

**COMMISSION ON ACCREDITATION FOR CORRECTIONS**

**STANDARDS COMPLIANCE REACCREDITATION AUDIT**

Division of Community Corrections  
Omega Supervision Sanction Center  
Malvern, AR

October 26-27, 2021

**VISITING COMMITTEE MEMBERS**

Bruce L. Denny, Chairperson  
ACA Auditor

Ronald Brereton  
ACA Auditor

**A. Introduction**

The audit of the Omega Supervision Sanction Center, Malvern, Arkansas was conducted on October 26-27, 2021, by the following team: Bruce Denny, Chairperson; and Ronald Brereton, Member.

**B. Facility Demographics**

Rated Capacity:	300
Actual Population:	196
Average Daily Population for the last 12 months	85
Average Length of Stay	70 Days
Security/Custody Level:	Minimum/Medium
Age Range of Offenders:	18-99
Gender:	Male
Full-Time Staff:	93
22 Administrative, 15 Program, 56 Security	

**C. Facility Description and Program Description**

The Omega Center has a 300 rated bed capacity. The facility serves male offenders on parole or probation who have violated the conditions of their supervision. Those who qualify are offered a Sanction Hearing to contest the facts of their violation, where Parole Board appointed Hearing Judges hear each case. If found to have violated their conditions, the offender is sanctioned to the Omega Center. Prior to the hearing, offenders may also opt to sign a hearing waiver and begin their sanction without protest. The length of stay is for either 60 or 120 days depending on the seriousness of the violation.

Staff members interact as a team that is constantly involved in the security and therapeutic process. The consistency allows the resident a more structured base for recovery and presents a united front in correcting criminal and addictive thinking errors.

Programming begins immediately upon intake, by staff assessing and targeting substance abuse history and the addictive criminal lifestyle. The program emphasizes acknowledging past problems, accepting responsibility for negative actions, and practicing new behaviors that lead to long-term change.

Programming includes, but is not limited to, MRT, instruction in Anger Management, Relationships, Substance Abuse, Re-entry Social Interaction, Role Play, Role Modeling, Peer Pressure, 12 step Programs, Job Readiness, GED and Literacy, Computer Labs, Mentoring, and Religious Services. AA/NA support groups are held by volunteers several times per week.

The facility's general population area is designed in two separate single level housing blocks, designated as Northside and Southside. Housing is divided into six areas per side, each with a 25-man open barrack layout arranged with 12 bunk style beds and one normal bed, reserved for the Resident House Coordinator. There is 61.4 square feet of unencumbered space for each resident. Each is equipped with two telephones and a video visitation kiosk for resident use.

The intake/segregation area has twelve cells, each with two wall mounted beds, a wash basin/toilet combination unit, and a wall mounted table surface and seat. Segregation is used to house offenders needing to be segregated from general population due to housing classification, such as offenders on disciplinary detention or residents not medically cleared for the general population.

Offenders are offered a wide prospectus of substance abuse, behavioral, and lifestyle counseling and instruction through the New Freedom curriculum. The center is operated utilizing the Therapeutic Community concept where offenders maintain accountability over not only their own behavior, but also that of their fellow offenders. Classroom instruction is coupled with small group and one-on-one sessions dealing with specific criminogenic interests to aid in their recovery and in their successful reintegration into society upon release.

#### **D. Pre-Audit Meeting**

The team met on October 26, 2021, in Hot Springs, to discuss the information provided by the Association staff and the officials from the Omega Supervision Sanction Center.

The chairperson divided standards into the following groups:

Standards #4-ACRS-1A-01 through 5H-26 to Bruce Denny, Chairperson

Standards #4-ACRS-6A-01 through 7F-10 to Ronald Brereton, Member

#### **E. The Audit Process**

##### **1. Transportation**

The team was escorted to the facility by Debra Ruff, State Accreditation Manager.

2. Entrance Interview

The audit team proceeded to the office of Andrew Ruh, Warden. The team expressed the appreciation of the Association for the opportunity to be involved with the Omega Supervision Sanction Center in the accreditation process.

Andrew Ruh, Warden, escorted the team to the facilities Treatment Annex Building where the formal entry meeting was held.

The following persons were in attendance:

Warden	Andrew Ruh,
Deputy Warden	Walter White,
Utility Sergeant	Anthony Baker
Staff on Duty – Intake	Bradley Baker
Deputy Director of Residential Services	Jimmy Banks
Health Service Administrator Wellpath	James Bassham,
Information Technology	Chase Bell,
Treatment Coordinator	Macy Bishop
Fire Safety, Key Control, and Laundry/Issuance	Lonnie Byrd
Substance Abuse Program Leader	Marla Hammond
Administrative Specialist II	Carla Hillard
Institutional Parole Officer	Alissa Hrdlicka
HR Coordinator	Carol Hubbard
Health Service Administrator Wellpath	Jason Kelly
Public Information Officer	Cindy Murphy
Major Chief of Security	Freddie Otts,
Record Supervisor	Keisha Owens,
Correctional Officer	Xavian Phillips
Treatment Coordinator	Lynda Rayburn,
Treatment Supervisor	Carol Robinson,
Utility Lieutenant	Rebecca Strother,
Administrative Analyst/ACA	Roxanna Thompson,
Chaplain	Jeremy Wittig,
Issuance Supervisor	Ricky Wood,
Business Operations Specialist	Nichole Woods,
Divisional ACA Coordinator	Debbie Ruff,
Assistant Director of Residential Services	Venita Bannister,
Divisional Director of Community Corrections	Jerry Bradshaw,
Secretary of Corrections	Solomon Graves,
WellPath Regional Manager	Bernard Williams,
ACA Auditor	Bruce Denny
ACA Auditor	Ronald Brereton

3. Facility Tour

The team toured the entire facility from 8:30 a.m. to 10:30 a.m. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operations:

Bruce Denny	Auditor
Ronald Brereton	Auditor
Andrew Ruh	Warden
Walter White	Deputy Warden
Carol Robertson	Treatment Supervisor
Major Freddie Otts	Chief of Security
Venita Banister	Residential Services Assistant Director
Debbie Ruff	Divisional ACA Coordinator
Mrs. Roxanna Thompson	Administrative Analyst/ACA

The team noted throughout the facility in numerous location notices posted announcing the facility was undergoing an American Correctional Association Audit.

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

**Security:**

The facility has one main entrance and exit. Within the control center, cameras are monitored by assigned staff who are on duty 24-7. There are over 100 cameras which monitors both the inside of the facility as well as outdoors. The facility has what it refers to as older cameras which has a taping system that can be retrieved up to 21 days, the newer system has a retrieval period for up to two months.

The center has 12-foot-high razor wire fencing. The facility has available for use chemical spray and staff has been trained in the use of chemical spray. A sally port is used for all new admissions. The sally port leads directly into the intake area where the intake process begins.

The facility does not have an armory but does have mechanical restraints. Security staff carry radios and security shift leaders carry handcuffs. Restraints include belly chains and handcuffs.

A segregation unit exists and has available twelve cells and can accommodate up to 24 offenders at one time.

Staff secure the movement of all residents who when moving are in a single file and are escorted by staff.

**Environmental Conditions:**

The facility was found to be exceptionally quiet given all doors are locked and unlocked electronically or by key and each is made of steel. Lighting, which is natural as well as artificial, is present in much of the facility. Water, airflow, and temperature is well within acceptable limits.

