

**COMMISSION ON ACCREDITATION FOR CORRECTIONS
STANDARDS COMPLIANCE REACCREDITATION AUDIT**

Arkansas Division of Community Correction
Northeast Arkansas Community Correction Center
Osceola, Arkansas

November 29-30, 2022

VISITING COMMITTEE MEMBERS

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A. Introduction

The audit of the Northeast Arkansas Community Corrections Center, Osceola, Arkansas, was conducted on November 29-30, 2022, by the following team: Ken Valentine, Chairperson; and Christy Gutherz, Member.

B. Facility Demographics

Rated Capacity: 240

Actual Population: 227

Average Daily Population for the last 12 months: 178

Average Length of Stay: 6 months

Security/Custody Level: Minimum

Age Range of Offenders: 35

Gender: Male

Full-Time Staff: **71**

17 Administrative, 17 Program, 37 Security

C. Facility Description AND Program Description

The Northeast Arkansas Community Correction Center (NEACCC) was constructed in 1999, receiving its first residents in August of 1999. The center is a minimum-security facility. The current funded capacity for the facility is 240. The NEACCC is located within the city limits of Osceola, Mississippi County, Arkansas. It is in an area adjacent to three factories and several hundred acres of farmland.

The facility is a single-story metal building 63,000 square feet in size located in Osceola Arkansas. It is about 70 miles northwest of Memphis Tennessee. The facility was designed to house minimum security inmates. A small portion of the facility also houses offices for probation and parole officers. The facility has two wings with five pods in each wing. Each pod has 24 beds for residents. Each pod has a bathroom with three toilets, four sinks, and four showers. Along the hallway leading to each wing are four segregation cells with a toilet and a sink in each cell. There is also one separate shower for each wing's segregation cells. Each wing has an officer station with 24/7 supervision. Other areas of the building contain the food service, medical, administrative and staff offices. There is also a records room, a mailroom, classrooms, conference room and a visiting room.

The program was established to allow judges to sentence non-violent offenders for up to two years as an alternative to prison. The facility offers a number of counseling groups including anger management, relapse prevention, basic life skills, AA/NA meetings, GED classes. The facility operates under a Therapeutic community concept that embraces peer-group therapy. Residents are kept busy daily working in the facility at various cleaning tasks and laundry and food service jobs. Residents who fail to adapt behavior may be removed and sent to prison.

Community-based residential settings offer the offender structure, supervision, drug/alcohol treatment, educational and vocational programs, employment counseling, socialization and life skills programs, community work transition, as well as other forms of treatment and programs as part of a modified therapeutic community.

Offenders with non-violent or non-sex related offenses may be ordered to a Community Correction Center (CCC) in one of three ways:

- **Judicial Transfer** – the offender is sentenced to ADC with a transfer to incarceration at a CCC where the sentence is six years or less. Those who complete therapeutic programming may be released on parole, if approved by the parole board. Offenders can also be sentenced directly to CCC.
- **Probation Plus** – probationers may be ordered by the judge, as an added condition of their probation, to serve up to 365 days of incarceration at a CCC. Probation plus offenders remain under the authority of the court and return to probation once they have completed their confinement.
- **Drug Court Short-Term Treatment** – offenders participating in a drug court program may be sanctioned by their judge to 30, 60, or 90 days of intensive drug treatment at a CCC. Drug court offenders remain under the authority of the court and return to drug court supervision once they have completed their confinement. Drug court offenders may also be sanctioned by their judge to incarceration at a CCC for up to 365 days.

D. Pre-Audit Meeting

The team met on November 28, 2022, in Wilson, Arkansas, to discuss the information provided by the Association staff and the officials from the Northeast Arkansas Community Corrections Center (NEACCC).

The chairperson divided standards into the following groups:

Standards #4-ACRS-1A-01 to #4-ACRS-5A-26 to Ken Valentine, Chairperson
Standards #4-ACRS-6A-01 to #4-ACRS-7F-10 to Christy Gutherz, Member

E. The Audit Process

1. Transportation

The team was escorted to the facility by Lt. Burton and Debbie Ruff.

2. Entrance Interview

The audit team proceeded to the office of Philip Glover, Warden. The team expressed the appreciation of the Association for the opportunity to be involved with NEACCC in the accreditation process.

Warden Phillip Glover escorted the team to the classroom where the formal entry meeting was held.

The following persons were in attendance:

Jerry Bradshaw, Division of Community Correction (DOCC) Director
Syrna Bowers, DOCC Deputy Director of Residential Centers
Phillip Glover, Warden
Stanley Booker, DOCC Assistant Director of Maintenance and Construction
Debbie Ruff, DOCC Accreditation Manager
Venita Bannister, Assistant Director Treatment and Programs
Flossie Lane, Treatment Supervisor
Lori Ray, Program Coordinator/ACA Manager
Pauline Edwards, Acting Chief of Security
Chad Davis, Deputy Warden White River Center
Joseph McCorkley, Treatment Coordinator
Martha Washington, Treatment Coordinator
Rebecca Whitaker, HR/Training Coordinator
Monica Fines, Business Manager
Liz Beaugard, Kitchen Supervisor
Leah Gammill, AR Correctional School Instructor
Sarah Carr, Keefe Commissary Manager
Sarah Moore, HSA
Dana Haynes, Wellpath Regional Manager
Linda Stratton, HSA NW AR Community Corrections Center
Pamela Waker, Advisor
Tomaka Smith, Lieutenant
Billy Davis, Chaplain
Raul Diaz, Maintenance Supervisor
Candace Wilborne, Treatment ASII
Nikki Naracon, Records Supervisor

It was explained that the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States. The audit schedule was also discussed at this time.

