# COMMISSION ON ACCREDITATION FOR CORRECTIONS STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Department of Corrections Benton Unit Benton, Arkansas

September 29-30, 2016

# **VISITING COMMITTEE MEMBERS**

Gary G. Gremillion, Chairperson ACA Auditor 1810 Front Street Cottonport, Louisiana 71327 (318) 305-4570 ggremill@corrections.state.la.us

Robin Bell ACA Auditor 765 West Lenawee Lansing, Michigan 48915 (517) 507-6331 casstech76@comcast.net

## A. Introduction

The audit of the Benton Work Release Unit was conducted on September 28-30, 2016 by Gary G. Gremillion, Chairperson, and Robbin Bell, Member.

# **B.** Facility Demographics

Rated Capacity: 340 Actual Population: 326

Average Daily Population for the last 12 months: 326 Average Length of Stay: two years and one month

Security/Custody Level: Minimum Age Range of Offenders: 19-72

Gender: Male Full-Time Staff: 69

Administrative/Support (11) Program (11), Security (46), Other (six)

# C. Facility Description and Program Description

The Benton Work Release Unit is located on the grounds of the Arkansas Health Center grounds in Benton, Arkansas approximately 30 miles west of Little Rock. The Arkansas Health Center is a psychiatric nursing facility operated by the Arkansas Division of Behavioral Health Services which was opened in 1935.

The Benton Unit operates out of four concrete/brick buildings on the AHC grounds. Three of the buildings are two-story with a basement, and the fourth is a one story structure. The unit's kitchen/dining and food storage areas are located in the basement of Building 58. The first floor of this building has security offices including master key control, the chapel, dayrooms, and a five, single-cell segregation area for offenders awaiting transfer. The second floor of Building 58 has three open dormitories housing a total of 98 offenders. The basement of Building 59 has a commissary, classification and work release offices, a clothing supply room, and a centralized laundry. The units' administrative offices are located on the first floor of this building which also has offender dayrooms and records storage. The second floor of Building 59 has three open dormitories and three semi-private rooms housing 102 offenders. Building 60 is a single story structure with a basement.

The regional maintenance tool room is located in the basement of this building, and the first floor contains the facility control center, a shift briefing room, maintenance and auto supply rooms and the armory. Building 62's basement houses the facility's education classrooms and the employee training rooms. The first floor has two dayrooms, mental health offices and a dormitory and three semi-private rooms where thirty offenders are housed. The second floor of this building houses 125 offenders in three open dormitories and three semi-private rooms. On-site housing is provided for the Deputy Warden, and many of AHC's services such as a post office, credit union, park, fishing pond and an indoor recreation facility are available to the Benton Unit's employees.

The mission of the Benton Work Release Unit is "to protect, educate, and train minimum custody level offenders to become law-abiding and tax-paying citizens upon release to the community." As its' name implies, the Benton Unit is a work release facility, and it's stated purpose is to keep 75% of the offenders employed in the local communities. Upon arrival at the facility, offenders are assigned to the "regional maintenance" program for their first thirty days.

Regional maintenance is a community-based work program using offender labor to perform a variety of jobs for local, state, and county government agencies. Typical projects include grounds keeping and landscaping of cemeteries, playgrounds, fairgrounds, sports stadiums and parks, and roadside litter pickup. After this first thirty days, offenders are typically assigned to facility job assignments for another sixty days before being assigned to work release.

# D. Pre-Audit Meeting

The team met on September 28, 2016, in Benton, AR to discuss the information provided by the Association staff and the officials from the Benton Work Release Unit.

The chairperson divided standards into the following groups:

Standards #4-ACRS- 4A-01 - #4-ACRS-7F-10 to Gary G. Gremillion, Chairperson Standards #4-ACRS-1A-01 - #4-ACRS-3A-07 to Robbin Bell, Member

## E. The Audit Process

# 1. Transportation

The team was escorted to the facility by Sandra Kennedy, State Accreditation Manager.

# 2. Entrance Interview

The audit team proceeded to the office of John Craig, Deputy Warden. The team expressed the appreciation of the Association for the opportunity to be involved with the Benton Work Release Unit in the accreditation process.

Deputy Warden Craig escorted the team to conference room where the formal entry meeting was held.

The following persons were in attendance:

Donovan Porterfield Lyn Dozier Lavern Tittle Dianna Siegel Roy Dunlop Brenda Vinyard Janet Lewis Carlo Cruz Sheila Foreman Jonathan Warner L. S. Gibson Derwin Metcalf Drew Sandage Corporal Lovell D. W. Craig Dexter Payne Sandra Kennedy Jerry Moore

It was explained that the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States. The audit schedule was also discussed at this time.

# 3. Facility Tour

The team toured the entire facility from 2:00 p.m. to 4:30 p.m. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operations:

Deputy Warden Craig Donovan Porterfield Major Metcalf Lt. Davis Linda Gibson Sandra Kennedy

Facility notices were posted throughout the facility.

# 4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility.

The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

## **Security:**

The Benton Work Release Unit does not have a perimeter fence or towers and depends on its' classification system to identify suitable offenders who are not considered a risk to public safety. Offender movement is announced by central control and monitored by building security as well as sixteen exterior and forty-four interior cameras which are monitored by control center. There are six formal counts each day and informal counts are conducted as needed. The control center is also responsible for screening and allowing or denying access to visitors such as job applicants, vendors and delivery crews.

Security staffing is organized into four, twelve hour shifts and rotated between shifts and posts in order to familiarize them with all facility operations. Uniform staffs at the rank of Sergeant and above are issued and carry a can of OC spray.

