

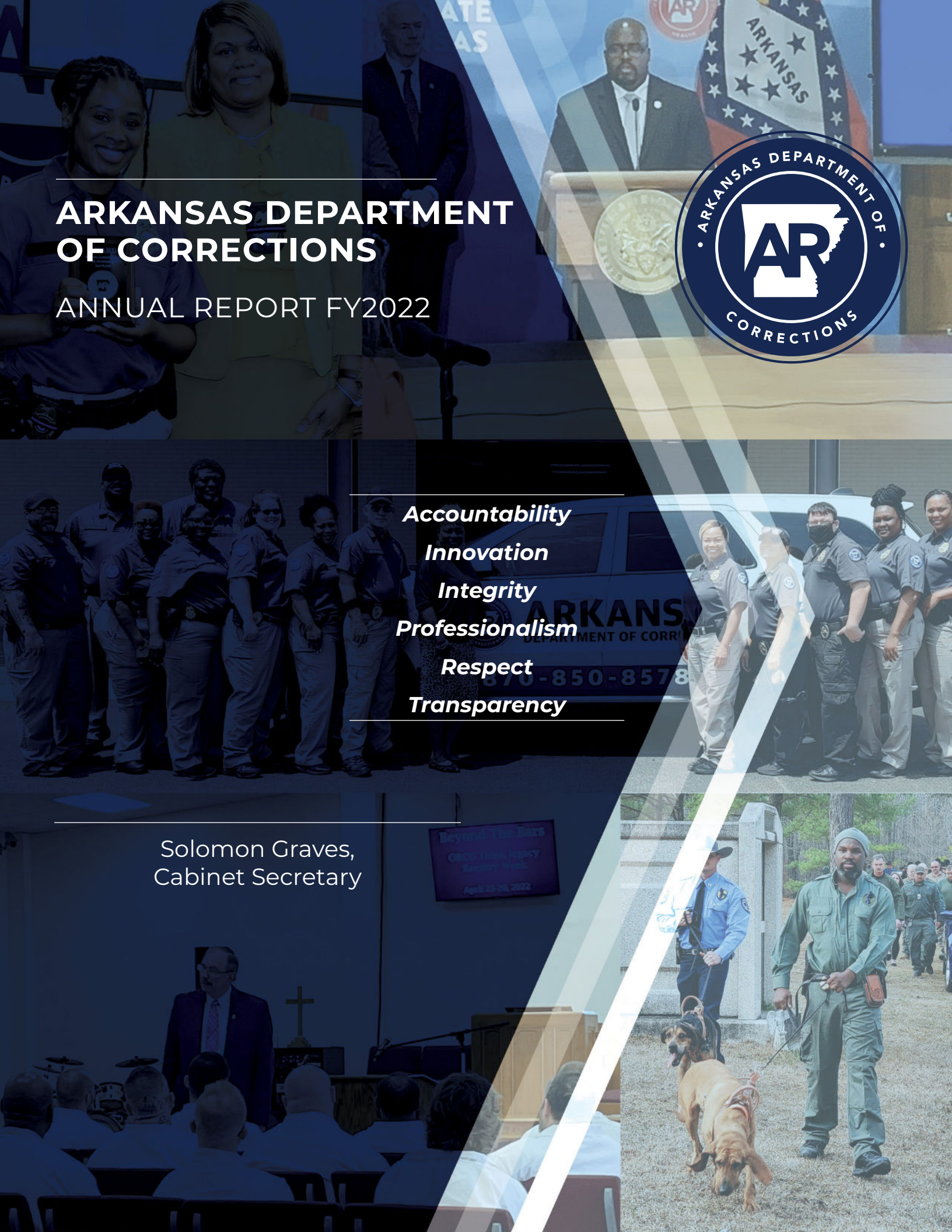
ARKANSAS DEPARTMENT OF CORRECTIONS

ANNUAL REPORT FY2022



Accountability
Innovation
Integrity
Professionalism
Respect
Transparency

Solomon Graves,
Cabinet Secretary



ARKANSAS DEPARTMENT OF CORRECTIONS

MISSION STATEMENT AND CORE VALUES



MISSION STATEMENT

The mission of the Department of Corrections is to be a public safety resource for Arkansas families by providing professional management solutions and evidence-based rehabilitative initiatives for offenders.

CORE VALUES

Accountability

We consistently demonstrate pride, enthusiasm, and dedication to achieve department goals.

We welcome feedback and coaching, expecting to be held accountable to the department's behavior expectations.

Innovation

We embrace best practices and are open to new perspectives, processes, and technology to ensure long-term success.

Integrity

We adhere to the highest ethical and moral standards in everything we do.

Professionalism

We ensure our actions, attitude, communication, and attire are professional as we serve others.

We willingly work together, regardless of personal differences or areas of responsibilities, to serve others.

We work to expand community, stakeholder, and inter-agency partnerships and engagement.

Respect

We demonstrate through our words and actions that we truly care about the safety, well-being, and success of every person.

Transparency

We maintain public trust and support by being open with our practices and sharing appropriate information in a timely manner.

ARKANSAS DEPARTMENT OF CORRECTIONS

INTRODUCTION

As Secretary of the Arkansas Department of Corrections (DOC), I am pleased to share the DOC Annual Report for Fiscal Year 2022.

The DOC is responsible for the custody or supervision of over 80,000 Arkansans. We provide services in two dozen correctional facilities and over fifty community supervision offices.

We work constantly to increase the effectiveness of our programming in order to reduce recidivism and to put offenders in a better position to be law-abiding and contributory members of society.

We have a DOC-wide focus on providing programs and services geared toward giving offenders the tools necessary to find success. Reentry efforts are so important because over 80 percent of state prison inmates will be released from prison at some point in their sentence.

I believe it is our moral duty to provide opportunities for rehabilitation. We must find opportunities to take broken men and broken women and provide them opportunities that restore not only the offenders but their families.

None of our successes would be possible without the over 4,000 men and women who make up the Arkansas Department of Corrections family. I hope this report serves as a means to applaud the outstanding work being accomplished by the many selfless servants of the DOC.

It has been my great honor to lead an organization staffed by real-life heroes who report to duty every day.

We remain committed to the public's safety and to providing professional management solutions and evidence-based rehabilitative initiatives for the offenders we serve. Your continued partnership is essential to moving the DOC forward.