3. Facility Tour

The team toured the entire facility from 8:15 am to 10:00 am. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operations:

Phillip Glover, Warden
Debbie Ruff, ACA Manager
Lori Ray, Program Coordinator/ACA Manager
Stanley Booker, Assistant Director Construction/ Maintenance
Nikki Naracon, Records Supervisor
Flossie Lane, Treatment Supervisor

Facility notices were observed in prominent areas of the facility.

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

Security:

No physical perimeter measures are needed as all residents are housed in a single secure building. The recreation yard is fenced in with one coil of razor wire and multiple staff observe during recreation call/fire drill evacuation.

The facility sally port is located on the west side of the main building. The sally port entrance consists of two secured doors and covered entrance.

The facility is monitored and recorded 24/7 using digital recording. There are 24 cameras posted throughout the facility with six of them being outside around the perimeter of the facility. There is a central control center that monitors the views of the cameras and has direct line of sight to each wing and the hallways to other areas of the facility. There is also a security center in each wing that is occupied 24/7 by at least one security personnel. The security center in each wing has direct line of sight into each of the five pods in the wing.

There is a roving security person on each shift to move throughout the facility. The facility operates three shifts daily providing 24/7 coverage. Entrance into the facility is closely monitored and everyone not on staff must sign in and out. Security staff maintain contact with each other by radio. Resident movement is conducted in a group setting and is tightly monitored.

Environmental Conditions:

All standards pertaining to temperature, lighting, airflow, and noise levels meet or exceed the proper levels. The facility has adequate toilets, sinks, and showers to accommodate the number of residents in the facility. The living units were clean and orderly. Residents were permitted to have some personal items in their areas.

During the course of the audit, it was observed that security staff remove inmate mattresses from sunrise to sunset for inmates housed in restrictive housing. The audit team questioned facility leadership staff reference this practice and were advised that this practice is conducted to ensure inmates in restrictive housing status remained focused on assigned treatment programs.

Sanitation:

The facility utilizes residents to keep the facility clean and neat. Residents were observed doing various details throughout the day. Cleaning supplies were stored appropriately with the correct inventory and SDS sheets in the area. An SDS book is also maintained in the medical office. Weekly, monthly, and annual sanitation inspections are being done appropriately.

Fire Safety:

The Northeast Community Correction Center is located within the city limits of Osceola, Arkansas. The Osceola Fire Department is responsible for responding to calls for fire service. The main fire station is located approximately 2.5 miles from the center; a secondary fire station is located approximately 1.8 miles from the center. The response time is approximately five minutes.

The team found the proper evacuation notice posted throughout the facility. All fire extinguishers were tagged and regularly inspected. Emergency exits were properly marked. Fire drills are conducted quarterly one on each shift. The facility is protected by pull stations throughout. A sprinkler system is in place in the event of a fire. There is a fire suppression system in the hoods in the kitchen. File review showed the necessary inspections being performed at the proper times.

VSC Fire and Security, Inc. conducts yearly inspections on fire alarms and sprinklers. The annunciator panel is located adjacent to the central security station.

Food Service:

The food service manager and three staff utilize 12 to 13 residents with medical clearance to help prepare meals. Temperature charts and thermometers were in place in all the appropriate areas. All food items were properly dated. All sharps and kitchen utensils were marked and properly controlled. The kitchen and dining room was clean and well maintained. There were no complaints about the food from the residents. A registered dietitian has setup a meal plan that rotates on a weekly basis. The facility also administers ServSafe classes and certifications. Participants successfully completing the ServSafe program range from the Center Supervisor to Inmate Food Service workers. 24 residents have passed the ServSafe exam in 2022.

The team sampled an evening meal consisting of hamburger patty and bun with pizza sauce and shredded cheese, butter beans, and pineapple chunks. The quantity and quality of the meal were both sufficient.

Medical Care

The facility has 24/7 medical personnel onsite. The facility has one AED which is kept in the medical area. All facility staff are trained in the proper use of the AED. COVID and Flu vaccines are offered free of charge to residents.

The medical department provides medical care for this 240-bed rated facility. There is one examining room which is also utilized for any and all emergency medical situations. The examining room is well equipped with all of the necessary items to deal with most situations. Emergency supplies included in this area consist of an Emergency Response Bag with Emergency Medications (Narcan). The Emergency Bag is secured. All necessary emergency referrals are sent to the hospital in Osceola, Arkansas Emergency Unit.

