

COMMISSION ON ACCREDITATION FOR ORRECTIONS
STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Department of Corrections
Tucker Unit
Tucker, Arkansas

October 8-10, 2019

VISITING COMMITTEE MEMBERS

Cheryl Turner, Chairperson
ACA Auditor

Lonnie C. Lemons
ACA Auditor

Valerie Tennesen, RN, CLNC
ACA Auditor

A. Introduction

The audit of the Tucker Unit of the Arkansas Department of Correction (ADC) was conducted on October 8-10, 2019 by the following team: Cheryl Turner, Chairperson; Lonnie C. Lemons, Member and Valerie Tennessen, Member. The audit was conducted using the manual Standard for Adult Correctional Institutions 4th Edition and the 2016 Standard Supplement.

B. Facility Demographics

Rated Capacity:	1002
Actual Population:	994
Average Daily Population for the last 12 months:	991
Average Length of Stay:	3 years, 11 months, 2 days
Security/Custody Level:	Maximum, Medium, Minimum
Age Range of Offenders:	20-71 years of age
Gender:	Male
Full-Time Staff:	197
23- Administrative, 16-Support, 8- Program, 117- Security, 33- Other	

C. Facility Description

The facility is located twenty-five miles northeast of Pine Bluff in Jefferson County on four-thousand, four-hundred and twenty acres of land, of which three-thousand, eight hundred are used for agriculture. Rice and soybeans are grown here as cash crops. Hay is grown and used as feed for livestock. Vegetables are grown for inmate consumption. A double perimeter fence with a microwave security alarm system surrounding the facility, as well as twenty-eight strategically placed cameras and a mobile patrol ensure the security of the facility. Within the confines of the perimeter fence are seven dormitory style housing areas and ten pods with multiple occupancy rooms. A separate Restrictive Housing unit houses up to thirty inmates in single occupancy cells. Other structures within the confines of the fence include a chapel, a correctional industry program, mental health, and a chemical storage facility.

There are 16 buildings inside the secure fence and these buildings houses the administrative offices, food service, medical/mental health, a gymnasium and academic/vocational complex, a chapel, commissary, warehouse, administrative segregation, inmate residential living units, prison industries, a laundry and visitation.

There are twelve structures located outside of the perimeter fence, these structures include; P.B.X. (main entrance building); the farm garage; a building for the utility crew; a horse barn; armory/key; and a canine kennel.

All these building have fire extinguishers strategically located throughout the building.

The Tucker Unit houses adult male felons who range from minimum to maximum custody levels. The rated capacity is 1002.

Major Change in the Agency Administration and / or Major Staffing Changes, on November 12, 2018, Deputy Warden Linda Dykes was reassigned to the ADC Delta Unit. Deputy Warden Thomas Hurst was reassigned to the ACD Tucker Unit from the Delta Unit.

Mission Statement:

The mission of the Arkansas Department of Corrections, Tucker Unit, is

- To protect society by providing incarceration as a deterrent to the commission of crime
- To ensure the safety and security on inmates, employees and visitors at the Tucker Unit
- To provide programs including drug treatment, self-improvement training, academic and vocational education to rehabilitate inmates.

A Glimpse from the Past

The Arkansas Department of Correction, Tucker Unit has a long history in the criminal justice system in Arkansas. The telephone pole style construction with a main hall and inmate living quarters branching off is typical of the prisons built in this era. The open barracks are all that remain of the original construction. The pods were completed in the early 1970's.

In 1967, then Governor Winthrop Rockefeller appointed Thomas Murton to take on the task of prison reform here in Arkansas and hired him as Warden of the Tucker Unit. A short time later he transferred to the Cummins Unit. In 1969, Judge Henley ruled that the Arkansas Penitentiary was unconstitutional in the manner in which it treated its incarcerated. Also, in 1969, Governor Rockefeller commuted the sentences of 15 death row inmates here at the Tucker Unit and ended capital punishment in Arkansas until it was reinstated several years later. The Tucker Unit was the setting for the prison scenes in the 1973 film "White Lightning" starring Burt Reynolds and Ned Beatty.

Mail service are provided to the inmate population six days per week. All incoming and outgoing correspondence is searched for contraband by mailroom staff. The mailroom operates according to the schedule of the local U.S. Postal Service. Inmates have full access to the same range of postal services as those in the free world including Registered Mail, Insured Mail, etc.



D. Pre-Audit Meeting

The team met on Monday, October 7, 2019, in Pine Bluff, Arkansas at Chili's for a meet and greet to discuss the information provided by the Association staff and the officials from the Arkansas Department of Correction from the Tucker Unit. This event was well attended and was a great opportunity to get acquainted with staff and share information.

The chairperson divided standards into the following groups:

Standards #4001- #4167 to Cheryl Turner, Chairperson
Standards #4168- #4342 to Lonnie Lemons, Member
Standards #4343 -#4530 to Valerie Tennesen, Member

E. The Audit Process

1. Transportation

The team was escorted to the facility by Sandra Kennedy, State Accreditation Manager, Arkansas Department of Corrections.

2. Entrance Interview

The audit team proceeded to the office of Joe Page III, Warden. Also, Deputy Warden Thomas Hurst and Sandra Kennedy, State Accreditation Manager was present. The team expressed the appreciation of the Association for the opportunity to be involved with Tucker Unit in the accreditation process.

Warden Joe Page III was asked whether staff and inmates were aware of this audit and whether signs regarding the audit were posted. Warden Joe Page III state that everyone has been made aware of the audit.

Warden Joe Page was asked whether any staff, inmate or anyone from the public had requested, either orally or in writing, to speak to the audit team. The Warden replied that he has no knowledge of staff, inmate or the public wanting to speak with the audit team. Warden was made aware that ACA had received a letter from an inmate and if the inmate continues to reside at the Tucker Unit, the team would to speak with. After providing the inmate's name and ADC number, the team learned that the inmate had been transferred to the Delta Unit.

The Warden was asked whether there was anything the audit team needed to be aware of that had occurred or was occurring that could jeopardize the audit. Warden Page informed the team that nothing of that nature had occurred or was occurring

The Warden was also asked if there were any consent decrees, class action lawsuits, adverse judgement against the facility or monitoring reports. The Warden stated there were none in that regard.

Warden Page, Deputy Warden Thomas Hurst and Sandra Kennedy, State Accreditation Manager and Sharon Carter, ACA Manager escorted the audit team to the chapel where the formal entry meeting was held. The team expressed the appreciation of the Association for the opportunity to be involved with the Tucker Unit in their reaccreditation process.

The following persons were in attendance:

Joe Page III	Warden
Thomas Hurst	Deputy Warden
William Straughn	Deputy Director, Central Office

M.D. Reed	Chief Deputy Director, Central Office
Kim Hoffman	Regional Manager, Central Office- Medical
Lewis Young	Building Major
Allen Gibson	Director of Maintenance
Joe Alexander	Therapeutic Community
Ivory Boon	Mailroom Supervisor
Solomon Graves	Public Relations, Central Office
Paul Coleman	Social Work/Library
Debra Barnes	HR Supervisor
Sandrel Johnson	Major Secretary
Yvette Young	Business Manager
Mary Mena	Classification
Dona Gordon	Wellpath, RVP
Melissa Moore	Wellpath, DON
Beverly Metcalf	DW Secretary
Lover Polk	Records Supervisor
Nina Williams	Grievance Coord.
Johnny Williams	Sergeant, Key Control
Gregory Green	Lieutenant, Tool Control
Maple Adkins	Lieutenant, Laundry/Sanitation
Aaron Bailey	Sergeant, Sanitation
James McCalla	Sergeant Field
Evan Nally	Sergeant, Field
G. R. Field	Sergeant Field
A. Sellars	Sergeant
A. Wilkins	Lieutenant
Emma Fitzpatrick	Visitation admin.
Marquetta Gill	Sergeant
Michael Kindall	Unit Trainer
Hosea Washington	Principal, Education
Brain Cockrell	Sergeant
Adam Clark	Captain
Tristan Head	Lieutenant, K9
Vicki Lokey	Warden Scretary
William Pearson	Chaplain
Byron Brown	Lieutenant, Fire/Safety, Central Office
Sharon Carter	ACA Manager
Sandra Kennedy	ACA Manger, Central Office

It was explained that the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States. The audit schedule was also discussed at this time.

Each staff person introduced themselves and gave a brief description of their role at the Tucker Unit. The audit team members then introduced themselves and provided background regarding their correctional experience and involvement in the accreditation process. The chairperson explained the mandatory standards would be audited first and any issues would be brought to the immediate attention of the Accreditation Manager.

3. Facility Tour

The team toured the entire facility from 8:45 a.m. to 12:15 p.m. on Tuesday and from 12:40 p.m. to 3:05 p.m. on Wednesday. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operation;

Joe Page III, Warden
Thomas Hurst, Deputy Warden
Dale Reed, Chief Deputy Director
William Straughn, Deputy Director
Erika Ross, Sergeant, Unit Property Control Officer
Solomon Graves, Public Information Officer
Sandrel Johnson, Building/Field Major Secretary
Beverly Metcalf, Deputy Warden Secretary
Sandra Kennedy, ACA, Central Office
Sharon Carter, Unit Accreditation Specialist

The facility had ample notices poster throughout the facility. The facility also had a banner welcoming ACA Auditors as well as posted on the monitors. Regarding audit dates.

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

Security:

The Tucker Unit completed an upgrade on their security lighting with 1000-Watt LED floodlight which produces approximately 32 lumens per fixture which had double the amount of lumens given for each light linked to the existing installed lighting features. This focus has improved, enhance an introduce security lighting into areas that have no means of being lit.

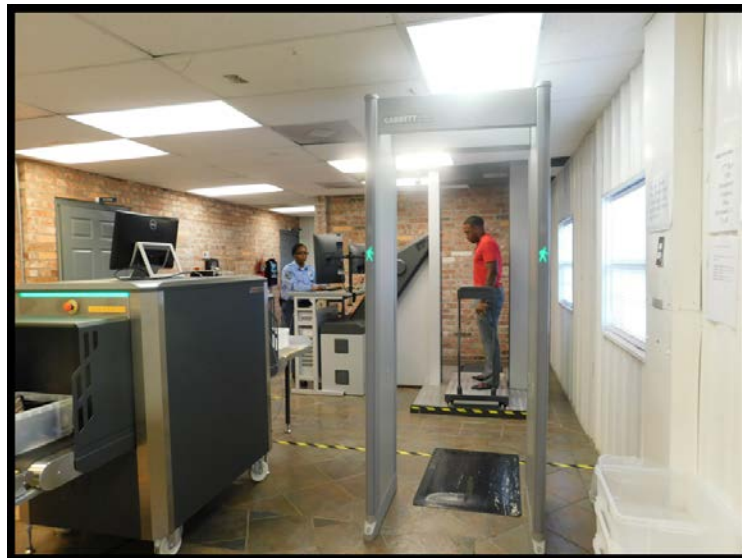
The Tucker Unit holds inmates who are classified as from minimum to maximum security.

In addition to the inmates housed within the secured perimeters, there are several minimum-security inmates who have duties outside that perimeter for job assignments in landscaping, kennel and stable tasks, industries, and an extensive farm operation.

The exterior security is maintained with a double perimeter fence with a microwave security alarm system surrounding the facility the facility has twenty-eight security cameras which are strategically placed around the exterior of the facility. Additional security measures include mobile perimeter patrol three days prior to this audit, the mobile patrol officer identified footprints while conducting a perimeter check. The facility, along with Warden Page, conducted a search with canines, horses and additional staff. They located contraband which was placed outside the secured areas of the facility preventing the contraband from entering the secure compound.