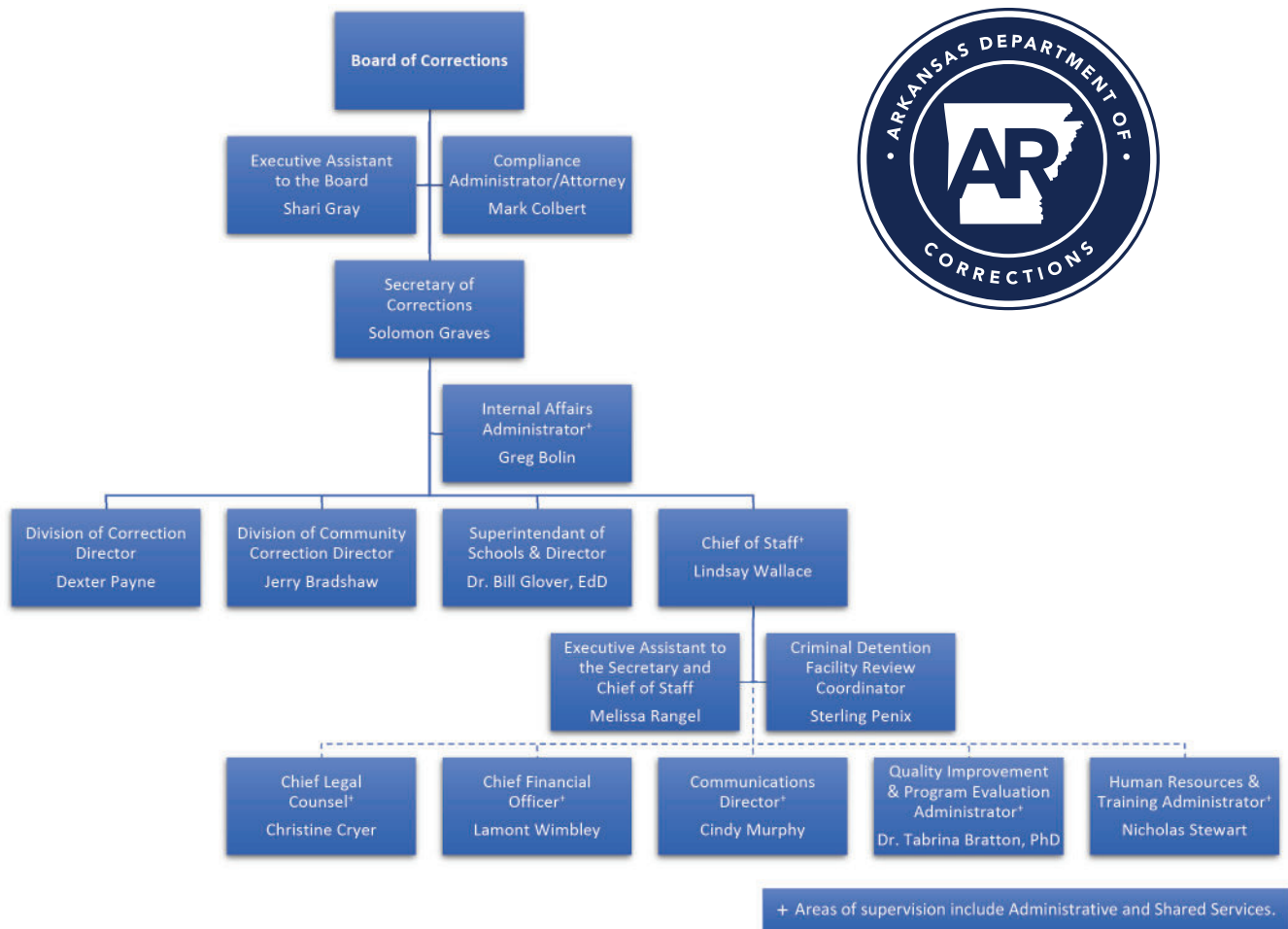
With respect,



Solomon Graves
Secretary of Corrections

ARKANSAS DEPARTMENT OF CORRECTIONS

ORGANIZATIONAL CHART

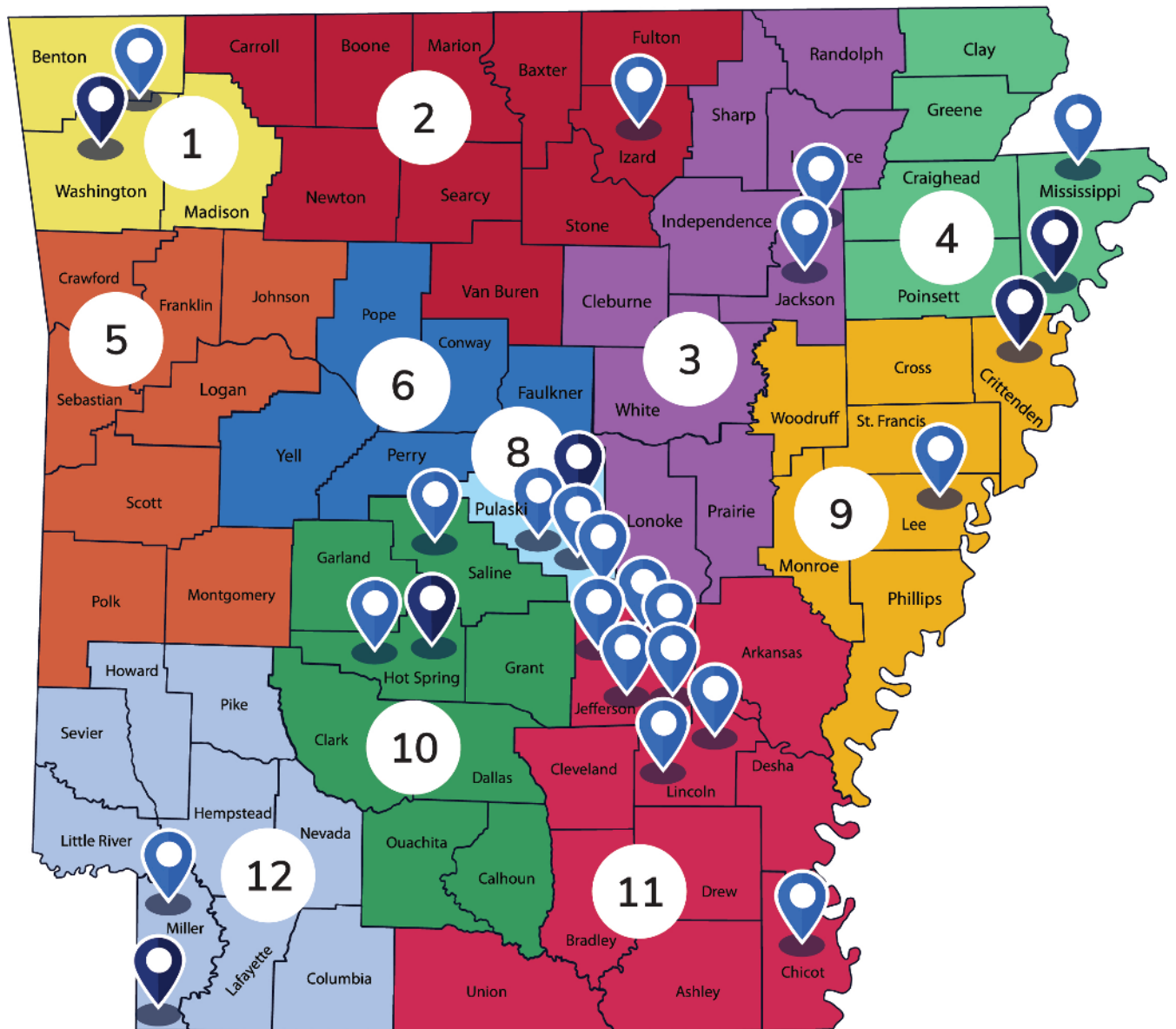


Except for the Parole Board, the Secretary of Corrections oversees the ADMINISTRATIVE FUNCTIONS of these entities. The entities exercise all other duties independently.

* The Parole Board has a consultative relationship with the Department of Corrections. The Board Chairman serves as the chief executive, administrative, budgetary, and fiscal officer of the board. The Chairman coordinates with and receives input, review, and recommendations from the Secretary of Corrections.

ARKANSAS DEPARTMENT OF CORRECTIONS

FACILITIES MAP - FY2022



 = Community Correction Center

 = ADC Facility

1 = Probation and Parole Area

ARKANSAS BOARD OF CORRECTIONS

MEMBERS

The Board of Corrections is the governing body of the Department of Corrections. The purpose of the Board of Corrections is to manage correctional resources in the state such that offenders are held accountable for their actions, victims' needs are addressed in a positive manner, and the safety of society is enhanced. The specific powers and duties of the Board were established by Amendment 33 to the Arkansas Constitution and are codified in A.C.A. § 12-27-105 and § 25-43-401.