The facility is in good condition. Janitor closets are ample to meet the needs of the facility.

The facility has a generator which is tested weekly. The power/strength of the generator will allow for all lighting and control of doors to continue. In the event the generator is required, the facility will be able to maintain all operations.

**Sanitation:**

The facility was found to be immaculate as far as cleanliness. Floors and dining tables, as well as equipment used throughout the facility, was exceptionally clean and well cared for.

The facility has a contract for pest control and there was no evidence of rodent or pest issues.

Waste removal is provided per contract. Both the outdoors and the indoors of the facility had no waste buildup.

Inspections are on file. Supplies and toxics are maintained in locked fireproof cabinets and inventoried. Material Safety Data Sheets were present, and all caustics and solvents were accounted for.

**Fire Safety:**

The facility has a total of 42 fire extinguishers, seven pull stations, emergency evacuation plans, fire drills, sprinkler system, and fire monitoring. Exit signs are lit and directional arrow maps are located throughout the facility.

The local fire marshal has on file blueprints indicating location of occupancy throughout the building.

Should a fire occur, there is a procedure in place on how to address the situation. This includes a quick assessment of the fire and how to proceed. The security staff know how to access the fire department should this be required.

There is in place weekly, monthly, quarterly, and annual inspections of fire equipment. The Malvern Fire Department inspects the facility annually. The sprinkler system and fire extinguishers are serviced by vendors.

Offenders as well as staff are trained in fire safety regulation and evacuation procedures.

**Food Service:**

Food service is provided by staff at the Omega facility. An inspection of the kitchen and dining hall proved to be very clean and well managed. Facility staff and residents assigned to the kitchen assure grease traps, vent hoods, ice machine, and all equipment is cleaned on a regular basis. All individuals working in the kitchen are trained in food service equipment

Food is served via a chow line that passes by a serving window where residents are handed a tray of food. Offenders then sit at metal round tables with attached stools. One housing unit at a time enters the dining hall and eats their meal before the next housing unit enters.

The kitchen has on file safety inspection reports from the agency with the authority to inspect kitchens. The food manager keeps an inventory of sharps, and all were accounted for and the inventory was correct. Food temperatures are maintained for refrigerators, freezers, and stored foods. The facility receives food products from both Sysco and Performance.

The kitchen and dining hall are an area where offenders can apply to work. Each shift has between 12 and 14 offenders who assist with cleanup.

The menu is on a 4-week rotation cycle and the menu is prepared and distributed from the central office following the dietician who prepared the menu.

For persons based who have a medical directive that certain foods are not served to an offender, or when a religious belief prevents an offender from having a certain food item, accommodations are made.

The facility has a dining area specific to officers. These persons may bring in food or eat the same meal provided to offenders. This specific dining area is separate from the offenders dining hall.

**Medical Care:**

Medical care for the Arkansas Adult Community Corrections Omega Supervision Sanction Center is provided under contract by staff employed by Correct Care Solutions (CCS). The Medical Department at the Center operates 24 hours each day, seven days a week.

Nursing coverage is provided with mental health, dental, and physicians on call 24 hours per day. The department staffing includes one Health Services Administrator, who is an RN, one Contract Physician's Assistant, three LPNs, one CNA, one Psychiatrist (Tuesday through Friday), one Psychologist 30 hours a per week, and one Clerical Support.

A physician is on site for eight hours each week and primarily handles chronic care and sick call. An advanced practice nurse is on site eight hours each week and primarily handles intake medical screenings.

The Medical Department has one examining room, one emergency room with a crash bag containing emergency medications, and one AED.

Any emergencies that cannot be handled by the healthcare staff can be referred to the prison hospital which is located next to the Omega facility or to the Hot Spring County Hospital.

Due to the size and mission of the facility, there is not an infirmary.

The medication room is located within the main area of the department. All medications are dispensed through a pill call window which faces the hallway. Pill call is held three times each day, 4:30 a.m., 12:00 p.m., and 8:30 p.m. Diabetic medications are dispensed more frequently as needed. If a resident misses his pill call, it is logged, and the provider is notified after three misses. Medications are inventoried at the change of each shift. Medications are procured from Diamond. Emergency needs can be procured from the local Walgreens or Youngs Pharmacy (both in Malvern). Turnaround time from Diamond is generally 24 to 48 hours, and locally it is immediate. An inventory of controlled medications and sharps was conducted by this auditor, and all inventories were found to be accurate and up to date, with no discrepancies noted.

Approximately 7% of the resident population are on controlled medications. Medications included are Psychotropic; Benzotropine, Haloperidol, Cogentin, Ziprasidone, Lithium Carbonate, and Risperidone. Anti-Depressants include; Paroxetine, Venlafaxine, Fluoxetine, Citalopram, Buspirone, Sertraline, and Depakote. Approximately 15 doses per day.

For offenders with chronic care issues such as high blood pressure, offenders are allowed to have in their possession their medications. These are closely monitored by nursing staff members.

Universal Precautions are procured from McKesson, with no problems or discrepancies noted.

Both the Examining and Emergency areas have Bio-Hazard containers which are sealed and put in the Bio-Hazard storage area.



The needle containers are emptied as indicated on the container, and these are also placed in the Bio-Hazard storage area. The facility contracts with Steri-Cycle for disposal of all Bio-Hazard materials. Steri-Cycle picks up quarterly or sooner if needed.

Sick call for general population is conducted from 6:30 p.m. until complete. Sick call is conducted in segregation twice daily during nurse medication rounds. Stops are made at all occupied cells.

The medical records area is small, but adequate and is secure.

There is a nurse who has been trained as a Communicable Diseases/Infection Control coordinator and has received all the required training. If a resident is diagnosed with a communicable disease, all precautions are taken to place the resident in proper isolation. The facility does not have any accommodations for this, but there are local facilities that can handle any situation. If there is a communicable or infectious disease diagnosed, the Regional Medical Director, Regional Infectious Control Nurse, and the Public Health Department are notified. PPDs are offered to offenders upon intake and are offered to all staff annually.

All medical staff are CPR certified and are required to renew their certification every two years.

Radiology services are provided through a contract with Mobile X. The facility receives the results of all x-rays within 3-4 hours. If there is an emergency and Mobile X is not available, the local hospital provides services with results being received within 5 days or immediate if the situation is urgent.

There is a nurse assigned to do all blood draws, which are sent to Lab Corp for processing, with results being received within 48 hours.

To access medical, there is a drop box located by the dining hall for offenders to request services.

The Dental Department is staffed with one Dentist and one Dental Assistant. The department operates one day per week, and only does dental screenings. Dental emergencies are sent offsite for care.

Mental health services are provided by a psychiatrist that is on site four hours per week. A P\psychologist provides 8 hours of service per week.

**Recreation:**

The center has a large outdoor recreation yard which consists of volleyball courts, basketball courts, and ample room for walking or jogging.

Recreation is planned and is set on a facility schedule of daily activities. Inside the facility offenders may play board games, watch television, or participate in other recreational activities.

**Religious Programming:**

Offenders are offered a multitude of faith-based programs and services through the course of a week. All religious service participation is voluntary. Services include: Islamic Taleem Service, Sunday evening Interdenominational Service, two weekly Celebrate Recovery Meetings, Friday Jumu'ah Islamic Prayer, Weekday Bible Study, and special events throughout the year.