Within the confines of the perimeter fence are seven dormitory style housing units along with ten pods with multiple occupancy rooms.

Staff and visitors enter through a secured gated entrance and all staff and visitors are required to enter through a metal detector. After entering through the initial entrance, there are two additional security gates, once past the gate one must pass through two secure gates under the direct observation of a tower officer prior to entering the secured compound.



The team observed the exit and entrance procedures for staff and visitors.

The design and operation of the secure areas of the facility are appropriate for the population.

The entrance to the Restrictive Housing (RHU) had three secure points of entrance. The outer secured door was opened by the Master Control, the second door is opened by an RHU Officer and the third door is opened by the RHU Control Officer. This prevented any unauthorized entrance or exit. The area was clean and well maintained. Inmates had access to reading materials, medical, mail room, and other required services. After interviewing six inmates during the audit, the team did not receive any complaints from the inmates housed in the Restrictive Housing Unit.

During the tour both the interior and exterior security areas and staff interviews, it was determined that the tool and equipment control was well maintained, and all tools, equipment, chemicals and other items were accounted for and properly documented. Inventories were conducted to verify accountability. It was apparent that the agency policies and procedures were followed ensuring accountability and security of all tools and equipment. The team did make a few recommendations that would aid in enhancing security. Once again, the facility became proactive and implemented these recommendations immediately and were very thankful for the recommendations.

Within the security area, movement is controlled, and cell observed through the adequate placement of staff and an extensive video system. Monitors for the video- system are available in the Control Center for constant observation and may be viewed in authorized administrative and supervisory officer and well as the surveillance room. This area is used for the observation of stored video images if there is the need for investigation. Metal detectors are evident in inmate work areas. OC canister and radios are available for a number of security staff.

All staff is required to achieve and maintain annual qualifications with assigned firearms. These were checked and all were accurate. Response team members have additional training. The armory is located outside the security area and was impressive in both its cleanliness and organization 'the facility has one armory which contained various firearms, ammunition and chemical weapons. A review of the armory records and inspection was conducted during the tour of this area.

An inventory of ammunition, weapons and firearms was conducted. There were no issues identified regarding the storage, insurance or accountability of the weapon.

The maintenance of equipment was well documented. Weapons for the tower and perimeter are exchanged and verified among the Officers assigned. Weapons and ammunition for transportation are stored at the Tower located at the vehicle sally port.

Shakedowns and pat searches were conducted regularly during offender movement Tucker Unit operates on two 12 hours shifts, 6:00 a.m. to 6:00 p.m. and 6:00 p.m. to 6:00 a.m. and the administrative shift which is from 8:00 a.m. to 4:00 p.m. Some officers are assigned to special tasks such as security threat groups, community work crews etc.

Environmental Conditions:

The grounds and flower beds inside the secure perimeter fence were extremely well manicured, as well as the grounds and flowers beds outside the secure perimeter. Fence. The inmate population provides all the labor for the upkeep of the grounds and are always under staff supervision.

The entire facility is tobacco free, air-conditioned, and temperature seem appropriate. The housing unit are all air-conditioned and have adequate working ventilation systems. The offender living area have a sufficient number of windows to the outside providing natural light lighting is also adequate throughout the facility.

The facility's maintenance department is responsible for monitoring environmental conditions at the facility. The maintenance department is also responsible for all preventive maintenance on all equipment and machinery on the compound. When preventive maintenance is beyond that which the facility's maintenance staff can perform the facility uses outside vendors.

Temperature ranges in the housing areas were comfortable and within the required temperature requirements. The housing units are all air-conditioned and have adequate working ventilation system.

The Tucker Unit has ten emergency generators with a total combined KW of 930. The batteries and fluid levels of all the emergency generators are checked weekly, and monthly preventative maintenance is done by in-house staff. All emergency generators are load tested monthly by in-house maintenance staff.

The maintenance department's preventive maintenance program for all machinery and equipment was in order and documented. Tools, chemicals, caustics, and fuels were inventoried, logged and controlled for accountability purposes. The facility's maintenance department is very organized, efficient, and well run.

Sanitation:

The facility is well maintained There was no evidence of old dirt and all the floors shined. The cleanliness and sanitation throughout the facility was impressive. The facility encourages clean and well-mannered housing units. It was obvious that the housekeeping plan was adhered to on a daily basis.

This was apparent by the number of inmate's janitors working throughout the facility the cells were well organized, beds made, and clean. There was no clutter in the cells.

There is adequate control of flammable, toxic and caustic materials that include proper storage, inventory, and use of such material. Facility staff uses proper storage procedures and inventory controls for caustic and toxic material. The cleaning products are stored within a secure area. They are diluted prior to distribution in plastic labeled containers from the chemical storage area. This site had demonstrated inventory control. The inmate use of cleaning products appeared to be properly controlled and supervised. Appropriate and accurate inventories accompanied the applicable material safety data sheet (MSDS). Daily, weekly, monthly, and annual inspections are performed by staff and were reviewed both in the standards file documentation and sporadically through the facility.

Fire Safety:

The Fire and Safety Coordinator is responsible for the fire safety program at the Operations Support Center. The facility has a fire alarm system, sprinkler system, emergency lighting and fire extinguishers located throughout the facility. All fire extinguisher was inspected monthly. Evacuation routes were posted as required. Annual, Simi Annual, quarterly and monthly inspections of all fire equipment was conducted as required.

The facility has medical staff who are trained to respond as necessary to medical emergencies. The medical staff have emergency medical equipment which they respond with to any medical emergency situations. The medical equipment includes Automated External Defibrillators (AED), First Aid kits and other necessary medical equipment and supplies.

In addition to the equipment maintained by medical staff, the facility has First Aid Kits and AED are located throughout the facility. Both the AEDs are, and First Aid Kits are checked monthly insuring they are properly stocked and sealed. The First Aid Kits were properly stocked. Both the First Aid Kits and AEDs are easily accessible.

Food Service:

The facility utilized a shadow board system to assist in ensuring accountability of all food service utensils. A routine inventory was conducted which verified the facility's system worked in ensuring accountability. There were no issues observed regarding food service utensils and equipment.

All freezers, coolers, and storage areas were clean and organized. Inventory was properly labeled and rotated. After a review of logs, it was verified that temperatures were documented and appropriate.

The food service areas were very clean and organized the space was appropriate for the number of inmates. There was one recommendation made by the team regarding a section of the floor which needed repair. The Facility became proactive and began the repair immediately. The equipment appeared to be well maintained and in good working condition. The inmates who worked with the food were properly trained. All staff and inmates who entered the food service area were required to wear hairnets and wash their hands.

The facility utilized a four-week meal rotation system. The team did not receive any complaints regarding food services. A certified dietitian approved all meals.

All temperatures were appropriate and documented. There were no issues identified regarding the food services.

Inmates are allowed to spend up to one hundred dollars per week at the commissary. Items available are equal to or comparable with items available in the free world. Inmates may purchase over-the-counter medications (cold medication, Advil, etc.). Radios, headphones, hygiene items, personal clothing (limited to t-shirts, boxers' shorts and sweat suits); food items, and other items. An inmate welfare/indigent program is in place to assist those who do not regularly receive funds on their account.

Medical Care:

Wellpath contracts with ADC to manage healthcare at the Tucker Unit. Healthcare services are provided 24/7. Management includes a full time RN Healthcare Services Administrator, a Director of Nurses, and a Medical Director who shares full time coverage with a Nurse Practitioner. Staffing includes 10 LPN's, three CNA's two medical records clerks and a full-time dentist, a dental assistant and a dental hygienist once a week on Friday. There is currently a vacancy for a .6 LPN. The HSA and DON share 24/7 call as well as the MD and NP. Licenses and certifications were current.

A psychiatrist, employed by Wellpath, provides telepsych services once a week.

Orientation, called onboarding, involves a yearlong preceptorship that includes skills testing monthly, online training, as well as annual medical and mental health training provided by regional staff.

The Arkansas Department of Corrections (ADC) employs mental health staff to include a mental health supervisor, a MSW and a Social worker. Crisis intervention is provided when staff is on site as well as taking 24-hour call.

In the event an inmate develops an acute mental health need or suicidal ideation or intent, he is placed on a 15-minute log in one of two cells located in the RHU, with both direct, through a small window, and camera observation until cleared. Officers also make rounds every 30 minutes to all housed in the RHU. Both medical and mental health staff sees inmates daily. The current mental health caseload is 143 inmates that are provided both group and individual therapy. There are currently 140 inmates on some form of psychiatric medication. Levels of safety precautions include either a paper gown or suicide smock. Should the inmate require care beyond the ability of this unit he is transferred to Malvern Prison approximately one hour away.

The medical department is small but has efficient use of space. It is conveniently located. It includes offices, a small waiting area manned by a correctional officer whenever inmates are present, two exam rooms, a medical records room, a break room / conference room, small pharmacy, staff restrooms, and a dental suite with one chair. A camera is located facing down the hallway. A single cell may be used for brief observation if needed. Both medical and correctional staff is trained to respond to emergencies within four minutes or less.

Both medical and correctional staff is trained to respond to emergencies within four minutes or less. Medical staff responds to all emergencies with a gurney, emergency bag and AED. Medical emergencies are transported to any one of multiple hospitals depending on acuity. The closest is approximately 25 minutes away. England Ambulance Service provides emergency services with an approximate 15-minute ETA. Air support is available if needed.

Medical documentation is transitioning from paper to electronic format.

An LPN completes intake screenings on all arrivals, generally within one hour. A list of incoming inmates is provided to the medical department prior to arrival. Last month there were 101 transfers into this facility. Tucker is not a reception center. All intake health screenings, mental health screens and health appraisals are completed prior to transfer here; however, Tucker completes abbreviated intakes as well.

Nursing sick call is conducted five days per week utilizing nursing protocols. Sick call requests are initiated through a kiosk system and triaged seven days per week. There is a locked sick call box located in the main hallway that is occasionally used by those unable to manage a computer kiosk system. The box is locked and checked daily by a nurse. There is a \$3.00 co pay for non-urgent requests. The RN / LPN sees an average of 450 inmates per month. MD and NP sick call averages 212 per month. Although LPN's conduct the majority of the nurse sick call, any questions or medication orders are discussed with a provider.

Inmates in the RHU are screened prior to placement. Logs at the entrance to the RHU, as well as activity sheets on each cell door, revealed nurses see inmates several times each day for pill call and welfare checks. Mental health staff signed in daily.

Medications are administered through both directly observed therapies through a pill call window, as well as KOP medications. Pill call times are 0230, 0930 and 1400 hours, to coincide with mealtimes. Diabetics are seen separately twice daily for Insulin and blood sugar checks. At the time of this audit there were 590 inmates on over 2000 prescriptions. Medical was unable to separate KOP from directly observed medications for statistical purposes. There were 73 diabetics; 30 of them on insulin therapy.

Pharmacy services are contracted thorough Diamond Pharmacy. Medications are ordered electronically with a next-day turnaround time. Kroger's Pharmacy in England is available for immediate needs. Pharmacy audits are conducted quarterly with the last audit completed in September 2019. Needle and sharps and controlled medication counts were correct.

There is a full range of chronic care clinics. There are currently 397 inmates enrolled in chronic care. Inmates are generally seen every three to six months, with every other visit provided by the MD.

Specialty care is initially cleared through Utilization Review from the regional office. Last month there were 80 specialty care visits completed. An optometrist is on site every other month.

Glasses, orthotics, hearing aids and assistive devices are provided as needed.

A regional nurse manages the infectious diseases program. She makes onsite visits and information is passed to the staff through staff meetings. TB, Hepatitis A and B, as well as flu clinics are provided for both staff and inmates.