Benny Magness
Chairman

Appointment Expires:
December 31, 2025



Rev. Tyrone Broomfield
Vice Chairman

Appointment Expires:
December 31, 2024



Dr. William "Dubs" Byers
Secretary

Appointment Expires:
December 31, 2028



John Felts

Appointment Expires:
January 14, 2026



Dr. Whitney Gass

Appointment Expires:
December 31, 2023



Lee Watson

Appointment Expires:
December 31, 2026



Pastor Alonza Jiles

Appointment Expires:
December 31, 2027

Board of Corrections Key Staff:

Mark Colbert
Compliance
Administrator/
Attorney

Shari Gray
Executive
Assistant
to the Board

ARKANSAS BOARD OF CORRECTIONS | COMPLIANCE DIVISION

SUMMARY OF DOC LITIGATION/COMPLIANCE REPORTING

The Board of Corrections' Compliance Division reports that the number of gender discrimination and sexual harassment claims against the Division of Correction remains low at this time.

They have utilized remote technologies to hold public meetings, which has prevented significant delays in securing necessary approvals for the Department. The Board has continued to provide innovative ideas and support for the Department's goals.

ARKANSAS DEPARTMENT OF CORRECTIONS

LEADERSHIP TEAM



Solomon Graves
Secretary of Corrections



Dexter Payne
Division of Correction
Director



Jerry Bradshaw
Division of Community
Correction Director



Dr. Bill Glover
Superintendent/Director
of Correctional School
District



Tawnie Rowell
Sentencing Commission
Director



Lindsay Wallace
Chief of Staff



Christine Cryer
Chief Legal
Counsel



Lamont Wimbley
Chief Fiscal
Officer



Nicholas Stewart
Human Resources and
Training Administrator



Tabrina Bratton, PhD
Quality Improvement
and Program Evaluation
Administrator



Cindy Murphy
Communications
Director



Sterling Penix
Criminal Detention
Facility Review
Coordinator

ARKANSAS DEPARTMENT OF CORRECTIONS

HIGHLIGHTS

Notable Developments in FY2022

- During 2022, the DOC facilitated the work of the Act 1048 Task Force on Offender Court Costs and Collections. The final report may be viewed here: <https://doc.arkansas.gov/wp-content/uploads/2022/10/Report-of-findings-of-the-ACT-1048-Taskforce.pdf>.
- Pathway to Freedom celebrated the program's 10-year anniversary in September.
- In December 2021, we launched the Wellness Wednesday campaign, which supplies weekly all-DOC emails and social media posts to encourage staff and constituents to adopt healthy mental health habits.
- Also in December, we marked the 10th anniversary of the Arkansas Paws in Prison program. Since its beginnings in 2011, more than 1,800 dogs have been rescued, trained, and adopted by loving forever families.

The partnerships between Paws in Prison and local animal shelters and rescues throughout the state has helped in reducing the number of dogs in shelters, as well as the number of dogs euthanized each year in Arkansas.

- In April, the Department of Corrections planned numerous events and activities all over the state during National Reentry Awareness Week to raise awareness of this critical part of the DOC's mission.
- With the theme of "Selfless Service," National Correctional Officers and Employees Week was observed within the Department on May 1-7, 2022.
- In June, we welcomed the U.S. Marshals Eastern Arkansas Fugitive Task Force as new neighbors at DOC Headquarters in North Little Rock.



A dinner was held at the Governor's Mansion on September 30, 2021, in celebration of Pathway to Freedom's 10th anniversary.



AR DOC Family Campaign

In July 2022, the "Join the AR DOC Family" campaign kicked off in earnest as over 1,000 yard signs were distributed, Career Alerts were posted and we began using our website's Citizen Inbox feature to issue Career Alerts to thousands of Arkansans signed up as prospective employees.

The campaign included the production of top-notch, professional recruitment videos that featured employees and career opportunities DOC wide.

In May, the AR DOC Family outreach and recruitment social media campaign was recognized with the Award of Excellence in the Government Content & Marketing category at the internationally recognized 2022 Communicator Awards.

ARKANSAS DEPARTMENT OF CORRECTIONS HIGHLIGHTS

COVID and Visitation

The DOC worked to encourage COVID-19 vaccination among staff and offenders. The Arkansas Association of Correctional Employees Trust (AACET) donated nearly \$200,000 in \$100 Walmart gift cards to DOC employees who had received the vaccine. We also offered \$50 incentives for inmates and residents who were fully vaccinated.

In February, the DOC lifted essential movement restrictions at all facilities. In-Person Visitation resumed on March 1, allowing visits from those younger than 18 and individuals who are not immediate family members. Only two visitors are permitted at a time.

The Department continues to work aggressively to mitigate the spread of COVID-19.



ACA Reaccreditation

In August, we congratulated the following nine DOC facilities that were reaccredited at the American Correctional Association's 151st Congress of Correction in Nashville, TN: East Arkansas Regional Unit; Mississippi County Work Release Center; Willis H. Sargent Training Academy; Maximum Security Unit; McPherson Unit; Grimes Unit; Cummins Unit; North Central Unit; and Ouachita River Correctional Unit.



ARKANSAS DEPARTMENT OF CORRECTIONS HIGHLIGHTS

Board of Corrections Milestones

- Former State Senator Bobby L. Glover of Carlisle died on October 27, 2021, after serving for more than a decade on the Arkansas Board of Corrections.

Sen. Glover was originally appointed to the Board of Corrections by Gov. Mike Beebe in February 2011, and reappointed by Gov. Beebe in 2014 and Gov. Hutchinson in February 2021.



Sen. Bobby L. Glover

- On March 7, Gov. Asa Hutchinson reappointed Dr. William "Dubs" Byers to serve another term on the Arkansas Board of Corrections. Also on that date, the Governor appointed Pastor Alonza Jiles. Pastor Jiles' term will expire Dec. 31, 2027 and Dr. Byers' term will expire on Dec. 31, 2028. Pastor Jiles previously served on the Board of Corrections and Dr. Byers is serving consecutive terms.

- In May, Board of Corrections Chairman Benny Magness was conferred an honorary degree at Shorter College's 127th



Commencement Ceremony, and we celebrated the over 250 graduates from the Arkansas Correctional School District and Shorter College.

Sgt. Joshua Caudell Killed in the Line of Duty

Division of Correction (ADC) Sgt. Joshua Caudell, 29, was fatally wounded February 28, 2022, while assisting the Pulaski County Sheriff's Office in Maumelle. An ADC K-9 lieutenant also assisting was not harmed.

Sgt. Caudell served in the Tucker Field Security and had been with the Department of Corrections since December 2012. In addition to his time at the Tucker Unit, he had worked at the Cummins Unit, Maximum Security Unit, Varner/Varner Super Max Unit and the Pine Bluff Unit.

Sgt. Caudell was married with three children.



ARKANSAS DEPARTMENT OF CORRECTIONS HIGHLIGHTS

DOC Applauds Four Outstanding Officer Winners

Three Division of Community Correction officers and a Division of Correction officer were honored March 2, 2022, by the Arkansas Attorney General's office for their outstanding public service to the State.

2021 Southeast Regional Officer of the Year and Monroe County Officer of the Year Winner:

- Agent Christopher Studdard, Division of Community Correction Special Response Team

2021 County Officer of the Year Winners:

- Sgt. Corinna Owens, McPherson Unit, Jackson County Officer of the Year
- Parole/Probation Officer II James Ross, Area 12, Howard County Officer of the Year
- Major Freddie Otts, Omega Supervision Sanction Center, Hot Spring County Officer of the Year



Agent Studdard



Major Otts



Officer Ross

Fallen Officers Remembered

The Department of Corrections hosted the inaugural Fallen Officers Memorial Service on May 2, 2022, at the Cummins Unit Pavilion in Gould.