Keys and tool control measures were determined to be within acceptable parameters for such a facility. There is a central armory containing rifles, pistols, and shotguns which are rarely used unless there is an escape or in the rare instance where an offender is transferred/transported to another facility for serious disciplinary reasons. All offenders are strip searched upon their return from their job assignments and are subjected to routine pat, property and building searches at any time.

## **Environmental Conditions**

Offenders were observed to be wearing clothing which was clean and in good repair and responded that they were issued winter and other specialty clothing as needed. Temperatures in all areas of the facility were very comfortable and offenders have access to bathing and toilet facilities in appropriate numbers. Mattresses and pillows were observed to be in good repair.

Noise and light levels were appropriate throughout the facility which was well-ventilated for such old buildings. Waste is being disposed of in an appropriate manner and there was no evidence of any unpleasant odors, vermin, or pests. Hygiene supplies are provided at no cost to indigent offenders as well as being available in the commissary.

## **Sanitation:**

The entire facility was observed to be very clean and free of excess clutter. This is accomplished by means of an aggressive housekeeping plan that is closely supervised through daily, weekly, and monthly inspections. This is no small accomplishment considering the age of the facility which does show evidence of the wear and tear one would expect in eighty year old buildings.

Certainly, the four buildings in which ADC operates were the best maintained on grounds of the Arkansas Health Center. At the time of the audit, there were no reported deficiencies from the health department requiring a plan of corrective action.

# Fire Safety:

The Benton Unit has written emergency plans including an evacuation plan which all staff is trained on. Evacuation drills are conducted on at least a quarterly basis and staff and offenders are aware of what the expectations are when participating in these drills. Exits signs and evacuation routes are posted throughout the unit.

Due to its' age the facility does not have sprinklers, but there is adequate fire protection in the form of extinguishers, standpipes and suppression systems. There are fire hoses at the East and West end of each floor in each building. Wall-mounted, battery operated emergency lighting is strategically located to assist in an evacuation if no electrical power is available. There is an automatic detection system, including smoke and heat detectors, which is monitored 24/seven in the control center. The Benton and Haskell fire departments are located nearby and stand ready to respond to the unit if needed. Weekly and monthly safety inspections are being conducted by qualified staff, and according to the report of the most recent annual inspection done by the State Fire Marshall, there are no outstanding deficiencies requiring a plan of corrective action.

The procedures for storage, use, and accountability of flammable, toxic, and caustic materials were acceptable.

Comment: Due to its' age, multiple story buildings, the numerous hallways, stairways, and small rooms, the Benton Work Release Unit is what experts might call a "firefighters nightmare". As such, staffs are encouraged to be extremely diligent in their training and execution of emergency response drills. Although used infrequently and only for short stays by offenders awaiting transfer, the segregation unit should be included in all emergency drills whether offenders are present or not. Each cell should be opened to ensure the integrity of the locking system/keys, and the intercom system which is intended for offenders to be able to contact staffs if they are in distress, should also be tested.

## **Food Service:**

The facility's food preparation and service program is under the direction of a Food Preparation Manager. The food preparation and service area is small and rather crowded but was found to be clean and well-organized. The fact that many offenders are away at work for each meal helps to mitigate the size issue as does the ability for work release offenders to purchase their own meals.

Dietary allowances are reviewed at least annually by the Departmental Dietician in an effort to provide staff and offenders with nutritionally adequate meals which are tasty and served at the appropriate temperature. Therapeutic and religious diets are provided to offenders in a timely manner as ordered by medical, dental, or the chaplain. Offenders who are on community/work release jobs are provided with a sack lunch or may eat when they return to the facility.

Required weekly inspections of food preparation and service areas and equipment are being conducted as are the required weekly checks of water temperatures and the daily checks of food storage areas.

## **Medical Care:**

As a facility which primarily functions as a work release facility, offenders assigned there are generally free of serious medical or mental health issues.

The delivery of health care services in through Correct Care Solutions (CCS) and is overseen by a Health Services Administrator. The facility has five full-time LPN's and one who works part-time/as needed. Staffing allows for nursing coverage 24 hour coverage, seven days a week, and a physician is on-site ten hour each week. Clerical and associated duties such as scheduling outside specialty appointments are handled by the Medical Records Clerk.

Offenders can sign up for sick call by writing their complaints on the forms which are available on each housing unit. The requests are picked up daily and triaged before they are seen at sick call. The facility has a liberal Keep on Person (KOP policy for most medication except narcotics and psychotropic meds which are given at pill call in the dispensary which is held four times a day.

There is a \$3.00 medical co-payment for self-initiated, non-emergency contacts. There are two hospitals in the immediate area which are available for emergencies and care that is not available at the unit. The facility has a single AED which is stored in the medical unit and checked on a monthly basis.

The few offenders at the Benton Unit who require psychiatric services are seen as required by the Mental Health Supervisor and/or a CCS psychiatrist via telemed. Treatment services for offenders include individual counseling as needed or when requested.

#### **Recreation:**

The Benton Unit has a large outdoor recreation area which is open each weekday after the evening meal and on Saturdays. Activities include basketball, volleyball, horseshoes, and walking. A correctional officer provides oversight of the unit's recreation program and is responsible for ensuring that appropriate equipment is made available and is in good repair.

Each housing unit has dayrooms which are equipped with tables, chairs, televisions, and various table games. The facility also has structured games and evens on major holidays where monetary prizes are awarded.

## **Religious Programming:**

The Benton Unit has a very nice chapel on the first floor of building 58. The facility has no paid employees with oversight being provided by a volunteer chaplain. There are a number of Certified Religious Assistants (CRA) and other approved volunteers who assist in providing the offender population with practicing and participating in their faith of choice. Activities include worship services, Bible study classes, and musical presentations all of which accomplished through an approved monthly schedule.