There is a medication room where all meds are stored and distributed to the residents through a pill call window. All medications are maintained under a double lock system. Medications are dispensed three times each day at 5:30 am, 10:30 am and 7:00 pm. If a resident does not show for their medications, a record is maintained, and if the resident misses three doses, it is reported to the prescribing physician. If the medication is one that the resident should not be missing, the prescribing physician is notified immediately. When a resident refuses their medications, they are required to sign a refusal form, and the prescribing physician is notified. A check of the inventories of controlled medications found them to be up to date and accurate. Needed medications are procured from Diamond Pharmacy with a net day turnaround time frame. If emergency medications are needed, they can be procured from the local Walmart Pharmacy with an immediate turnaround time frame.

All examining/emergency room areas have Bio-Hazard containers that are wrapped and placed in the Bio-Hazard storage area as needed. Needle cases are removed and replaced when full and placed in the same Bio-Hazard storage area. The department contracts with Steri-Cycle for disposal of all Bio-Hazard waste materials who picks-up every five weeks.

General population residents who wish to be called out for sick call, fill out a request and place it in the box provided at central control. The medical area has the key for this box, and the nursing staff pick up the request daily. The nursing staff triage each request, and for emergent situations, the resident would be seen immediately, and for non-emergent situations, the resident would be placed on sick call to be seen. Sick call is held seven days a week from 4:30 am to 6:30 am. The nursing staff make sick call rounds for the segregation residents one time per shift each day, with stops at all occupied segregation cells.

All new arrivals at the facility are seen by healthcare staff the day of arrival. COVID protocols require that all are quarantined for ten days before placed in general population. A health screening is performed to determine any medical, dental, or mental health issues that may need to be addressed. If there are any issues, arrangements are made for the resident to be seen. Information on how the offender can access health care services is also given in both English and Spanish, and if it is deemed that an offender is illiterate, the procedures are explained to him orally. In addition, the nursing staff are trained to identify any offender who may be vulnerable for sexual abuse/harassment or any offender who may be sexually assaultive.

Radiology services are provided for by a contract with Mobile X who visits the facility weekly. Digital x-rays are performed, and Mobile X reads the x-rays with results given to the facility the same day. Any need for emergency x-rays is performed at the hospital in Osceola, Arkansas, with results being received same day.

The Dental Department is staffed with one Dentist and one Dental Assistant who visit the facility once a week for eight hours. The wait time from request to being seen by the Nurses is approximately 24 hours, with arrangements being made to see the Dentist when they come to the facility. Treatment due to scheduling is once a week. Services provided include emergency care and extractions only. Outside consultations are sent to UMS or local ER if emergent. Dental emergencies go to sick call and are seen by the nurse, and if necessary, the on-call dentist is called, and if needed the resident is taken to the local emergency. Hygiene instructions and toothbrushes are given to the residents at intake and subsequent visits to the dental department.

The last major medical incident was December 2021, when a resident had a heat attack on the Recreation yard and subsequently died at the hospital.

Recreation

The facility has both indoor and outdoor recreation areas. Indoors they have access to board games cards and writing area. Outdoor activities include basketball hoop, volleyball net, corn hole, and a baseball field. Assigned recreation staff also coordinate basketball, volleyball, and flag football tournaments for the resident.

Religious Programming

The facility has a full- time chaplain who provides a religious function almost every night of the week. Religious programs include worship services, religious instruction, Bible study, and spiritual guidance. There is a separate chapel that will hold all 240 residents. The facility chaplain also recruits volunteers to assist with the delivery of religious services.

Offender Work Programs

The therapeutic community environment has created a number of offender jobs inside the facility. They include daily cleaning of the facility, laundry, foodservice, maintenance, and yard crews. Outside Community Work Squads perform restitution type work in the local community. These work details include mowing and weed eating roadways, trash removal and emergency cleanup projects post emergency weather events. Utilizing work crews outside the facility saves the community between 15,000 to 20,000 dollars annually.

Academic and Vocational Education

The facility offers GED classes to residents without a high school diploma which is operated by the Arkansas Correctional School, a division of the Arkansas Department of Corrections. 24 residents passed their GED since the beginning of 2022. There is also a welding certification course offered through the local college. To assist residents with literacy problems volunteers from the Mississippi County Literacy Council hold weekly classes in the facility. Since the last accreditation audit the facility added a significant number of new academic and vocational programs to include the following:

Northeast Arkansas College Construction Class

Northeast Arkansas College Pre- GED Class

Authentic Manhood

Big Brother

Food Nutrition Class ServSafe

Seeking Safety

Social Services

The facility has advisors to meet the social service needs of the residents. Each resident receives an individualized treatment plan designed to help them become positive, productive tax-paying citizens. The residents participate in substance abuse classes, anger management, relapse prevention, moral resonance therapy, fatherhood classes, life skills, and celebrate recovery classes. Residents are moved between programs in a supervised group setting. Residents meet once monthly with their counselors to discuss progress of the treatment program. Resident also meets weekly in the pod for progress reports on a weekly basis.

The treatment department provides structure, activities and instructions to residents and supervises all advisors. Responsibilities include reviewing the advisor's resident files/note for accuracy, scheduling, conducting meetings and adhering the Modified Therapeutic Community concept.

The goal of the Modified Therapeutic Community (MTC) program is to create a positive peer culture and facilitate overall lifestyle changes. These lifestyle changes are demonstrated by residents remaining drug-free and demonstrating the ability to interact in society without further criminal activity, while taking responsibility for ongoing recovery and contributing to their communities.

