure of the program, residents are taught new concepts of behavior, values, and conduct.

Community-based residential settings offer the offender structure, supervision, drug/alcohol treatment, educational and vocational programs, employment counseling, socialization and life skills programs, community work transition, as well as other forms of treatment and programs as part of a Modified Therapeutic Community.

Offenders with non-violent or non-sex related offenses may be ordered to a Community Correction Center (CCC) in one of three ways:

Judicial Transfer – The offender is sentenced to ADC with a transfer to incarceration at a CCC where the sentence is four years or less. Those who complete therapeutic programming may be released on parole, if approved by the Parole Board.

Probation Plus – Probationers may be ordered by the judge, as an added condition of their probation, to serve up to 365 days of incarceration at a CCC. Probation Plus offenders remain under the authority of the court and return to probation once they have completed their confinement.

Drug Court Short-Term Treatment – Offenders participating in a drug court program may be sanctioned by their judge to 30, 60, or 90 days of intensive drug treatment at a CCC. Drug court offenders remain under the authority of the court and return to drug court supervision once they have completed their confinement. Drug court offenders may also be sanctioned by their Judge to incarceration at a CCC for up to 365 days.

Supervision Sanction Program (SSP) - operates as an alternative sanction for male and female probation and parole technical violators. The SSP is an intensive residential program followed by aftercare services while under community supervision. A resident completes the program by progressing through a phase system. A resident's length of time in treatment is based upon their program track (90 or 180 days) as well as progress with participation in treatment. A resident may be eligible for early release if criteria is met while in the program. Early release may be granted for up to fifty percent of their total time ordered to be served if participation and progress in treatment meet the eligibility criteria.

The main facility is a concrete building consisting of 3 floors (not including the basement and roof) covering approximately one city block. No physical perimeter measures are needed as all residents are housed in a single secure building.

There are 2 Recreation Yards that are fenced with one coil of razor wire. The Community Work Crew (CWC) yard is located across the parking lot of the center.

The facility Sally Port is located on the West side of the main building. The Sally Port is covered with the capacity of two automobiles. The Entrance consists of two secure doors and a small Atrium. Immediately inside the entrance is a search room.

Magnetic locks are being installed to control access to areas. The facility is monitored and recorded 24/7 using a camera system connected to digital video recorders.

The facility is equipped with an integrated fire and door alarm system. There are smoke detectors, sirens, flashers, pull stations, and sprinkler systems throughout the facility. The control panel is located in the PBX Control Center.

D. Pre-Audit Meeting

The team met on November 30, 2022, in Marion, AR to discuss the information provided by the Association staff and the officials from East Arkansas Community Corrections Center (EACCC).

The chairperson divided standards into the following groups:

Standards # 4-ACRS-1A-01 to 4-ACRS-5A-26 to Ken Valentine, Chairperson
Standards # 4-ACRS-6A-01 to 4-ACRS-7F-10 to Christy Gutherz Member

E. The Audit Process

1. Transportation

The team was escorted to the facility by Lt. Burton and Debbie Ruff, Accreditation Manager

2. Entrance Interview

The audit team proceeded to the office of Tameka Coleman, Warden. The team expressed the appreciation of the Association for the opportunity to be involved with East Central Arkansas Community Corrections Center (ECACCC) in the accreditation process.

Warden Coleman escorted the team to the conference room where the formal entry meeting was held.

The following persons were in attendance:

1. Jerry Bradshaw, Director of Division of Community Corrections
2. Syrna Bowers, Deputy Director of Residential Services
3. Stanley Booker, Assistant Director of Maintenance
4. Tameka Coleman, Warden
5. Nancy Stanberry, Deputy Warden
6. Chad Davis, Deputy Warden (White River Correctional)
7. Kim Rosenthal, Director of Operations (Central Office) Wellpath
8. Jason Kelly, Regional Manager Wellpath
9. Debbie Ruff, ACA manager (Central Office)
10. Marla Booker, ACA manager (East Central Arkansas)
11. Angela Garrett, Captain
12. Patsy Hughes, Treatment Supervisor
13. Tocomcy Anderson, SGT Maintenance (Key & Tool Control)
14. John Allen, Assistant Maintenance Supervisor
15. Kenesha Parham, Administrative Specialist III
16. Mahalia Latham, Administrative Specialist II
17. Dana Dennis, Advisor
18. Keva Jeffery, Treatment Coordinator

19. Nasstacia Speed, Treatment Coordinator
20. Maneia Sparks, Advisor
21. Jerri Woodson, GED Teacher
22. Melissa Smith, GED Teacher
23. Robin DeShields-Brady, Substance Abuse Program Leader
24. Ursula Williams, Program Coordinator
25. Marcus Burton, Lieutenant CWC
26. Troy Reed, Substance Abuse Program Leader
27. Cynthia Williams, Administrative Review Officer
28. Christian Ramos, Substance Abuse Program Leader
29. Steven Zambelle, IT
30. Erica Jones, Human Resources Coordinator
31. Jasmine Simons, SOD Lieutenant
32. Bruce Evans, Chaplain
33. Vera Euvrard, Business Operations Manager
34. Lori Ray, Program Coordinator (NE Unit)

It was explained that the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States. The audit schedule was also discussed at this time.