The chaplain and CRA's also visit offenders in the segregation unit who are awaiting transfer, notifying offenders of family emergencies, coordinating revivals and other special events, and inviting religious musical groups. Although run totally by volunteers the facility has a very robust faith-based program as evidenced by the \$10,191.00 that offenders have donated to the Chapel Fund so far this calendar year.

## **Offender Work Programs:**

As stated previously in the "facility and program" description, the work release program is at the heart of the Benton Unit's operation. During their first thirty (30) days at the unit are assigned to regional maintenance performing various community service projects for state, local, and county agencies after which they are assigned to traditional jobs at the facility for about sixty (60) days. These included duties such as food services, janitorial, clerks, yard maintenance, building maintenance, and automotive service and repair.

A good work performance and conduct record during these first ninety (90) days generally leads to the offender being assigned to work release status, with the facility goal being 75% of the total offender population being assigned to work release. Currently there are twenty-seven (27) businesses in Saline and Pulaski counties who have offenders from the Benton Unit working for them. Program oversight is provided by a Work Release Program Supervisor, six Program Specialists, and three security Corporals. The primary function of the supervisor and specialists is screening offenders for suitability, program orientation when they are received, finding them a job once eligible for work release, and performing random worksite checks. The security Corporals primary duties involve transportation of offenders to and from worksites.

From their wages, offenders are required to pay a room and board fee, clothing expenses, and dependent care. At their discretion, they may also pay fines, restitution, and court costs.

The maximum amount an offender can be assigned to a work release program is forty-two (42) months and it was reported that one offender had recently discharged with over \$44,000 in his account.

#### **Academic and Vocational Education:**

The academic program at the Benton Unit is an accredited school and is part of the Arkansas Department of Corrections School District. Any offender in an ADC facility who does not have a high school diploma or GED is required by statute to participate in the GED program. At the Benton Unit, instructors are provided by the Saline County Adult Education Center. The unit presently uses three instructors focusing on night preparation for the GED exam. Classes are being held on Monday, Tuesday, and Wednesday evenings from 5:30 p.m. until 8:30 p.m. for a total instructional time of twenty-seven (27) hours per week. There are currently twenty-two (22) students enrolled.

#### **Social Services:**

An offender's preparation for his eventual release back to the community begins with the development of his "re-entry report card" which is basically a needs assessment which is tracked through routine reviews during the offender's entire stay. Services are provided to offenders at the Benton Unit by a collaboration of religious volunteers, work release and classification, education, and mental health staff. Services include individual and group counseling through programs including, Thinking Errors, Parenting, Stress Management, Substance Abuse Education, Communication Skills, Anger Management, Domestic Violence, Victims of Domestic Violence as well as the weekend/emergency furlough program which assists in establishing and/or maintaining family ties. The Benton Unit also utilizes community resources such as MADD, county workforce, local bankers, AA/NA, etc.

## **Visitation:**

Contact visitation takes place each Sunday from 11:30 a.m. until 3:30 p.m. every Sunday in the lobby of each building with visits for physically challenged visitors confined to Building 59 which has a wheelchair ramp. There are no tables at which the visits take place and offenders are required to sit with their backs to the wall and the visitors sit facing them. The absence of tables was noted by the audit team and the lack of room and crowding were cited as reasons. It was pointed out that visits only take place during a four hour window each week, and that allowing more time (and perhaps Saturday?) would spread out the visits, reduce crowding, and perhaps allow them to utilize tables. There are vending machines in each visiting areas and procedures for special visits for those visitors who must drive over 300 miles. This appeared to be a very conservative visiting program for a minimum/community custody offender population and one that likely could be improved upon with very little risk or cost.

## **Library Services:**

There is a small library in the school building and a small collection of donated paperback books in a reading area of each living unit.

# Laundry:

Laundry services for the entire population at the Benton Unit are provided via a centralized laundry that is located in the basement of Building 59 and there is a team of offenders' workers who wash and dry clothing and linens in the three washers and three dryers at their disposal.

## F. Examination of Records

Following the facility tour, the team proceeded to the (name of room) to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has no notices of non-compliance with local, state, or federal laws or regulations.

# 1. Litigation

Over the last three years, the facility had no consent decrees, class action lawsuits or adverse judgments.

# 2. Significant Incidents/Outcome Measures

The initial review of the Outcome Measures revealed many numbers which did not appear accurate. These were discussed with staff and while some were actual errors, many were due to misinterpretations of the OMs. Together, BWRU staff and the audit team reached an understanding of what was expected, and they were provided with ample time to correct these numbers, the final Outcome Measures which were provided are essentially unremarkable, except for the fact that the facility reported a surplus of \$155,000 in an \$800,000 budget. Wow! A review of the SIS revealed numbers which are in keeping with the security/custody level of the BWRU and demonstrates excellent classification decision-making.

# 3. Departmental Visits

Department Visited

Team members revisited the following departments to review conditions relating to departmental policy and operations:

Person(s) Contacted

Commissary	Gerald Perkins
Human Resources	Brenda Vinyard
Mailroom	Anthony Sims
Mental Health	Cathleen Hall

Charlotte Clinton

Education Mr. Hix

Mrs Cross

Outside Recreation Sgt. Ramsey

Sgt. Jordan

Corporal Jenkins

Lt. Townsend

Maintenance Charles Morgan

Mr. Ashcraft

Kitchen Captain Young

Justin Conley

Dining Sgt. Davis

Lt. Warner

Medical Sheila Foreman, HAS

Linda Michaels, LPN

Tori Purifoy, Medical Records

Security Corporal Farr

Lt. Burch

Corporal Lovell

Business Office Janet Lewis

Accreditation Donovan Porterfield Administration Deputy Warden Craig

Major Metcalfe

#### 4. Shifts

## a. Day Shift

The team was present at the facility during the day shift from 2:00 p.m. until 7:00 p.m. on 9/28, from 8:30 a.m. until 3:00 p.m. on 9/29, and from 8:30 a.m. until 11:30 a.m. on 9/30.