Fallen Officers Honored:

- Sgt. Joshua D. Caudell
- Sgt. Scott A. Grimes
- Cpl. Barbara Ann Dukes Ester
- Lt. Ronald O. McPherson



ARKANSAS DEPARTMENT OF CORRECTIONS

FY2023 GOALS AND PRIORITIES

Lean Six Sigma

Beginning in the fall of 2021, the Department of Corrections and the Department of Public Safety engaged in a Lean Six Sigma Project led by LSS Blackbelt Tim Kupferschmid, Chief of Laboratories for the New York City Office of Chief Medical Examiner. Lean Six Sigma is a process improvement analysis which uses the DMAIC process (Define, Measure, Analyze, Improve, Control) to make processes more accurate, precise, and lean.

The Department of Corrections tackled two projects: intake and release of offenders. There were six Department of Corrections staff members dedicated to each of these projects.

This was a very time-intensive project for our staff, through 10 classes spread out over a six-month period with classes and coursework often taking up time outside of normal business hours. Each of the 12 participants have been certified as Lean Six Sigma Green Belts, preparing them to implement principles gleaned for the continuous improvement of their functional areas.



ADC Deputy Director William Straughn recognized Major Antonio Johnson of the Tucker Unit for earning a Lean Six Sigma Six Green Belt Certification.

DOC Legislative Priorities

Priorities for the Department of Corrections in Fiscal Year 2022 included tackling the issues of indecent exposure and the introduction of contraband into our correctional facilities.

Indecent exposure is a constant problem all correctional facilities face, but since it takes four convictions within a 10-year period before the offense becomes a felony conviction, we see very few prosecutions of offenders who engage in this behavior. During the next legislative session, we intend to pursue a change in law to address this behavior. The proposal will seek an increase to the felony classification for indecent exposure when the individual committing the offense is in the custody of a correctional or detention facility at the time of the exposure. As we continue to be challenged with the retention of staff, we are committed to providing as much protection as possible to our employees.

Offenders use staff to smuggle contraband inside a correctional facility, whether that be drugs or mobile devices. Access to mobile devices within the facility allows offenders to continue criminal activities while in our custody, jeopardizing the safety of employees and offenders in our custody as well as those individuals in the free world. In the forthcoming session, we will propose legislation to strengthen penalties for criminal activities within a correctional setting. Our proposal will create a sentence enhancement for anyone convicted of furnishing, possessing, using or delivering prohibited articles in a correctional facility. Our hope is to reduce the number of staff who engage in this behavior and create a safer environment for employees, offenders, and the public.

ARKANSAS DEPARTMENT OF CORRECTIONS MAJOR DEVELOPMENTS

Historic Compensation Adjustment

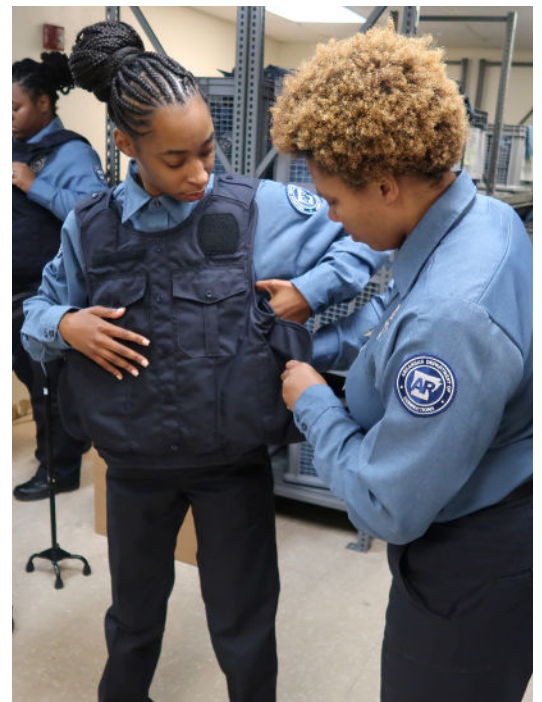
In December 2021, the Arkansas Legislative Council approved new salary grids for grades GS 01 to GS 05 and GS 06 to GS 10 positions working Security, Deputy Wardens, Food Service, Treatment and Parole/Probation Supervision. An estimated 3,700 employees benefitted from the new grids, and we hope higher salaries will help the DOC attract and retain personnel.

In June 2022, we received approval for continuation of our salary grids for FY2023.

North Central Unit Expansion Plans Announced

During a press briefing in early February 2022, Governor Asa Hutchinson announced his commitment of surplus funds for the expansion of the North Central Unit by 498 beds.

Secretary Solomon Graves thanked the governor for his continued commitment to giving the Department of Corrections the resources and support needed to meet the DOC's goal of preserving public safety.



ARKANSAS DEPARTMENT OF CORRECTIONS

ADMINISTRATIVE AND SHARED SERVICES

Administrative and Shared Services, primarily located at the Department of Corrections Headquarters in North Little Rock and the Administrative Annex East in Pine Bluff, provide services and support to all of DOC's divisions, boards and commissions.

Chief of Staff*

Lindsay Wallace

Chief Legal Counsel*

Christine Cryer

Chief Fiscal Officer*

Lamont Wimbley

Communications Director*

Cindy Murphy

Quality Improvement & Program Evaluation Administrator*

Tabrina Bratton, PhD

Human Resources & Training Administrator*

Nicholas Stewart

+ Areas of supervision include Shared Services.

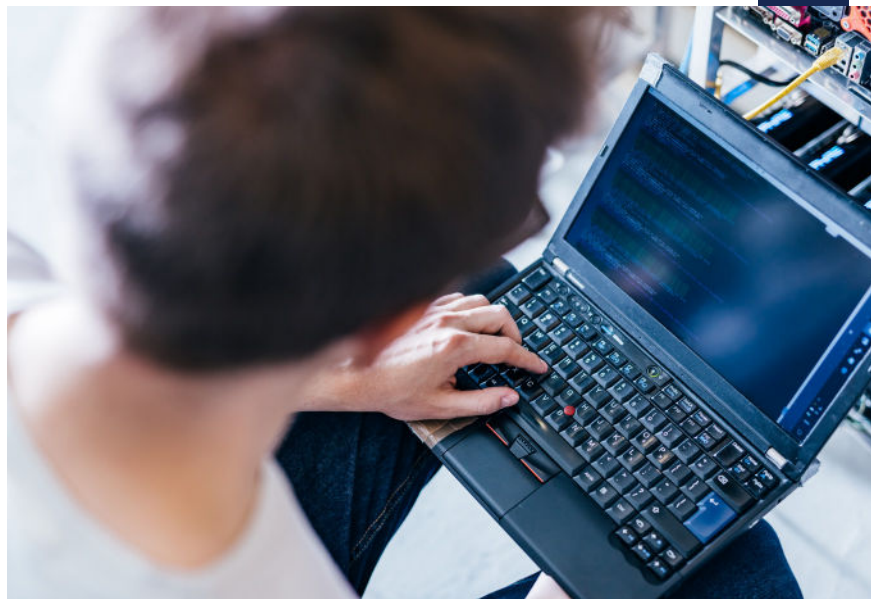
Information Technology

The IT Section is responsible for the installation and maintenance of servers, computers, network infrastructure, wireless infrastructure, and telephone hardware as well as software to ensure the DOC has the technological functionality required to conduct department business.

We currently host 14 physical servers, 53 virtual servers, and support approximately 3,600 networked computers and laptops. The section also issues and supports more than 1,000 mobile phones across the state.

This section is also responsible for IT governance and network security.

The section oversees the processes enabling the effective and efficient use of IT, assisting the Department in its efforts to achieve its goals.



Electronic Offender Management Information System (eOMIS) and Research and Planning

The eOMIS Section is responsible for managing the statewide offender database, which is utilized for daily operations by entities within the Department and accessed by many local law enforcement agencies around the state.

An integral part of managing the offender database is upgrading existing programming to match changes to Department policy, state law, and evolving business practices, as well as leveraging new technology to modernize and streamline existing practices. The Department continues to make strides in bringing mobile technology to institutional and community corrections.