The center has a Chaplain who works full-time. To help in providing ample religious support, the Chaplain utilizes the service of volunteer workers. In **August**, eleven volunteers donated 50.29 hours toward religious programming.

The Chaplain has a library which lends books of religious nature and has several reference books. One hundred-sixty books were checked out of the Chaplain's Library in August. Other publications, such as Bibles and other devotional readings, are donated by various groups and are distributed by request.

**Offender Work Programs:**

Offenders are not permitted to work off-site. Offenders may work in assigned and approved areas of the facility such as in the laundry, kitchen/dining, maintenance, yard, or other areas the center has made available. Prior to working, each offender must apply for the position and go through a selection process.

**Academic and Vocational Education:**

Alongside the mission of addressing the needs of recovery, the facility partners with external educational resources to further the offenders' chance for success. The Arkansas Department of Correctional Special School District is responsible for providing classes for any offender with less than a high school diploma or GED. The education level of each offender is verified by the school's instructor, and an assessment of knowledge level is performed to best place the individual in the appropriate grade level instruction, ranging from illiterate to high school. Classes are conducted Monday through Thursday. When an offender has demonstrated readiness through a series of pre-tests, an actual GED exam is administered at the facility.

Driver's License/State ID Program- Offenders can get their driver's license replaced/reinstated or a State ID if they meet qualifications while at Omega. If they are eligible under the State program, they are taken to Driver's Control and have their License or State ID made and given to them once they are released. (every Tuesday)

The Omega Center has a full-time GED teacher. Classrooms are available including all necessary supplies, equipment, and desks are used during instruction of offenders.

GED – Offenders will be enrolled in GED upon completion of orientation until they get valid proof of their education on file. Residents are assessed by the GED Instructor and begin working towards earning their GED. This four-hour class meets four times a week. (Monday-Thursday)

College Financial Aid – Class for offenders who are interested in furthering their education and need financial assistance. Offenders will complete grant papers and gain knowledge on study habits and listening skills. This two- and half-hour class provided through Henderson State University meets once a week (Monday).

### **Social Services:**

Social services staff consists of one treatment supervisor, two treatment coordinators, and 12 counselors. Treatment services are offered and available 12 hours per day. **The treatment component assures, at minimum, one treatment individual is available and at the center during a 12 -hour period of the day.**

The center provides a wide array of services which include, case management, assessing offenders for alcohol/and or other drug abuse and/or other treatment purposes, orientation of offenders to programs, operations and procedures, conducting individual and group counseling sessions, peer support, and educational classes. The facility uses a phase system which is designed to meet the individual's goals of learning to live a drug free life and a life free from drugs, alcohol, and crime. The three phases used at the center are as follows:

Orientation Phase. This phase is minimum of five days and its purpose is to familiarize the offender with the structure of the community, to clearly define expectations and rules, and to prepare the offender for incorporation into the community.

Main Treatment Phase. This phase is the longest in nature. The purpose is to assure offenders receive information to broaden knowledge of distorted thinking, coping skills, problem solving, and socialization.

Pre-Release/Re-Entry Phase: This phase is intended to support the offender with the transition back into society.

Phase I lasts a minimum of 5 days. Eligibility to advance from Phase 1 to Phase II is determined by the offender's ability to accomplish all assigned tasks and to pass a written or oral test. The Phase Change Hearing for movement from Phase II to Phase III is held when the offender has completed all requirements set forth for Phase II completion, including length of time in the program.

Anger Management – learn conflict resolution skills by understanding the nine personality types; how to get along with a particular type and discover what type you are. Also, included is curriculum on Domestic Violence. Who is at fault? What can be done to avoid the violence? This three-hour class meets five times a week (Monday-Friday) and is two weeks long.

Duluth Model: Creating a Process of Change for Men Who Batter - The curriculum focuses on all types of domestic relationships in discussion and respectfully using language such as significant other or partner. Also covers different family dynamics when domestic violence occurs such as Father towards child, Son towards Mother, etc. Domestic violence from a child's perspective as well as from the significant other's perspective. This one-hour class meets seven times a week (Monday-Sunday).

Re Entry/Relapse Prevention- Reviews information learned about addiction and discusses various relapse prevention strategies. Budgets, money management, and credit building is also discussed. This class is one week and meets three hours a day.

MRT-Voluntary class, which is a cognitive approach for relapse prevention. A 12-step course used to identify and bring awareness of problems and goal attainment. This one class meets three days a week (Monday, Wednesday, & Friday).

Affordable Health Care Sign Up- Offenders meet with a representative from The Eaton Agency to ensure they are covered by the Affordable Health Care Act. Each offender must have insurance coverage to meet the legal requirements. (Fridays)

**Visitation:**

Visitation is permitted each Saturday and Sunday for those eligible. The visitation is limited to five persons who have been screened by facility staff. All visitors are subject to search. Prior to a visit, the visitor must notify the center of their intent to visit and receive clearance.

Special visits may be approved by the Warden depending on circumstances. Attorneys may visit their clients as needed.

**Library Services:**

The law library uses the West Law computer-based resource to provide offenders with access to Federal and State Statutes, Case Law, and many other tools.

The library also offers pre-drafted legal templates to assist offenders in their legal needs. Library visits are scheduled by appointment, Monday through Friday, 8:00 a.m.- 12:00 p.m. and 12:30 p.m. to 4:30 p.m. Offenders must submit a written request to the Administrative Review Officer (ARO), who schedules an appointment date that is least conflicting with their class/job assignment. The computer is only accessed by the ARO, the Law Library Clerk, or offenders approved by the ARO. There is a one- hour time limit for offender appointments. If information is requested and cannot be found in the Law Library, the offender is referred to another source, such as his attorney. No legal advice is given by staff.

An additional library exists which provides reading materials such as book for enjoyment or educational purposes. The library has approximately 1,000 books that are available to offenders. Included are recovery material and novels, both factual and fiction. An offender librarian is on duty Monday through Thursday during commissary hours. Books are checked in one at a time and returned by ID badge.

**Laundry:**

The facility has a fully equipped laundry which uses industrial size washers and dryers. Offenders may apply to work in the laundry and assist with washing and drying. A schedule exists when each housing unit is to provide their laundry to the laundry center.

**F. Examination of Records**

Following the facility tour, the team proceeded to the conference room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has no notices of non-compliance with local, state, or federal laws or regulations.

All standards were found to be compliant.

1. Litigation

Over the last three years, the facility had no consent decrees, class action lawsuits, or adverse judgments.

2. Significant Incidents/Outcome Measures

The team reviewed both the Significant Incident Report and Outcome Data Sheet as provided by the Warden for the Omega Center. The team found no areas of concern and concluded all reporting data falls into a category of no concerns.

3. Departmental Visits

Team members revisited the following departments to review conditions relating to departmental policy and operations:

<u>Department Visited</u>	<u>Person(s) Contacted</u>
Administration	Warden Ruh
Security	Major Freddie Otts
Medical	CNA Allen LPN Hopson LPN Aunspaugh HSA Kelley
Disciplinary Detention	Cpl. Miller Lt. Jackson Lt. Strothers
Food Service Treatment Maintenance	Lt. Satterwhite Mrs. Robertson Mr. Speaker
Fire Safety	Sgt. Byrd

4. Shifts

A visiting committee member must be present at some time in the facility on all three shifts.

a. Day Shift

The team was present at the facility during the day shift from 7:00 a.m. to 3:00 p.m. While at the facility, the team observed movement of offenders. The team further noted offenders attending various group sessions.