We conducted the initial tour on Wednesday from 2:00 p.m. until 4:30 p.m. before proceeding to the conference room to begin reviewing the mandatory files. During the tour we visited three of the four buildings where we observed offenders and staff going about routine work and program activities. On Thursday we visited all areas in Building and talked to staff and offenders and on Friday we again walked the yard and talked to staff and offenders.

# b. Evening/Night Shift

The team was present at the facility during the evening shift from 6:00 p.m. until 7:00 p.m.

One member of the audit team went to the evening/night shift briefing on the first floor of Building 60 while the chairman visited with several officers, the Deputy Warden and the Accreditation Manager on the outside recreation yard where we stayed until offenders started making their way there. The Major and a Lieutenant were observed searching the yard for contraband before the offenders was allowed access by signing in logbook with the officer who would be supervising the yard.

# 5. Status of Previously Non-compliant Standards/Plans of Action

N/A

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

N/A

# G. Interviews

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

#### 1. Offender Interviews

The audit team spoke to forty-two (42) offender and received absolutely no complaints, and many compliments about their experience at the Benton Unit.

# 2. Staff Interviews

The audit team spoke to twenty-seven (27) employees and observed an excellent esprit de corps and a high level of job satisfaction as well as professionalism. Interaction with the offender population was appropriate and this was a strong sense that they really care about preparing these offenders for release.

#### H. Exit Discussion

The exit interview was held at 11:30 a.m. in the conference room with Deputy Warden Craig and nineteen (19) staff in attendance.

The following persons were also in attendance:

Tammy Robertson ACA Pine Bluff Unir

Dona Gordon CCS RVP Kamoner Huff CCS DON

Tina Hamilton ACA Wrightsville Complex

Linda Gibson Central Office

Bernard Williams RM CCS

Dexter Payne Assistant Director Rory Griffin Central Office

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

# AMERICAN CORRECTIONAL ASSOCIATION

# AND THE

# COMMISSION ON ACCREDITATION FOR CORRECTIONS

# **COMPLIANCE TALLY**

Manual Type	Adult Community Residential Services, 4 <sup>th</sup> Edition
Supplement	2014 Standards Supplement
Facility/Program	Benton Unit (ARDOC)
Audit Dates	September 28 – 30, 2016
Auditor(s)	Gary G. Gremillion, Robbin Bell

	MANDATORY	NON-MANDATORY
Number of Standards in Manual	33	220
Number Not Applicable	1	19
Number Applicable	32	201
Number Non-Compliance	0	0
Number in Compliance	32	201
Percentage (%) of Compliance	100%	100%

- Number of Standards minus Number of Not Applicable equals Number Applicable
- Number Applicable *minus* Number Non-Compliance *equals* Number Compliance
- Number Compliance *divided by* Number Applicable *equals* Percentage of Compliance

#### COMMISSION ON ACCREDITATION FOR CORRECTIONS

## STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Department of Corrections Benton Unit Benton, Arkansas

September 29-30, 2016

# **Visiting Committee Findings**

**Mandatory Standards** 

Not Applicable

#### Standard #4-ACRS-4C-06

MEDICAL, DENTAL AND MENTAL HEALTH SCREENING IS PERFORMED BY HEALTH-TRAINED OR QUALIFIED HEALTH-CARE PERSONNEL ON ALL OFFENDERS UPON ARRIVAL AT THE FACILITY. THE SCREENING INCLUDES THE FOLLOWING:

# **INQUIRY INTO:**

- CURRENT ILLNESS AND HEALTH PROBLEMS, INCLUDING VENEREAL DISEASES AND OTHER INFECTIOUS DISEASES
- DENTAL PROBLEMS
- MENTAL HEALTH PROBLEMS INCLUDING SUICIDE ATTEMPTS OR IDEATION
- USE OF ALCOHOL AND OTHER DRUGS, WHICH INCLUDES TYPES OF DRUGS USED, MODE OF USE, AMOUNTS USED, FREQUENCY OF USE, DATE OR TIME OF LAST USE, AND A HISTORY OF PROBLEMS THAT MAY HAVE OCCURRED AFTER CEASING USE (E.G., CONVULSIONS)
- OTHER HEALTH PROBLEMS DESIGNATED BY THE RESPONSIBLE PHYSICIAN
- I
- OBSERVATION OF:
- BEHAVIOR, WHICH INCLUDES STATE OF CONSCIOUSNESS, MENTAL STATUS, APPEARANCE, CONDUCT, TREMOR, AND SWEATING
- BODY DEFORMITIES, EASE OF MOVEMENT, ETC
- CONDITION OF SKIN, INCLUDING TRAUMA MARKINGS, BRUISES, LESIONS, JAUNDICE, RASHES AND INFESTATIONS, AND NEEDLE MARKS OR OTHER INDICATIONS OF DRUG ABUSE

# FINDINGS:

Per memo from Kathy-black Dennis, the Benton unit is not required to perform the medical, dental and mental health screening required by this standard (see attached)

# COMMISSION ON ACCREDITATION FOR CORRECTIONS

## STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Department of Corrections Benton Unit Benton, Arkansas

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# **Visiting Committee Findings**

Non-Mandatory Standards

Not Applicable

#### Standard #4-ACRS-1A-14

MALE AND FEMALE OFFENDERS DO NOT OCCUPY THE SAME SLEEPING ROOM.

FINDINGS:

The Benton Unit does not house females.