3. Facility Tour

The team toured the entire facility from 8:30 am to 11:30 am. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operations:

Tameka Coleman, Warden
Nancy Stanberry, Deputy Warden
Chad Davis, Deputy Warden (White River Corr Center under construction)
Stanley Booker, Assistant Director of Maintenance
Marla Booker, Facility Accreditation Manager
Debbie Ruff, Agency Accreditation Manager

Facility notices were prominently posted throughout the facility.

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

Security:

No physical perimeter measures are needed as all residents are housed in a single secure building. The 2 Recreation Yards are fenced in with coiled razor wire. The facility Sally Port is located on the West side of the main building. The Sally Port is covered with the capacity of two automobiles. The Entrance consists of two secure doors and a small Atrium. Immediately inside the entrance is a processing/search room.

The facility utilizes a variety of interchangeable core (IC) cylinder locks, Rim/Mortise locks, padlocks, and magnetic locks.

The facility is monitored and recorded 24/7 using a camera system that is connected to digital video recorders.

The facility is equipped with an integrated fire and door alarm system. There are smoke detectors, sirens, flashers, pull stations, and sprinkler systems throughout the facility. The control panel is in PBX.

Environmental Conditions:

All standards pertaining to temperature, lighting, airflow and noise levels meet or exceed the proper levels. The facility has adequate toilets sinks and showers to accommodate the number of residents in the facility. The living units were clean and orderly. Residents were permitted to have some personal items in their areas.

The facility has both individual room showers with PREA designed shower curtains and group showers which are out of the direct view of staff making routine security checks.

Bathroom Facilities

- **2nd Floor:** 2nd floor consists of 5 GP hallways, a short-term hallway and an orientation hallway.
- **Hall 1:** Hallway 1 has nine rooms with toilets, sinks, and showers.
- **Halls 2 & 3:** Hallways 2 and 3 total 13 rooms. All rooms have toilets, sinks, and seven rooms have showers. A community shower with 12 shower heads is located between the halls and is accessible from either hall.
- **Hall 4:** Hallway 4 has a total of 12 rooms with toilets and sinks, with 5 of those having showers.
- **Hall 5/Southeast:** All 14 rooms on this wing have complete bathrooms. There is a shared staff bathroom with Southwest and two hallway bathrooms that are easily accessible. Four of the rooms are being temporarily used as housing for short-term residents.
- **Southwest (Intake 3):** 14 rooms with complete bathrooms and one single shower. There is one staff bathroom located on this floor.

- **Special Needs:** The Special Needs area has a total of 12 rooms with complete bathrooms. There are two staff bathrooms on this floor.
- **Intake 2:** Eight rooms with complete bathrooms. There is one staff bathroom located on this floor that is shared with the Ad-Seg area.
- **Ad-Seg:** Ad-Seg has nine rooms with toilet and sink and one individual shower that is accessed one at a time.
- **1st Floor/SSP:** 23 rooms with toilets and sinks and two community showers, one with seven heads and one with eight heads. There is one staff bathroom located on this floor.
- **Intake 1:** 14 rooms with complete bathrooms and one single shower. There is one staff bathroom located on this wing.
- **1st Floor:** There are 11 staff bathrooms located on this floor and a resident bathroom located directly across from the kitchen area.

Sanitation:

The facility utilizes residents to keep the facility clean and neat. Residents were observed doing various details throughout the day. Cleaning supplies were stored appropriately with the correct inventory and SDS sheets in the area. An SDS Book is also maintained in the medical office. Weekly, monthly and annual sanitation inspections are being done appropriately.

Fire Safety:

Evacuation notices were posted throughout the facility. All fire extinguishers were tagged and regularly inspected. Emergency exits were properly marked. The West Memphis fire department is within two miles from the facility. Fire drills are conducted quarterly one on each shift. The facility is protected by pull stations throughout. A sprinkler system is in place in the event of a fire. There is a fire suppression system in the hoods in the kitchen. File review showed the necessary inspections being performed at the proper times.

Food Service:

The food service manager utilizes residents with medical clearances to help prepare meals. Temperature charts and thermometers were in place in all the appropriate areas. All food items were properly dated. All sharps and kitchen utensils were marked and properly controlled. The kitchen and dining room was clean and well maintained. There were no complaints from residents regarding the food. A registered dietitian has setup a meal plan that rotates on a weekly basis. The facility also administers ServSafe classes and certifications. Participants successfully completing the ServSafe program range from the Center Supervisor to Inmate Food Service workers.

The team sampled an evening meal consisting of spaghetti, green beans, roll, cookie, and milk. The quantity and quality of the meal were both sufficient.