These changes are achieved through the structured environment of the therapeutic community, including having explicit rules, the use of positive peer pressure, confrontation, and sanctions, cognitive intervention - a process of identifying and correcting errors in thinking and thus, behavior, and the 12-step approach. Negative behavior is confronted at a variety of levels from a simple verbal correction or a pull up, to a strong, structured encounter and/or a learning experience designed to help the resident change a specific behavior or general attitude. Change is also achieved through encounter or confrontation and process or static groups, therapeutic peer reprimands, program status, modeling, and daily social interaction. As part of the re-socialization process, role modeling, peer pressure for right living and 12-step principles are intertwined throughout the daily program. Basic 12-step education is offered, and voluntary 12-step peer support meetings are held at the facility. Volunteers from outside 12-step groups facilitate many of the 12-step meetings within the unit. Various other special interest peer support groups (facilitated by the residents themselves) are part of the treatment milieu as well.

In addition to the 12-step AA and NA programs, treatment for all programs include, but is not limited to, individual and group therapy, process/static group, pre-release, life skills group, anger management, cognitive intervention, parenting, peer support, mental health referrals, relapse prevention, morning devotion groups (AMD), evening devotion groups (PMD) and re-entry

All treatment staff members providing services to the residents are credentialed as certified clinical supervisors (CCS), licensed alcohol and drug abuse counselors (LADAC), advanced alcohol drug abuse counselors (CADC), certified co-occurring disorder professionals (CCDP), certified tobacco treatment specialist (CTTS), and/or counselor in training (CIT).

The audit team was invited to the graduation of 17 residents from the therapeutic programs. A formal graduation with caps and gowns in front of the entire resident population was provided by the facility.

Visitation

The facility has a special visiting room. Visiting hours are on Saturday and Sunday from 9:00 am to 1:00 pm. All visitors must have prior approval. Brief physical contact is allowed at the beginning and end of the visit. All visitors must have a photo ID. Legal counsel visit is permitted at any time.

Library Services

The facility has a small well stocked library and an online legal library for use by the residents. The hours of operation are 8:00 am to 11:00 am, 12:00 pm to 2:20 pm and 5:30 pm to 7:30 pm Monday through Friday.

Laundry

The facility has a full-service laundry supervised by staff and operated by residents. Linen is exchanged weekly. The laundry starts washing and drying clothes at 8:00 am Monday thru Friday and closes at 4:00 pm. The laundry is closed on Saturday for cleaning. The facility has three high-capacity washers and four high-capacity dryers, and all were working properly at the time of the audit.

F. Examination of Records

Following the facility tour, the team proceeded to the conference room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has NO notices of non-compliance with local, state, or federal laws or regulations.

1. Litigation

Over the last three years, the facility had NO consent decrees, class action lawsuits or adverse judgments.

2. Significant Incidents/Outcome Measures

The Significant Incidents Summary revealed no significant incidents. The Outcome Measures were unremarkable with the exception of four staff members found in violation of agency policies due to positive drug tests in which three were terminated.

3. Departmental Visits

Team members revisited the following departments to review conditions relating to departmental policy and operations:

<u>Department Visited</u>	<u>Person(s) Contacted</u>
Human Resources	Mrs. Whitaker
Shift Supervisor's Office	Lt. Smith
Central Security	Jakayla Jackson
Commissary	Sarah Carr (Keefe)
Kitchen/Dining Hall	Lt. Beaugard
Maintenance Shop	Raul Diaz
CWC/Lawn Care	Cpl. Kelly
Medical Department	Ms. Stratton
Laundry	Cpl. Smith

4. Shifts

a. Day Shift

The team was present at the facility during the day shift from 8:00 am to 2:45 pm. The audit team toured the facility observed residents doing cleaning details and moving from one program to another. The audit team spent extensive time visiting one on one with both residents and staff.

b. Evening Shift

The team was present at the facility during the evening shift from 2:45 pm to 6:00 pm. The audit team observed the shift change report. Visited with oncoming staff and observed residents moving to different programs.

c. Night Shift

The team was present at the facility during the night shift from 6:45 am to 7:15 am. The team was present at the facility during the night shift from 6:10 a.m. to 7:15 a.m. The audit team visited with all night shift staff. The team observed the shift change briefing

5. Status of Previously Non-compliant Standards/Plans of Action

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

There were no previously non-compliant standards.

G. Interviews

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

The auditors interviewed 27 residents during the audit. They all said they felt safe in the facility. They felt the staff tried to be professional and helpful in providing them the tools they need to become productive citizens. They felt the meals tasted good and portions were adequate. The residents all thought they had made positive progress and were treated fairly while at the facility. The audit team also attended two Therapeutic Community Meetings with 90% of the inmate population present. The energy the inmates showed during the meetings was inspiring and change focused.

2. Staff Interviews

The audit team interviewed 31 staff members during the audit. The auditors both got the sense that all of the employees work well together as a team. They all stated that the best thing about their job was seeing people become successful in the community. All staff felt safe in the facility and have access to management at all times. The staff all felt that they receive excellent ongoing training in the latest techniques to help them perform their jobs. Many staff the team spoke with requested and were granted transfers from other Arkansas facilities to NEACCC.