# Standard #4-ACRS-2A-05

WHEN BOTH MALES AND FEMALES ARE HOUSED IN THE FACILITY, AT LEAST ONE MALE AND ONE FEMALE STAFF MEMBER ARE ON DUTY AT ALL TIMES.

FINDINGS:

The Benton Unit does not house females.

## Standard #4-ACRS-2A-06

IF EMPLOYEE'S CONTRACTS ARE GOVERNED BY CIVIL SERVICE OR UNIONS, PROCEDURES PROVIDE FOR PROVISIONAL APPOINTMENTS TO ENSURE THAT SHORT-TERM PERSONNEL, BOTH FULL-TIME AND PART-TIME, CAN BE AVAILABLE DURING EMERGENCIES.

### FINDINGS:

ADC employees are not governed by civil service or unions.

#### Standard #4-ACRS-2A-13

THE ELECTRONIC MONITORING PROGRAM HAS A SYSTEM OF ACCOUNTING FOR AN OFFENDER AT ALL TIMES, INCLUDING VERIFICATION OF ACTIVITIES, REPORTING OF TARDINESS AND/OR ABSENCE FROM REQUIRED SERVICES OR ACTIVITIES, AS WELL AS OTHER PROGRAM VIOLATIONS.

## FINDINGS:

The Benton Unit does not operate an EM program.

# Standard #4-ACRS-2A-14

ACCESS TO COMPUTER EQUIPMENT IS LIMITED TO AUTHORIZED PERSONNEL WITH SECURITY CODES. ADEQUATE POWER AND COMMUNICATION BACKUP SYSTEMS PROVIDE CONTINUOUS, UNINTERRUPTED OPERATIONS.

#### FINDINGS:

The Benton Unit does not operate an EM program.

#### Standard #4-ACRS-2A-15

ANY INTERRUPTION IN SERVICE IS DOCUMENTED AND REPORTED TO THE AUTHORITY HAVING JURISDICTION.

## FINDINGS:

The Benton Unit does not operate an EM program.

## Standard #4-ACRS-2A-16

A DETAILED WRITTEN OFFENDER SCHEDULE IS DEVELOPED AND SIGNED BY A STAFF MEMBER AND THE OFFENDER.

#### FINDINGS:

The Benton Unit does not operate an EM program.

## Standard #4-ACRS-2A-17

PROVISIONS ARE MADE FOR THOSE WHO ARE UNABLE TO PAY PROGRAM COSTS.

FINDINGS:

The Benton Unit does not operate an EM program.

## Standard #4-ACRS-4C-07

EACH NEWLY ADMITTED RESIDENT WHO WAS NOT TRANSFERRED FROM A CORRECTIONAL FACILITY UNDERGOES A MEDICAL EXAMINATION WITHIN 14 DAYS OF ADMISSION.

FINDINGS:

The Benton Unit is not a reception center.

## Standard #4-ACRS-4C-14

IF FEMALE OFFENDERS ARE HOUSED, ACCESS TO PREGNANCY MANAGEMENT SERVICES IS MADE AVAILABLE.

FINDINGS:

The Benton Unit does not house females.

## Standard #4-ACRS-4C-14-1

WHERE NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN THEY ARE NOT IN THE CARE OF THEIR MOTHERS.

FINDINGS:

The Benton Unit does not house females.

# Standard #4-ACRS-5A-08

PROVIDE FOR EARLY IDENTIFICATION AND TREATMENT OF INMATES WITH ALCOHOL AND DRUG ABUSE PROBLEMS THROUGH A STANDARDIZED BATTERY ASSESSMENT. THIS BATTERY SHALL BE DOCUMENTED AND INCLUDE, AT A MINIMUM, THE FOLLOWING:

- SCREENING AND SORTING
- CLINICAL ASSESSMENT AND REASSESSMENT
- MEDICAL ASSESSMENT FOR DRUG AND ALCOHOL PROGRAM ASSIGNMENT APPROPRIATE
- TO THE NEEDS OF THE INDIVIDUAL OFFENDERS
- REFERRALS

#### FINDINGS:

Substance abuse assessments are done at the reception unit not at the Benton Unit.

# Standard #4-ACRS-5A-26

THE FACILITY'S LOCATION FACILITATES ACCESS TO AND THE USE OF COMMUNITY-BASED SERVICES, RESOURCES, AND PUBLIC TRANSPORTATION. [NEW CONSTRUCTION ONLY]

## FINDINGS:

The Benton Unit is not considered New Construction.

## Standard #4-ACRS-6A-04-1

THE ASSIGNMENT OF APPROPRIATELY TRAINED INDIVIDUALS TO ASSIST DISABLED OFFENDERS WHO CANNOT OTHERWISE PERFORM BASIC LIFE FUNCTIONS IS PROVIDED.

# FINDINGS:

The Benton Unit does not house offenders with disabilities to the extent that they cannot perform basic life functions.

## Standard #4-ACRS-6A-04-2

EDUCATION, EQUIPMENT AND FACILITIES, AND THE SUPPORT NECESSARY FOR INMATES WITH DISABILITIES TO PERFORM SELF-CARE AND PERSONAL HYGIENE IN A REASONABLY PRIVATE ENVIRONMENT ARE PROVIDED.

## FINDINGS:

The Benton Unit does not house offenders with disabilities that require assistance and privacy to perform self-care and personal hygiene.

#### Standard #4-ACRS-6A-12

THE FACILITY DISTRIBUTES A COPY OF ADMISSION POLICIES TO RELEVANT AGENCIES.

FINDINGS:

The Benton Unit is not a reception center.