ARKANSAS DEPARTMENT OF CORRECTIONS ADMINISTRATIVE AND SHARED SERVICES

eOMIS and Research and Planning, *continued*

In FY2022, a new biometric facility access control system was implemented at Division of Correction units. The system, which employs facial recognition technology combined with identification cards, replaced an outdated fingerprint-based system. The technology allows for faster, more accurate processing of individuals entering and exiting facilities, which enhances security. This touchless process enhances the health and safety of staff.

Another major enhancement implemented during the fiscal year was an inmate intake roster and tablet application that replaced manual, paper-driven procedures with a streamlined, digital process. The application allows staff to prepare for the arrival of inmates by downloading information to a tablet for select offenders in advance. This improved workflow process reduced the number of staff and amount of time required for intake.

Research and Planning works within the eOMIS Section to pull data from the offender database for the purpose of reporting and analysis responsive to both Department and outside needs. In addition to large projects like population projections and annual reporting, Research and Planning staff frequently respond to ad-hoc data requests, such as those originating from legislators or internal data review requests.

Human Resources and Training

Human Resources is responsible for recruiting and hiring mission-driven corrections professionals. This section also administers the Department's benefits and workplace safety programs.

The Training Section supports the Department mission by providing initial and ongoing evidence-based training for uniformed and non-uniformed staff. The Department has two Correctional Training Academies: one each in England and North Little Rock.



ARKANSAS DEPARTMENT OF CORRECTIONS ADMINISTRATIVE AND SHARED SERVICES

DOC EMPLOYEE DEMOGRAPHICS (as of 06/30/2022)

Race		Female	Male
Caucasian/Not Hispanic	2,195	938	1,257
Black/Not Hispanic	2,247	1,487	760
Hispanic	54	24	30
Asian/Pacific Islander	14	8	6
American Indian	5	2	3
TOTAL	4,515	2,459	2,056



SELECTED EMPLOYEE VACANCY RATES – OVERALL POSITIONS (as of 06/30/2022)

	FY19	FY20	FY21	FY22
ADC	26.2%	27.5%	32.7%	36.0%
ACC	18.4%	18.0%	18.8%	14.0%
ACC PPO	13.2%	12.7%	13.6%	32.0%



VACANCY AND TURNOVER RATES* FY2022

	Positions	Vacancy	Turnover
ADC	Security	47.0%	18.0%
	Mental Health	16.0%	22.0%
ACC	ACC Security	32.0%	21.0%
	ACC Treatment	7.0%	16.0%
	PPO	32.0%	9.0%

*The turnover rate is calculated based on total terminated/retired/demoted/promoted/transferred employees divided by the total filled positions.



ARKANSAS DEPARTMENT OF CORRECTIONS

ADMINISTRATIVE AND SHARED SERVICES

Financial Operations

The Financial Operations Section includes accounting, budget and procurement functions. Accounting ensures the agency's financial transactions are recorded properly by overseeing financial reporting, general ledger posting, payables, receivables, inventory, bank deposits/reconciliations, and Trust Fund Centralized Banking.

Budget handles the Department's biennial and annual operation plans, the annual inmate cost per day report, and ensures the agency has funding and appropriation sufficient to accommodate needs. The Financial Section is also responsible for the Department's warehouse, located in the Pine Bluff Complex, where food and janitorial items are stored and distributed.

Procurement manages the Department's professional and technical services contracts, purchase orders, and goods receipts.

DOC/SHARED SERVICES							
Line Item	General Revenue	Special Revenue	Cash Funds	Federal Funds	Trust Funds	Other	Division Totals
Regular Salaries	9,229,204						9,229,204
Extra Help	-						-
Personal Services Matching	3,214,987						3,214,987
Overtime	100,000						100,000
Operating Expenses	7,617,723						7,617,723
Conf. Fees and Travel	-						-
Professional Fees	82,925,152						82,925,152
Capital Outlay	-						-
Pandemic Related Expenses	5,000,000						5,000,000
Regional Jail	4,352,470						4,352,470
Total	112,439,536	-	-	-	-	-	112,439,536

COUNTY JAIL REIMBURSEMENTS							
Line Item	General Revenue	Special Revenue	Cash Funds	Federal Funds	Trust Funds	Other	Division Totals
Refunds/Reimbursements	20,453,607						20,453,607
Total	20,453,607	-	-	-	-	-	20,453,607

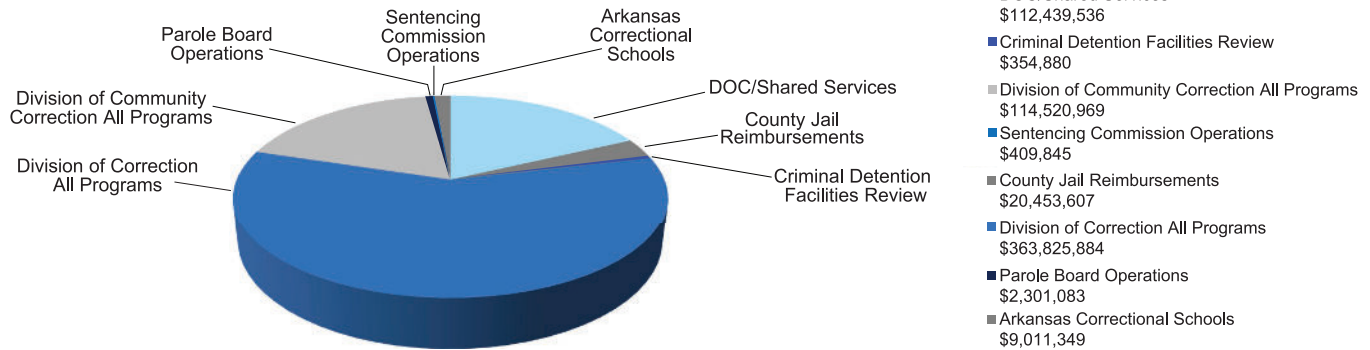
CRIMINAL DETENTION FACILITY REVIEW							
Line Item	General Revenue	Special Revenue	Cash Funds	Federal Funds	Trust Funds	State Central Serv.	Division Totals
Regular Salaries						99,366	99,366
Extra Help						0	-
Personal Services Matching						33,625	33,625
Overtime						0	-
Operating Expenses	205,639					14,950	220,589
Conf. Fees and Travel						1,300	1,300
Professional Fees						-	-
Capital Outlay						-	-
Total	205,639	-	-	-	-	149,241	354,880

DIVISION OF CORRECTION- ALL PROGRAMS							
Line Item	General Revenue	Special Revenue	Cash Funds	Federal Funds	Trust Funds	Other	Division Totals
Regular Salaries	174,497,617	5,062,206	836,333				180,396,156
Extra Help	100,000	20,000	-				120,000
Personal Services Matching	66,605,896	1,850,832	356,016				68,812,744
Overtime	2,550,000	8,000	-				2,558,000
Operating Expenses	53,137,879	18,830,213	19,048,680				91,016,772
Conf. Fees and Travel	155,398	94,290	104,150				353,838
Professional Fees	683,785	238,354	130,000				1,052,139
Capital Outlay	1,380,412	660,000	2,427,590				4,468,002
Jail Contracts	1,533,000						1,533,000
Out-of-State-Beds	2,213,568						2,213,568
Holiday Compensation	5,500,000						5,500,000
Energy Savings & Efficiencies	1,431,465						1,431,465
Purchase Cattle/Meat		650,000					650,000
Construction			1,870,200				1,870,200
Paws In Prison			150,000				150,000
Medical Monetary Sanctions			1,700,000				1,700,000
Total	309,789,020	27,413,895	26,622,969	-	-	-	363,825,884