H. Exit Discussion

The exit interview was held at 11:30 am in the classroom, Warden Phillip Glover and 24 staff were in attendance.

The following persons were also in attendance:

Jerry Bradshaw, DOCC Director
Syrna Bowers, DOCC Assistant Director

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

AMERICAN CORRECTIONAL ASSOCIATION
AND THE
COMMISSION ON ACCREDITATION FOR CORRECTIONS

COMPLIANCE TALLY

Manual Type	ACRS, 4 th Edition
Supplement	2016 Standards Supplement
Facility/Program	Northeast Arkansas Community Corrections Center
Audit Dates	November 29-30, 2022
Auditor(s)	Ken Valentine, Chair; Christy Gutherz, Member

	MANDATORY	NON-MANDATORY
Number of Standards in Manual	32	218
Number Not Applicable	0	16
Number Applicable	32	202
Number Non-Compliance	0	0
Number in Compliance	32	202
Percentage (%) of Compliance	100%	100%

- Number of Standards *minus* Number of Not Applicable *equals* Number Applicable
- Number Applicable *minus* Number Non-Compliance *equals* Number Compliance
- Number Compliance *divided by* Number Applicable *equals* Percentage of Compliance

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Division of Community Correction
Northeast Arkansas Community Correction Center
Osceola, Arkansas

November 29-30, 2022

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

NONE

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Division of Community Correction
Northeast Arkansas Community Correction Center
Osceola, Arkansas

November 29-30, 2022

Visiting Committee Findings

Mandatory Standards

Not Applicable

NONE

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Division of Community Correction
Northeast Arkansas Community Correction Center
Osceola, Arkansas

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Visiting Committee Findings

Non-Mandatory Standards

Not Applicable

Standard #4-ACRS-1A-14

MALE AND FEMALE OFFENDERS DO NOT OCCUPY THE SAME SLEEPING ROOM.

FINDINGS:

The facility is a male only facility.

Standard #4-ACRS-2A-05

WHEN BOTH MALES AND FEMALES ARE HOUSED IN THE FACILITY, AT LEAST ONE MALE AND ONE FEMALE STAFF MEMBER ARE ON DUTY AT ALL TIMES.

FINDINGS:

The facility is a male only facility.

Standard #4-ACRS-2A-06

IF EMPLOYEE'S CONTRACTS ARE GOVERNED BY CIVIL SERVICE OR UNIONS, PROCEDURES PROVIDE FOR PROVISIONAL APPOINTMENTS TO ENSURE THAT SHORT- TERM PERSONNEL, BOTH FULL-TIME AND PART-TIME, CAN BE AVAILABLE DURING EMERGENCIES.

FINDINGS:

The facility does not use civil service or union employees.

Standard #4-ACRS-2A-13

THE ELECTRONIC MONITORING PROGRAM HAS A SYSTEM OF ACCOUNTING FOR AN OFFENDER AT ALL TIMES, INCLUDING VERIFICATION OF ACTIVITIES, REPORTING OF TARDINESS AND /OR ABSENCE FROM REQUIRED SERVICES OR ACTIVITIES, AS WELL AS OTHER PROGRAM VIOLATIONS.

FINDINGS:

The facility does not do Electronic Monitoring.

Standard #4-ACRS-2A-14

ACCESS TO COMPUTER EQUIPMENT IS LIMITED TO AUTHORIZED PERSONNEL WITH SECURITY CODES. ADEQUATE POWER AND COMMUNICATION BACKUP SYSTEMS PROVIDE CONTINUOUS, UNINTERRUPTED OPERATIONS.

FINDINGS:

The facility does not do Electronic Monitoring.

Standard #4-ACRS-2A-15

ANY INTERRUPTION IN SERVICE IS DOCUMENTED AND REPORTED TO THE AUTHORITY HAVING JURISDICTION.

FINDINGS:

The facility does not do Electronic Monitoring.

Standard #4-ACRS-2A-16

A DETAILED WRITTEN OFFENDER SCHEDULE IS DEVELOPED AND SIGNED BY A STAFF MEMBER AND THE OFFENDER.

FINDINGS:

The facility does not do Electronic Monitoring.

Standard #4-ACRS-2A-17

PROVISIONS ARE MADE FOR THOSE WHO ARE UNABLE TO PAY PROGRAM COSTS.

FINDINGS:

The facility does not do Electronic Monitoring

Standard #4-ACRS-4C-14

IF FEMALE OFFENDERS ARE HOUSED, ACCESS TO PREGNANCY MANAGEMENT SERVICES IS MADE AVAILABLE.

FINDINGS:

The facility is a male only facility.

Standard#4-ACRS-4C-14-1

WHERE NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN THEY ARE NOT IN THE CARE OF THEIR MOTHERS.

FINDINGS:

The facility is a male only facility.

Standard#4-ACRS-5A-26

THE FACILITY'S LOCATION FACILITATES ACCESS TO AND THE USE OF COMMUNITY- BASED SERVICES, RESOURCES, AND PUBLIC TRANSPORTATION. [NEW CONSTRUCTION ONLY]

FINDINGS:

The facility is not new construction.