The chairperson sat in on three separate groups, Life Skills, Substance Abuse and Healthy Relationships. In each class the chair noted all participants being actively engaged with the instructor in a positive manner. The team further observed as offenders ate their noon meal. The team found the facility to be free of excessive noise although doors are self-locking and made of steel. Staff were busy with their assigned duties. The team found no reason for concern.

b. Evening Shift

The team was present at the facility during the evening shift from 4:00 p.m. to 4:30 p.m. During this period, the team observed shift change and the passing of information between shifts. Also, during shift change, the shift change leader reviewed procedures to others as a refresher. It was noted this occurs on occasion in order to refresh each staff person of correct policy and procedure. These reminders were not done as a result of policy or procedure violations.

c. Night Shift

The team was present at the facility during the night shift from 6:15 a.m. to 7:00 a.m. At the time of the audit, the team again witnessed shift change. The change of staff was orderly and informative. Offenders were up and about and preparing for the morning meal and treatment classes they would soon be attending.

5. Status of Previously Non-compliant Standards/Plans of Action

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

During the previous audit the facility was found to be 100 percent compliant.

**G. Interviews**

During the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

The team met with over fifty offenders mostly in a group setting. The offenders were polite and courteous to the audit team as well as to others. Offenders feel safe, understand how to access medical care, spoke highly of treatment groups, and have knowledge of their release date.

All stated they know who the\_Warden is and feel they can share any concerns they have through the appropriate chain of command.

Several spoke to their helping orient new admissions to the program and expectations.

2. Staff Interviews

During the audit, the team interviewed fifteen staff members whom many had responsibilities and duties different than others interviewed.

The team found each individual to be enthusiastic and heard many express gratitude for the position they hold. Without hesitation, all stated they are committed to their work, mission of the center, and to the Division of Community Corrections. When asked what they would like to see different if change were to come, many stated they would like to see new staff of a young age be more committed to the work and contributed turnover to a lack of commitment.

## **H. Exit Discussion**

The exit interview was held at 11:00 a.m. in the conference room with the Warden and 36 staff in attendance.

The following persons were also in attendance:

Jerry Bradshaw, Deputy Director  
Venita Bannister, Assistant to Director of Residential Services  
Debbie Ruff, Divisional ACA Coordinator  
Bernard Williams, Wellpath (Medical) Regional Manager

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.



AMERICAN CORRECTIONAL ASSOCIATION AND THE  
COMMISSION ON ACCREDITATION FOR CORRECTIONS

<b>COMPLIANCE TALLY</b>
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<b>Manual Type</b>	Adult Community Residential Services, 4 <sup>th</sup> Edition	
<b>Supplement</b>	2016 Standards Supplement	
<b>Facility/Program</b>	Omega Supervision Sanction Center	
<b>Audit Dates</b>	October 26 - 27, 2021	
<b>Auditor(s)</b>	Bruce Denny, Chairperson Ronald Brereton, Member	
	<b>MANDATORY</b>	<b>NON-MANDATORY</b>
Number of Standards in Manual	32	218
Number Not Applicable	0	19
Number Applicable	32	199
Number Non-Compliance	0	0
Number in Compliance	32	199
Percentage (%) of Compliance	100%	100%
	<ul style="list-style-type: none"> <li>• Number of Standards <i>minus</i> Number of Not Applicable <i>equals</i> Number Applicable</li> <li>• Number Applicable <i>minus</i> Number Non-Compliance <i>equals</i> Number Compliance</li> <li>• Number Compliance <i>divided by</i> Number Applicable <i>equals</i> Percentage of Compliance</li> </ul>	

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Department of Community  
Corrections Omega Supervision Sanction  
Center  
Malvern Arkansas

October 26-27,  
2021

Visiting Committee Findings

Non-Mandatory

Standards Not

Applicable

**Standard #4-ACRS-1A-14**

MALE AND FEMALE OFFENDERS DO NOT OCCUPY THE SAME SLEEPING ROOM.

FINDINGS:

Omega is an all- male facility.

**Standard #4-ACRS-2A-05**

WHEN BOTH MALES AND FEMALES ARE HOUSED IN THE FACILITY, AT LEAST ONE MALE AND ONE FEMALE STAFF MEMBER ARE ON DUTY AT ALL TIMES.

FINDINGS:

Omega is an all- male facility.

**Standard #4-ACRS-2A-06**

IF EMPLOYEE'S CONTRACTS ARE GOVERNED BY CIVIL SERVICE OR UNIONS, PROCEDURES PROVIDE FOR PROVISIONAL APPOINTMENTS TO ENSURE THAT SHORT-TERM PERSONNEL, BOTH FULL-TIME AND PART-TIME, CAN BE AVAILABLE DURING EMERGENCIES.

FINDINGS:

Employees are not contract employees and are "At Will" employees.

**Standard #4-ACRS-2A-13**

THE ELECTRONIC MONITORING PROGRAM HAS A SYSTEM OF ACCOUNTING FOR AN OFFENDER AT ALL TIMES, INCLUDING VERIFICATION OF ACTIVITIES, REPORTING OF TARDINESS AND/OR ABSENCE FROM REQUIRED SERVICES OR ACTIVITIES, AS WELL AS OTHER PROGRAM VIOLATIONS

FINDINGS:

The facility does not have electronic monitoring.

**Standard #4-ACRS-2A-14**

ACCESS TO COMPUTER EQUIPMENT IS LIMITED TO AUTHORIZED PERSONNEL WITH SECURITY CODES. ADEQUATE POWER AND COMMUNICATION BACKUP SYSTEMS PROVIDE CONTINUOUS, UNINTERRUPTED OPERATIONS.

FINDINGS:

The facility does not use electronic monitoring.

**Standard #4-ACRS-2A-15**

ANY INTERRUPTION IN SERVICE IS DOCUMENTED AND REPORTED TO THE AUTHORITY HAVING JURISDICTION.

FINDINGS:

The Omega Supervision Sanction Unit does not have electronic monitoring.

**Standard #4-ACRS-2A-16**

A DETAILED WRITTEN OFFENDER SCHEDULE IS DEVELOPED AND SIGNED BY A STAFF MEMBER AND THE OFFENDER.

FINDINGS:

The Omega Supervision Sanction Unit does not have electronic monitoring.

**Standard #4-ACRS-2A-17**

PROVISIONS ARE MADE FOR THOSE WHO ARE UNABLE TO PAY PROGRAM COSTS.

FINDINGS:

The Omega Supervision Sanction Unit does not have electronic monitoring.

**Standard #4-ACRS-4C-14**

IF FEMALE OFFENDERS ARE HOUSED, ACCESS TO PREGNANCY MANAGEMENT SERVICES IS MADE AVAILABLE.

FINDINGS:

Females are not housed at the Omega Supervision Sanction Unit.

**Standard #4-ACRS-4C-14-1 ADDED JANUARY 2003**

WHERE NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN THEY ARE NOT IN THE CARE OF THEIR MOTHERS.

FINDINGS:

Females are not housed at the Omega Supervision Sanction Unit.