The dental suite has a single chair. The dentist sees approximately 80 inmates per month. There is no backlog waiting to be seen. In addition to fillings and extractions, dentures are provided as needed and the hygienist is onsite weekly. Intake dental exams are provided at the receiving facility prior to transfer here. Dental instruments are counted at the beginning and at the end of the day and are visually tracked throughout the usage and cleaning process. The recommendation was made to document a tracking system for instruments used on each inmate. Sharps and tool counts were correct.

Laboratory specimens are collected by medical staff and sent to Lab Corp for processing. Turnaround times are within 24 hours. Stat specimens are taken to the local hospital.

Mobile X provides x-ray services weekly and as needed. Digital x-rays provide an almost immediate turnaround time.

Stericycle picks up hazardous materials on a monthly basis.

There are ten first aid kits scattered throughout the outer buildings located on the grounds. They are brought to medical monthly and when opened. A single AED is located in the medical department as part of emergency response.

Multiple inmates were interviewed specific to their medical care over the course of this audit. Housing unit 1B houses inmates with assistive devices, CPAP machines and those who may need closer care. There were multiple complaints, many of them similar in nature. Each complaint was noted, and medical records were reviewed relative to their concerns about not receiving care in some fashion, including complaints that grievances were ignored. This auditor found consistent continuity of care. Every complaint voiced was noted to be unfounded and instead revealed appropriately managed healthcare based on review of specific medical records. Inmates housed in other areas were generally complimentary of medical care received.

The Medical Department would like to share and brag on Tucker Unit Medical Staff and Security Staff. This event happened on the last day of the audit.

Infirmiry staff called to 6 barracks approximately 0730 hours for patient with c/o chest pain. Upon arrival to the barracks, patient was sitting on bench holding chest. Patient was assisted to stretcher and brought to infirmiry. Patient arrived in infirmiry at 0748 hours. VS and EKG were obtained. Patient Rated pain 6/10 on scale and Nitro given at 0750 hours. ASA 325mg given at 0800 hours. EASI was called at 0804 hours for transport to ER per VO from Ms. Murphy, APN. Patient given second dose of Nitro at 0810 hours and third dose of Nitro was administered at 0820 hours. Patient was A&O x3 talking to staff at this time. Patient diaphoretic and skin cool, clammy, and dry. 21g IV of NS to Right forearm started. 3L O2 applied via nasal cannula. At approximately 0823 hours patient went into cardiac arrest and CPR was initiated by Ms. Moore, RN, Ms. Murphy, APN and Ms. Hoffman, LPN. Major Young and sergeant McCoy arrived in infirmiry at 0825 hours and Lt. Wilkins, Lt. Davis and Lt. Green arrived in infirmiry at 0830 hours. AED was applied and shock was advised and given at 0830 hours. Patient had spontaneous respirations at 0833 hours. At 0836 hours EAST was called for ETA and given an update o the Patients condition. At 0838 hours Tower 1 advised via raid that EASI was on the compound. At 0839 hours, Warden Page advised emergency traffic only on the radio and he arrived in infirmiry at 0840 hours. At 0842 hours EASI arrived in infirmiry, patient was transferred to stretcher and exited infirmiry with EASI at 0846 hours. EASI made determination after exiting infirmiry to reroute patient to JRMC due to post CPR.

The medical staff involved have all made statements regarding the support and assistance provided by ADC staff. Ms. Moore, DON stated in her 24-year career in nursing “The support she felt in that room was like none other”. Once again reminding, we are all ONE team.

Recreation:

All inmates are given the opportunity to exercise. Inmate are encouraged to participate in actives such as walking jogging in place, basketball, softball and isometrics. With day rooms, inmates have access to television viewing, table games, etc. Typical turn out for recreation averages 252 inmates per day. The Tucker Unit has one full time employee coordinates recreational activities for the population.

In addition to recreational activities offer at the unit on a daily basis, the recreation department also offer different intramural sport leagues throughout the year. They have a basketball and summer softball tournaments. Each team is coached, and games are refereed y an inmate. This is a great way to promote a healthy spirit of competition and team spirit.

Religious Programming:

The Facility has a very strong religious program led by a full-time chaplain. The chaplain plays a major role in the inmates’ adjustment to life with the prison system.

Island of Hope Church: The Island of Hope Chapel was renovated in 2011 to its former glory. The chapel is believed to be the first free standing prison chapel in the south. Construction was completed in 1969 after several years of hard work and through the gracious donations of citizens, churches and a few celebrities including Johnny Cash, Former Arkansas Governor Winthrop Rockefeller, and Reverend Rex Hamdard. It has been an island of hope for many men who have walked onto the Tucker Unit.

Worship services, religious materials, counseling and crisis ministry are available for all inmates. The services are offered to the inmate population through 25 volunteers and 3 volunteer chaplains. A full-time chaplain coordinates religious activities and the volunteer programs. Typical religious activities include Baptisms, bible study courses/classes, cell group ministry, KAIROS prison ministry, worship services (all denominations), revivals and one-on-one ministry. Marriage counseling, pre-marriage counseling and weddings are also services provided by the chaplains.

Offender Work Programs:

The facility's inmates are responsible for all the cleaning of their living units. This cleaning is done daily under staff supervision on every shift. The inmate population is responsible for the cleaning of all other areas of the facility.

The audit team was well impressed, and this speaks volumes as to why the facility is so clean and the grounds and flower beds are well maintained,

The Tucker Unit also has a fully functional maintenance department. All of the day to day operations and repairs to the unit are taken care of by the staff and inmates that work in maintenance. The maintenance supervisors who oversee inmates that work on the electrical, plumbing HVAC, telephones, etc. around the unit.

The Arkansas Department of Corrections Provides an Inmate workforce for approved community projects, counties, cities, state or federal government or other areas as agreed upon by these agencies and the department to enhance a good community relationship and to provide inmates with an opportunity to repay society. Selected inmates provide services such as: labor, maintenance, construction cleanup, storm cleanup etc.

Inmates selected for Regional Maintenance must meet specific criteria to participate in this workforce. Inmates also, assigned to the laundry, food service, library, maintenance and janitorial in the facility.

The Tucker Farm includes over 4000 acres. The Facility use inmate labor and modern farm implements to produce rice, soybeans, corn and hay.

All inmates assigned to the Department of Correction are assigned a job if they are medically able to work. Most job assignments are based on the inmate class status. Class Status ranges from Class 1-B, 1-C, II, III, and IV. The Tucker Unit averages caring for approximately 30 horses. These horses are ridden by the field security officers. Regional maintenance officers and the K-9 officers when they are training dogs, called out for a manhunt or a welfare case. An inmate work crew feed and shoe the horses. They also clean the stalls, saddle horses and ensure that their tack is in good working order.

Academic and Vocational Education:

The academic school is staffed with a principle and four academic teachers The Tucker Unit School has four classes/levels: adult basic education (Level 1), intermediate (level 2), pre-GED (level 3), and GED (level 4). Before students are placed in a class/level, they are given the test of adult basic education (TABE) to determine their placement level. Once they are placed, they are given the TABE Test quarterly to monitor their progress.

They are able to move up based on their TABE score with emphasis on their reading score. School work is level specific based on the ACS Curriculum Guide and other materials. When students reach the GED level and pass the practice test, they take the GED Test. If they pass, they are taken out of school, however, if they do not pass, they will take the test again whether they meet the qualifications.

The Tucker school averages between 50-60 graduates a year. Not all students will get a GED, but learning is emphasized to all of the students. The facility tires to average between 18-20 students per class per day. Instruction provided for 7.5 hours per day four days a week. The school year starts in August and end in May.

The Arkansas Correctional Industries consist of the Tucker Unit Bus Factory which provides services for public supported agencies, non-profit organizations and employees of the department while providing opportunities for inmates to learn productive and marketable skills.

Job skills are currently taught in vinyl lettering, welding, powder coating, mattress manufacturing, upholstery, furniture refinishing, metal fabrication and vehicle refurbishing.

Certificates of Vocational Education or On-The-Job Training are issued upon completion of a training program.

Social Services:

The Tucker Unit Mental health staff provide various services to the inmate population, these services include individual counseling and self-help/self-paced group packets.

The Tucker Unit offer inmates several different program in the Therapeutic Community. Inmates enter 9-12-month programs in Substance Abuse and Behavior Modification.

On June 3, 2013 the lives of fourteen individuals at the Tucker Unit were changed forever. It was on this date that the PAWS in Prison program came to the Unit. After a year and half wait. It wasn't only the men involved who had a life changing experience; it was the animals that came to the Unit as well.

On that grand day, six dogs came to the men who were selected to care for them. The men and animals have a lot in common, most prominent is the fact that they are locked up in some form and are looking to become better people and dogs so that that will be free again. Another note of interest is that the handlers and dogs also have in common the simple fact that they all come from varied and storied backgrounds. Until they get to know them, their lives are a mystery to some.

Think Legacy is a program designed to motivate and provide opportunities for offenders to prepare for successful reentry into society. This is an educational program that focuses on changing the offender's way of thinking while building character. Topics covered in the program are Personal Development, Problem solving and Decision Making, Anger Management, Thinking for a Change, Character Building, Value Clarification. Goal Setting and Achieving, Victim Awareness and Restitution, Employment Skills, job Placement Assistance, Money Management Skills, Substance Abuse Education, Parenting, Parole Education and Re-entry support Services.

Visitation:

The inmates are allowed visitation with family and/or friends who are on their approved visitation list. The facility allows four visitors per visit.

Class 1A, 1B, and 1C: visit every weekend. A-L Saturday, M-Z Sunday from 12:00 p.m. to 4:00 p.m. Class II, III and IV: visit every other weekend. A-L 1st and 3rd Saturday, M-Z 2nd and 4th Saturday from 12:00 p.m. to 4:00 p.m., A-L 1st and 3rd Sunday, MN-Z 2nd and 4th Sunday from 12:00 p.m. to 4:00 p.m.

Punitive Isolation

Approved by Deputy Warden and then set up by visitation clerk. Non-contact visits are scheduled for two-hour sessions on weekdays

This visitation area has ample room for inmate families to visit comfortably. It is spacious with restroom facilities and vending machines for inmate families use.

Special visits are allowed with prior approval from the warden. The administration feels that visitation is a vital part of the inmate's adjustment to the facility and encourages families to participate as much as possible.

Library Services:

The facility has educational and law libraries which are in the academic school building. Inmates have access to the libraries daily. Inmates can check out two books a day for leisure reading. The libraries participate in an interlibrary loan program with the local library system.

The Unit Library hours are between 7:00 p.m. and 8:30 p.m. Monday through Friday and 7:00 a.m. and 9:30 a.m. for barracks 1 thru 6 and 7:00. a.m. on 9:30 a.m. on Sunday morning.

Inmates housed in segregation who are not on punitive status may request books or magazines of certain genre or research material by submitting an inmate request.

The Tucker Unit Library has approximately seven thousand (7,000) + books in the Library.

The inmate has access to hard volumes as well as electronic law library 'the law library ensures the inmate population has access to the courts, counsel, and public official. The facility utilized trained inmate law clerks to help other inmates with their research in the law library.

The Unit Library hours are 5:00 p.m. until 7:00 p.m. daily, excluding holidays and any other times that security deems necessary for reasons of security.

Inmates housed in segregation (regardless of assignment status) may request any legal work, forms, etc. that needed by submitting an inmate request.

Laundry:

The Tucker Unit operates a central laundry. Inmate clothing is washed daily. Segregation and clinic clothing are washed separately from the rest of population. The laundry provides all inmates with the opportunity to launder their linen at least weekly. Inmates are provided with two sets of clothing upon arrival at the unit in addition to the set they have when they arrive, inmates are assigned a total of three sets of clothing.