Medical Care:

East Central Arkansas CCC contracts with Wellpath for Medical Care. ECACCC is staffed with one Physician two to three days a week, one Nurse Practitioner, one RN who is also the Health Services Administrator, nine LPN's five Full Time and four Part Time, one CAN, and one Clerical staff. ECACCC medical department operates 24 hours per day, seven days a week. Arkansas Community Corrections is transitioning to agency employed medical staff, two of which are currently.

ECACCC medical department has three examining rooms, a waiting area for the residents with water and bathroom facilities available for their use.

In addition, there is an emergency area which has all the necessary supplies, a Crash Bag, and Emergency Medications (Narcan). The Emergency Bag is secured. All necessary emergency referrals are sent to Baptist Hospital in Memphis or Regional 1 in Memphis. In addition, there is an AED in the medical area, and all staff are trained in the proper use of the AED.

There is a medication room where all meds are stored and distributed to the residents through a pill call window. All controlled medications are maintained under a double lock system. Medications are dispensed three times each day at 5:00 a.m., 10:30 p.m. and 7:00 p.m. If a resident does not show for their medications, a record is maintained, and if the resident misses three doses, it is reported to the prescribing physician. If the medication is one that the resident should not be missing, the prescribing physician is notified immediately. When a resident refuses their medications, they are required to sign a refusal form, and the prescribing physician is notified. A check of the inventories of controlled medications and all sharps found them to be up to date and accurate. Needed medications are procured from Diamond Pharmacy with a next day turnaround time frame. If emergency medications are needed, they can be procured from the local Walmart or Walgreen Pharmacy with an immediate turnaround time frame.

In addition to general medications, the pharmacy dispenses Psychotropic medications to include Prozac, Lithium, Zoloft, Celexa, Risperdal, Wellbutrim, Buspar, Paxil, Effexor, Geodon, and Cymbalta. If an offender is not showing for prescribed medications, the provider is notified, and the offender is counseled on the importance of taking their prescribed medications as prescribed.

General population residents who wish to be called out for sick call, fill out a request and place it in the box provided in the dining hall. The medical area has the key for this box, and the nursing staff pick up the request daily. The nursing staff triage each request, and for emergent situations, the resident would be seen immediately, and for non-emergent situations, the resident would be placed on sick call to be seen. Sick call is held seven days a week from 6:00 a.m. until all residents have been seen.

The nursing staff make sick call rounds for the segregation residents two times a day with stops at all occupied segregation cells. Security for the area is provided for by the security staff of the facility.

Radiology services are provided for by a contract with Mobile X who visits the facility weekly. Digital x-rays are performed, and Mobile X reads the x-rays with results given to the facility the same day. Any need for emergency x-rays are performed at the Baptist Hospital, with results being received same day for x-rays being performed during the day, and for night time x-rays, results are provided the next day.

Recreation:

The facility has both indoor and outdoor recreation areas. Indoors they have access to board games cards and writing area. Outdoor activities include basketball hoop, exercise equipment and a walking area. Assigned recreation staff coordinate both indoor and outdoor activities in an effort to improve the physical health of all clients assigned to the center.

Religious Programming:

The facility has a full-time chaplain who provides a religious function almost every night of the week. Religious programs include worship services, religious instruction, Bible study, and spiritual guidance. There is a common area chapel that will hold all 120 residents. The spiritual needs of the resident population are supported by spiritual volunteers of various persuasions. These volunteers are screened and cleared prior to being accepted as a spiritual volunteer participant. Notification to a resident of critical illness or death in a resident's family is handled by the chaplain after verification of the information has been made. The chaplain provides counseling to staff and residents as needed during matters involving a family member, spiritual, personal, and/or related needs. Chaplaincy services also provide for 100% of the indigent care packages, the residents receive.

Offender Work Programs:

The therapeutic community environment has created a number of offender jobs inside the facility. They include daily cleaning of the facility, laundry, foodservice, maintenance, and yard crews. Outside Community Work Squads perform facility property maintenance and operate a two-acre vegetable garden. The vegetables grown on facility grounds include squash and tomatoes that are served to resident population.

Academic and Vocational Education:

Residents have the opportunity to attend General Education Diploma (GED) classes through the Arkansas Correctional School District and the Miller County Literacy Council. ECC offers the opportunity to participate in special programs such as Welding, Boiler Program, Shorter College, ADWORC and SERV-SAFE Food.

Social Services:

The goal of the MTC (Modified Therapeutic Community) program is to create a positive peer culture and facilitate overall lifestyle changes. These lifestyle changes are demonstrated by residents remaining drug-free and demonstrating the ability to interact in society without further criminal activity, while taking responsibility for ongoing recovery and contributing to their communities.