## Standard #4-ACRS-7A-02

A SOLE PROPRIETOR OPERATING A FACILITY IS ABLE TO DOCUMENT THAT NECESSARY LEGAL MEASURES HAVE BEEN TAKEN TO PROVIDE CONTINUITY OF SERVICE IN THE EVENT OF BANKRUPTCY, INCAPACITATION, RETIREMENT, OR DEATH.

FINDINGS:

The Benton Unit is not a sole proprietor.

## Standard #4-ACRS—7A-03

THE AGENCY SATISFIES PERIODIC FILING REQUIREMENTS NECESSARY TO MAINTAIN ITS LEGAL AUTHORITY TO CONTINUE OPERATIONS. (PRIVATE AGENCIES ONLY).

FINDINGS:

The Benton Unit is not a private agency.

## Standard #4-ACRS-7A-04

AT A MINIMUM, THE BYLAWS FOR THE GOVERNING AUTHORITY OF THE AGENCY INCLUDE:

- MEMBERSHIP (TYPES, QUALIFICATIONS, COMMUNITY REPRESENTATION, RIGHTS, DUTIES)
- SIZE OF GOVERNING BODY
- METHOD OF SELECTION
- TERMS OF OFFICE
- DUTIES AND RESPONSIBILITIES OF OFFICERS
- TIMES AUTHORITY WILL MEET
- COMMITTEES
- PARLIAMENTARY PROCEDURES
- RECORDING OF MINUTES
- METHOD OF AMENDING THE BYLAWS

- CONFLICT OF INTEREST PROVISIONS
- QUORUM

# FINDINGS:

The Benton Unit is not a private agency.

#### **Significant Incident Summary**

This summary is required to be provided to the chair of your audit team upon their arrival. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. It should contain data for the last 12 months; indicate those months in the boxes provided. Please type the data. If you have questions on how to complete the form, please contact your regional manager.

Facility Benton WR Unit

Year: September 2015 thru August 2016

		Months											
Incidents		Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Jul	Aug
Assault: Offenders/ Offenders*	Indicate types (sexual**, physical, etc.)	NA	NA	NA	NA	NA	NA	SEX	PHY	SEX	NA	NA	NA
	# With Weapon	0	0	0	0	0	0	0	0	0	0	0	0
	# Without Weapon	0	0	0	0	0	0	1	1	1	0	0	0
ssault: Offender/ Staff	Indicate types (sexual**, physical, etc.)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	# With Weapon	0	0	0	0	0	0	0	0	0	0	0	0
	# Without Weapon	0	0	0	0	00	0	0	0	0	0	0	0
Number of Forced Moves Used***	(Cell extraction or other forced relocation of offenders)	0	0	0	0	0	0	0	0	0	0	0	0
Disturbances****		0	0	0	0	0	0	0	0	0	0	0	0
Number of Times Chemical Agents Used		0	0	0	0	0	0	0	0	0	0	0	0
Number of Times Special Reaction Team Used		0	0	0	0	0	0	0	0	0	0	0	0
Four/Five Point Restraints	Number	0	0	0	0	0	0	0	0	0	0	0	0
	Indicate type (chair, bed, board, etc.)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Offender Medical Referrals as a Result of Injuries Sustained	#'s should reflect incidents on this form, not rec or other source	0	0	0	0	0	0	0	1	0	0	0	0
Escapes	# Attempted	0	0	0	0	0	0	0	0	0	0	0	0
	# Actual	0	0	0	0	0	0	0	0	0	0	0	0
Substantiated Grievances (resolved in favor of offender)	Reason (medical, food, religious, etc.)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	Number	0	0	0	0	0	0	0	0	0	0	0	0
Deaths	Reason (violent, illness, suicide,	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	Number	0	0	0	0	0	0	0	0	0	0	0	0



<sup>\*</sup>Any physical contact that involves two or more offenders
\*\*Oral, anal or vaginal copulation involving at least two parties
\*\*\*Routine transportation of offenders is not considered "forced"

<sup>\*\*\*\*</sup>Any incident that involves four or more offenders. Includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents

Performance-Based Standards for Adult Community Residential Services Outcome Measures Worksheet					
Outcome Measure	Numerator / Denominator	Value	Calculated O.M		
(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months.	5			
divided by	Average number of Full-Time Equivalent staff positions during the past 12 months.	75	.066		
(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	0			
divided by	Average Daily Offender Population for the past 12 months.	326	0		
(3)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	0			
divided by	Average Daily Offender Population for the Past 12 months.	326	0		
(4)	Number of sanitation or health code violations identified by external agencies in the past 12 months.	0			
divided by	Average Daily Offender Population for the Past 12 months.	326	0		
(1)	Number of accidents resulting in property damage in the past 12 months.	1			
divided by	total number of miles driven in the past 12 months unless otherwise noted.	527,83	.0000018		
(2)	Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months.	0			
divided by	Total number of miles driven in the past 12 months unless otherwise noted.	527,83 6	0		
(3)	Amount (\$) of damage from vehicle accidents in the past 12 months.	\$8,114 .85			
divided by	Total number of miles driven in the past 12 months unless otherwise noted.	527,83 6	.015		
	Outcome Measure  (1)  divided by  (2)  divided by  (3)  divided by  (1)  divided by  (2)  divided by  (3)	Outcome Measure  Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months.  Average number of Full-Time Equivalent staff positions during the past 12 months.  Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.  Average Daily Offender Population for the past 12 months.  Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.  Average Daily Offender Population for the past 12 months.  divided by  Average Daily Offender Population for the Past 12 months.  (4)  Number of sanitation or health code violations identified by external agencies in the past 12 months.  (1)  Number of accidents resulting in property damage in the past 12 months.  (1)  Number of accidents resulting in property damage in the past 12 months.  (2)  Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months.  (2)  Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months.  Total number of miles driven in the past 12 months unless otherwise noted.  Amount (\$) of damage from vehicle accidents in the past 12 months.  Total number of miles driven in the past 12	Outcome Measure         Numerator / Denominator         Value           (1)         Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months.         5           divided by         Average number of Full-Time Equivalent staff positions during the past 12 months.         75           (2)         Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.         0           (3)         Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.         0           divided by         Average Daily Offender Population for the Past 12 months.         326           (4)         Number of sanitation or health code violations identified by external agencies in the past 12 months.         0           (4)         Number of accidents resulting in property damage in the past 12 months.         326           (1)         Number of accidents resulting in property damage in the past 12 months.         5           (2)         Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months unless otherwise noted.         6           (3)         Amount (\$) of damage from vehicle accidents in the past 12 months.         5           (3)         Amount (\$) of damage from vehicle accidents in the past 12 months.         6		