The central laundry consists of three pressers, four washers and four dryers. All inmates who go on visitation receive pressed white clothing. Inmates who have the following job also receive pressed white clothing such as Clerk, Chapel Porter, Commissary Worker, Hall Porter, Free world Barber, Infirmary Porter, Inmate Council Library Worker, Mental Health Porter, PALS Student, PBX Porter, Program Peer Counselor, Punitive Isolation Porter, Staff Dining Attendance/Tray Runner, Therapeutic Community Students, Think Legacy Student, and Training Academy Workers.

F. Examination of Records

Following the facility tour, the team proceeded to the Administrative conference room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has zero notices of non-compliance with local, state, or federal laws or regulations.

1. Litigation

Over the last three years, the facility had no consent decrees, class action lawsuits or adverse judgments.

2. Significant Incidents/Outcome Measures

Based upon the audit team’s professional judgment and experience, we found the Tucker Unit to be well managed and the daily operations were to our satisfaction. When touring the Institution and talking with staff, it was evident they have a genuine interest in their job assignments and the work they are doing for the Tucker Unit. The audit team reviewed the Significant Incidents Summary and The Tucker unit is well managed based upon the daily population. There were 16 offenders on Offender assaults and 3 offender assault on staff.

Healthcare Outcomes were generally consistent with a facility of this size with a couple of exceptions.

1. There were an extraordinarily high number of medical grievances throughout this audit cycle – 180. By way of explanation medical management stated these grievance statistics reflect only those level 3, or final, appeals.

2. There was a total of nine adjudicated lawsuits documented throughout the three-year audit cycle.

3. A total of 15 deaths during this audit cycle:

- Natural – 10
- Accident – 4
- 3 due to K2 overdose
- 1 due to head trauma after a fall
- Homicide – 1 – Due to head trauma after an inmate / inmate assault

3. Departmental Visits

Team members revisited the following departments to review conditions relating to departmental policy and operations:

<u>Department Visited</u>	<u>Person(s) Contacted</u>
Gym/Visitation/Hobby Craft	Warden Joe Page, III Emma Fitzpatrick, Visitation
Human Recourse /Paw in Prison Classification	Sarah Surratt Mary Mena
Education (School)	Hosea Washington, Principal
Library/Social Worker	Paula Coleman
Infirmery	Ms. Ringo, CAN Kim Hofmann
Staff Dining, Kitchen, Chow Hall, Dry Storage	FPS Pamela Gardner

East Gate	Sergeant Dana McCoy Disciplinary Officer
IT	Antonio Frazier David Ryles, Rehabilitation Program Manager
Mental Health	Sonya Perry, Mental Health Advisor Hazel Sanders, Mental Health Advisor, Cpl. Martrice Lawrence, Cpl. Dejour Nelson, Cpl. Alexis Callahan, Correctional Officer
Issuance Commissary	Sergeant Aaron Bailey Yvette Young, Business Manager Ms. Fisher, Commissary
Human Resource Classification	Debra Barnes, Human Resource Coordinator Mary Mena, Classification Review Officer Carlisia Wren, Classification Admin. Spec.
Mail Room	Ivory Boone, Mailroom Supervisor Angela Childs, Mailroom Assistant
K-9	Lieutenant T. Head
Therapeutic Community Counselor	Phyllis Rhodes, Ron Chism, Counselor Sheila Lowden, Counselor Juvita Armstrong, Counselor
Laundry	Sergeant Mertha Jasper

4. Shifts: The Tucker Unit operates on 12 hours shifts.

a. Day Shift

The team was present at the facility during the day shift from 8:00 a.m. to 6:10 p.m. Security staff at the Tucker Unit work 12-hour shifts. During the first day the team toured the facility and visited with many staff as we moved about the facility and staff were anxious to visit with the audit team regarding their work areas. Staff reported they are supported by the administration and have direct access to their supervisor when needed. All staff reported they had participated in a fire drill and knew what to do in case of an emergency.

b. Night Shift

The team was present at the facility during the evening shift from 5:00 p.m. to 6:15 p.m. The team stayed late on the first day of the audit to attend the shift change and to visit with staff leaving their shift and the shift worker who were arriving. The officers reported they were aware that ACA Audit was taking place and understood the accreditation process.

There were no negative comments or any dissatisfaction with the operation of the facility. They reported that have access to the administrative staff, if needed, and are supported by management. The staff reported that they like working 12-hours shifts and felt the institution was a safe and a good place to work. They reported that they receive their required 40 hours of training hours each year and in most cases, they receive more than the 40 hours.

5. Status of Previously Non-compliant Standards/Plans of Action

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following: There were none

G. Interviews

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

Approximately 55 inmates were interviewed and all of them said they felt safe and they were able to participate in recreational activities and that medical service were good. The inmates report they were treated fairly by staff, and their basic needs, including medical were being met.

They have access to telephones, mail, library and some have access to tablets. Inmate morale appeared to be good and they were cooperative and respectful during the audit. Staff was observed interacting well with inmates. There were no major or consistent complaints received by the audit team. Most of the inmates reported the food is not so bad and did not have any concerns regarding the quality or quantity.

2. Staff Interviews

Approximately 35 to 40 staff were interviewed, and they stated they liked working at the Tucker Unit and thought highly of their supervisors. They were polite, cooperative, and conducted themselves in a professional manner. There was a normal working relationship between the departments and communications flowed freely. Gender and ethnic diversity were good, and morale also appeared to be good.

All staff was well versed on fire evacuation procedures. Staff was knowledgeable in their post orders and job duties. All of them reported they had received more than the required 40 hours of annual training and believed they were receiving adequate training to perform the required duties.

They all stated that that they were aware of this ACA audit and they all assist with the preparation of this ACA audit.

H. Exit Discussion

The exit interview was held at 11:15 a.m. in the Chapel with the Joe Page III, Warden and 54 staff in attendance.

The following persons were also in attendance:

Dexter Payne	Director, Central Office
William Straughn,	Deputy Director, Central Office
M.D. Reed	Chief Deputy Director, Central Office
Bryon Brown	Lieutenant, Fire/Safety, Central Office
Kim Hoffman	Regional Manager (Central Office Medical)

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

AMERICAN CORRECTIONAL ASSOCIATION
AND THE
COMMISSION ON ACCREDITATION FOR CORRECTIONS

COMPLIANCE TALLY

Manual Type	Adult Correctional Institutions, 4 th Edition	
Supplement	2016 Standards Supplement	
Facility/Program	Department of Corrections Tucker Unit (ARDOC)	
Audit Dates	October 8-10, 2019	
Auditor(s)	Cheryl Turner, Chair Lonnie Lemons, Member Valerie Tennesen, Member	
	MANDATORY	NON-MANDATORY
Number of Standards in Manual	62	465
Number Not Applicable	8	37
Number Applicable	54	428
Number Non-Compliance	0	1
Number in Compliance	54	427
Percentage (%) of Compliance	100%	99.8%
<ul style="list-style-type: none"> ● Number of Standards <i>minus</i> Number of Not Applicable <i>equals</i> Number Applicable ● Number Applicable <i>minus</i> Number Non-Compliance <i>equals</i> Number Compliance ● Number Compliance <i>divided by</i> Number Applicable <i>equals</i> Percentage of Compliance 		

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Department of Corrections
Tucker Unit (ARDOC)
Tucker, Arkansas

October 8-10, 2019

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

Standard # 4-4052

THE WARDEN/SUPERINTENDENT CAN DOCUMENT THAT THE OVERALL VACANCY RATE AMONG THE STAFF POSITIONS AUTHORIZED FOR WORKING DIRECTLY WITH INMATES DOES NOT EXCEED 10 PERCENT FOR ANY 18-MONTH PERIOD.

FINDING:

Due to staffing and the 18 Month Vacancy Report from Central Office, the Tucker Unit was over the 10% for any 18month.

AGENCY RESPONSE:

Plan of Action

We will encourage Tucker Unit staff members to recruit any prospective employees. The ADC Recruiter (1888-ADC-JOBS) continually recruits for all ADC units; the recruiter remains vigilant in conducting job fairs in all communities with the State of Arkansas. The Arkansas Department of Corrections has a website (www.state.ar.us/doc) that list all available jobs and an on-line application process to aid all interested parties in seeking employment at the ADC. The Workforce Centers in the surrounding area has applications as well as all available job openings and pay scale for potential applicants.

Task

- a. Retain Staff
- b. Process available applicants
- c. Mentor all staff in developing the skills needed for a career with the ADC

Responsible Agency

- a. Human Resource Administrator
- b. Human Resource Staff/Recruiter
- c. Warden and Human Resource Manager

Assigned Staff

ADC Recruiter

- a. Human Resource Administration Staff
- b. Unit Human Resource Manager

Anticipated Completion Date

- a. This is an on-going process to hire staff
- b. By the next ACA Audit

AUDITOR'S RESPONSE

The team supports the Plan of Action, as this is an ongoing process through out the Department of Corrections.

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Department of Corrections
Tucker Unit (ARDOC)
Tucker, Arkansas

October 8-10, 2019

Visiting Committee Findings

Mandatory Standards

Not Applicable

Standard # 4-4306 (M)

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT ADJUDICATED DELINQUENT OFFENDERS AND YOUTHS CHARGED WITH OFFENSES THAT WOULD NOT BE CRIMES IF COMMITTED BY ADULTS DO NOT RESIDE IN THE INSTITUTION.

FINDINGS:

The Tucker Unit does not house offenders under the age of 18.

Standard # 4-4353 (M)

IF FEMALE OFFENDERS ARE HOUSED, ACCESS TO PREGNANCY MANAGEMENT IS SPECIFIC AS IT RELATES TO THE FOLLOWING:

- PREGNANCY TESTING
- ROUTINE PRENATAL CARE
- HIGH-RISK PRENATAL CARE
- MANAGEMENT OF THE CHEMICALLY ADDICTED PREGNANT INMATE
- POSTPARTUM FOLLOW-UP
- UNLESS MANDATED BY STATE LAW, BIRTH CERTIFICATES/REGISTRY DOES NOT LIST A CORRECTIONAL FACILITY AS THE PLACE OF BIRTH

FINDINGS:

The Tucker Unit houses male inmates only.