These changes are achieved through the structured environment of the Therapeutic Community, including having explicit rules, the use of positive peer pressure, confrontation, and sanctions, cognitive intervention a process of identifying and correcting errors in thinking and thus, behavior, and the 12-Step approach. Negative behavior is confronted at a variety of levels from a simple verbal correction or a pull up, to a strong, structured encounter and/or a Learning Experience designed to help the resident change a specific behavior or general attitude. Change is also achieved through encounter or confrontation and process or static groups, therapeutic peer reprimands, program status, modeling and daily social interaction. As part of the re-socialization process, role modeling, peer pressure for right living and 12-Step principles are intertwined throughout the daily program. Basic 12-Step education is offered, and voluntary 12-Step peer support meetings are held at the facility. Volunteers from outside 12 Step groups facilitate many of the 12 Step meetings within the unit. Various other special interest peer support groups (facilitated by the residents themselves) are part of the treatment milieu as well.

Visitation:

The facility has a visiting room for visits with its primary goal being Family Reunification. Visiting hours are on Sat. and Sunday from 8:00 a.m. to 3 :00 p.m. All visitors must have prior approval. Brief physical contact is allowed at the beginning and end of the visit. All visitors must have a photo ID. Legal counsel visit is permitted at any time.

Library Services:

The facility has a small well stocked library and an online legal library for use by the residents. The hours of operation are 8:00 a.m. to 3:00 p.m. Monday through Friday and 11:00 a.m. to 3:00 p.m. on Sunday.

Laundry

The facility has a full-service laundry supervised by staff and operated by residents. Linen is exchanged weekly. The laundry starts washing and drying clothes at 4:00 a.m. Sunday thru Friday and closes at 8:00 p.m. The laundry is closed on Sat. for cleaning. The facility has four high-capacity washers and four high-capacity dryers.

F. Examination of Records

Following the facility tour, the team proceeded to the (name of room) to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has (number) notices of non-compliance with local, state, or federal laws or regulations.

1. Litigation

Over the last three years, the facility had NO consent decrees, class action lawsuits or adverse judgments.

2. Significant Incidents/Outcome Measures

A review of the Significant Incident Summary and the Outcome Measures did not reveal any unusual data for a facility of this size and mission,

3. Departmental Visits

Team members revisited the following departments to review conditions relating to departmental policy and operations:

<u>Department Visited</u>	<u>Person(s) Contacted</u>
Treatment	Patsy Hughes, Supervisor
Substance Abuse Program	Emily Lessie, Supervisor
Kitchen	Darlene Floyd, Manager
Laundry	Carrie Liddell, Sgt
Tool Room	Tocomcy Anderson, Sgt
Boiler Room	Stanley Booker, Assist. Dir. of DOCC Maintenance
Intake	Teresa Davis, Lieutenant
Community Work Center	Marcus Brown, Lieutenant
Beauty Shop	Keva Jeffery, Treatment Coordinator
Medical	Blake Davis, HAS (Wellpath)

4. Shifts

a. Day Shift

The team was present at the facility during the day shift from 8:00 a.m. to 3:00 p.m. The audit team toured the facility observed residents doing cleaning details and moving from one program to another. The audit team spent extensive time visiting one on one with both residents and staff.

b. Evening Shift

The team was present at the facility during the evening shift from 3:00 p.m. to 7:00 p.m. The audit team observed the shift change report. Visited with oncoming staff and observed residents moving to different programs.

c. Night Shift

The team was present at the facility during the night shift from 6:30 a.m. to 7:15 a.m. The audit team visited with all night shift staff. The audit team observed the shift change briefing.

5. Status of Previously Non-compliant Standards/Plans of Action

None

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

None

G. Interviews

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

Eighteen residents were interviewed during the audit and the residents were from all programs. All residents had positive comments regarding the programming and the relationship between staff and residents. Residents feel safe and are familiar with PREA and fire safety procedures. Residents noted that staff are concerned about them individually and want to see the residents succeed. Residents interviewed said that they are grateful to be in the program and realize they will be better prepared to return to their families.

2. Staff Interviews

During the audit period, the team was able to talk with thirteen staff members in all areas of the facility. Treatment, Counseling, Security, and Administrators were interviewed.

Staff are very proud of the work they are doing and the changes they see in the resident population. The line of communication between line staff, supervisors and administrators was observed to be good and very positive. A team atmosphere was prevalent. Staff believe their training prepares them for job duties and daily operations of the facility. Director Bradshaw and Deputy Director Bowers were present throughout the audit. The support from Headquarters is very good. Staff are not concerned for their personal safety and enjoy their work at the facility. The team found staff to be thoughtful, respectful, and genuinely concerned with improving the lives of those they serve. The level of comradery at this facility was exceptional.

H. Exit Discussion

The exit interview was held at 11:00 am in the conference room with Tameka Coleman, Warden and 45 staff in attendance.