Standard#4-ACRS-6A-04-1

THE ASSIGNMENT OF APPROPRIATELY TRAINED INDIVIDUALS TO ASSIST DISABLED OFFENDERS WHO CANNOT OTHERWISE PERFORM BASIC LIFE FUNCTIONS IS PROVIDED.

FINDINGS:

The facility does not house disabled residents.

Standard#4-ACRS-7A-02

A SOLE PROPRIETOR OPERATING A FACILITY IS ABLE TO DOCUMENT THAT NECESSARY LEGAL MEASURES HAVE BEEN TAKEN TO PROVIDE CONTINUITY OF SERVICE IN THE EVENT OF BANKRUPTCY, INCAPACITATION, RETIREMENT, OR DEATH.

FINDINGS:

The facility is not a sole proprietor ship.

Standard#4-ACRS-7A-03

THE AGENCY SATISFIES PERIODIC FILING REQUIREMENTS NECESSARY TO MAINTAIN ITS LEGAL AUTHORITY TO CONTINUE OPERATIONS. (PRIVATE AGENCIES ONLY).

FINDINGS:

The facility is not a private agency.

Standard#4-ACRS- 7A-04

AT A MINIMUM, THE BYLAWS FOR THE GOVERNING AUTHORITY OF THE AGENCY INCLUDE:

- MEMBERSHIP (TYPES, QUALIFICATIONS, REPRESENTATION, RIGHTS, DUTIES)
- SIZE OF GOVERNING BODY
- METHOD OF SELECTION
- TERMS OF OFFICE
- DUTIES AND RESPONSIBILITIES OF OFFICERS
- TIMES AUTHORITY WILL MEET
- COMMITTEES
- PARLIAMENTARY PROCEDURES
- RECORDING OF MINUTES COMMUNITY
- METHOD OF AMENDING THE BYLAWS
- CONFLICT OF INTEREST PROVISIONS
- QUORUM

FINDINGS:

The facility is not a private agency.

Standard #4-ACRS-7D-29

WHERE A COMMISSARY OR CANTEEN IS OPERATED FOR OFFENDERS, CANTEEN FUNDS ARE AUDITED INDEPENDENTLY FOLLOWING STANDARD ACCOUNTING PROCEDURES. AN ANNUAL FINANCIAL STATUS REPORT IS AVAILBLE AS A PUBLIC DOCUMENT.

FINDINGS:

The facility does not operate a Commissary or Canteen.

Significant Incident Summary

This report is required for all **residential** accreditation programs.

This summary is required to be provided to the Chair of your visiting team upon their arrival for an accreditation audit and included in the facility's Annual Report. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. Please type the data. If you have questions on how to complete the form, please contact your Accreditation Specialist.

This report is for Adult Correctional Institutions, Adult Local Detention Facilities, Core Jail Facilities, Boot Camps, Therapeutic Communities, Juvenile Correctional Facilities, Juvenile Detention Facilities, Adult Community Residential Services, and Small Juvenile Detention Facilities.

Facility Name: Northeast Arkansas Community Corrections Center
Reporting Period: May 2021 – April 2022

Incident Type	Months	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022	Total for Reporting Period
	→													
Escapes		0	0	0	0	0	0	0	0	0	0	0	0	0
Disturbances*		0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Violence		0	0	0	0	0	0	0	0	0	0	0	0	0
Homicide*	Offender Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Staff Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Other Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
Assaults	Offender / Offender	0	0	0	0	0	0	0	0	0	0	0	0	0
	Offender / Staff	0	0	0	0	0	0	0	0	0	0	0	0	0
Suicide		0	0	0	0	0	0	0	0	0	0	0	0	0
Non-Compliance with a Mandatory Standard*		0	0	0	0	0	0	0	0	0	0	0	0	0
Fire*		0	0	0	0	0	0	0	0	0	0	0	0	0
Natural Disaster*		0	0	0	0	0	0	0	0	0	0	0	0	0
Unnatural Death		0	0	0	0	0	0	0	0	0	0	0	0	0
Other*		0	0	0	0	0	0	0	0	0	0	0	0	0

*May require reporting to ACA using the Critical Incident Report as soon as possible within the context of the incident itself.



Northeast Arkansas Community Corrections Center
Date: May 2021 through April 2022

Standard	Outcome Measure	Numerator / Denominator	Value	Calculated O.M
1A	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months	5	
	divided by	Average number of Full-Time Equivalent staff positions during the past 12 months	71	.070422
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months	00	
	divided by	Average Daily Offender Population for the past 12 months	178	0
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(4)	Number of sanitation or health code violations identified by external agencies in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
1B	(1)	Number of accidents resulting in property damage in the past 12 months	0	
	divided by	total number of miles driven in the past 12 months unless otherwise noted	85310	0
	(2)	Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	85310	0
	(3)	Amount (\$) of damage from vehicle accidents in the past 12 months.	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	85310	0
1C	(1)	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that results from emergencies in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0

	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months	0	
	divided by	Number of emergencies caused by forces external to the facility.	0	0
	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(6)	Number of injuries requiring medical attention that result from emergencies that were not caused by forces external to the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies.	0	0
	(9)	Number of injuries requiring medical treatment resulting from fires in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(10)	Number of fires that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(11)	Amount (\$) of property damage from fire in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(12)	Number of code violations cited in the past 12 months	0	