Standard # 4-4362 (M)

INTAKE MEDICAL SCREENING FOR OFFENDER TRANSFERS, EXCLUDING INTRA-SYSTEM, COMMENCES UPON THE OFFENDER'S ARRIVAL AT THE FACILITY AND IS PERFORMED BY HEALTH-TRAINED OR QUALIFIED HEALTH CARE PERSONNEL. ALL FINDINGS ARE RECORDED ON A SCREENING FORM APPROVED BY THE HEALTH AUTHORITY. THE SCREENING INCLUDES AT LEAST THE FOLLOWING:

INQUIRY INTO:

- ANY PAST HISTORY OF SERIOUS INFECTIOUS OR COMMUNICABLE ILLNESS, AND ANY TREATMENT OR SYMPTOMS (FOR EXAMPLE, A CHRONIC COUGH, HEMOPTYSIS, LETHARGY, WEAKNESS, WEIGHT LOSS, LOSS OF APPETITE, FEVER, NIGHT SWEATS THAT ARE SUGGESTIVE OF SUCH ILLNESS), AND MEDICATIONS
- CURRENT ILLNESS AND HEALTH PROBLEMS, INCLUDING COMMUNICABLE DISEASES
- DENTAL PROBLEMS
- USE OF ALCOHOL AND OTHER DRUGS, INCLUDING TYPE(S) OF DRUGS USED, MODE OF USE, AMOUNTS USED, FREQUENCY USED, DATE OR TIME OF LAST USE, AND HISTORY OF ANY PROBLEMS THAT MAY HAVE OCCURRED AFTER CEASING USE (FOR EXAMPLE CONVULSIONS)
- THE POSSIBILITY OF PREGNANCY AND HISTORY OF PROBLEMS (FEMALE ONLY); AND OTHER HEALTH PROBLEMS DESIGNATED BY THE RESPONSIBLE PHYSICIAN

OBSERVATION OF THE FOLLOWING:

- BEHAVIOR, INCLUDING STATE OF CONSCIOUSNESS, MENTAL STATUS, APPEARANCE, CONDUCT, TREMOR, AND SWEATING
- BODY DEFORMITIES, EASE OF MOVEMENT, AND SO FORTH
- CONDITION OF THE SKIN, INCLUDING TRAUMA MARKINGS, BRUISES, LESIONS, JAUNDICE, RASHES, AND INFESTATIONS, RECENT TATTOOS, AND NEEDLE MARKS OR OTHER INDICATIONS OF DRUG ABUSE

MEDICAL DISPOSITION OF THE OFFENDER:

- GENERAL POPULATION
- GENERAL POPULATION WITH PROMPT REFERRAL TO APPROPRIATE HEALTH CARE SERVICE
- REFERRAL TO APPROPRIATE HEALTH CARE SERVICE FOR EMERGENCY TREATMENT

OFFENDERS, WHO ARE UNCONSCIOUS, SEMICONSCIOUS, BLEEDING, OR OTHERWISE OBVIOUSLY IN NEED OF IMMEDIATE MEDICAL ATTENTION, ARE REFERRED. WHEN THEY ARE REFERRED TO AN EMERGENCY DEPARTMENT, THEIR ADMISSION OR RETURN TO THE FACILITY IS PREDICATED ON WRITTEN MEDICAL CLEARANCE. WHEN SCREENING IS CONDUCTED BY TRAINED CUSTODY STAFF, PROCEDURES WILL REQUIRE A SUBSEQUENT REVIEW OF POSITIVE FINDINGS BY THE LICENSED HEALTH CARE STAFF. WRITTEN PROCEDURES AND SCREENING PROTOCOLS ARE ESTABLISHED BY THE RESPONSIBLE PHYSICIAN IN COOPERATION WITH THE FACILITY MANAGER. INMATES CONFINED WITHIN A CORRECTIONAL COMPLEX WITH CONSOLIDATED MEDICAL SERVICES DO NOT REQUIRE HEALTH SCREENING FOR INTRA-SYSTEM TRANSFERS.

FINDINGS:

The Tucker Unit is not an intake center. All of this is done at the Ouachita Unit where they receive initial reception and orientation. The Tucker Unit receives and orientates Intra-system transfers only.

Standard # 4-4365 (M)

A COMPREHENSIVE HEALTH APPRAISAL FOR EACH OFFENDER, EXCLUDING INTRASYSTEM TRANSFERS, IS COMPLETED AS DEFINED BELOW AFTER ARRIVAL AT THE FACILITY. IF THERE IS DOCUMENTED EVIDENCE OF A HEALTH APPRAISAL WITHIN THE PREVIOUS NINETY DAYS, A NEW HEALTH APPRAISAL IS NOT REQUIRED, EXCEPT AS DETERMINED BY THE DESIGNATED HEALTH AUTHORITY. HEALTH APPRAISAL INCLUDES THE FOLLOWING:

WITHIN FOURTEEN DAYS AFTER ARRIVAL AT THE FACILITY:

- REVIEW OF THE EARLIER RECEIVING SCREEN
- COLLECTION OF ADDITIONAL DATA TO COMPLETE THE MEDICAL, DENTAL, MENTAL HEALTH, AND IMMUNIZATION HISTORIES
- LABORATORY OR DIAGNOSTIC TESTS TO DETECT COMMUNICABLE DISEASE, INCLUDING VENEREAL DISEASE AND TUBERCULOSIS
- RECORD OF HEIGHT, WEIGHT, PULSE, BLOOD PRESSURE, AND TEMPERATURE
- OTHER TESTS AND EXAMINATIONS AS APPROPRIATE

WITHIN FOURTEEN DAYS AFTER ARRIVAL FOR INMATES WITH IDENTIFIED SIGNIFICANT HEALTH CARE PROBLEMS:

- MEDICAL EXAMINATION, INCLUDING REVIEW OF MENTAL AND DENTAL STATUS (FOR THOSE INMATES WITH SIGNIFICANT HEALTH PROBLEMS DISCOVERED ON EARLIER SCREENING SUCH AS CARDIAC PROBLEMS, DIABETES, COMMUNICABLE DISEASES, AND SO FORTH)
- REVIEW OF THE RESULTS OF THE MEDICAL EXAMINATION, TESTS, AND IDENTIFICATION OF PROBLEMS BY A HEALTH CARE PRACTITIONER OR OTHER QUALIFIED HEALTH CARE PROFESSIONAL, IF SUCH IS AUTHORIZED IN THE MEDICAL PRACTICE ACT
- INITIATION OF THERAPY, WHEN APPROPRIATE
- DEVELOPMENT AND IMPLEMENTATION OF TREATMENT PLAN, INCLUDING RECOMMENDATIONS CONCERNING HOUSING, JOB ASSIGNMENT, AND PROGRAM PARTICIPATION

WITHIN 30 DAYS AFTER ARRIVAL FOR INMATES WITHOUT SIGNIFICANT HEALTH CARE PROBLEMS:

- MEDICAL EXAMINATION, INCLUDING REVIEW OF MENTAL AND DENTAL STATUS (FOR THOSE INMATES WITHOUT SIGNIFICANT HEALTH CARE CONCERNS IDENTIFIED DURING EARLIER SCREENING-NO IDENTIFIED ACUTE OR CHRONIC DISEASE, NO IDENTIFIED COMMUNICABLE DISEASES, AND SO FORTH)
- REVIEW OF THE RESULTS OF THE MEDICAL EXAMINATION, TESTS, AND IDENTIFICATION OF PROBLEMS BY A HEALTH CARE PRACTITIONER OR OTHER QUALIFIED HEALTH CARE PROFESSIONAL, IF SUCH IS AUTHORIZED IN THE MEDICAL PRACTICE ACT
- INITIATION OF THERAPY, WHEN APPROPRIATE
- DEVELOPMENT AND IMPLEMENTATION OF A TREATMENT PLAN, INCLUDING RECOMMENDATIONS CONCERNING HOUSING, JOB ASSIGNMENT, AND PROGRAM PARTICIPATION

INTERPRETATION JANUARY 2004. THE CRITERION FOR TESTING FOR VENEREAL DISEASES IS AT THE DISCRETION OF THE AGENCY'S/FACILITY'S HEALTH AUTHORITY.

FINDINGS:

The Tucker Unit is not an intake center. All of this is done at the Ouachita Unit where they receive initial reception and orientation. The Tucker Unit receives and orientates Intra-system transfers only.

Standard # 4-4371 (M)

ALL INTERSYSTEM OFFENDER TRANSFERS WILL UNDERGO A MENTAL HEALTH APPRAISAL BY A QUALIFIED MENTAL HEALTH PROFESSIONAL WITHIN FOURTEEN DAYS OF ADMISSION TO A FACILITY. IF THERE IS DOCUMENTED EVIDENCE OF A MENTAL HEALTH APPRAISAL WITHIN THE PREVIOUS NINETY DAYS, A NEW MENTAL HEALTH APPRAISAL IS NOT REQUIRED, EXCEPT AS DETERMINED BY THE DESIGNATED MENTAL HEALTH AUTHORITY. MENTAL HEALTH APPRAISALS INCLUDE, BUT ARE NOT LIMITED TO:

- REVIEW OF AVAILABLE HISTORICAL RECORDS OF INPATIENT AND OUTPATIENT PSYCHIATRIC TREATMENT
- REVIEW OF HISTORY OF TREATMENT WITH PSYCHOTROPIC MEDICATION
- REVIEW OF HISTORY OF PSYCHOTHERAPY, PSYCHO-EDUCATIONAL GROUPS AND CLASSES OR SUPPORT GROUPS
- REVIEW OF HISTORY OF DRUG AND ALCOHOL TREATMENT
- REVIEW OF EDUCATION HISTORY
- REVIEW OF HISTORY OF SEXUAL ABUSE-VICTIMIZATION AND PREDATORY BEHAVIOR
- ASSESSMENT OF CURRENT MENTAL STATUS AND CONDITION
- ASSESSMENT OF CURRENT SUICIDAL POTENTIAL AND PERSON-SPECIFIC CIRCUMSTANCES THAT INCREASE SUICIDE POTENTIAL
- ASSESSMENT OF VIOLENCE POTENTIAL AND PERSON-SPECIFIC CIRCUMSTANCES THAT INCREASE VIOLENCE POTENTIAL
- ASSESSMENT OF DRUG AND ALCOHOL ABUSE AND/OR ADDICTION
- USE OF ADDITIONAL ASSESSMENT TOOLS, AS INDICATED
- REFERRAL TO TREATMENT, AS INDICATED
- DEVELOPMENT AND IMPLEMENTATION OF A TREATMENT PLAN, INCLUDING RECOMMENDATIONS CONCERNING HOUSING, JOB ASSIGNMENT, AND PROGRAM PARTICIPATION

FINDINGS:

The Tucker Unit is not an intake center. All of this is done at the Ouachita Unit where they receive initial reception and orientation. The Tucker Unit receives and orientates Intra-system transfers only.

Standard # 4-4376 (M)

DETOXIFICATION IS DONE ONLY UNDER MEDICAL SUPERVISION IN ACCORDANCE WITH LOCAL, STATE, AND FEDERAL LAWS. DETOXIFICATION FROM ALCOHOL, OPIATES, HYPNOTICS, OTHER STIMULANTS, AND SEDATIVE HYPNOTIC DRUGS IS CONDUCTED UNDER MEDICAL SUPERVISION WHEN PERFORMED AT THE FACILITY OR IS CONDUCTED IN A HOSPITAL OR COMMUNITY DETOXIFICATION CENTER. SPECIFIC GUIDELINES ARE FOLLOWED FOR THE TREATMENT AND OBSERVATION OF INDIVIDUALS MANIFESTING MILD OR MODERATE SYMPTOMS OF INTOXICATION OR WITHDRAWAL FROM ALCOHOL AND OTHER DRUGS.

FINDINGS:

The Tucker Unit does not conduct initial intakes. Intake Units take care of the detoxification if needed.

Standard # 4-4402 (M)

WRITTEN AGENCY POLICY PERMITS INMATE PARTICIPATION IN MEDICAL OR PHARMACEUTICAL RESEARCH. FACILITIES ELECTING TO PERFORM SUCH BIOMEDICAL RESEARCH WILL BE IN COMPLIANCE WITH ALL STATE AND FEDERAL GUIDELINES.

FINDINGS:

The Tucker Unit policy prohibits participation in research.

Standard # 4-4405 (M)

THE USE OF RESTRAINTS FOR MEDICAL AND PSYCHIATRIC PURPOSES IS DEFINED, AT A MINIMUM, BY THE FOLLOWING:

- CONDITIONS UNDER WHICH RESTRAINTS MAY BE APPLIED
- TYPES OF RESTRAINTS TO BE APPLIED
- IDENTIFICATION OF A QUALIFIED MEDICAL OR MENTAL HEALTH PRACTITIONER WHO MAY AUTHORIZE THE USE OF RESTRAINTS AFTER REACHING THE CONCLUSION THAT LESS INTRUSIVE MEASURES WOULD NOT BE SUCCESSFUL
- MONITORING PROCEDURES FOR OFFENDERS IN RESTRAINTS
- LENGTH OF TIME RESTRAINTS ARE TO BE APPLIED
- DOCUMENTATION OF EFFORTS FOR LESS RESTRICTIVE TREATMENT ALTERNATIVES AS SOON AS POSSIBLE
- AN AFTER-INCIDENT REVIEW

FINDINGS:

The Tucker Unit does not use restraints for medical and psychiatric purposes.