The following persons were also in attendance:

Michael Bradshaw, DOCC Director
Syrna Bowers, DOCC Deputy Director

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

AMERICAN CORRECTIONAL ASSOCIATION
AND THE
COMMISSION ON ACCREDITATION FOR CORRECTIONS

COMPLIANCE TALLY

Manual Type	ACRS, 4 th edition	
Supplement	2016 Standards Supplement	
Facility/Program	East Central Arkansas Community Corrections Center	
Audit Dates	December 1-2, 2022	
Auditor(s)	Ken Valentine, Chair; Christy Gutherz, Member	
	MANDATORY	NON-MANDATORY
Number of Standards in Manual	32	218
Number Not Applicable	0	15
Number Applicable	32	203
Number Non-Compliance	0	0
Number in Compliance	32	203
Percentage (%) of Compliance	100%	100%
<ul style="list-style-type: none"> ● Number of Standards <i>minus</i> Number of Not Applicable <i>equals</i> Number Applicable ● Number Applicable <i>minus</i> Number Non-Compliance <i>equals</i> Number Compliance ● Number Compliance <i>divided by</i> Number Applicable <i>equals</i> Percentage of Compliance 		

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

NONE

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Visiting Committee Findings

Mandatory Standards

Not Applicable

NONE

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Visiting Committee Findings

Non-Mandatory Standards

Not Applicable

Standard #4-ACRS-1A-14

MALE AND FEMALE OFFENDERS DO NOT OCCUPY THE SAME SLEEPING ROOM.

FINDINGS:

The facility is a female only facility.

Standard #4-ACRS-2A-05

WHEN BOTH MALES AND FEMALES ARE HOUSED IN THE FACILITY, AT LEAST ONE MALE AND ONE FEMALE STAFF MEMBER ARE ON DUTY AT ALL TIMES.

FINDINGS:

The facility is a female only facility.

Standard #4-ACRS-2A-06

IF EMPLOYEES' CONTRACTS ARE GOVERNED BY CIVIL SERVICE OR UNIONS, PROCEDURES PROVIDE FOR PROVISIONAL APPOINTMENTS TO ENSURE THAT SHORT-TERM PERSONNEL, BOTH FULL-TIME AND PART-TIME, CAN BE AVAILABLE DURING EMERGENCIES.

FINDINGS:

The facility does not use civil service or union employees.
Standard #

Standard #4-ACRS-2A-13

THE ELECTRONIC MONITORING PROGRAM HAS A SYSTEM OF ACCOUNTING FOR AN OFFENDER AT ALL TIMES, INCLUDING VERIFICATION OF ACTIVITIES, REPORTING OF TARDINESS AND/OR ABSENCE FROM REQUIRED SERVICES OR ACTIVITIES, AS WELL AS OTHER PROGRAM VIOLATIONS.

FINDINGS:

The facility does not do Electronic Monitoring.

Standard #4-ACRS-2A-14

ACCESS TO COMPUTER EQUIPMENT IS LIMITED TO AUTHORIZED PERSONNEL WITH SECURITY CODES. ADEQUATE POWER AND COMMUNICATION BACKUP SYSTEMS PROVIDE CONTINUOUS, UNINTERRUPTED OPERATIONS.

FINDINGS:

The facility does not do Electronic Monitoring.

Standard #4-ACRS-2A-15

ANY INTERRUPTION IN SERVICE IS DOCUMENTED AND REPORTED TO THE AUTHORITY HAVING JURISDICTION.

FINDINGS:

The facility does not do Electronic Monitoring.

Standard #4-ACRS-2A-16

A DETAILED WRITTEN OFFENDER SCHEDULE IS DEVELOPED AND SIGNED BY A STAFF MEMBER AND THE OFFENDER.

FINDINGS:

The facility does not do Electronic Monitoring.

Standard #4-ACRS-2A-17

PROVISIONS ARE MADE FOR THOSE WHO ARE UNABLE TO PAY PROGRAM COSTS.

FINDINGS:

The facility does not do Electronic Monitoring

Standard #4-ACRS-4C-14-1

WHERE NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN THEY ARE NOT IN THE CARE OF THEIR MOTHERS.

FINDINGS:

The facility does not allow infants to remain with mothers after birth.

Standard #4-ACRS-5A-26

THE FACILITY'S LOCATION FACILITATES ACCESS TO AND THE USE OF COMMUNITY-BASED SERVICES, RESOURCES, AND PUBLIC TRANSPORTATION. [NEW CONSTRUCTION ONLY]

FINDINGS:

The facility is not new construction.

Standard #4-ACRS-6A-04-1

THE ASSIGNMENT OF APPROPRIATELY TRAINED INDIVIDUALS TO ASSIST DISABLED OFFENDERS WHO CANNOT OTHERWISE PERFORM BASIC LIFE FUNCTIONS IS PROVIDED.

FINDINGS:

The facility does not house disabled residents.

Standard #4-ACRS-7A-01

THE PUBLIC OR PRIVATE AGENCY OPERATING A COMMUNITY RESIDENTIAL PROGRAM IS A LEGAL ENTITY OR PART OF A LEGAL ENTITY.

FINDINGS:

The State of Arkansas is not a private agency.