**Standard #4-ACRS-5A-26**

THE FACILITY'S LOCATION FACILITIES ACCESS TO AND THE USE OF COMMUNITY-BASED SERVICES, RESOURCES, AND PUBLIC TRANSPORTATION, (NEW CONSTRUCTION ONLY)

FINDINGS:

The Omega Supervision Sanction Unit is not new construction.

**Standard #4-ACRS-6D-02**

FACILITY PROVIDES SERVICES AND OPPORTUNITIES THAT ENCOURAGE OFFENDERS TO MAKE RESTITUION TO THE VICTIMS OF THEIR CRIMES(S) AND/OR TO THE COMMUNITY

FINDINGS:

The Omega Supervision Sanction Unit does not have community work crews. The offenders have no income while incarcerated at this facility.

**Standard #4-ACRS-7A-02**

A SOLE PROPRIETOR OPERATING A FACILITY IS ABLE TO DOCUMENT THAT NECESSARY LEGAL MEASURES HAVE BEEN TAKEN TO PROVIDE CONTINUITY OF SERVICE IN THE EVENT OF BANKRUPTCY, INCAPACITATION, RETIREMENT, OR DEATH.

FINDINGS:

The Omega Supervision Sanction Unit is a state agency.

**Standard #4-ACRS-7A-03**

THE AGENCY SATISFIES PERIODIC FILING REQUIREMENTS NECESSARY TO MAINTAIN ITS LEGAL AUTHORITY TO CONTINUE OPERATIONS. (PRIVATE AGENCIES ONLY).

FINDINGS:

The Omega Supervision Sanction Unit is a part of a state agency.

**Standard #4-ACRS-7A-04**

AT A MINIMUM, THE BYLAWS FOR THE GOVERNING AUTHORITY OF THE AGENCY INCLUDE:

- MEMBERSHIP (TYPES, QUALIFICATIONS, COMMUNITY REPRESENTATION, RIGHTS, DUTIES)
- SIZE OF GOVERNING BODY
- METHOD OF SELECTION
- TERMS OF OFFICE
- DUTIES AND RESPONSIBILITIES OF OFFICERS
- TIMES AUTHORITY WILL MEET
- COMMITTEES

- PARLIAMENTARY PROCEDURES
- RECORDING OF MINUTES
- METHOD OF AMENDING THE BYLAWS
- CONFLICT OF INTEREST PROVISIONS
- QUORUM FINDINGS:

FINDINGS:

The Omega Supervision Sanction Unit is part of a state agency.

**Standard #4-ACRS-7D-29**

OFFENDERS PAY FOR PROGRAM SERVICES RENDERED AT A REASONABLE RATE AS DETERMINED BY THE AUTHORITY HAVING JURISDICTION. PROVISIONS ARE MADE FOR THOSE WHO ARE UNABLE TO PAY PROGRAM COSTS.

FINDINGS:

Offenders do not pay program costs.

**Standard #4-ACRS-7D-32**

OFFENDERS PAY FOR PROGRAM SERVICES RENDERED AT A REASONABLE RATE AS DETERMINED BY THE AUTHORITY HAVING JURISDICTION. PROVISIONS ARE MADE FOR THOSE WHO ARE UNABLE TO PAY PROGRAM COSTS.

FINDINGS:

Offenders are not required to pay for program service

**Standard #4-ACRS-7F-06**

CONSISTENT WITH THE LAWS OF THE JURISDICTION, REGISTERED VICTIM(S) OF A CRIME ARE NOTIFIED PRIOR TO ANY RELEASE FROM CONFINEMENT OF THE CONVICTED OFFENDER AND/OR ESCAPE FROM CUSTODY. FOLLOW-UP NOTIFICATION TO VICTIM(S) OCCURS WHEN ESCAPEES ARE RETURNED TO CUSTODY.

FINDINGS:

The State Board of Parole is required by statute to notify victims.

## Significant Incident Summary

This report is required for all **residential** accreditation programs.

This summary is required to be provided to the Chair of your visiting team upon their arrival for an accreditation audit and included in the facility's Annual Report. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. Please type the data. If you have questions on how to complete the form, please contact your Accreditation Specialist.

This report is for Adult Correctional Institutions, Adult Local Detention Facilities, Core Jail Facilities, Boot Camps, Therapeutic Communities, Juvenile Correctional Facilities, Juvenile Detention Facilities, Adult Community Residential Services, and Small Juvenile Detention Facilities.

Facility Name: Omega Supervision Sanction Center    Reporting Period: 11/1/20 thru 10/31/21

Incident Type	Months	Reporting Period												Total for Reporting Period	
		Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct		
Escapes		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Disturbances*		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Violence		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Homicide*	Offender Victim	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Staff Victim	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Other Victim	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Assaults	Offender/Offender	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Offender/Staff	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Suicide		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Non-Compliance with a Mandatory Requirement*		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fire*		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Natural Disaster*		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unnatural Death		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other*		0	0	0	0	0	0	0	0	0	0	0	0	0	0

\*May require reporting to ACA using the Critical Incident Report as soon as possible within the context of the incident itself.

<b>ACRS Outcome Measure Worksheet 2016</b>				
<b>Standard</b>	<b>Outcome Measure</b>	<b>Numerator/Denominator</b>	<b>Value</b>	<b>Outcome Measure</b>
1A	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months.	13	
	divided by	Average number of Full-Time Equivalent staff positions during the past 12 months.	93	0.139
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the past 12 months.	185	0
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	0	
	divided by	Average Daily Offender population for the Past 12 Months.	185	0
	(4)	Number of sanitation or health code violations identified by external agencies in the past 12 months.	1	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0.005
1B	(1)	Number of accidents resulting in property damage in the past 12 months.	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	64355	0
	(2)	Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months.	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	64355	0
	(3)	Dollar amount of damage from vehicle accidents in the past 12 months.	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	64355	0
1C	(1)	Number of emergencies caused by forces external to the facility that result in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months	185	0
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that		



		result from emergencies in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0

	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies caused by forces external to the facility.	0	0
	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(6)	Number of injuries requiring medical attention that result from emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies.	0	0
	(9)	Number of injuries resulting from fires requiring medical treatment in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(10)	Number of fires that resulted in property damage in the past 12 months.	0	

	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(11)	Dollar amount of property damage from fire in the past 12 months.	0	
	Divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(12)	Number of code violations cited in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0

	(13)	Number of incidents involving toxic or caustic materials in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(14)	Number of incidents of inventory discrepancies during the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
2A	(1)	Number of incidents in the past 12 months.	477	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	2.578
	(2)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	233	
	divided by	Average Daily Offender Population in the Past 12 Months.	185	0.259541
	(3)	Number of unauthorized offender absences from the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months	185	0
	(4)	Number of times facility did not report offender absence to the responsible jurisdiction within the established time.	0	
	divided by	Number of unauthorized offender absences for the Past 12.	0	0
	(5)	Number of instances of unauthorized access to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
2B	(1)	Number of instances in which force was used in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(2)	Number of times that staff use of force was	0	

		found to have been inappropriate in the past 12 months.	0	
	divided by	number of instances in which force was used in the Past 12 Months.	5	0
	(3)	Number of offender grievances filed alleging inappropriate use of force in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0.003816
	(4)	number of grievances alleging inappropriate use of force decided in favor of offender in the past 12 months.	0	
	divided by	Number of grievances alleging inappropriate use of force filed.	0	0
	(5)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0