	1	In		
1C	(1)	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that results from emergencies in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	
	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies caused by forces external to the facility.	0	0
	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(6)	Number of injuries requiring medical attention that result from emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0

	(4)	Number of times facility did not report offender absence to the responsible jurisdiction within the established time.	0	
	divided by	Number of unauthorized offender absences.	326	0
	(5)	Number of instances of unauthorized access to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
2B	(1)	Number of instances in which force was used in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(2)	Number of times that staff uses of force was found to have been inappropriate in the past 12 months.	0	
	divided by	Number of instances in which force was used.	326	0
	(3)	Number of offender grievances filed alleging inappropriate use of force in the past 12 months.	1	
	divided by	Average Daily Offender Population for the Past 12 months.	326	.003
	(4)	Number of grievances alleging inappropriate use of force decided in favor of offender in the past 12 months.	0	
	divided by	number of grievances alleging inappropriate use of force filed.	1	0
	(5)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
2C	(1)	Number of incidents involving contraband in the past 12 months.	71	
	divided by	Average Daily Offender Population for the Past 12 months.	326	.218
	(2)	Number of weapons found in the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(3)	Number of controlled substances found in the facility in the past 12 months.	6	

	divided by	Average Daily Offender Population for the Past 12 months.	326	0
2D	(1)	Number of incidents involving keys in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	.018
	(2)	Number of incidents involving tools in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
3A	(1)	Number of rule violations in the past 12 months.	401	
	divided by	Average Daily Offender Population for the Past 12 months.	326	1.23
	(2)	Number of offenders terminated from the facility due to rule violations in the past 12 months.	77	
	divided by	Average Daily Offender Population for the Past 12 months.	326	.236
4A	(1)	Number of documented offender illnesses attributed food service operations in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(2)	Number of offender grievances about food service decided in favor of the offender the past 12 months.	0	
	divided by	Number of offender grievances about food service in the past 12 months.	326	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months.	0	0
4B	(1)	Offender grievances regarding offender access to personal hygiene decided in favor of the offender in the past 12 months.	0	
	divided by	Number of offender grievances about access to personal hygiene in the past 12 months.	0	0
4C	(1)	Number of suicide attempts in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(2)	Number of offender suicides in the past 12 months.	0	

	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(3)	Number of offender grievances regarding access to health care in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	
	(4)	Number of offender health care access complaints that are found to have merit in the past 12 months.	0	
	divided by	Number of offender grievances regarding access to health care in the past 12 months.	326	0
	(5)	Number of court suits filed against the facility challenging access to health care in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(6)	Number of health care access court cases decided against the facility in the past 12 months.	0	
	divided by	Number of court suits filed against the facility challenging access to health care in the past 12 months.	0	0
5A	(1)	Number of offenders who are employed upon release in the past 12 months.	150	
	divided by	Number of offenders released in the past 12 months.	299	501
	(2)	Number of offenders who move into permanent housing upon release in the past 12 months.	275	
	divided by	Number of offenders released in the 12 months.	299	.919
	(3)	Number of offender substance abuse tests for which the results were positive in the past 12 months.	6	
	divided by	Number of tests administered in the past 12 months.	1595	.003
	(4)	Total number of offenders who successfully completed the program in the past 12 months.	150	
	divided by	Number of offenders who left the program in the past 12 months.	299	.50

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	(5)	Number of offenders who showed improvement as measured by the objective assessment instrument prior to release in the past 12 months.	299	
	divided by	Number of offenders released in the past 12 months.	299	1
	(6)	Number of offenders who were arrested while in residence in the past 12 months.	0	
	divided by	Daily Offender Population for the Past 12 months.	326	0
6A	(1)	Total number of offender grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(2)	Number of offender grievance (see a through e above) decided in favor of offenders in the past 12 months.	0	
	divided by	Total number of grievances filed in the past 12 months.	326	0
	(3)	Total number of offender court suits alleging violation of offender rights filed against the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(4)	Number of offender court suits alleging violation of offender rights decided in favor of offenders in the past 12 months.	0	
	divided by	Total number of offender suits filed in the past 12 months.	326	0
6B	(1)	Number of offender grievances regarding discrimination in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(2)	Number of offender grievances regarding discrimination resolved in favor of offenders in the past 12 months.	0	
	divided by	Total number of offender grievances filed regarding discrimination in the past 12 months.	326	0
	(3)	Number of grievances resolved in favor of offenders in the past 12 months.	0	