ARKANSAS DEPARTMENT OF CORRECTIONS

ADMINISTRATIVE AND SHARED SERVICES

Financial Operations, *continued*



DIVISION OF COMMUNITY CORRECTION- ALL PROGRAMS

Line Item	General Revenue	Special Revenue	Cash Funds	Federal Funds	Trust Funds	Other	Division Totals
Regular Salaries	59,139,188						59,139,188
Extra Help	100,000						100,000
Personal Services Matching	22,063,548						22,063,548
Overtime	210,000						210,000
Operating Expenses	10,724,558	4,200,000	3,057,846				17,982,404
Conf. Fees and Travel	2,800	100,000	-				102,800
Professional Fees	166,229	1,000,000	101,800				1,268,029
Capital Outlay	500,000	1,200,000	660,000				2,360,000
Reentry	3,285,000						3,285,000
War Memorial		10,000					10,000
Community Correction Programs		6,200,000					6,200,000
Transitional Housing		1,800,000					1,800,000
Total	96,191,323	14,510,000	3,819,646	-	-	-	114,520,969

PAROLE BOARD- OPERATIONS

Line Item	General Revenue	Special Revenue	Cash Funds	Federal Funds	Trust Funds	Other	Division Totals
Regular Salaries	1,566,863						1,566,863
Extra Help	-						-
Personal Services Matching	489,509						489,509
Overtime	-						-
Operating Expenses	236,300						236,300
Conf. Fees and Travel	8,411						8,411
Professional Fees	-						-
Capital Outlay	-						-
Total	2,301,083						2,301,083

SENTENCING COMMISSION- OPERATIONS

Line Item	General Revenue	Special Revenue	Cash Funds	Federal Funds	Trust Funds	Other	Division Totals
Regular Salaries	214,212						214,212
Extra Help	-						-
Personal Services Matching	65,300						65,300
Overtime	-						-
Operating Expenses	54,783						54,783
Conf. Fees and Travel	4,550						4,550
Professional Fees	71,000						71,000
Capital Outlay	-						-
Total	409,845						409,845

ARKANSAS CORRECTIONAL SCHOOLS

Line Item	General Revenue	Special Revenue	Cash Funds	Federal Funds	Trust Funds	Other	Division Totals
Regular Salaries						6,299,975	6,299,975
Extra Help							-
Personal Services Matching						668,685	668,685
Overtime							-
Operating Expenses						2,042,688	2,042,688
Conf. Fees and Travel							-
Professional Fees							-
Capital Outlay							-
Total						9,011,349	9,011,349

GRAND TOTALS	541,790,053	41,923,895	30,442,615	-	-	9,160,590	623,317,153
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ARKANSAS DEPARTMENT OF CORRECTIONS

ADMINISTRATIVE AND SHARED SERVICES

Legal

The Legal Section employs four attorneys: Chief Legal Counsel, two General Counsels (ADC and ACC), and one Attorney Specialist. Annually, approximately 175-200 claims and approximately 100-150 lawsuits are filed against the Department.

The majority of the Department's litigation is forwarded to the Office of the Arkansas Attorney General for defending. Claims submitted to the Arkansas Claims Commission against the DOC are defended internally by one of our two General Counsel.

The Legal Section oversees employee grievances, department-wide drug testing and Prison Rape Elimination Act compliance.

- **Employee Grievance:**

The Employee Grievance process provides Department employees an avenue to have their voice heard regarding the disciplinary process and to be heard when they have complaints regarding non-grievable matters.

- **Drug Testing:**

Department-wide drug testing is performed to verify that all personnel are able to make appropriate decisions while at work and that they are physically able to respond to situations as needed, to ensure the good order and safety at Department facilities, to provide a safe environment for staff and offenders, and to support healthy living.

- **Prison Rape Elimination Act (PREA):**

The PREA coordinator is responsible for PREA training curriculum and instruction at all staffing levels and makes recommendations to the administration concerning necessary changes in policies, practices, and procedures regarding PREA matters.

Quality Improvement and Program Evaluation

The purpose of the Quality Improvement/Program Evaluation (QI/PE) section is to ensure that DOC programs and services adhere to recognized best practices, and conduct applied research for the department. This section's duties and responsibilities rely on social science theory, the scientific method, and empirical literature to produce valid and reliable deliverables (i.e., publishable manuscripts, reports, evaluations, and grants). These efforts contribute to the department's commitment to providing effective and evidence-based programs and services in our community centers and institutional facilities.



ARKANSAS DEPARTMENT OF CORRECTIONS
ADMINISTRATIVE AND SHARED SERVICES

RECIDIVISM IN ARKANSAS

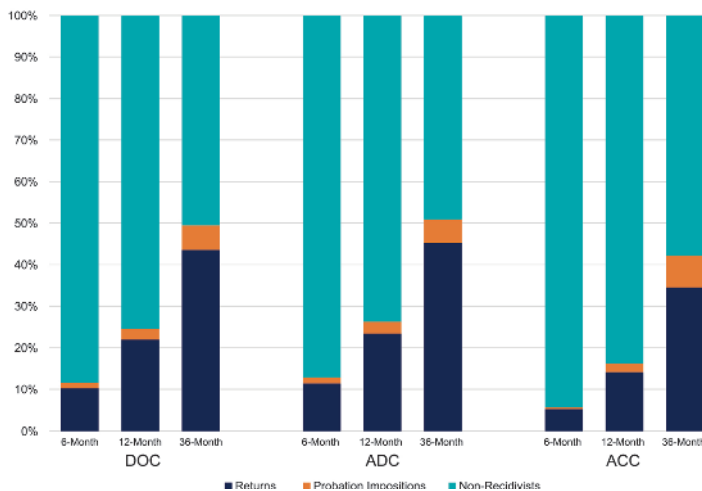
2018 Release Cohort



Arkansas Code Annotated (A.C.A.) § 5-4-101 defines recidivism as “a criminal act that results in the rearrest, reconviction, or return to incarceration of a person with or without a new sentence during a three-year period following the person’s release from custody.” Due to data limitations, the Arkansas Department of Corrections defines recidivism as a probation imposition or return to incarceration in a DOC facility within 36 months of their release.

Recidivism Rate for Arkansas Department of Corrections (DOC)

Of the **11,360** individuals released in 2018, **50.4%** did not recidivate, **6.0%** received a probation imposition, and **43.6%** were reincarcerated.



Overall recidivism rate is 49.6%

Recidivism Rates for Arkansas Division of Correction (ADC) and Arkansas Division of Community Correction (ACC)

RELEASE YEAR	2018	2017
ADC	(n = 9,516)	(n = 9,020)
Overall Recidivists	51.0%	52.1%
Returns to Incarceration	45.4%	47.8%
Probation Impositions	5.7%	4.2%
ACC	(n = 1,844)	(n = 1,775)
Overall Recidivists	42.2%	39.8%
Returns to Incarceration	34.6%	37.5%
Probation Impositions	7.6%	5.7%

ARKANSAS DEPARTMENT OF CORRECTIONS

ADMINISTRATIVE AND SHARED SERVICES

Policy

The Policy section is responsible for tracking Department and Division specific policy on a continuing basis. Secretarial Directives are issued on an as-needed basis when areas are identified that would support a system-wide approach to an issue, as opposed to having multiple divisional policies covering the same topic. This section also aids in development of division-specific policies as requested by Division leadership.

Total Secretarial Directives (SDs), Administrative Directives (ADs) and Administrative Rules (ARs) issued during FY2022:

- **DOC SDs** – 15
- **ADC ADs** – 20
- **ACC ADs** – 1
- **ARs** – 1
- **Board Policy** – 1

In addition to tracking and developing Department and Division specific policy, the policy section aids in the coordination of Department legislative affairs throughout the year and during the legislative session. Tasks include assisting in drafting legislative proposals, legislative report submission, monitoring Arkansas court decisions, and tracking legislation. Each of these duties assist in identifying and understanding laws, court decisions, rules and policies that impact Department policies and procedures.