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Department of Corrections
Tucker Unit (ARDOC)
Tucker, Arkansas

October 8-10, 2019

Visiting Committee Findings

Non-Mandatory Standards

Not Applicable

Standard # 4-4125

(RENOVATION, NEW CONSTRUCTION ONLY AFTER JANUARY 1, 1990). THE PHYSICAL PLANT DESIGN FACILITATES PERSONAL CONTACT AND INTERACTION BETWEEN STAFF AND INMATES.

FINDINGS:

The Tucker Unit has not had any new construction.

Standard # 4-4128

(NEW CONSTRUCTION ONLY AFTER JANUARY 1, 1990). SINGLE-CELL LIVING UNITS SHALL NOT EXCEED 80 INMATES.

FINDINGS:

There has not been any new construction of single cell living.

Standard # 4-4137-1

(NEW CONSTRUCTION AFTER JUNE 2014). INMATES HAVE ACCESS TO TOILETS AND HAND-WASHING FACILITIES 24-HOURS PER DAY AND ARE ABLE TO USE TOILET FACILITIES WITHOUT STAFF ASSISTANCE WHEN THEY ARE CONFINED IN THEIR CELLS/SLEEPING AREAS. TOILETS ARE PROVIDED AT A MINIMUM RATIO OF ONE FOR EVERY 12 INMATES IN MALE FACILITIES AND ONE FOR EVERY EIGHT INMATES IN FEMALE FACILITIES. URINALS MAY BE SUBSTITUTED FOR UP TO ONE-HALF OF THE TOILETS IN MALE FACILITIES. ALL HOUSING UNITS WITH THREE OR MORE INMATES HAVE A MINIMUM OF TWO TOILETS.

THESE RATIOS APPLY UNLESS ANY APPLICABLE BUILDING OR HEALTH CODES REQUIRE ADDITIONAL FIXTURES.

FINDINGS:

The Tucker Unit has not had any new construction.

Standard # 4-4138-1

(NEW CONSTRUCTION AFTER JUNE 2014). INMATES HAVE ACCESS TO OPERABLE WASHBASINS WITH HOT AND COLD RUNNING WATER IN THE HOUSING UNITS AT A MINIMUM RATIO OF ONE BASIN FOR EVERY 12 OCCUPANTS. THESE RATIOS APPLY UNLESS ANY APPLICABLE BUILDING OR HEALTH CODES REQUIRE ADDITIONAL FIXTURES.

FINDINGS:

The Tucker Unit has not had any new construction.

Standard # 4-4139-1

(NEW CONSTRUCTION AFTER JUNE 2014). INMATES HAVE ACCESS TO OPERABLE SHOWERS WITH TEMPERATURE-CONTROLLED HOT AND COLD RUNNING WATER, AT A MINIMUM RATIO OF ONE SHOWER FOR EVERY TWELVE INMATES, UNLESS APPLICABLE CODES REQUIRE ADDITIONAL FIXTURES. WATER FOR SHOWERS IS THERMOSTATICALLY CONTROLLED TO TEMPERATURES RANGING FROM 100 DEGREES FAHRENHEIT TO 120 DEGREES FAHRENHEIT TO ENSURE THE SAFETY OF INMATES AND PROMOTE HYGIENIC PRACTICES.

FINDINGS:

The Tucker Unit has not had any new construction.

Standard # 4-4143

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE ASSIGNMENT OF APPROPRIATELY TRAINED INDIVIDUALS TO ASSIST DISABLED OFFENDERS WHO CANNOT OTHERWISE PERFORM BASIC LIFE FUNCTIONS.

FINDINGS:

The Tucker Unit does not house long term care offender at this facility. Any long-term care offenders with disabilities will be housed at the Ouachita River Correctional Unit at Malvern, AR.

Standard # 4-4147-1

(RENOVATION, NEW CONSTRUCTION AFTER JUNE 1, 2008). ALL INMATE ROOMS/CELLS PROVIDE INMATES WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST THREE-SQUARE FEET OF TRANSPARENT GLAZING, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN ROOMS/CELLS WITH THREE OR MORE INMATES.

FINDINGS:

The Tucker Unit has not had any renovation or new construction of inmate housing/living areas.

Standard # 4-4147-2

(NEW CONSTRUCTION OR RENOVATION AFTER JUNE 1, 2014). EACH DORMITORY PROVIDES INMATES WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST 12 SQUARE FEET, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN THE DORMITORY.

FINDINGS:

The Tucker Unit has not had any renovation or new construction of inmate housing/living areas.

Standard # 4-4149

(NEW CONSTRUCTION ONLY AFTER JANUARY 1, 1990). EACH DAYROOM PROVIDES INMATES WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST 12 SQUARE FEET OF TRANSPARENT GLAZING IN THE DAYROOM, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE WHOSE ROOM/CELL IS DEPENDENT ON ACCESS TO NATURAL LIGHT THROUGH THE DAYROOM.

FINDINGS:

There has not been any new construction of living units at the Tucker Unit.

Standard # 4-4151

(RENOVATION, NEW CONSTRUCTION ONLY AFTER JANUARY 1, 1990). CIRCULATION IS AT LEAST 15 CUBIC FEET OF OUTSIDE OR RECIRCULATED FILTERED AIR PER MINUTE PER OCCUPANT FOR CELLS/ROOMS, OFFICER STATIONS, AND DINING AREAS, AS DOCUMENTED BY A QUALIFIED TECHNICIAN AND SHOULD BE CHECKED NOT LESS THAN ONCE PER ACCREDITATION CYCLE INTERPRETATION AUGUST 2002.

THE WORDS “ACCREDITATION CYCLE” ARE INTERPRETED AS WITHIN THE PAST THREE YEARS.

FINDINGS:

The Tucker Unit has not had any renovation, addition, or new construction.

Standard # 4-4181

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT WHEN BOTH MALES AND FEMALES ARE HOUSED IN THE FACILITY, AT LEAST ONE MALE AND ONE FEMALE STAFF MEMBER ARE ON DUTY AT ALL TIMES.

FINDINGS:

The Tucker Unit is a Male Facility.

Standard # 4-4190-1

WRITTEN POLICY, PROCEDURE AND PRACTICE, IN GENERAL, PROHIBIT THE USE OF RESTRAINTS ON FEMALE OFFENDERS DURING ACTIVE LABOR AND THE DELIVERY OF A CHILD. ANY DEVIATION FROM THE PROHIBITION REQUIRES APPROVAL BY, AND GUIDANCE ON, METHODOLOGY FROM THE MEDICAL AUTHORITY AND IS BASED ON DOCUMENTED SERIOUS SECURITY RISKS. THE MEDICAL AUTHORITY PROVIDES GUIDANCE ON THE USE OF RESTRAINTS ON PREGNANT OFFENDERS PRIOR TO ACTIVE LABOR AND DELIVERY.

FINDINGS:

The Tucker Unit is a Male Facility.

Standard # 4-4278

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT MALE AND FEMALE INMATES HOUSED IN THE SAME INSTITUTION HAVE SEPARATE SLEEPING QUARTERS BUT EQUAL ACCESS TO ALL AVAILABLE SERVICES AND PROGRAMS. NEITHER SEX IS DENIED OPPORTUNITIES SOLELY ON THE BASIS OF THEIR SMALLER NUMBER IN THE POPULATION.

FINDINGS:

The Tucker Unit is a Male Facility.

Standard # 4-4285

WRITTEN POLICIES AND PROCEDURES GOVERN THE ADMISSION OF INMATES NEW TO THE SYSTEM. THESE PROCEDURES INCLUDE AT A MINIMUM THE FOLLOWING:

- DETERMINATION THAT THE INMATE IS LEGALLY COMMITTED TO THE INSTITUTION
- THOROUGH SEARCHING OF THE INDIVIDUAL AND POSSESSIONS
- DISPOSING OF PERSONAL PROPERTY
- SHOWER AND HAIR CARE, IF NECESSARY
- ISSUE OF CLEAN, LAUNDERED CLOTHING AS NEEDED
- PHOTOGRAPHING AND FINGERPRINTING, INCLUDING NOTATION OF IDENTIFYING MARKS OR OTHER UNUSUAL PHYSICAL CHARACTERISTICS
- MEDICAL, DENTAL, AND MENTAL HEALTH SCREENING
- ASSIGNING TO HOUSING UNIT
- RECORDING BASIC PERSONAL DATA AND INFORMATION TO BE USED FOR MAIL AND VISITING LIST
- EXPLAINING MAIL AND VISITING PROCEDURES
- ASSISTING INMATES IN NOTIFYING THEIR NEXT OF KIN AND FAMILIES OF ADMISSION
- ASSIGNING OF REGISTERED NUMBER TO THE INMATE
- GIVING WRITTEN ORIENTATION MATERIALS TO THE INMATE
- DOCUMENTING ANY RECEPTION AND ORIENTATION PROCEDURE COMPLETED AT A CENTRAL RECEPTION FACILITY

FINDINGS:

The Tucker Unit is not a reception Center. All Intake are completed at the Ouachita Unit where they receive initial reception and orientation. The Tucker Unit receives and orientates intra-system transfers only.

Standard # 4-4286

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THE PREPARATION OF A SUMMARY ADMISSION REPORT FOR ALL NEW ADMISSIONS. THE REPORT INCLUDES AT A MINIMUM THE FOLLOWING INFORMATION:

- LEGAL ASPECTS OF THE CASE
- SUMMARY OF CRIMINAL HISTORY, IF ANY
- SOCIAL HISTORY
- MEDICAL, DENTAL, AND MENTAL HEALTH HISTORY
- OCCUPATIONAL EXPERIENCE AND INTERESTS

- EDUCATIONAL STATUS AND INTERESTS
- VOCATIONAL PROGRAMMING
- RECREATIONAL PREFERENCE AND NEEDS ASSESSMENT
- PSYCHOLOGICAL EVALUATION
- STAFF RECOMMENDATIONS
- PRE-INSTITUTIONAL ASSESSMENT INFORMATION

FINDINGS:

The Tucker Unit does not receive new inmates. Initial reception and orientation of all new inmates to the system is conducted at the Ouachita River Correctional Facility.

Standard #4-4287

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR A RECEPTION PROGRAM FOR NEW INMATES UPON ADMISSION TO THE CORRECTIONAL SYSTEM. EXCEPT IN UNUSUAL CIRCUMSTANCES, INITIAL RECEPTION AND ORIENTATION OF INMATES IS COMPLETED WITHIN 30 CALENDAR DAYS AFTER ADMISSION.

FINDINGS:

The Tucker Unit does not receive new inmates. Initial reception and orientation of all new inmates to the system is conducted at the Ouachita River Correctional Facility.

Standard #4-4288

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT NEW INMATES RECEIVE WRITTEN ORIENTATION MATERIALS AND/OR TRANSLATIONS IN THEIR OWN LANGUAGE. THESE MATERIALS MAY ALSO BE PROVIDED ELECTRONICALLY, BUT INMATES IN SEGREGATION MUST BE PROVIDED THE INFORMATION IN A WRITTEN FORMAT SO THAT THEIR ACCESS TO THE INFORMATION IS NOT IMPEDED BY THEIR CUSTODY STATUS. WHEN A LITERACY PROBLEM EXISTS, A STAFF MEMBER ASSISTS THE INMATE IN UNDERSTANDING THE MATERIAL. COMPLETION OF ORIENTATION IS DOCUMENTED BY A STATEMENT SIGNED AND DATED BY THE INMATE.