	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(4)	Number of grievances resolved in favor of offenders in the past 12 months.	0	
	divided by	Total number of grievances filed in the past 12 months.	18	0
6C	(1)	Number of disciplinary incidents resolved informally in the past 12 months.	186	
	divided by	Average Daily Offender Population for the Past 12 months.	326	.57
	(2)	Number of formal offender disciplinary decisions that were are appealed in the past 12 months.	61	
	divided by	Total number of disciplinary decisions made in the past 12 months.	145	42
	(3)	Number of appealed disciplinary decisions decided in favor of the offender in the past 12 months.	7	
	divided by	Total number of disciplinary decisions made in the past 12 months.	145	048
	(4)	Number grievances filed by offenders challenging disciplinary procedures in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(5)	Number of disciplinary-related grievances resolved in favor of the offender in the past 12 months.	0	
	divided by	Total number of disciplinary-related grievances filed in the past 12 months.	0	0
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	0	0
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months.	0	
	divided by	Total number of court decisions regarding discipline decided in the past 12 months.	0	0
	(8)	Number of rule violations in the past 12 months.	354	
	divided by	Average Daily Offender Population for the Past 12 months.	326	1.085

	(9)	Number of offenders terminated from the facility due to rule violations in the past 12 months.	77	
	divided by	Average Daily Offender Population for the Past 12 months.	326	.236
6D	(1)	Number of offenders released in the past 12 months who made regular payments toward their restitution obligations.	0	
	divided by	Number of offenders who had restitution obligations in the past 12 months.	0	0
	(2)	Number of offenders who satisfy their court cost/fines obligations in the past 12 months.	0	
	divided by	Number of offenders who had court cost/fine obligations in the past 12 months.	0	0
	(3)	Total amount of restitution paid by offenders in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(4)	Total number of hours of community service donated by offenders in the past 12 months.	56,137	
	divided by	Average Daily Offender Population for the Past 12 months.	326	172.20
	(5)	Total number of offenders who participated in restitution in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months.	649	0
	(6)	Total number of offenders who participated in community service work in the past 12 months.	625	
	divided by	Total number of offenders housed in the past 12 months.	649	.963
	(7)	Total number of offenders who participated in victim awareness programs in the past 12 months.	17	
	divided by	Total number of offenders housed in the past 12 months.	649	.026
	(8)	Total amount of restitution paid by offenders in the past 12 months.	0	
	divided by	Total number of offenders housed in the past 12 months.	649	0
	(9)	Total number of hours delivered by offenders who participated in community service work in the past 12 months.	56137	

	divided by	Total number of offenders housed in the past 12 months.	649	14.37
7A		None.		
7B	(1)	Total number of years of staff members' education as of the end of the last calendar year.	954	
	divided by	Number of staff at the end of the last calendar year.	69	13.8
	(2)	Number of staff who left employment for any reason in the past 12 months	20	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	69	.289
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months.	16	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	75	08
	(4)	Number of professional development events attended by staff in the past 12 months.	1	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	75	.013
7C	(1)	Number of incidents in which staff were found to have acted in violation of facility policy in the past 12 months.	1	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	75	.013
	(2)	Number of staff terminated for conduct violations in the past 12 months.	1	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	75	.013
	(3)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Number of offenders' grievances alleging improper staff conducts filed in the past 12 months.	8	
	(4)	Number of offender grievances attributed to improper staff conducts which were upheld in the past 12 months.	0	0
	divided by	Average Daily Population for the past 12 months.	326	0

	(5)	Where staff are tested, the number of staff substance abuse tests failed in the past 12	0	
	divided by	Number of staff substance abuse tests administered in the past 12 months.	93	0
7D	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures).	\$155,0 88.1	
		expenditures).	surplus	
	divided by	Budget for the past 12 months.	\$800,0	.194
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit.	0	0
	(3)	Number of grievances filed by offenders regarding their records or property in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	326	0
	(4)	Number of offender grievances (records/property) decided in favor of offenders in the past 12 months.	1	
	divided by	Total number of offender grievances (records/property) in the past 12 months.	326	.003
	(5)	Number of objectives achieved in the past 12 months.	9	
	divided by	Number of objectives for the past 12 months.	9	1
	(6)	Number of program changes made in the past 12 months.	0	
	divided by	Number of program changes recommended in the past 12 months.	0	0
7E	(1)	Number of grievances filed by staff in the past 12 months.	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	75	0
	(2)	Number of staff grievances decided in favor of staff in the past 12 months.	0	
	divided by	Total number of staff grievances in the past 12 months.	0	0

	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year.	764	
	divided by	Number of staff at the end of the last calendar year (e.g. Average number of years' experience).	69	11.07
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months.	1	
	divided by	Number of staff termination or demotion hearings requested in the past 12 months	1	1
7F	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months.	2536	
	divided by	Average Daily Offender Population for the Past 12 months.	326	7.78
	(2)	Total number of individual community members who provided voluntary service in the past 12 months.	472	
	divided by	Average Daily Offender Population for the Past 12 months.	326	1.45
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(5)	Total number of complaints from the community in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 months.	326	0
	(6)	Total number of hours of community service work delivered by offenders in the past 12 months.	56,137	
	divided by	Average Daily Offender Population for the Past 12 months.	326	172.199
OPT	(1)	Number of offenders released in the past 12 months who are employed for six months after release.		

divided by	Number of offenders released in the past 12 months.		
(2)	Number of offenders released in the past 12 months who continue substance abuse treatment for six months after release.		
divided by	Number of offenders released in the past 12 months.		
(3)	Number of offenders released in the past 12 months who support themselves for six months following their release.		
divided by	Number of offenders released in the past 12 months.		
(4)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within six months after release.		
divided by	Number of offenders released in the past 12 months.		
(5)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within six months after release		
divided by	Number of offenders released in the past 12 months.		
(6)	Number of offenders released in the past 12 months who are convicted or adjudicated for a felony crime within six months after release.		
divided by	Number of offenders released in the past 12 months.		
(7)	Number of offenders released in the past 12 months who are convicted or adjudicated for a misdemeanor crime within 12 months after release.		
divided by	Number of offenders released in the past 12 months.		