Communications

The Communications Section is responsible for informing the public, news media, and other stakeholders of the various programs, services, and events within the DOC.

The section manages the Department's website, intranet site and social media accounts and provides communications support to the entire Department by supplying print and digital materials for educational, recruitment, promotional and other communications efforts.

Communications also serves as the Department's public information office by making public meeting notifications, fielding media inquiries, responding to Freedom of Information Act requests and coordinating constituent service and community engagement activities.



ARKANSAS DEPARTMENT OF CORRECTIONS

ADMINISTRATIVE AND SHARED SERVICES

Internal Affairs

Internal Affairs (IA) investigates incidents referred to it by the Secretary, Division Directors, or by a Warden or Area Manager, in addition to reviewing uses of force and Prison Rape Elimination Act (PREA) allegations. IA coordinates with the Arkansas State Police, or other appropriate law enforcement agencies, in any case that involves criminal activities related to DOC offenders or staff.

DOC INVESTIGATIONS				
DIV. OF CORRECTION	IAD	ASP	USP	TOTAL
Use of Force	2	2	0	4
PREA	41	27	0	68
Other	81	636	97	814
TOTAL:	124	665	97	886
DIV. OF COMMUNITY CORRECTION	IAD	ASP	USP	TOTAL
Use of Force	0	0	0	0
PREA	4	5	0	9
Other	12	8	0	20
TOTAL:	16	13	0	29
DOC INVESTIGATIONS SUM:	140	678	97	944

DOC REVIEWS			
DIV. OF CORRECTION	IAD	ASP	USP
Use of Force	757	0	0
PREA	841	0	0
Other	74	0	0
TOTAL:	1,672	0	0
DIV. OF COMMUNITY CORRECTION	IAD	ASP	USP
Use of Force	25	0	0
PREA	34	0	0
Other	5	0	0
TOTAL:	64	0	0
DOC REVIEWS SUM:	1,736	0	0

ARKANSAS DEPARTMENT OF CORRECTIONS

DIVISION OF CORRECTION

The Division of Correction continues its commitment to providing exceptional correctional services to the state. The Division started Fiscal Year 2022 with 16,555 individuals under our jurisdiction and concluded with 17,140.



The County Jail Backup population has risen since dropping to new lows in May and June 2020 amid the spread of COVID-19. In FY22, the County Jail Backup population peaked at an average daily back-up of 2,229, before trending downward through June 2022, when the average daily backup was 1,494.



Division highlights include the approval of new salary grids for grades GS 01 to GS 05 and GS 06 to GS 10 positions working Security, Deputy Wardens, Food Service, Treatment and Parole/Probation Supervision. The approval allowed the Division to increase starting salaries for Correctional Officers to between \$35,581 and \$46,047.

The Division celebrated several accomplishments in 2022. In May, leaders of the DOC and the Grimes and McPherson Units helped Wellpath celebrate the opening of a new chemotherapy clinic at the Grimes Unit in Newport.



ARKANSAS DEPARTMENT OF CORRECTIONS DIVISION OF CORRECTION

The Division commemorated the 30th and 35th anniversaries of two facilities this year. In 1992, the first 200 beds were made available at the East Arkansas Regional Unit in Brickeys, and in 1987, the Varner Unit in Grady opened with 300 beds.

Our Agriculture Division also oversaw the installation of 10 wells at three of our units. Six were installed at the Cummins Unit, and two each were installed at the Tucker and East Arkansas Regional units.



ARKANSAS DEPARTMENT OF CORRECTIONS

DIVISION OF COMMUNITY CORRECTION

The Division of Community Correction's mission is to enhance public safety by enforcing state laws and court mandates through community partnerships and evidence-based programs that are cost efficient and hold offenders accountable while engaging them in opportunities to become law-abiding, productive citizens.

At the start of Fiscal Year 2022, the Division had 49,947 offenders on active supervision and 16,835 on inactive supervision for a total Parole/Probation population of 66,782 individuals. These numbers grew to 50,525 active and 17,018 inactive for a total of 67,543 by the end of FY2022.



The Division has continued its efforts to enhance community-based sanctions and services that holds offenders accountable, reduces barriers to success, improves their ability to become productive and lawful members of the community, reduces recidivism and enhances public safety. To help alleviate jail overcrowding, this year the Division repurposed 150 beds at the Omega Supervision Sanction Center.

This fiscal year also saw the expansion of our Intensive Supervision Program, which provides oversight of high risk and gang-affiliated offenders. The program, which was initially composed of four officers, expanded in May 2022 to include 14 officers assigned to Pulaski and four bordering counties.

The ISP team was responsible for netting 36 arrests, and collecting one firearm and drugs including 10,438 grams of methamphetamines in June 2022.



ARKANSAS DEPARTMENT OF CORRECTIONS DIVISION OF COMMUNITY CORRECTION

Highlights for ACC in FY22 include finalization of the purchase of the former White River Juvenile Detention Center located in Independence County to open a seventh community correction center. The White River Correctional Center will have a 173-bed capacity and will allow ACC to reduce county jail backup by holding approximately 700 offenders annually that would have been housed in county jails for 90-day terms.



In June, Deputy Director of Residential Services James T. "Jimmy" Banks III tragically passed. Mr.

Banks was looking forward to a well-deserved retirement and was working to pass the torch and prepare Syrna Bowers to transition into the Deputy Director role. Ms. Bowers assumed the role on July 1, 2022.



ARKANSAS DEPARTMENT OF CORRECTIONS

CORRECTIONAL SCHOOL DISTRICT

The COVID-19 pandemic continued to affect the Arkansas Correctional School District (ACSD) during FY2022. School attendance was often limited to one barracks or housing unit. Toward the end of FY2022, school attendance began to take on a more normal appearance with different barracks and housing units being allowed to attend class together.

Acts 493 and 497 of 2021 reorganized the Correctional School System and the Riverside Vocational and Technical School under the Arkansas Correctional School District (ACSD) umbrella. The information provided here reflects the reorganized School District's first year of providing both GED/academic and Career Tech (CTE) instruction.

	Arkansas Correctional School District Academic	Additional Information	Arkansas Correctional School District Career and Technical Education	Additional Information
Number of Staff	74	Includes Licensed Teachers, Admins and Support Staff	26	Includes Instructors, Admins and Support Staff
Membership/ Enrollment	1,167	Approximate Monthly Enrollment	210	Approximate Monthly Enrollment
Graduates/ Certificates	283	100 Graduates the Prior Year	204 ACSD-CTE Certificates and 129 Industry Recognized Certificates	26 Courses Offered (30 Riverside Vo-Tech Certificates issued in FY2021)



ARKANSAS DEPARTMENT OF CORRECTIONS CORRECTIONAL SCHOOL DISTRICT

- Act 497 of 2021 made it possible for ACSD to provide academic remediation to inmates with a HSD or GED. Remediation has been provided to both CTE students needing academic support and inmates wishing to enroll in college classes.
- Arkansas Correctional School District revised the curriculum and standardized all of the CTE programs. Minimum hours for CTE completion was reduced from 1,440 to 600 for most programs.
- In an effort to expand and modernize career tech offerings, Arkansas Correctional School District added four new programs (Agriculture Equipment Technician, Building Trades Basics, Future Fit, and ICEV) during FY2022.
- Several new CTE programs have been developed and will begin in FY2023. Heavy Equipment Operator, Barber, Barber Instructor, Computer Science – Coding and Cybersecurity, Pet Care and Management, and Basic Residential Mechanics are being added for the 2022-2023 school year. ICEV will be offered at several new locations and the addition of online NCCER testing, Sim Scholar, and MSSC will provide more opportunities for our students to earn industry-recognized certifications.