	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(13)	Number of incidents involving toxic or caustic materials in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(14)	Number of incidents of inventory discrepancies during the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
2A	(1)	Number of incidents in the past 12 months	5	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	.028089
	(2)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(3)	Number of unauthorized offender absences from the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(4)	Number of times facility did not report offender absence to the responsible jurisdiction within the established time.	0	
	divided by	Number of unauthorized offender absences	0	0
	(5)	Number of instances of unauthorized access to the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
2B	(1)	Number of instances in which force was used in the past 12 months.	1	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	.0056
	(2)	Number of times that staff uses of force was found to have been inappropriate in the past 12 months.	0	
	divided by	number of instances in which force was used	1	0
	(3)	Number of offender grievances filed alleging inappropriate use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
	(4)	Number of grievances alleging inappropriate use of force decided in favor of offender in the past 12 months.	0	
	divided by	number of grievances alleging inappropriate use of force filed	0	0

	(5)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	0
2C	(1)	Number of incidents involving contraband in the past 12 months	1	
	divided by	Average Daily Offender Population for the Past 12 Months.	178	.0056
	(2)	Number of weapons found in the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(3)	Number of controlled substances found in the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
2D	(1)	Number of incidents involving keys in the past 12 months	5	
	divided by	Average Daily Offender Population for the Past 12 Months	178	.028
	(2)	Number of incidents involving tools in the past 12 months	1	
	divided by	Average Daily Offender Population for the Past 12 Months	178	.0056
3A	(1)	Number of rule violations in the past 12 months	71	
	divided by	Average Daily Offender Population for the Past 12 Months	178	.3988
	(2)	Number of offenders terminated from the facility due to rule violations in the past 12 months	1	
	divided by	Average Daily Offender Population for the Past 12 Months	178	.0056
4A	(1)	Number of documented offender illnesses attributed food service operations in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(2)	Number of offender grievances about food service decided in favor of the offender the past 12 months	0	
	divided by	Number of offender grievances about food service in the past 12 months.	0	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months	0	0
4B	(1)	Offender grievances regarding offender access to personal hygiene decided in favor of the offender in the past 12 months	0	

	divided by	Number of offender grievances about access to personal hygiene in the past 12 months	0	0
4C	(1)	Number of suicide attempts in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(2)	Number of offender suicides in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(3)	Number of offender grievances regarding access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(4)	Number of offender health care access complaints that are found to have merit in the past 12 months	0	
	divided by	Number of offender grievances regarding access to health care in the past 12 months	0	0
	(5)	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	1778	0
	(6)	Number of health care access court cases decided against the facility in the past 12 months	0	
	divided by	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	0
5A	(1)	Number of offenders who are employed upon release in the past 12 months	n/a	
	divided by	Number of offenders released in the past 12 months	251	n/a
	(2)	Number of offenders who move into permanent housing upon release in the past 12 months	200	
	divided by	Number of offenders released in the 12 months	251	.7968
	(3)	Number of offender substance abuse tests for which the results were positive in the past 12 mos.	0	
	divided by	Number of tests administered in the past 12 months	395	0
	(4)	Total number of offenders who successfully completed the program in the past 12 months	244	
	divided by	Number of offenders who left the program in the past 12 months	251	.9721

	(5)	Number of offenders who showed improvement as measured by the objective assessment instrument prior to release in the past 12 months	244	
	divided by	Number of offenders released in the past 12 months	251	.9721
	(6)	Number of offenders who were arrested while in residence in the past 12 months	0	
	divided by	Daily Offender Population for the Past 12 Months	178	0
6A	(1)	Total number of offender grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(2)	Number of offender grievance (see a through e above) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of grievances filed in the past 12 months	4	0
	(3)	Total number of offender court suits alleging violation of offender rights filed against the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(4)	Number of offender court suits alleging violation of offender rights decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender suits filed in the past 12 months	0	0
6B	(1)	Number of offender grievances regarding discrimination in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(2)	Number of offender grievances regarding discrimination resolved in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances filed regarding discrimination in the past 12 months	0	0
	(3)	Number of grievances resolved in favor of offenders in the past 12 months	2	
	divided by	Average Daily Offender Population for the Past 12 Months	178	.0112
	(4)	Number of grievances resolved in favor of offenders in the past 12 months	2	
	divided by	Total number of grievances filed in the past 12 months	4	.50
6C	(1)	Number of disciplinary incidents resolved informally in the past 12 months	5	

	divided by	Average Daily Offender Population for the Past 12 Months	178	.0280
	(2)	Number of formal offender disciplinary decisions that were appealed in the past 12 months	14	
	divided by	Total number of disciplinary decisions made in the past 12 months	71	.1971
	(3)	Number of appealed disciplinary decisions decided in favor of the offender in the past 12 months	1	
	divided by	Total number of disciplinary decisions made in the past 12 months	71	.1971
	(4)	Number grievances filed by offenders challenging disciplinary procedures in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(5)	Number of disciplinary-related grievances resolved in favor of the offender in the past 12 months	0	
	divided by	Total number of disciplinary-related grievances filed in the past 12 months	0	0
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months	0	
	divided by	Total number of court decisions regarding discipline decided in the past 12 months	0	0
	(8)	Number of rule violations in the past 12 months	71	
	divided by	Average Daily Offender Population for the Past 12 Months	178	.3988
	(9)	Number of offenders terminated from the facility due to rule violations in the past 12 months	1	
	divided by	Average Daily Offender Population for the Past 12 Months	178	.0056
6D	(1)	Number of offenders released in the past 12 months who made regular payments toward their restitution obligations	n/a	
	divided by	Number of offenders who had restitution obligations in the past 12 months	n/a	n/a
	(2)	Number of offenders who satisfy their court cost/fines obligations in the past 12 months	n/a	
	divided by	Number of offenders who had court cost/fine obligations in the past 12 months	n/a	n/a