Standard #4-ACRS-7A-02

A SOLE PROPRIETOR OPERATING A FACILITY IS ABLE TO DOCUMENT THAT NECESSARY LEGAL MEASURES HAVE BEEN TAKEN TO PROVIDE CONTINUITY OF SERVICE IN THE EVENT OF BANKRUPTCY, INCAPACITATION, RETIREMENT, OR DEATH.

FINDINGS:

The facility is not a sole proprietor ship.

Standard#4-ACRS-7A-03

THE AGENCY SATISFIES PERIODIC FILING REQUIREMENTS NECESSARY TO MAINTAIN ITS LEGAL AUTHORITY TO CONTINUE OPERATIONS. (PRIVATE AGENCIES ONLY).

FINDINGS:

The facility is not a private agency.

Standard#4-ACRS-7A-04

AT A MINIMUM, THE BYLAWS FOR THE GOVERNING AUTHORITY OF THE AGENCY INCLUDE:

- MEMBERSHIP (TYPES, QUALIFICATIONS, REPRESENTATION, RIGHTS, DUTIES)
- SIZE OF GOVERNING BODY
- METHOD OF SELECTION
- TERMS OF OFFICE
- DUTIES AND RESPONSIBILITIES OF OFFICERS
- TIMES AUTHORITY WILL MEET
- COMMITTEES
- PARLIAMENTARY PROCEDURES
- RECORDING OF MINUTES COMMUNITY
- METHOD OF AMENDING THE BYLAWS
- CONFLICT OF INTEREST PROVISIONS
- QUORUM FINDINGS:

FINDINGS:

The facility is not a private agency.

Standard #4-ACRS-7A-29

WHERE A COMMISSARY OR CANTEEN IS OPERATED FOR OFFENDERS, CANTEEN FUNDS ARE AUDITED FOLLOWING STANDARD ACCOUNTING PROCEDURES. AN ANNUAL FINANCIAL STATUS REPORT IS AVAILABLE AS A PUBLIC DOCUMENT.

FINDINGS:

The ECACC commissary is contracted out through Keefe.

Significant Incident Summary

This report is required for all **residential** accreditation programs.

This summary is required to be provided to the Chair of your visiting team upon their arrival for an accreditation audit and included in the facility's Annual Report. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. Please type the data. If you have questions on how to complete the form, please contact your Accreditation Specialist.

This report is for Adult Correctional Institutions, Adult Local Detention Facilities, Core Jail Facilities, Boot Camps, Therapeutic Communities, Juvenile Correctional Facilities, Juvenile Detention Facilities, Adult Community Residential Services, and Small Juvenile Detention Facilities.

Facility Name: Arkansas Community Corrections East Central Center
Reporting Period: May 1, 2021 through April 30, 2022

Incident Type	Months	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022	Total for Reporting Period
	→													
Escapes		0	0	0	0	0	0	0	0	0	0	0	0	0
Disturbances*		0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Violence		0	0	0	0	0	0	0	0	0	0	0	0	0
Homicide*	Offender Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Staff Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Other Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
Assaults	Offender/Offender	0	0	0	0	0	0	0	0	0	0	0	0	0
	Offender/Staff	0	0	0	0	0	0	0	0	0	0	0	0	0
Suicide		0	0	0	0	0	0	0	0	0	0	0	0	0
Non-Compliance with a Mandatory Standard*		0	0	0	0	0	0	0	0	0	0	0	0	0
Fire*		0	0	0	0	0	0	0	0	0	0	0	0	0
Natural Disaster*		0	0	0	0	0	0	0	0	0	0	0	0	0
Unnatural Death		0	0	0	0	0	0	0	0	0	0	0	0	0
Other*		0	0	0	0	0	0	0	0	0	0	0	0	0

*May require reporting to ACA using the Critical Incident Report as soon as possible within the context of the incident itself.



Arkansas Community Corrections East Central Center
Date: May 1, 2021 – April 2022

Standard	Outcome Measure	Numerator / Denominator	Value	Calculated O.M
1A	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months	0	
	divided by	Average number of Full-Time Equivalent staff positions during the past 12 months	125	0
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the past 12 months	254	0
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(4)	Number of sanitation or health code violations identified by external agencies in the past 12 months	6	
	divided by	Average Daily Offender Population for the Past 12 Months	254	.0236
1B	(1)	Number of accidents resulting in property damage in the past 12 months	0	
	divided by	total number of miles driven in the past 12 months unless otherwise noted	138,318	0
	(2)	Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	138,318	.0
	(3)	Amount (\$) of damage from vehicle accidents in the past 12 months.	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	138,318	0
	1C	(1)	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	0
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that results from emergencies in the past 12 months.	0	

	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months	0	
	divided by	Number of emergencies caused by forces external to the facility.	0	0
	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(6)	Number of injuries requiring medical attention that result from emergencies that were not caused by forces external to the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies.	0	0
	(9)	Number of injuries requiring medical treatment resulting from fires in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(10)	Number of fires that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(11)	Amount (\$) of property damage from fire in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0