ARKANSAS DEPARTMENT OF CORRECTIONS

BOARDS AND COMMISSIONS

Parole Board

The Parole Board is an independent, quasi-judicial body whose members are appointed by the Governor and confirmed by the Senate. The Chairman of the Board serves as the agency director and as a voting member of the Board of Corrections.



The Parole Board's mandates include conducting parole hearings in order to make decisions regarding the conditional release of eligible inmates from correctional facilities, revoking parole of offenders who have 22 violated one or more conditions of their release, and reviewing pardon and commutation applications prior to issuing non-binding recommendations to the Governor. The Board holds deliberations the day before conducting its biweekly board meetings to ratify votes on parole release. The Board also meets biweekly with victims to allow them the opportunity to provide input on the potential parole release of an inmate.

During FY22, the Board conducted 14,550 Parole Release Hearings and Screenings. In addition, the Board reviewed 6,175 Violation Reports and revoked 4,994 parolees.

Sentencing Commission

The Arkansas Sentencing Commission is mandated to meet quarterly each year. At each meeting the Commission considers population trends, expenditures, and progress on legislatively mandated activities. In addition to conducting ordinary business, the Commission also conducted a comprehensive review of rankings for drug offenses, reviewed operating policy for creation of impact assessments, identified ambiguous areas of the Arkansas Code, and reviewed control procedures developed by Commission staff as part of the Control Self-Assessment Process.

As part of continued implementation of the goals of transformation, the staff of the Sentencing Commission has taken a more proactive role in operations of the Department. Pursuant to Secretarial Directive, the staff of the Commission now review time computation policies and conducts review of offender sentences to ensure compliance with applicable laws and administrative rules. Staff has also continued analysis of compliance with the sentencing guidelines. Staff has also expanded its training to provide more targeted training to practitioners, develop training for Department staff, and produce publications on topics of interest. In addition, staff has worked to increase communication between courts and Department staff with the goal of furthering efficiency in sentencing.

ARKANSAS DEPARTMENT OF CORRECTIONS

BOARDS AND COMMISSIONS

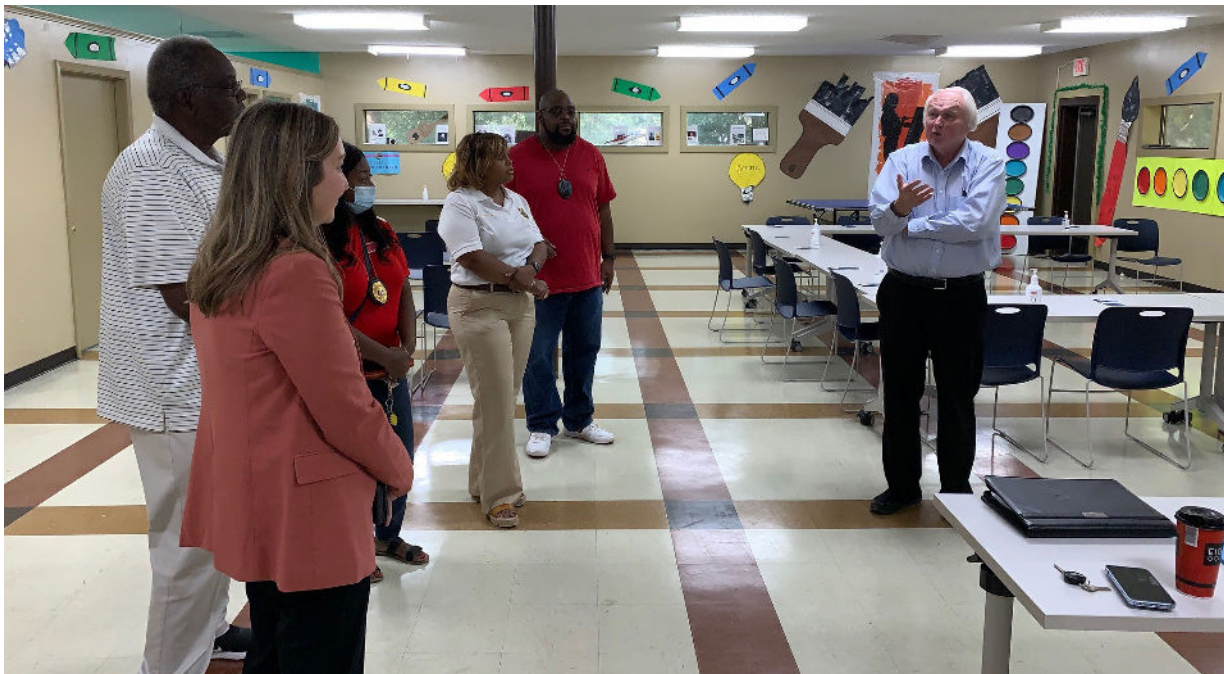
Criminal Detention Facilities Review Office

The Criminal Detention Facility Review (CDFR) Office has remained focused on ensuring the health and safety of detainees and staff in detention facilities across the state. During 2022, the Review Committee Members and Coordinator resumed hosting in-person visits and on-site inspections at each adult and juvenile detention facility in Arkansas.

The CDFR Office began updating Criminal Detention Facility Standards and Juvenile Detention Facility Standards to update best practices and improve uniformity. Act 685 of 2021 clarified the statutory inspection requirement and shifted the coordinator, who had previously been appointed by the governor, to a career position in the Department of Corrections.

The CDFR Office is providing technical assistance across Arkansas on a host of public issues and detention center projects. The Review Office engages with community stakeholders and serves as a resource regarding detention center operations, planning, management, grant procurement, and construction. The CDFR Office also assists in standing up local criminal justice coordinating committees.

The CDFR Office hosted the 3rd annual Jail Resource Day in 2022. This event is a one-of-a-kind initiative in which the CDFR team organizes free workshops for city and county leaders to gather and learn more about jail functions, local reentry efforts, and potential community partnerships.



ARKANSAS DEPARTMENT OF CORRECTIONS

BOARDS AND COMMISSIONS

Interstate Compact for Adult Offender Supervision State Council

Developed in 1937 and designed to regulate the movement of probationers and parolees across state lines, the Interstate Commission for Adult Offender Supervision (ICAOS) is enacted in all 50 states and three U.S. territories (District of Columbia, U.S. Virgin Islands, and Puerto Rico).

Revised in 2002, the compact provides states the authority, accountability, and resources to track the supervision of felony offenders who move across state lines, thereby enhancing public safety and offender accountability.

ICAOS has become an important tool for promoting and ensuring cooperative action among the states and a single standard of supervision for felony offenders.

A.C.A. 12-51-101 et seq. sets out the makeup of the State Council in Arkansas and states that the State Council shall exercise oversight and advocacy concerning its participation in interstate commission activities and other duties as may be determined by the State Council, including development of policy concerning operations and procedures of the compact within the State.

Sex Offender Assessment Committee

The Sex Offender Assessment Committee (SOAC) promulgates the guidelines and procedures for the disclosure of sex offender information necessary for protecting and informing the public. Those guidelines also set forth the documents and information that may be considered in assessing an offender's risk to the community.

The Committee also establishes the qualifications for the assessment interviewers and qualifies interviewers to prepare the assessment reports as dictated by the guidelines.

On behalf of SOAC, the Division of Correction has contracted with UAMS Family Treatment Program (FTP) to conduct juvenile assessments according to FTP's protocols that have been approved by SOAC.

Act 683 of 2021 transferred the administrative functions of the SOAC to the Secretary of Corrections. This aligns these duties with other duties the Secretary's Office performs for the other Boards and Commissions within the Department.

The Executive Secretary maintains the records of the Committee, including taking the minutes and posting the meetings on the state website. The Executive Secretary also reviews each offender's request for administrative appeal and presents those findings to the Committee for a vote. The makeup of the Committee can be found at A.C.A. § 12-12-921.



ARKANSAS DEPARTMENT OF CORRECTIONS

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