	(3)	Total amount of restitution paid by offenders in the past 12 months	n/a	
	divided by	Average Daily Offender Population for the Past 12 Months	178	n/a
	(4)	Total number of hours of community service donated by offenders in the past 12 months	708	
	divided by	Average Daily Offender Population for the Past 12 Months	178	3.97
	(5)	Total number of offenders who participated in restitution in the past 12 months	n/a	
	divided by	Total number of offenders housed in the past 12 months	429	n/a
	(6)	Total number of offenders who participated in community service work in the past 12 months	40	
	divided by	Total number of offenders housed in the past 12 months	429	.0932
	(7)	Total number of offenders who participated in victim awareness programs in the past 12 months	1	
	divided by	Total number of offenders housed in the past 12 months	429	.0023
	(8)	Total amount of restitution paid by offenders in the past 12 months	n/a	
	divided by	Total number of offenders housed in the past 12 months	429	n/a
	(9)	Total number of hours delivered by offenders who participated in community service work in the past 12 months	40	
	divided by	Total number of offenders housed in the past 12 months	429	.0932
7A		None		
	(1)	Total number of years of staff members' education as of the end of the last calendar year	730	
	divided by	Number of staff at the end of the last calendar year	52	14.03
	(2)	Number of staff who left employment for any reason in the past 12 months	37	
	divided by	Number of full-time equivalent staff positions in the past 12 months	71	.5211
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months	141	
	divided by	Number of full-time equivalent staff positions in the past 12 months	71	1.98
	(4)	Number of professional development events attended by staff in the past 12 months	1562	

	divided by	Number of full-time equivalent staff positions in the past 12 months	71	22
7C	(1)	Number of incidents in which staff were found to have acted in violation of facility policy in the past 12 months	4	
	divided by	Number of full-time equivalent staff positions in the past 12 months	71	.0563
	(2)	Number of staff terminated for conduct violations in the past 12 months	3	
	divided by	Number of full-time equivalent staff positions in the past 12 months	71	.0422
	(3)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Number of offenders grievances alleging improper staff conduct filed in the past 12 months	0	0
	(4)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Average Daily Population for the past 12 months	178	0
	(5)	Where staff are tested, the number of staff substance abuse tests failed in the past 12 months	4	
	divided by	Number of staff substance abuse tests administered in the past 12 months	93	.0430
7D	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures)	n/a	
	divided by	Budget for the past 12 months	n/a	
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit	n/a	
	(3)	Number of grievances filed by offenders regarding their records or property in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(4)	Number of offender grievances (records/property) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances (records/property) in the past 12 months	0	0
	(5)	Number of objectives achieved in the past 12 months	1	
	divided by	Number of objectives for the past 12 months	2	.50
	(6)	Number of program changes made in the past 12 months	1	
	divided by	Number of program changes recommended in the past 12 months	2	.50

7E	(1)	Number of grievances filed by staff in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	71	0
	(2)	Number of staff grievances decided in favor of staff in the past 12 months	0	
	divided by	Total number of staff grievances in the past 12 months	0	0
	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year	500	
	divided by	Number of staff at the end of the last calendar year (e.g. Average number of years experience)	52	9.61
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months	0	
	divided by	Number of staff termination or demotion hearings requested in the past 12 months	0	0
7F	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months	1218	
	divided by	Average Daily Offender Population for the Past 12 Months	178	6.84
	(2)	Total number of individual community members who provided voluntary service in the past 12 months	40	
	divided by	Average Daily Offender Population for the Past 12 Months	178	.2247
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(5)	Total number of complaints from the community in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	178	0
	(6)	Total number of hours of community service work delivered by offenders in the past 12 months	708	
	divided by	Average Daily Offender Population for the Past 12 Months	178	3.97
OPT	(1)	Number of offenders released in the past 12 months who are employed for six months after release		

	divided by	Number of offenders released in the past 12 months		
	(2)	Number of offenders released in the past 12 months who continue substance abuse treatment for six months after release		
	divided by	Number of offenders released in the past 12 months		
	(3)	Number of offenders released in the past 12 months who support themselves for six months following their release		
	divided by	Number of offenders released in the past 12 months		
	(4)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within 6 months after release		
	divided by	Number of offenders released in the past 12 months		
	(5)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within 6 months after release		
	divided by	Number of offenders released in the past 12 months		
	(6)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within 6 months after release		
	divided by	Number of offenders released in the past 12 months		
	(7)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within 12 months after release		
	divided by	Number of offenders released in the past 12 months		