2C	(1)	Number of incidents involving contraband in the past 12 months.	5	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0.027
	(2)	Number of weapons found in the facility in the past 12 months.	0	
	divided by	Average Daily offender Population for the past 12 Months.	185	0
	(3)	Number of controlled substances found in the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the past 12 months.	185	0
2D	(1)	Number of incidents involving keys in the past 12 months.	9	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0.0486
	(2)	Number of incidents involving tools in the past 12 months.	2	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0.010
3A	(1)	Number of rule violations in the past 12 months.	207	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	1.118
	(2)	Number of offenders terminated from the facility due to rule violations in the past 12	11	

		months.		
	Divided by	Average Daily Offender Population for the Past 12 Months.	185	0.059
4A	(1)	Number of documented offender illnesses attributed food service operations in the past 12 months.	0	
	Divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(2)	Number of offender grievances about food service decided in favor of the offender the past 12 months.	1	
	divided by	Number of offender grievances about food service in the past 12 months.	1	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months.	1	1
4B	(1)	Offender grievances regarding offender access to personal hygiene decided in favor of the offender in the past 12 months.	0	
	Divided by	Number of offender grievances about access to personal hygiene in the past 12 Months.	0	0
4C	(1)	Number of suicide attempts in the past 12 months.	0	
	Divided by	Average Daily Offender Population for the Past 12 months.	185	0
	(2)	Number of offender suicides in the past 12 months.	0	

	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(3)	Number of offender grievances regarding access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(4)	Number of offender health care access complaints that are found to have merit in the past 12 months.	0	
	divided by	Number of offender grievances regarding access to health care in the past 12 months.	0	0
	(5)	Number of court suits filed against the facility challenging access to health care in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0

	(6)	Number of health care access court cases decided against the facility in the past 12 months.	0	
	divided by	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	0
5A	(1)	Number of offenders who are employed upon release in the past 12 months.	352	
	divided by	Number of offenders released in the past 12 months.	820	2.933
	(2)	Number of offenders who move into permanent housing upon release in the past 12 months.	562	
	divided by	Number of offenders released in the 12 months.	820	0.685
	(3)	Number of offender substance abuse tests for which the results were positive in the past 12 mos.	Intake 484	
	divided by	Number of tests administered in the past 12 months.	12390	0.039
	(4)	Total number of offenders who successfully completed the program in the past 12 months.	788	
	divided by	Number of offenders who left the program in the past 12 months.	21	37.523
	(5)	Number of offenders who showed improvement as measured by the objective assessment instrument prior to release in the past 12 months.	788	
	divided by	Number of offenders released in the past 12 months.	820	0.96097
	(6)	Number of offenders who were arrested while in residence in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
6A	(1)	Total number of offender grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm.	1	

	divided by	Average Daily Offender Population for the Past 12 Months.	262	0.015267
	(2)	Total number of offenders' grievance in the past 12 months regarding (a) access to court: (b) mail or correspondence: (c) sexual harassment: (d)discipline; (e) discrimination; (f) protection from harm decided in favor of offenders.	2	
	divided by	Total number of grievances filed in the past 12 months.	11	.181
	(3)	Total number of offender court suits alleging violation of offender rights filed against the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(4)	Number of offender court suits alleging violation of offender rights decided in favor of offenders in the past 12 months.	0	
	divided by	Total number of offender suits filed in the past 12 months.	0	0
6B	(1)	Number of offender grievances regarding discrimination in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	
	(2)	Number of offender grievances regarding discrimination resolved in favor of offenders in the past 12 months.	0	
	divided by	Total number of offender grievances filed regarding discrimination in the past 12 months.	0	0
	(3)	Number of grievances resolved in favor of offenders in the past 12 months.	2	
	Divided by	Average Daily Offender Population for the Past 12 Months.	185	0.01081
	(4)	Number of grievances resolved in favor of offenders in the past 12 months.	2	
	divided by	Total number of grievances filed in the past 12 months.	11	0.18181
6C	(1)	Number of disciplinary incidents resolved informally in the past 12 months.	135	
	Divided by	Average Daily Offender Population for the Past 12 Months.	185	0.007633

	(2)	Number of formal offender disciplinary decisions that were appealed in the past 12 months.	0	
	divided	Total number of disciplinary decisions	191	0
	by	made in the past 12 months.		
	(3)	Number of appealed disciplinary decisions decided in favor of the offender in the past 12 months.	0	
	divided	Total number of disciplinary decisions	191	0
	by	made in the past 12 months.		
	(4)	Number grievances filed by offenders challenging disciplinary procedures in the past 12 months.	0	
	divided	Average Daily Offender Population for the Past 12 Months.	185	0
	by			
	(5)	Number of disciplinary-related grievances resolved in favor of the offender in the past 12 months.	0	
	divided	Total number of disciplinary-related grievances filed in the past 12 months.	191	0
	by			
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months.	0	
	divided	Average Daily Offender Population for the Past 12 Months.	185	0
	by			
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months.	0	
	divided	Total number of court decisions regarding discipline decided in the past 12 months.	0	0
	by			
	(8)	Number of rule violations in the past 12 months	214	
	divided	Average Daily Offender Population for the Past 12 Months.	185	1.156
	by			
	(9)	Number of offenders terminated from the facility due to rule violations in the past 12 Months.	11	
	Divided	Average Daily Offender Population for the past 12 months.	185	0.059
	by			
6D	(1)	Number of offenders released in the past 12 months who made regular payments toward their restitution obligations	0	
	divided	Number of offenders who had restitution obligations in the past 12 months.	0	0
	by			

	(2)	Number of offenders who satisfy their court cost/fines obligations in the past 12 months.	0	
	Divided by	Number of offenders who had court cost/fine obligations in the past 12 months.	0	0
	(3)	Total amount of restitution paid by offenders in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(4)	Total number of hours of community service donated by offenders in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	185	0
	(5)	Total number of offenders who participated in restitution in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months	1005	0
	(6)	Total number of offenders who participated in community service work in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months.	0	0
	(7)	Total number of offenders who participated in victim awareness programs in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months.	1005	0.095862
	(8)	Total amount of restitution paid by offenders in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months	1005	0
	(9)	Total number of hours delivered by offenders who participated in community service work in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months.	1005	0
7A		None		
7B	(1)	Total number of years of staff members' education as of the end of the last calendar year.	1061	



	divided by	Number of staff at the end of the last calendar year.	79	13.43037
	(2)	Number of staff who left employment for any reason in the past 12 months.	22	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	92	0.239130
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months.	4922	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	92	535
	(4)	Number of professional development events attended by staff in the past 12 months.	135	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	92	1.46731
7C	(1)	Number of incidents in which staff were found to have acted in violation of facility policy in the past 12 months.	9	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	92	0.97826
	(2)	Number of staff terminated for conduct violations in the past 12 months.	2	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	92	0.02173
	(3)	Number of offender grievances attributed to improper staff conducts, which were upheld in the past 12 months.	0	
	divided by	Number of offender's grievances alleging improper staff conduct filed in the past 12 months.	11	0
	(4)	Number of offender grievances attributed to improper staff conducts, which were upheld in the past 12 months.	0	
	divided by	Average Daily Population for the past 12 months.	262	0
	(5)	Where staff are tested, the number of staff substance abuse test failed in the past 12 months.	0	
	divided by	Number of staff substance abuse tests administered in the past 12 months.	8	0