	(12)	Number of code violations cited in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(13)	Number of incidents involving toxic or caustic materials in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(14)	Number of incidents of inventory discrepancies during the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
2A	(1)	Number of incidents in the past 12 months	471	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	1.854
	(2)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	16	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	.062
	(3)	Number of unauthorized offender absences from the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(4)	Number of times facility did not report offender absence to the responsible jurisdiction within the established time.	0	
	divided by	Number of unauthorized offender absences	0	0
	(5)	Number of instances of unauthorized access to the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
2B	(1)	Number of instances in which force was used in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(2)	Number of times that staff uses of force was found to have been inappropriate in the past 12 months.	0	
	divided by	number of instances in which force was used	0	0
	(3)	Number of offender grievances filed alleging inappropriate use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
	(4)	Number of grievances alleging inappropriate use of force decided in favor of offender in the past 12 months.	0	

	divided by	number of grievances alleging inappropriate use of force filed	0	0
	(5)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	0
2C	(1)	Number of incidents involving contraband in the past 12 months	7	
	divided by	Average Daily Offender Population for the Past 12 Months.	254	.027
	(2)	Number of weapons found in the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(3)	Number of controlled substances found in the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
2D	(1)	Number of incidents involving keys in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	.0
	(2)	Number of incidents involving tools in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
3A	(1)	Number of rule violations in the past 12 months	272	
	divided by	Average Daily Offender Population for the Past 12 Months	254	1.070
	(2)	Number of offenders terminated from the facility due to rule violations in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
4A	(1)	Number of documented offender illnesses attributed food service operations in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(2)	Number of offender grievances about food service decided in favor of the offender the past 12 months	0	
	divided by	Number of offender grievances about food service in the past 12 months.	0	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months	5	5
4B	(1)	Offender grievances regarding offender access to personal hygiene decided in favor of the offender in the past 12 months	0	

	divided by	Number of offender grievances about access to personal hygiene in the past 12 months	0	0
4C	(1)	Number of suicide attempts in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(2)	Number of offender suicides in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(3)	Number of offender grievances regarding access to health care in the past 12 months	1	
	divided by	Average Daily Offender Population for the Past 12 Months	254	.003
	(4)	Number of offender health care access complaints that are found to have merit in the past 12 months	0	
	divided by	Number of offender grievances regarding access to health care in the past 12 months	1	0
	(5)	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(6)	Number of health care access court cases decided against the facility in the past 12 months	0	
	divided by	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	0
5A	(1)	Number of offenders who are employed upon release in the past 12 months	203	
	divided by	Number of offenders released in the past 12 months	628	.323
	(2)	Number of offenders who move into permanent housing upon release in the past 12 months	498	
	divided by	Number of offenders released in the 12 months	628	.792
	(3)	Number of offender substance abuse tests for which the results were positive in the past 12 mos.	0	
	divided by	Number of tests administered in the past 12 months	539	0
	(4)	Total number of offenders who successfully completed the program in the past 12 months	530	
	divided by	Number of offenders who left the program in the past 12 months	1628	.843

	(5)	Number of offenders who showed improvement as measured by the objective assessment instrument prior to release in the past 12 months	530	
	divided by	Number of offenders released in the past 12 months	628	.843
	(6)	Number of offenders who were arrested while in residence in the past 12 months	0	
	divided by	Daily Offender Population for the Past 12 Months	254	0
6A	(1)	Total number of offender grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(2)	Number of offender grievance (see a through e above) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of grievances filed in the past 12 months	1	0
	(3)	Total number of offender court suits alleging violation of offender rights filed against the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(4)	Number of offender court suits alleging violation of offender rights decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender suits filed in the past 12 months	0	0
6B	(1)	Number of offender grievances regarding discrimination in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(2)	Number of offender grievances regarding discrimination resolved in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances filed regarding discrimination in the past 12 months	0	0
	(3)	Number of grievances resolved in favor of offenders in the past 12 months	1	
	divided by	Average Daily Offender Population for the Past 12 Months	254	.003
	(4)	Number of grievances resolved in favor of offenders in the past 12 months	1	
	divided by	Total number of grievances filed in the past 12 months	1	1
6C	(1)	Number of disciplinary incidents resolved informally in the past 12 months	0	

	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(2)	Number of formal offender disciplinary decisions that were are appealed in the past 12 months	23	
	divided by	Total number of disciplinary decisions made in the past 12 months	155	.148
	(3)	Number of appealed disciplinary decisions decided in favor of the offender in the past 12 months	4	
	divided by	Total number of disciplinary decisions made in the past 12 months	155	.025
	(4)	Number grievances filed by offenders challenging disciplinary procedures in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(5)	Number of disciplinary-related grievances resolved in favor of the offender in the past 12 months	0	
	divided by	Total number of disciplinary-related grievances filed in the past 12 months	0	0
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months	0	
	divided by	Total number of court decisions regarding discipline decided in the past 12 months	0	0
	(8)	Number of rule violations in the past 12 months	272	
	divided by	Average Daily Offender Population for the Past 12 Months	254	1.070
	(9)	Number of offenders terminated from the facility due to rule violations in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
6D	(1)	Number of offenders released in the past 12 months who made regular payments toward their restitution obligations	0	
	divided by	Number of offenders who had restitution obligations in the past 12 months	0	0
	(2)	Number of offenders who satisfy their court cost/fines obligations in the past 12 months	0	
	divided by	Number of offenders who had court cost/fine obligations in the past 12 months		0