FINDINGS:

The Tucker Unit does not receive new inmates. Initial reception and orientation of all new inmates to the system is conducted at the Ouachita River Correctional Facility.

Standard #4-4307

IF YOUTHFUL OFFENDERS ARE HOUSED IN THE FACILITY, WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT THEY ARE HOUSED IN A SPECIALIZED UNIT FOR YOUTHFUL OFFENDERS EXCEPT WHEN:

- A VIOLENT, PREDATORY YOUTHFUL OFFENDER POSES AN UNDUE RISK OF HARM TO OTHERS WITHIN THE SPECIALIZED UNIT; AND/OR
- A QUALIFIED MEDICAL OR MENTAL-HEALTH SPECIALIST DOCUMENTS THAT THE YOUTHFUL OFFENDER WOULD BENEFIT FROM PLACEMENT OUTSIDE THE UNIT

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE PREPARATION OF A WRITTEN STATEMENT OF THE SPECIFIC REASONS FOR HOUSING A YOUTHFUL OFFENDER OUTSIDE THE SPECIALIZED UNIT AND A CASE-MANAGEMENT PLAN SPECIFYING WHAT BEHAVIORS NEED TO BE MODIFIED AND HOW THE YOUTHFUL OFFENDER MAY RETURN TO THE UNIT. THE STATEMENT OF REASONS AND CASE-MANAGEMENT PLAN MUST BE APPROVED BY THE WARDEN OR HIS OR HER DESIGNEE. CASES ARE REVIEWED AT LEAST QUARTERLY BY THE CASE MANAGER, THE WARDEN OR HIS OR HER DESIGNEE, AND THE YOUTHFUL OFFENDER TO DETERMINE WHETHER A YOUTHFUL OFFENDER SHOULD BE RETURNED TO THE SPECIALIZED UNIT.

FINDINGS:

The Tucker Unit does not house offenders under the age of 18.

Standard #4-4308

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE DIRECT SUPERVISION OF YOUTHFUL OFFENDERS HOUSED IN THE SPECIALIZED UNIT TO ENSURE SAFETY AND SECURITY.

FINDINGS:

The Tucker Unit does not house offenders under the age of 18.

Standard #4-4309

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR CLASSIFICATION PLANS FOR YOUTHFUL OFFENDERS THAT DETERMINE LEVEL OF RISK AND PROGRAM NEEDS DEVELOPMENTALLY APPROPRIATE FOR ADOLESCENTS. CLASSIFICATION PLANS SHALL INCLUDE CONSIDERATION OF PHYSICAL, MENTAL, SOCIAL, AND EDUCATIONAL MATURITY OF THE YOUTHFUL OFFENDER.

FINDINGS:

The Tucker Unit does not house offenders under the age of 18.

Standard #4-4310

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT ADEQUATE PROGRAM SPACE BE PROVIDED TO MEET THE PHYSICAL, SOCIAL, AND EMOTIONAL NEEDS OF YOUTHFUL OFFENDER AND ALLOWS FOR THEIR PERSONAL INTERACTIONS AND GROUP-ORIENTED ACTIVITIES.

FINDINGS:

The Tucker Unit does not house offenders under the age of 18.

Standard #4-4311

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT YOUTHFUL OFFENDERS IN THE SPECIALIZED UNIT FOR YOUTHFUL OFFENDERS HAVE NO MORE THAN INCIDENTAL SIGHT OR SOUND CONTACT WITH ADULT OFFENDERS FROM OUTSIDE THE UNIT IN LIVING, PROGRAM, DINING, OR OTHER COMMON AREAS OF THE FACILITY. ANY OTHER SIGHT OR SOUND CONTACT IS MINIMIZED, BRIEF, AND IN CONFORMANCE WITH APPLICABLE LEGAL REQUIREMENTS.

FINDINGS:

The Tucker Unit does not house offenders under the age of 18.

Standard #4-4312

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT PROGRAM PERSONNEL WHO WORK WITH YOUTHFUL OFFENDERS FROM THE SPECIALIZED UNIT BE TRAINED IN THE DEVELOPMENTAL, SAFETY, AND OTHER SPECIFIC NEEDS OF YOUTHFUL OFFENDERS. WRITTEN JOB DESCRIPTIONS AND QUALIFICATIONS REQUIRE TRAINING FOR STAFF SPECIFICALLY ASSIGNED TO THE UNIT OR STAFF THAT IS RESPONSIBLE FOR PROGRAMMING OF YOUTHFUL OFFENDERS IN THE SPECIALIZED UNIT BEFORE BEING ASSIGNED TO WORK WITH YOUTHFUL OFFENDERS. THE TRAINING SHOULD INCLUDE BUT NOT BE LIMITED TO THE FOLLOWING AREAS:

- ADOLESCENT DEVELOPMENT
- EDUCATIONAL PROGRAMMING
- CULTURAL AWARENESS
- CRISIS PREVENTION AND INTERVENTION

- LEGAL ISSUES
- HOUSING AND PHYSICAL PLANT
- POLICIES AND PROCEDURES
- THE MANAGEMENT OF, AND PROGRAMMING FOR, SEX OFFENDERS
- SUBSTANCE-ABUSE SERVICES
- COGNITIVE-BEHAVIORAL INTERVENTIONS, INCLUDING ANGER MANAGEMENT, SOCIAL-SKILLS TRAINING, PROBLEM SOLVING, AND RESISTING PEER PRESSURE
- SUICIDE PREVENTION
- NUTRITION
- MENTAL-HEALTH ISSUES
- GENDER-SPECIFIC ISSUES
- CASE-MANAGEMENT PLANNING AND IMPLEMENTATION

FINDINGS:

The Tucker Unit does not house offenders under the age of 18.

Standard # 4-4352

OFFENDERS ARE PROVIDED ACCESS TO INFIRMARY CARE EITHER WITHIN THE CORRECTIONAL SETTING OR OFF SITE. IF INFIRMARY CARE IS PROVIDED ONSITE, IT INCLUDES, AT A MINIMUM, THE FOLLOWING:

- DEFINITION OF THE SCOPE OF INFIRMARY CARE SERVICES AVAILABLE
- A PHYSICIAN ON CALL OR AVAILABLE TWENTY-FOUR HOURS PER DAY
- HEALTH CARE PERSONNEL HAVE ACCESS TO A PHYSICIAN OR A REGISTERED NURSE AND ARE ON DUTY TWENTY-FOUR HOURS PER DAY WHEN PATIENTS ARE PRESENT
- ALL OFFENDERS/PATIENTS ARE WITHIN SIGHT OR SOUND OF A STAFF MEMBER
- AN INFIRMARY CARE MANUAL THAT INCLUDES NURSING CARE PROCEDURES
- COMPLIANCE WITH APPLICABLE STATE STATUTES AND LOCAL LICENSING REQUIREMENTS

FINDINGS:

The Tucker Unit does not have an infirmary.

Standard #4-4353-1

WHERE NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN THEY ARE NOT IN THE CARE OF THEIR MOTHERS.

FINDINGS:

The Tucker Unit houses Male Inmate only.

Standard # 4-4364

ALL IN-TRANSIT OFFENDERS RECEIVE A HEALTH SCREENING BY HEALTH-TRAINED OR QUALIFIED HEALTH CARE PERSONNEL ON ENTRY INTO THE AGENCY SYSTEM. FINDINGS ARE RECORDED ON A SCREENING FORM THAT WILL ACCOMPANY THE OFFENDER TO ALL SUBSEQUENT FACILITIES UNTIL THE OFFENDER REACHES HIS OR HER FINAL DESTINATION. HEALTH SCREENS WILL BE REVIEWED AT EACH FACILITY BY HEALTH-TRAINED OR QUALIFIED HEALTH CARE PERSONNEL. PROCEDURES WILL BE IN PLACE FOR CONTINUITY OF CARE.

FINDINGS:

The Tucker Unit does not receive in-transit inmates. Initial evaluation is completed at ORCU.

Standard # 4-4383

WHEN INSTITUTIONS DO NOT HAVE QUALIFIED HEALTH CARE STAFF, HEALTH-TRAINED PERSONNEL COORDINATE THE HEALTH DELIVERY SERVICES IN THE INSTITUTION UNDER THE JOINT SUPERVISION OF THE RESPONSIBLE HEALTH AUTHORITY AND WARDEN OR SUPERINTENDENT.

FINDINGS:

The Tucker Unit contracts with a private vendor, Correctional Medical Services/CORIZON and now Wellpath to provide full-time qualified personnel for delivery of healthcare to the inmate population.

Standard #4-4391

IF VOLUNTEERS ARE USED IN THE DELIVERY OF HEALTH CARE, THERE IS A DOCUMENTED SYSTEM FOR SELECTION, TRAINING, STAFF SUPERVISION, FACILITY ORIENTATION, AND DEFINITION OF TASKS, RESPONSIBILITIES AND AUTHORITY THAT IS APPROVED BY THE HEALTH AUTHORITY.

VOLUNTEERS MAY ONLY PERFORM DUTIES CONSISTENT WITH THEIR CREDENTIALS AND TRAINING. VOLUNTEERS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

Volunteers are not utilized in the delivery of health care service at the Tucker Unit. Only hired professional deliver health care services to the inmate at the Tucker Unit.

Standard #4-4392

ANY STUDENTS, INTERNS, OR RESIDENTS DELIVERING HEALTH CARE IN THE FACILITY, AS PART OF A FORMAL TRAINING PROGRAM, WORK UNDER STAFF SUPERVISION, COMMENSURATE WITH THEIR LEVEL OF TRAINING. THERE IS A WRITTEN AGREEMENT BETWEEN FACILITY AND TRAINING OR EDUCATIONAL FACILITY THAT COVERS SCOPE OF WORK, LENGTH OF AGREEMENT, AND ANY LEGAL OR LIABILITY ISSUES. STUDENTS OR INTERNS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

The Tucker Unit does not utilize Student, Interns or Residents to deliver Health Care.

Standard #4-4393

UNLESS PROHIBITED BY STATE LAW, OFFENDERS (UNDER STAFF SUPERVISION) MAY PERFORM FAMILIAL DUTIES COMMENSURATE WITH THEIR LEVEL OF TRAINING. THESE DUTIES MAY INCLUDE:

- PEER SUPPORT AND EDUCATION
- HOSPICE ACTIVITIES
- ASSIST IMPAIRED OFFENDERS ON A ONE-ON-ONE BASIS WITH ACTIVITIES OF DAILY LIVING
- SUICIDE COMPANION OR BUDDY IF QUALIFIED AND TRAINED THROUGH A FORMAL PROGRAM THAT IS PART OF SUICIDE PREVENTION PLAN
- HANDLING DENTAL INSTRUMENTS FOR THE PURPOSE OF SANITIZING AND CLEANING, WHEN DIRECTLY SUPERVISED AND IN COMPLIANCE WITH APPLICABLE TOOL CONTROL POLICIES, WHILE IN A DENTAL ASSISTANTS TRAINING PROGRAM CERTIFIED BY THE STATE DEPARTMENT OF EDUCATION OR OTHER COMPARABLE APPROPRIATE AUTHORITY

OFFENDERS ARE NOT TO BE USED FOR THE FOLLOWING DUTIES:

- PERFORMING DIRECT PATIENT CARE SERVICES
- SCHEDULING HEALTH CARE APPOINTMENTS
- DETERMINING ACCESS OF OTHER OFFENDERS TO HEALTH CARE SERVICES
- HANDLING OR HAVING ACCESS TO SURGICAL INSTRUMENTS, SYRINGES, NEEDLES, MEDICATIONS, OR HEALTH RECORDS
- OPERATING DIAGNOSTIC OR THERAPEUTIC EQUIPMENT EXCEPT UNDER DIRECT SUPERVISION (BY SPECIALLY TRAINED STAFF) IN A VOCATIONAL TRAINING PROGRAM

FINDINGS:

Offenders do not perform familial duties at the Tucker Unit.