7D	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures)	0	
	divided by	Budget for the past 12 months.	5,829,290	0
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit.	0	0
	(3)	Number of grievances filed by offenders regarding their records or property in the past 12 months	1	
	divided by	Average Daily Offender Population for the Past 12 Months.	262	0.003816
	(4)	Number of offender grievances (records/property) decided in favor of offenders in the past 12 months.	0	
	divided by	Total number of offender grievances (records/property) in the past 12 months.	0	0
	(5)	Number of objectives achieved in the past 12 months	15	
	divided by	Number of objectives for the past 12 months.	12	0.8
	(6)	Number of program changes made in the past 12 months.	6	
	divided by	Number of program changes recommended in the past 12 months.	6	1
7E	(1)	Number of grievances filed by staff in the past 12 months.	3	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	92	0.032608
	(2)	Number of staff grievances decided in favor of staff in the past 12 months.	0	
	divided by	Total number of staff grievances in the past 12 months.	3	0
	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year.	429.6	
	divided by	Number of staff at the end of the last calendar year (e.g. Average number of years' experience)	79	5.437974
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months.	0	

	divided by	Number of staff termination or demotion hearings requested in the past 12 months.	0	0
7F	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months.	774	
	divided by	Average Daily Offender Population for the Past 12 Months.	262	5.437974
	(2)	Total number of individual community members who provided voluntary service in the past 12 months.	17	
	Divided by	Average Daily Offender Population for the Past 12 Months.	262	0.064885
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	262	0
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	262	0
	(5)	Total number of complaints from the community in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	262	0
	(6)	Total number of hours of community service work delivered by offenders in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	262	0
Additional performance measures optional	(1)	Number of offenders released in the past 12 months who are employed for six months after release.		
	divided by	Number of offenders released in the past 12 months.		
Additional performance measures optional	(2)	Number of offenders released in the past 12 months who continue substance abuse treatment for six months after release.		
	divided by	Number of offenders released in the past 12 months.		

Additional performance measures optional	(3)	Number of offenders released in the past 12 months who support themselves for six months following their release.		
	divided by	Number of offenders released in the past 12 months.		
Additional performance measures optional	(4)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within 6 months after release.		
	divided by	Number of offenders released in the past 12 months.		
Additional performance measures optional	(5)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within 6 months after release.		
	divided by	Number of offenders released in the past 12 months		
Additional performance measures optional	(6)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within 6 months after release.		
	divided by	Number of offenders released in the past 12 months		
Additional performance measures optional	(7)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within 12 months after release		
	divided by	Number of offenders released in the past 12 months.		

<b>ACRS Outcome Measure Worksheet 2021</b>				
<b>Standard</b>	<b>Outcome Measure</b>	<b>Numerator/Denominator</b>	<b>Value</b>	<b>Outcome Measure</b>
1A	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months.	8	
	divided by	Average number of Full-Time Equivalent staff positions during the past 12 months.	94	0.085106
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the past 12 months.	279	0
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	0	
	divided by	Average Daily Offender population for the Past 12 Months.	279	0
	(4)	Number of sanitation or health code violations identified by external agencies in the past 12 months.	2	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0.007168
1B	(1)	Number of accidents resulting in property damage in the past 12 months.	1	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	279	0
	(2)	Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months.	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	59,941	0
	(3)	Dollar amount of damage from vehicle accidents in the past 12 months.	\$5400	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	59,941	0.090088
1C	(1)	Number of emergencies, caused by forces external to the facility that result in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months	279	0

	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that result from emergencies in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0

	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies caused by forces external to the facility.	0	0
	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(6)	Number of injuries requiring medical attention that result from emergencies that were not caused by forces external to the facility in the past 12 months.	3	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0.010752
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies.	0	0
	(9)	Number of injuries resulting from fires requiring medical treatment in the past 12 months.	0	

	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(10)	Number of fires that resulted in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(11)	Dollar amount of property damage from fire in the past 12 months.	0	
	Divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(12)	Number of code violations cited in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(13)	Number of incidents involving toxic or caustic materials in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(14)	Number of incidents of inventory discrepancies during the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
2A	(1)	Number of incidents in the past 12 months.	409	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	146594
	(2)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	81	
	divided by	Average Daily Offender Population in the Past 12 Months.	279	0.29032
	(3)	Number of unauthorized offender absences from the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months	279	0
	(4)	Number of times facility did not report offender absence to the responsible jurisdiction within the established time.	0	
	divided by	Number of unauthorized offender absences for the Past 12.	0	0
	(5)	Number of instances of unauthorized access to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
2B	(1)	Number of instances in which force was used in the past 12 months.	11	

	divided by	Average Daily Offender Population for the Past 12 Months.	279	0.39426
	(2)	Number of times that staff use of force was found to have been inappropriate in the past 12 months.	0	
	divided by	number of instances in which force was used in the Past 12 Months.	11	0
	(3)	Number of offender grievances filed alleging inappropriate use of force in the past 12 months.	1	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0.003584
	(4)	number of grievances alleging inappropriate use of force decided in favor of offender in the past 12 months.	0	
	divided by	Number of grievances alleging inappropriate use of force filed.	1	0
	(5)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0

2C	(1)	Number of incidents involving contraband in the past 12 months.	17	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0.060931
	(2)	Number of weapons found in the facility in the past 12 months.	0	
	divided by	Average Daily offender Population for the past 12 Months.	279	0
	(3)	Number of controlled substances found in the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the past 12 months.	279	0
2D	(1)	Number of incidents involving keys in the past 12 months.	15	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0.05376
	(2)	Number of incidents involving tools in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0



3A	(1)	Number of rule violations in the past 12 months.	301	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	1.078853
	(2)	Number of offenders terminated from the facility due to rule violations in the past 12 months.	28	
	Divided by	Average Daily Offender Population for the Past 12 Months.	279	0.1000358
4A	(1)	Number of documented offender illnesses attributed food service operations in the past 12 months.	0	
	Divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(2)	Number of offender grievances about food service decided in favor of the offender the past 12 months.	0	
	divided by	Number of offender grievances about food service in the past 12 months.	2	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months.	2	2
4B	(1)	Offender grievances regarding offender access to personal hygiene decided in favor of the offender in the past 12 months.	0	
	Divided by	Number of offender grievances about access to personal hygiene in the past 12 Months.	0	0
4C	(1)	Number of suicide attempts in the past 12 months.	0	
	Divided by	Average Daily Offender Population for the Past 12 months.	279	0
	(2)	Number of offender suicides in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(3)	Number of offender grievances regarding access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(4)	Number of offender health care access complaints that are found to have merit in the past 12 months.	0	
	divided by	Number of offender grievances regarding access to health care in the past 12 months.	0	0