	(3)	Total amount of restitution paid by offenders in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(4)	Total number of hours of community service donated by offenders in the past 12 months	13,103	
	divided by	Average Daily Offender Population for the Past 12 Months	254	51.586
	(5)	Total number of offenders who participated in restitution in the past 12 months	0	
	divided by	Total number of offenders housed in the past 12 months	254	0
	(6)	Total number of offenders who participated in community service work in the past 12 months	132	
	divided by	Total number of offenders housed in the past 12 months	254	.519
	(7)	Total number of offenders who participated in victim awareness programs in the past 12 months	0	
	divided by	Total number of offenders housed in the past 12 months	254	0
	(8)	Total amount of restitution paid by offenders in the past 12 months	0	
	divided by	Total number of offenders housed in the past 12 months	254	0
	(9)	Total number of hours delivered by offenders who participated in community service work in the past 12 months	13,103	
	divided by	Total number of offenders housed in the past 12 months	254	51.586
7A		None		
	(1)	Total number of years of staff members' education as of the end of the last calendar year	2,014	
	divided by	Number of staff at the end of the last calendar year	93	21.65
	(2)	Number of staff who left employment for any reason in the past 12 months	47	
	divided by	Number of full-time equivalent staff positions in the past 12 months	125	.376
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months	274	
	divided by	Number of full-time equivalent staff positions in the past 12 months	125	2.192
	(4)	Number of professional development events attended by staff in the past 12 months	84	

	divided by	Number of full-time equivalent staff positions in the past 12 months	125	.672
7C	(1)	Number of incidents in which staff were found to have acted in violation of facility policy in the past 12 months	1	
	divided by	Number of full-time equivalent staff positions in the past 12 months	125	.008
	(2)	Number of staff terminated for conduct violations in the past 12 months	23	
	divided by	Number of full-time equivalent staff positions in the past 12 months	125	.184
	(3)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Number of offenders grievances alleging improper staff conduct filed in the past 12 months	0	0
	(4)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Average Daily Population for the past 12 months	254	0
	(5)	Where staff are tested, the number of staff substance abuse tests failed in the past 12 months	1	
	divided by	Number of staff substance abuse tests administered in the past 12 months	60	.0166
7D	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures)	0	
	divided by	Budget for the past 12 months	0	0
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit	0	0
	(3)	Number of grievances filed by offenders regarding their records or property in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(4)	Number of offender grievances (records/property) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances (records/property) in the past 12 months	0	0
	(5)	Number of objectives achieved in the past 12 months	1	
	divided by	Number of objectives for the past 12 months	10	.01
	(6)	Number of program changes made in the past 12 months	4	
	divided by	Number of program changes recommended in the past 12 months	5	.08

7E	(1)	Number of grievances filed by staff in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	125	0
	(2)	Number of staff grievances decided in favor of staff in the past 12 months	0	
	divided by	Total number of staff grievances in the past 12 months	0	0
	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year	730	
	divided by	Number of staff at the end of the last calendar year (e.g. Average number of years experience)	93	7.849
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months	0	
	divided by	Number of staff termination or demotion hearings requested in the past 12 months	0	0
7F	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months	218	
	divided by	Average Daily Offender Population for the Past 12 Months	254	.085
	(2)	Total number of individual community members who provided voluntary service in the past 12 months	150	
	divided by	Average Daily Offender Population for the Past 12 Months	254	.590
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(5)	Total number of complaints from the community in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	254	0
	(6)	Total number of hours of community service work delivered by offenders in the past 12 months	13,103	
	divided by	Average Daily Offender Population for the Past 12 Months	254	51.586
OPT	(1)	Number of offenders released in the past 12 months who are employed for six months after release		

	divided by	Number of offenders released in the past 12 months		
	(2)	Number of offenders released in the past 12 months who continue substance abuse treatment for six months after release		
	divided by	Number of offenders released in the past 12 months		
	(3)	Number of offenders released in the past 12 months who support themselves for six months following their release		
	divided by	Number of offenders released in the past 12 months		
	(4)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within 6 months after release		
	divided by	Number of offenders released in the past 12 months		
	(5)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within 6 months after release		
	divided by	Number of offenders released in the past 12 months		
	(6)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within 6 months after release		
	divided by	Number of offenders released in the past 12 months		
	(7)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within 12 months after release		
	divided by	Number of offenders released in the past 12 months		