Standard #4-4417

THERE ARE SUFFICIENT BATHING FACILITIES IN THE MEDICAL HOUSING UNIT AND INFIRMARY AREA TO ALLOW OFFENDERS HOUSED THERE TO BATHE DAILY.

FINDINGS:

The Tucker Unit does not have an infirmary on site.

Standard #4-4418

OFFENDERS HAVE ACCESS TO OPERABLE WASHBASINS WITH HOT AND COLD RUNNING WATER IN THE MEDICAL HOUSING UNIT OR INFIRMARY AREA AT A MINIMUM RATIO OF ONE BASIN FOR EVERY 12 OCCUPANTS, UNLESS STATE OR LOCAL BUILDING/HEALTH CODES SPECIFY A DIFFERENT RATIO.

FINDINGS:

The Tucker Unit does not have an Infirmary.

Standard #4-4419

OFFENDERS HAVE ACCESS TO TOILETS AND HAND-WASHING FACILITIES 24 HOURS PER DAY AND ARE ABLE TO USE TOILET FACILITIES WITHOUT STAFF ASSISTANCE WHEN THEY ARE CONFINED IN THE MEDICAL HOUSING UNIT OR IN THE INFIRMARY AREA. TOILETS ARE PROVIDED AT A MINIMUM RATIO OF ONE FOR EVERY 12 OFFENDERS IN MALE FACILITIES AND ONE FOR EVERY EIGHT OFFENDERS IN FEMALE FACILITIES.

URINALS MAY BE SUBSTITUTED FOR UP TO ONE-HALF OF THE TOILETS IN MALE FACILITIES. ALL HOUSING UNITS WITH THREE OR MORE OFFENDERS HAVE A MINIMUM OF TWO TOILETS. THESE RATIOS APPLY UNLESS STATE OR LOCAL BUILDING OR HEALTH CODES SPECIFY A DIFFERENT RATIO.

FINDINGS:

The Tucker Unit does not have an Infirmary.

Standard #4-4436

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT COMPREHENSIVE COUNSELING AND ASSISTANCE ARE PROVIDED TO PREGNANT INMATES IN KEEPING WITH THEIR EXPRESSED DESIRES IN PLANNING FOR THEIR UNBORN CHILDREN.

FINDINGS:

The Tucker Unit only houses male inmates.

Standard #4-4461-1

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT, CONSISTENT WITH THE LAWS AND LEGAL PRACTICES WITHIN THE JURISDICTION, RESTITUTION IS COLLECTED AND ULTIMATELY MADE AVAILABLE TO THE VICTIMS OF CRIME AND/OR THEIR SURVIVORS. WHERE SUPPORTED BY STATUTE, AND FEASIBLE, VICTIM AWARENESS CLASSES ARE OFFERED TO HELP OFFENDERS UNDERSTAND THE IMPACT OF THEIR CRIMES ON THE VICTIMS, THEIR COMMUNITIES, AND THEIR OWN FAMILIES.

FINDINGS:

Per ACT 1262 of 1997, the ADC is not responsible. Restitution is addressed in Arkansas Code Annotated 5-4-205. Act 817-1997 Arkansas Crime Victims Reparations Act.

Standard #4-4462

PRIVATE INDUSTRIES ON THE INSTITUTION GROUNDS EMPLOYING INMATES IN POSITIONS NORMALLY FILLED BY PRIVATE CITIZENS PAY INMATES THE PREVAILING WAGE RATE FOR THE POSITION OCCUPIED.

FINDINGS:

There are no private industries operating on the grounds of the Tucker Unit.

Standard #4-4463

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES EMPLOYED IN THE COMMUNITY BY PUBLIC OR PRIVATE ORGANIZATIONS IN POSITIONS NORMALLY OCCUPIED BY PRIVATE CITIZENS ARE COMPENSATED AT THE PREVAILING WAGE RATE FOR THE POSITION OCCUPIED. INMATES RECEIVING SUCH COMPENSATION REIMBURSE THE JURISDICTION FOR A REASONABLE SHARE OF ITS COST IN MAINTAINING THEM.

FINDINGS:

There are no private industries operating on the grounds of the Tucker Unit.

Significant Incident Summary

This report is required for all **residential** accreditation programs.

This summary is required to be provided to the Chair of your visiting team upon their arrival for an accreditation audit and included in the facility's Annual Report. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. Please type the data. If you have questions on how to complete the form, please contact your Accreditation Specialist.

This report is for Adult Correctional Institutions, Adult Local Detention Facilities, Core Jail Facilities, Boot Camps, Therapeutic Communities, Juvenile Community Residential Facilities, Juvenile Correctional Facilities, Juvenile Detention Facilities, Adult Community Residential Services, and Small Juvenile Detention Facilities.

Facility Name: Tucker Unit Reporting Period: Oct. 2018 - Sept. 2019

Incident Type	Months	Oct. 2018	Nov. 2018	Dec. 2018	Jan. 2019	Feb. 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug. 2019	Sept. 2019	Total for Reporting Period
	→													
Escapes		0	0	0	0	0	0	0	0	0	0	0	0	0
Disturbances*		0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Violence		0	0	0	0	0	0	0	0	0	0	0	0	0
Homicide*	Offender Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Staff Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Other Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
Assaults	Offender/Offender	0	0	1	0	2	2	1	3	0	4	2	1	16
	Offender/Staff	0	1	1	1	0	0	0	0	0	0	0	0	3
Suicide		0	0	0	0	0	0	0	0	0	0	0	0	0
Non-Compliance with a Mandatory Standard*		0	0	0	0	0	0	0	0	0	0	0	0	0
Fire*		0	0	0	0	0	0	0	0	0	0	0	0	0
Natural Disaster*		0	0	0	0	0	0	0	0	0	0	0	0	0
Unnatural Death		0	0	0	0	0	0	0	0	0	0	0	0	0
Other*		0	0	0	0	0	0	0	0	0	0	0	0	0

**May require reporting to ACA using the Critical Incident Report as soon as possible within the context of the incident itself.*

Health Care Outcomes				
Standard	Outcome Measure	Numerator/Denominator	Value	Calculated O.M.
1A	(1)	Number of offenders diagnosed with a MRSA infection within the past twelve (12) months	1	
	divided by	The average daily population	976	.001
	(2)	Number of offenders diagnosed with active tuberculosis in the past twelve (12) months	0	
	divided by	Average daily population.	976	0
	(3)	Number of offenders who are new converters on a TB test that indicates newly acquired TB infection in the past twelve (12) months	2	
	divided by	Number of offenders administered tests for TB infection in the past twelve (12) months as part of periodic or clinically based testing, but not intake screening.	988	.002
	(4)	Number of offenders who completed treatment for latent tuberculosis infection in the past twelve (12) months	0	
	divided by	Number of offenders treated for latent tuberculosis infection in the past twelve (12) months.	1	0
	(5)	Number of offenders diagnosed with Hepatitis C viral infection at a given point in time	114	
	divided by	Total offender population at that time.	985	.116
	(6)	Number of offenders diagnosed with HIV infection at a given point in time	5	
	divided by	Total offender population at that time.	985	.005
	(7)	Number of offenders with HIV infection who are being treated with highly active antiretroviral treatment (HAART) at a given point in time	6	
	divided by	Total number of offenders diagnosed with HIV infection at that time.	6	1
	(8)	Number of selected offenders with HIV infection at a given point in time who have been on antiretroviral therapy for at least six months with a viral load of less than 50 cps/ml	6	
	divided by	Total number of treated offenders with HIV infection that were reviewed.	8	.75
	(9)	Number of offenders with an active individualized services/treatment plan for a diagnosed mental disorder (excluding sole diagnosis of substance abuse) at a given point in time	121	
	divided by	Total offender population at that time.	973	.124
	(10)	Number of offender admissions to off-site hospitals in the past twelve (12) months	38	
	divided by	Average daily population.	976	.039

	(11)	Number of offenders transported off-site for treatment of emergency health conditions in the past twelve (12) months	98	
	divided by	Average daily population in the past twelve (12) months.	976	.100
	(12)	Number of offender specialty consults completed during the past twelve (12) months	676	
	divided by	Number of specialty consults (on-site or off-site) ordered by primary health care practitioners in the past twelve (12) months.	1023	.66
	(13)	Number of selected hypertensive offenders at a given point in time with a B/P reading > 140 mmHg/ >90 mm Hg	17	
	divided by	Total number of offenders with hypertension who were reviewed.	50	.34
	(14)	Number of selected diabetic offenders at a given point in time who are under treatment for at least six months with a hemoglobin A1C level measuring greater than 9 percent	8	
	divided by	Total number of diabetic offenders who were reviewed.	40	.2
	(15)	The number of completed dental treatment plans within the past twelve (12) months	1060	
	divided by	the average daily population during the reporting period.	976	1.08
2A	(1)	Number of health care staff with lapsed licensure or certification during a twelve (12) month period	0	
	divided by	Number of licensed or certified staff during a twelve (12) month period.	18	0
	(2)	Number of new health care staff during a twelve (12) month period that completed orientation training prior to undertaking their job	12	
	divided by	Number of new health care staff during the twelve (12) month period.	14	.86
	(3)	Number of occupational exposures to blood or other potentially infectious materials in the past twelve (12) months	0	
	divided by	Number of employees.	18	0
	(4)	Number of direct care staff (employees and contractors) with a conversion of a TB test that indicates newly acquired TB infection in the past twelve (12) months	0	
	divided by	Number of direct care staff tested for TB infection in the past twelve (12) months during periodic or clinically indicated evaluations.	180	0
3A	(1)	Number of offender grievances related to health care services found in favor of the offender in the past twelve (12) months	2	
	divided by	Number of evaluated offender grievances related to health care services in the past twelve (12) months.	73	.027
	(2)	Number of offender grievances related to safety or sanitation sustained during a twelve (12) month period	0	
	divided by	Number of evaluated offender grievances related to safety or sanitation during a twelve (12) month period.	0	0
	(3)	Number of adjudicated offender lawsuits related to the delivery of health care found in favor of the offender in	0	

		the past twelve (12) months		
	divided by	Number of offenders adjudicated lawsuits related to healthcare delivery in the past twelve (12) months	4	0
4A	(1)	Number of problems identified by quality assurance program that were corrected during a twelve (12) month period	1	
	divided by	Number of problems identified by quality assurance program during a twelve (12) month period.	1	1
	(2)	Number of high-risk events or adverse outcomes identified by the quality assurance program during a twelve (12) month period.	0	
	(3)	Number of offender suicide attempts in the past twelve (12) months	0	
	divided by	Average daily population	976	0
	(4)	Number of offender suicides in the past twelve (12) months	0	
	divided by	Average daily population	976	0
	(5)	Number of unexpected natural deaths in the past twelve (12) months	2	
	divided by	Total number of deaths in the same reporting period.	3	.666
	(6)	Number of serious medication errors in the past twelve (12) months	0	
5A	None			
6A	None			
7A	None			
7B	None			
7C	None			