	(5)	Number of court suits filed against the facility challenging access to health care in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(6)	Number of health care access court cases decided against the facility in the past 12 months.	0	
	divided by	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	0
5A	(1)	Number of offenders who are employed upon release in the past 12 months.	633	
	divided by	Number of offenders released in the past 12 months.	1222	0.528003
	(2)	Number of offenders who move into permanent housing upon release in the past 12 months.	770	
	divided by	Number of offenders released in the 12 months.	1222	0.630114
	(3)	Number of offender substance abuse tests for which the results were positive in the past 12 mos.	0	
	divided by	Number of tests administered in the past 12 months.	756	0
	(4)	Total number of offenders who successfully completed the program in the past 12 months.	1183	
	divided by	Number of offenders who left the program in the past 12 months.	39	30.33333
	(5)	Number of offenders who showed improvement as measured by the objective assessment instrument prior to release in the past 12 months.	1183	
	divided by	Number of offenders released in the past 12 months.	1222	0.968085
	(6)	Number of offenders who were arrested while in residence in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0

6A	(1)	Total number of offender grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(2)	Total number of offenders' grievance in the past 12 months regarding (a) access to court: (b) mail or correspondence: (c) sexual harassment: (d)discipline; (e) discrimination; (f) protection from harm decided in favor of offenders.	0	
	divided by	Total number of grievances filed in the past 12 months.	19	0
	(3)	Total number of offender court suits alleging violation of offender rights filed against the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(4)	Number of offender court suits alleging violation of offender rights decided in favor of offenders in the past 12 months.	0	
	divided by	Total number of offender suits filed in the past 12 months.	0	0
6B	(1)	Number of offender grievances regarding discrimination in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(2)	Number of offender grievances regarding discrimination resolved in favor of offenders in the past 12 months.	0	
	divided by	Total number of offender grievances filed regarding discrimination in the past 12 months.	0	0
	(3)	Number of grievances resolved in favor of offenders in the past 12 months.	1	
	Divided by	Average Daily Offender Population for the Past 12 Months.	279	0.003584
	(4)	Number of grievances resolved in favor of offenders in the past 12 months.	1	
	divided by	Total number of grievances filed in the past 12 months.	19	0.052631

6C	(1)	Number of disciplinary incidents resolved informally in the past 12 months.	4	
	Divided by	Average Daily Offender Population for the Past 12 Months.	279	0.014336
	(2)	Number of formal offender disciplinary decisions that were appealed in the past 12 months.	51	
	divided by	Total number of disciplinary decisions made in the past 12 months.	301	0.0169435
	(3)	Number of appealed disciplinary decisions decided in favor of the offender in the past 12 months.	13	
	divided by	Total number of disciplinary decisions made in the past 12 months.	301	0.043189
	(4)	Number grievances filed by offenders challenging disciplinary procedures in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(5)	Number of disciplinary-related grievances resolved in favor of the offender in the past 12 months.	0	
	divided by	Total number of disciplinary-related grievances filed in the past 12 months.	0	0
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months.	0	
	divided by	Total number of court decisions regarding discipline decided in the past 12 months.	0	0
	(8)	Number of rule violations in the past 12 months	301	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	9.0
	(9)	Number of offenders terminated from the facility due to rule violations in the past 12 Months.	28	
	Divided by	Average Daily Offender Population for the past 12 months.	279	0.0.100358

6D	(1)	Number of offenders released in the past 12 months who made regular payments toward their restitution obligations	0	
	divided by	Number of offenders who had restitution obligations in the past 12 months.	0	0
	(2)	Number of offenders who satisfy their court cost/fines obligations in the past 12 months.	0	
	Divided by	Number of offenders who had court cost/fine obligations in the past 12 months.	0	0
	(3)	Total amount of restitution paid by offenders in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(4)	Total number of hours of community service donated by offenders in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(5)	Total number of offenders who participated in restitution in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months	1222	0
	(6)	Total number of offenders who participated in community service work in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months.	1222	0
	(7)	Total number of offenders who participated in victim awareness programs in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months.	279	0
	(8)	Total amount of restitution paid by offenders in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months	1222	0
	(9)	Total number of hours delivered by offenders who participated in community service work in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months.	1222	0

7A		None	0	
7B	(1)	Total number of years of staff members' education as of the end of the last calendar year.	1000	
	divided by	Number of staff at the end of the last calendar year.	73	13.69863
	(2)	Number of staff who left employment for any reason in the past 12 months.	12	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	94	0.1276959
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months.	12,408	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	94	132.0000
	(4)	Number of professional development events attended by staff in the past 12 months.	22	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	94	0.234042
7C	(1)	Number of incidents in which staff were found to have acted in violation of facility policy in the past 12 months.	21	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	94	0.2340472
	(2)	Number of staff terminated for conduct violations in the past 12 months.	3	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	94	0.031914
	(3)	Number of offender grievances attributed to improper staff conducts, which were upheld in the past 12 months.	0	
	divided by	Number of offender's grievances alleging improper staff conduct filed in the past 12 months.	0	0
	(4)	Number of offender grievances attributed to improper staff conducts, which were upheld in the past 12 months.	0	
	divided by	Average Daily Population for the past 12 months.	279	0

	(5)	Where staff are tested, the number of staff substance abuse test failed in the past 12 months.	0	
	divided by	Number of staff substance abuse tests administered in the past 12 months.	0	0
7D	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures)	0	
	divided by	Budget for the past 12 months.	6,504,816	0
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit.	0	0
	(3)	Number of grievances filed by offenders regarding their records or property in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(4)	Number of offender grievances (records/property) decided in favor of offenders in the past 12 months.	0	
	divided by	Total number of offender grievances (records/property) in the past 12 months.	0	0
	(5)	Number of objectives achieved in the past 12 months	4	
	divided by	Number of objectives for the past 12 months.	5	0.8
	(6)	Number of program changes made in the past 12 months.	3	
	divided by	Number of program changes recommended in the past 12 months.	6	0.5
7E	(1)	Number of grievances filed by staff in the past 12 months.	1	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	94	0.010638
	(2)	Number of staff grievances decided in favor of staff in the past 12 months.	0	
	divided by	Total number of staff grievances in the past 12 months.	1	0
	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year.	590.6	
	divided by	Number of staff at the end of the last calendar year (e.g., Average number of years' experience)	73	8.090410

	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months.	0	
	divided by	Number of staff termination or demotion hearings requested in the past 12 months.	0	0
7F	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months.	326.31	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	1.169569
	(2)	Total number of individual community members who provided voluntary service in the past 12 months.	13	
	Divided by	Average Daily Offender Population for the Past 12 Months.	279	0.046594
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(5)	Total number of complaints from the community in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
	(6)	Total number of hours of community service work delivered by offenders in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	279	0
Additional performance measures optional	(1)	Number of offenders released in the past 12 months who are employed for six months after release.		
	divided by	Number of offenders released in the past 12 months.		
Additional performance measures optional	(2)	Number of offenders released in the past 12 months who continue substance abuse treatment for six months after release.		



	divided by	Number of offenders released in the past 12 months.		
Additional performance measures optional	(3)	Number of offenders released in the past 12 months who support themselves for six months following their release.		
	divided by	Number of offenders released in the past 12 months.		
Additional performance measures optional	(4)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within 6 months after release.		
	divided by	Number of offenders released in the past 12 months.		
Additional performance measures optional	(5)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within 6 months after release.		
	divided by	Number of offenders released in the past 12 months		
Additional performance measures optional	(6)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within 6 months after release.		
	divided by	Number of offenders released in the past 12 months		
Additional performance measures optional	(7)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within 12 months after release		
	divided by	Number of offenders released in the past 12 months.		